

# How to Register for Parks and Recreation Programs or Passes Online

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## Part 1: FEE ASSISTANCE

Assistance is available to qualifying Bloomington residents. Check the website for any deadlines to apply. Applicants must be approved for fee assistance <u>prior</u> to registering for programs. Applicants must reapply for fee assistance each year. It may take up to one week to determine eligibility. Fees are based on a two tier schedule determined by the documentation you provide. For more information, either call 952-563-8877 or go to: BloomingtonMN.gov, keyword: fee assistance. If you do not qualify for Fee Assistance, consider applying for a payment plan. For information call 952-563-8877.

## Part 2: GET TO THE WEBTRAC WEBSITE

#### Option 1:

- 1) Go to BloomingtonMN.gov
- 2) Hover over ARTS AND RECREATION, then click "Online Registration and Rentals"

	HOME RESIDENTS BUSINES	S GOVERNMENT ENVIRONMENT	ARTS AND RECREATION COVID-19	
	Arts Opportunities	Activities and Events	Recreational Facilities	
	BCAT Cable Access	Arts in the Parks	Bloomington Aquatic Center	
	Center for the Arts	Farmers Market	Bloomington Ice Garden (BIG)	
	Provide a la construction de la	Special Events	Center for the Arts	
I	Programming	Summer Fete	Creekside Community Center	
8	Adaptive Programming and inclusion services		Golf Courses	
đ	Aduit Programs and Leagues	Get Involved	Ice Rinks (Outdoor/Seasonal)	100
		Community engagement	Park Improvement Projects	
5	Online Registration and Rentals	Online Registration and Rentals	Parks	
	Programs for Ages co.	Parks, the & Recreation Commission	Rentals (Canoes, Shelters, Facilities, etc.)	
	Recreation Experience Center	Parks and Recreation Employment		5
	Skating – Indoor and Outdoor	Park System Master Plan 2020		а
	Youth programs	Volunteer With Parks and Recreation		

3) You will be brought to an informational page about our online system. Review this information as needed. The link to get directly to the login page of the online site is at the top of that page.



#### Option 2: Go to webtrac.BloomingtonMN.gov

## Part 3: MAKE AN ACCOUNT

You may unknowingly have an account! If you have ever rented a facility, registered for a
program or for passes at the outdoor pool (Bloomington Family Aquatic Center) or a parking
pass at Bush Lake Beach, you have an account, even if you did not set it up or register online. If
you do not know your user name or password use the "Forgot your password?" or "Forgot
your Username?" buttons to retrieve your username or reset your password. If your current
email address does not connect you with your existing account, or for any additional help call
952-563-8877 for assistance.

If you already have an account and have your Username and Password, skip to Part 5 "Register for Programs" on page 8.

2) To make an account, click "Need an Account?"



Welcome, Guest | Login | Shopping Cart (0) | Wishlist (0)



Welcome to Online Registration

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### 3) The screen will look like this:



Welcome, Guest | Login | Shopping Cart (0) | Wishlist (0)

New Account Information	1				
Login (up to 50 chars) *					
Password (up to 50 chars) *					
Re-Type to Confirm					
Account Primary Person	Information (Adult 18	+)			
Select League or Household Residency *	~				
First Name	Last Name *		Birthday *		
Gender Please Selec	- ~				
Address Line	Address Line 2				
City *	State *	MN 🗸	Zip Code *		Page 5
Country Select A Cou	. ~				
Phone #1 *	Phone #1 Type *	Select A Pho 🗙			
Phone #2	Phone #2 Type	Select A Pho 🗸			
Email #1 *	Confirm Email *				
<ul> <li>Additional Family Member</li> </ul>	er - members not adde	d now will need to be	e added by our	office staff only	$\prec$
Add New Member					
<ul> <li>Emergency Contacts</li> </ul>					Page 6
Add New Contact					
Please be sure to add all family r	members before saving. I	nany changes are only a	ble to be made by	/ our main oπice.	
Save					
l'm not a robot	recaptcha				
	Privacy ' Terma	S - AFFORDABLE	PRICE		
	Home   Contact us   Site Web and accessibility p	a map   Search			

Recommended browsers are a current version of Microsoft Edge, Chrome, Firefox or Safari.

4) Choose login information and enter the information for the primary adult (age 18+) on the account.

				Choose	a Logi	n Nam	ne and	d Passw	ord.			
				(These	fields	are cas	e ser	sitive.)				
					/					-		
Home Search Cor	BLOOMINGTON CIT MINISTONS BLOOMINGTONS MACTUS RSS	MN GOVERNME PLOOMINGTON'S BLOOM Event Calendar	B B	Cit Blo	Y OF OMING AINNESO	TON						
		Welcome,	Guest   Login	Shopping Ca	nrt (0)   Wis	shlist (0)						
New Account Information	n											
Login (up to 50 chars) *	SampleLogin						Re	sident:	You li	ive in Blo	omington	
Password (up to 50 chars) *							No	on-Resid	lent: `	You live o	outside of Bloomingt	on
Re-Type to Confirm								<b>.</b> .		(Richfie	ld, Edina, etc.)	
Account Primary Person	Information (Adult 18-	+)					Le	ague re	ams:	team up	p for a league.	
Select League or Household Residency *	Y											
First Name John	Last Name *	Smith	Birthday *	01/01/198	5							
Gender Please Sele	ct 🔻			•	1985		•	January		• •		
Address Line	Address Line 2			Sun	Mon	Tue	Wed	Thu	Fri	Sat		
City *	State		Zin Code *	30	31	1	2	3	4	5		
Bioomington	State	MN	Zip Code	6	7	8	9	10	11	12		
Country Select A Co	ur 🔻			13	14	15	16	17	18	19		
Phone #1 *	Phone #1 Type *	Select A Phor 🔻		20	21	22	23	24	25	26		
Phone #2	Phone #2 Type	Select A Phor 🔻		3	20 4	29 5	50 6	7		9		
Email #1 *	Confirm Email *			<ul> <li>Toda</li> </ul>	у			× Clear				
		The ADULT	/PARENT	/GUAR	DIAN		Clo	se				

name, birthday, address, phone

5). Add ALL members of your rammy wow (Automar members not added now cannot be added online, contact Parks and Recreation if additional members need to be added at a later date):

mergency Contacts	Click "Add New Member"
New Contact	
New Contact	
e be sure to add all family membe	rs before saving. Many changes are only able to be made by our main office
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ase be sure to add all family membe ave Cancel I'm not a robot	rs before saving. Many changes are only able to be made by our main office.



When you click "Add New Member" a new section will pop up under the Additional Family Member tab.

Make sure that you add all family members! If you need to add a family member later, you will need to contact the Parks and Recreation office at 952-563-8877 or parksrec@BloomingtonMN.gov.

**Consider adding an emergency contact**. Especially when there is only one other phone number on your account, adding an emergency contact can be very helpful. It will only be used in an emergency!

Emergency Contacts		
Add New Contact		
First Name *	Last Name *	Address 1
Address 2	City	State MN 🗸
Zip Code	Relation	Email #1
Phone #1 *	Phone #1 Extension	Remove New Contact

6.) After you have added all family members and emergency contacts, check the "I'm not a robot" box if it appears.



## Part 4: WAIT

Parks and Recreation office staff need to manually activate your online account. This can take up to 2 business days.



When you're account has been created, you will receive an email like this one:



## Part 5: REGISTER FOR PROGRAMS or PURCHASING POOL PASSES

- 1) Go back to webtrac.BloomingtonMN.gov
- 2) Login using your username and password, and click Sign In. (Remember that user names and passwords are case sensitive.)

Member L	ogin
Username:	Need an
Password:	Account?
Sign In	Porgot your
Reset	Username?
Search as a (	Guest

- 3) Choose the program that you would like to sign up for. You can either:
  - a. click the icon for your program of interest or

b. Click "Activities" or "Memberships" (for pool or beach passes) under **Browse** and either select Activity Search Criteria (optional) and click on the Search button or just click the Search button (if there are many listings you may have to scroll down and page through your options.)



Welcome, Guest | Login | Shopping Cart (0) | Wishlist (0)

Welcome to Online Registration



Web and accessibility policies |

Most likely all of the programs or passes will appear at this time (there may be multiple pages of results for one type of program so you may have to scroll down and page through the search results. If you feel using the search criteria will assist you, select the appropriate criteria and click on the Search button to refresh your search results.



Welcome, Guest | Login | Shopping Cart (0) | Wishlist (0)

Activity	Search Criteria						
Туре	Adaptive Recreat Adult Recreation Aquatics Progran Bloomington Exp Camp Kota Egg Hunt Tee Skating Less	Age	All Ages 3 Months 6 Months 9 Months 1 2 3	•	Grade	All Grades Pre-K (0-3) Pre-K (3-5) Kinder 1st 2nd 3rd	•
Keyword Search		Keyword Search Option	Match One	~	Activity Number		
Show S	ections With Available Spots						
$\sim$							
Search	Reset						

4) You screen will show a list of passes/programs marked Unavailable and/or Available

Searc	h Results							
Showing	1 To 20							Total Results (64)
	Activity #	Description	Dates	Times	Days	Location	Cost	Availability
+	109-1A	Practice registration 1	01/03/2022 -01/03/2022	12:00 pm -12:30 pm	Su	Varies	\$0.00/ \$0.00	Available
	109-1B	Practice registration 2	01/03/2022 -01/03/2022	12:00 pm -12:30 pm	Su	Varies	\$0.00/ \$0.00	Available
×	110-B	Kelly Park	06/14/2021 -08/12/2021	9:00 am - 3:00 pm	M, Tu, W, Th, F	Kelly Park	\$200.00/ \$300.00	Unavailable
×	110-C	Poplar Bridge Park	06/14/2021 -08/12/2021	9:00 am - 3:00 pm	M, Tu, W, Th, F	Poplar Bridge Playgr	\$200.00/ \$300.00	Unavailable
×	110-D	Running Park	06/14/2021 -08/12/2021	9:00 am - 3:00 pm	M, Tu, W, Th, F	Running Park	\$200.00/ \$300.00	Unavailable

Click the plus sign for the program or pass you would like.

5) The green plus sign will change to a blue minus sign and a green bar will appear at the bottom of your page (you may have to scroll down or expand to full page if you've minimized your screen). Click on "Add to cart"

+	1743-4A	Free Skate 4 Tue 7:45P	04/06/2021 -05/18/2021	7:45 pm - 8:15 pm	Tu	Bloomington Ice Gar	\$85.00/\$85.00	Available	
+	1743-5A	Free Skate 5 Tue 7:45P	04/06/2021 -05/18/2021	7:45 pm - 8:15 pm	Tu	Bloomington Ice Gar	\$85.00/\$85.00	Available	
-	1743-6A	Free Skate 6 Tue 7:45P	04/06/2021 -05/18/2021	7:45 pm - 8:15 pm	Tu	Bloomington Ice Gar	\$85.00/\$85.00	Available	
+	1743-PA	FreeSkatePre Tue 7:45P	04/06/2021 -05/18/2021	7:45 pm - 8:15 pm	Tu	Bloomington Ice Gar	\$85.00/\$85.00	Available	
I Firs	t Page 1	2 2 <b>v</b> Go				TI pi ai	nese are the rograms. If y oproved for f	full price for th ou have been fee assistance,	nese a
reeSka	te 6 Tue 7:45P (1	1743-6A)				th	ne program is	s in your cart.	nen
Add 1	o Cart Cl	ear Selection							

6) Place a **v** in the box in front of the family member(s) name(s) who you want registered for this program. Click "Continue."

Please check the box next to the members you would like to sign up for this activity.

FreeSkate 6 Tue 7:45P (1743-	6A)	
Child 2 Resident		
FreeSkate 6 Tue 7:45P (1743-	6A)	
$\frown$		
Continue		

7) Read the waiver section and check the box that says "I agree with the above." There may be questions that also appear on this screen. If so, answer the questions. Mandatory questions will show up in red. Click continue.

Questions	
Any allergies or restrictions? *	YES 🗸
Please list/explain.	Tree nuts
Waivers	
Participant: Child 1 Resident Clas	ss List: FreeSkate 6 Tue 7:45P
offered is for the benefit of the parti injuries or damages, of whatever nat passive or active, of the City of Bloor activity(ies) or programs. On behalf and expressly agree to release and d such claims, injuries or damages. I al or program.	icipant(s). The City of Bloomington and the Bloomington Public Schools shall not be liable for any claims ture, incurred by the participant(s) which are directly or indirectly attributable to the negligence, wheth mington or the Bloomington Public Schools, their agents or employees, arising out of, or in connection v of the participant(s) and myself, I understand that I am waiving certain legal rights by agreeing to this W lischarge the City of Bloomington and the Bloomington Public Schools, their agents or employees, from Iso understand this waiver includes any injuries that may result from the condition of facility used in the
<u>Tennessen Advisory</u> : The data suppli requested data is private. It is availal perform their duties. It is not availab Public School staff may not be able t	ed on this form will be used to enroll you in a recreation and/or social program. Per Minnesota Statute, ble to you, as well as the City of Bloomington and Bloomington Public School staff who need this inform ole to the public. You are not legally required to provide this data, but the City of Bloomington and Bloor to complete your registration and/or you may not receive updated information.
Photo Release Agreement: I underst participants enjoying the activities for grant permission for the City of Bloo contact the City of Bloomington, Par activity(ies) or program(s).	and that City of Bloomington and the Bloomington Public School staff may take pictures and videos of or use in marketing and promotion of the activity(ies) or program(s). By agreeing to this waiver and relea mington and the Bloomington Public School staff to take pictures and videos. If I do not grant permissio ks and Recreation Department denying in writing permission to use photos for marketing and promotio
Reminders:	
Arrive 15 minutes before class time	
Rental skates are not available at thi	s time
Helmets are highly recommended Wear warm clothing and mittens or j Only registered skaters are allowed o Class descriptions are available onlin	gloves on the ice ne at www.BloomingtonMN.gov
I agree with the above *	

8) You are now at your shopping cart where you can finalize your transaction by checking out with payment or continue shopping. If you would like to register for another program or purchase an additional pass/membership go back to Part 5, step 3 (page 8).

✓ New Charges In Shopping Cart						
Shopping Cart						
Shopping Cart						
Showing 1	To 1			Total Results (1)		
	Description	Name	Total Fees			
×	FreeSkate 6 Tue 7:45P (1743-6A) (Enrolled)	Child 1	\$ 85.00	<i>s</i>		
	Grand Total Fees Due		\$ 85.00			
Total Old Balances Not in Shopping Cart			\$ 0.00			
Proceed To Checkout Continue Shopping Pay Old Balances Make A Donation Empty Cart						
Apply Coupon/Gift Certificate/Punch Payment/Reward						
Type Coupon V Code Apply						

9) When you are done registering for programs, confirm that the correct family member is in the correct program at the correct time on the correct day and that the total fees are what you were expecting to pay. Click "Proceed to Checkout". Payment in full is required to process the online registration.

Shoppir	ng Cart				
Shopp	ing Cart				
Showing	1 To 2			То	tal Results (
	Description	Name	Total Fees		
×	FreeSkate 4 Tue 7:45P (1743-4A) (Enrolled)	Child 2	\$ 85.00	Ø	•
×	FreeSkate 6 Tue 7:45P (1743-6A) (Enrolled)	Child 1	\$ 85.00	Ø	•
	Grand Total Fees Due		\$ 170.00		
	Total Old Balances Not in Shopping Cart		\$ 0.00		
Procee	Total Old Balances Not in Shopping Cart ed To Checkout Continue Shopping Pay Old Balance	es Mak	e A Donation Em	npty Cart	]
opply C	oupon/Gift Certificate/Punch Payment/Reward				
Туре	Coupon V Code	Apply			

10) Type in your Billing Information and click continue.

Welcome, Resident #39421 | Logout | Shopping Cart (2) | Wishlist (0)

Summary of Charges         New Charges In Shopping Cart:       \$ 170.00         Old Balances In Shopping Cart:       \$ 0.00         Total Balance for household:       \$ 170.00         Amount To Be Paid Today:       \$ 170.00         The Following Information is Required to Complete Your Transaction         Using This Payment Method: *       Select A Payment Method				
New Charges In Shopping Cart:       \$ 170.00         Old Balances In Shopping Cart:       \$ 0.00         Total Balance for household:       \$ 170.00         Amount To Be Paid Today:       \$ 170.00         The Following Information is Required to Complete Your Transaction         Using This Payment Method: *       Select A Payment Method				
Old Balances In Shopping Cart:       \$ 0.00         Total Balance for household:       \$ 170.00         Amount To Be Paid Today:       \$ 170.00         The Following Information is Required to Complete Your Transaction         Using This Payment Method: *       Select A Payment Method				
Total Balance for household:       \$ 170.00         Amount To Be Paid Today:       \$ 170.00         The Following Information is Required to Complete Your Transaction         Using This Payment Method: *       Select A Payment Method				
Amount To Be Paid Today: \$170.00 The Following Information is Required to Complete Your Transaction Using This Payment Method: * Select A Payment Method				
The Following Information is Required to Complete Your Transaction Using This Payment Method: * Select A Payment Method				
Using This Payment Method: * Select A Payment Method				
Apply Coupon/Gift Certificate/Punch Payment/Reward/Scholarship				
Type Coupon V Code Apply				
Customer Information				
First Name: * Betty				
Last Name: * Resident				
Home Phone w/area code: * 9529999999				
Email: * parksrec@bloomingtonmn.gov				
Re-Enter Email: parksrec@bloomingtonmn.gov				
Click 'Continue' to initiate the payment authorization process and generate a confirmation receipt.				
Continue Add a Donation Back To Cart				
QUALITY SERVICES - AFFORDABLE PRICE				

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11) Fill out the payment information and email yourself a receipt.

Welcome, Blust #37052 | Logout | Shopping Cart (0) | Wishlist (0)

Your Online transaction is complete. Please select an option below to continue.				
View Confirmation Receipt (in .Pl	DF format)			
All receipts are in .PDF format and require Adobe Reader. Your browser must allow pop-ups to view receipts correctly.				
Click here to download free Adobe Reader software from Adobe.com.				
Email confirmation sent to: *	ablust@bloomingtonmn.gov			
Submit Your Confirmation Receipt was sent to the above email. If you would like to send it to a different address, enter in a new email and click Submit.				
Continue Shopping Logo	ut			

12) Sometimes you will receive two receipts emailed to you. Check that both receipts have the same receipt number, and items. If so, rest assured that you haven't been charged twice.