

Hyland Greens Task Force
December 30, 2015 Meeting Evaluation Results
(13 Evaluations Collected)

1. Did tonight's meeting meet all the intended outcomes? Yes = 6 No = 5 No Response = 2

If not, comments on which ones were not met:

- No specific recommendation
- We need to look at specifics, I would like to consider plans that are viable that the city has received and then evaluate pros and cons
- We didn't get to the recommendation draft
- I expected to reach consensus of a scenario for the golf operation
- Loved the discussions. I am feeling like we need to work on bottom line solutions for 2016 while working on long term recommendations

2. Considering your personal meeting/learning preferences:

a. What was most helpful to you tonight?

- Discussing benefits and things to change
- Like the table arrangement much better
- Group participation
- Great discussion on issues to be addressed to meet the needs of the City and the community
- Group discussion
- Large group discussion about the golf scenarios
- Keeping conversations at a total group level; no small groups
- Round table discussion
- Discussion of scenarios
- Good ideas and comments

b. What was least helpful to you tonight?

- Discussing scenario 4 and 5 and nonspecific recommendations
- Generalities
- Misrepresentations and generalizations on the accounting and management of Hyland Greens and City Finances

3. On the scale of 1 – 5 (1 – poor; 5 – excellent) how would you rate the following:

a. The meeting facilitation: Scores range from 3 – 5 with an average score = 4.5

Comments:

- Food was great

b. The meeting content, materials: Scores range from 3 – 5 with an average score = 4.33

Comments:

- No comments reported

c. The meeting venue/space: Scores range from 3- 5 with an average score = 4.75

Comments:

- No comments reported

d. Anything else you would like us to know?

- We need bigger 3 ring binders!
- Privately run businesses are not necessarily better than government run operations. A number of private golf courses closed in recent years as they were not sustainable.
- I am still anxious to get into detail plans for 2016 because the improvements in 2016 could help decisions being made for 2017.
- Redevelopment scenarios
- The number of FTE budgeted for Dwan and Hyland

4. What should we do differently next time?

- Be specific. Need more meetings.
- Are we really getting anywhere? – This task force needs more meetings!
- Seek consensus and not be a slave to an ending time for the meeting – if we need to meet longer, we should.
- Separate changes for 2016 from longer term recommendations
- Challenge assumptions – many “facts” are referenced, but are more than likely opinion
- Weigh out options of development and golf versus just golf, review accounting purposes
- Need to drive towards meaningful recommendation and plan for implementation
- Do a survey

5. What other information would be helpful to you?

- Scenario #2 is best choice for now, #3 would be a backup choice
- Other cities experience with using outside management companies – also look at Braemar food agreement
- Prefer scenario #4. Would provide a unique facility in the region and be a draw
- Further information on St. Paul golf course operational agreements – are they beneficial to the City and golf course users? I would prefer scenario #2.
- The allocation and management salaries seem too high for Hyland based on my knowledge of the situation.
- A detailed explanation for mechanic/maintenance salaries and what they do for each course.
- Prefer scenario #2
- I support scenario #3 (outside vendor), it has the least risk to the land and cost to the City; I don't support scenario #4 because there is too much loss of land; I don't support scenario #2 – if professionals don't think it will be profitable, why do we honestly think we can improve it?
- Prefer scenario #2 – can keep control over the golf course but require a detailed “action” plan that can be implemented over 2 years. If not successful than option #5 would be preferred.
- Preference would be operated for 2016 and do a request for proposal for a lease of the course for 2017 and see what the results are.
- Do a survey