

SUSPICIOUS ACTIVITY

What should I report?

- Suspicious activities
- Suspicious people
- Illegal activities
- Unusual events or incidents
- Dangerous situations

How do I report?

- **Immediately** Dial 911 or Non-emergency phone number: 952-563-4900
- If you have a Block Captain, **please call the police first-trust your instinct and make the call yourself!**
- Report what happened and the exact location
- Provide a detailed description
- Remain on the phone and stay calm
- Be prepared to answer follow-up questions

What things should I note?

Suspicious People:

- Sex, Age, Race
- Height and Weight
- Hair color and style
- Complexion
- Speech
- Scars/tattoos
- General appearance
- Clothing

Suspicious Vehicles:

- License plate number
- Make, Model and Year
- Color
- Any marks/dents/unique characteristics
- Direction of travel
- Occupants

Remember, if something seems suspicious to you, trust your instinct and report it!



BLOOMINGTON POLICE DEPARTMENT

1800 West Old Shakopee Rd.
Bloomington, MN 55431

Phone: 9-1-1

Non-emergency: 952-563-4900

BLOOMINGTON POLICE DEPARTMENT

Crime Prevention Starts With YOU!



Reporting Suspicious Activity: A How-To Guide

Know when to call

9-1-1

Calling for Help and Reporting Suspicious Activity

Don't Hesitate to Call 911

The 911 system was created to make it easy to request a Police, Fire or Emergency Medical *response*. It is *not* just for emergencies in Bloomington.

Bloomington Police dispatchers are highly trained personnel ready to assist you in determining the appropriate response to your call.

The Bloomington 911 system is an enhanced system, meaning that dispatchers will already have computer data to help identify the address from which your call is being made. However, they will ask you a few questions to help them determine what kind of assistance you need. It is important that you stay on the line while they gather this information.

When to Call

Here are some examples of when to call 911:

- If you are a victim of a crime
- If you see a crime happening
- If you observe suspicious activity
- If you need help in a medical or fire emergency situation

Cell Phone Tips:

Cellular calls may be answered by the Minnesota State Patrol Dispatchers and will be transferred to the proper community dispatcher. Please make sure if you call from a cell phone you state your location (address) first.

All mobile phones can still call 9-1-1 when their mobile/cell phone plan is not activated. It is important to remember to remove the battery if you have an old phone that is not in use.

Calls are free from pay phones and cellular phones.

Teaching Children:

Children should be taught the correct way to use 911. (Note: it is not 9-11. There is no "11" on the phone.) They need to know every call is treated seriously and emergency personnel will be sent in response to every call.

If they call the number by mistake, they should stay on the line and not hang up. If the dispatchers can not determine the reason for the 911 call they will send officers to the house to verify if there is a need for assistance.

Information You Will Need When Calling 9-1-1

Dispatchers may ask questions to verify the following:

- Name
- Address
- Phone Number
- Why you are calling
- Exact location of the situation you are calling about



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