



CITY OF  
**BLOOMINGTON**  
MINNESOTA

# HUMAN SERVICES DIVISION

*Facts and Figures 2015*

## FOR MORE INFORMATION:

Civic Plaza  
1800 W. Old Shakopee Rd.  
Bloomington, MN 55431  
952-563-8733, TTY 952-563-8740  
[humanservices@BloomingtonMN.gov](mailto:humanservices@BloomingtonMN.gov)

Creekside Community Center  
9801 Penn Ave. S.  
Bloomington, MN 55431  
952-563-4944, TTY 952-563-4933  
[BloomingtonMN.gov](http://BloomingtonMN.gov)

## CITIZEN SUPPORT SERVICES

*2015 Net Monthly Property Tax \$0.32*

Human Services supports families and children with low income, homeless, older adults, multicultural communities and individuals with disabilities. Human Services helps citizens receive services from local organizations, faith and business communities. The Human Services Division teams with other City departments and divisions to prevent foreclosures and to address environmental and nuisance concerns. The largest requested areas of service for 2015 were financial, food, housing, government services, health, and wellness.

Approximately  
16,000 citizens  
were helped.

## CREEKSIDE COMMUNITY CENTER

*2015 Net Monthly Property Tax \$0.65*

This public facility is operated by the Human Services Division. The Division provides the administration, building attendants and building maintenance staff for Creekside Community Center, located at 9801 Penn Avenue South. The Human Services Division took in \$108,700 in revenue through rentals and contractual space. Examples of rental groups include faith communities, veterans associations, homeowner associations, fraternal groups and support groups. The Bloomington Senior Program operates 5 days a week and 4 local and regional non-profit human services agencies lease space and provide services to residents. Creekside Community Center offers 24/7 rental availability, meeting room space, notary services, free Wi-Fi, a library and a place to gather and meet new friends. In 2015, there was an estimated 110,000 visitors annually. This includes 1,136 rental meetings and 26,440 rental meeting attendees. Creekside Community Center houses the Bloomington older adult programs and leases space to local/regional human services agencies.

## COMMUNITY PROGRAMS

*2015 Net Monthly Property Tax \$0.51*

Human Services programs and events are developed in response to the changing demographics in Bloomington. Recent statistics indicate Bloomington's largest ethnic populations are Spanish, Somali and Vietnamese. At the request of and in partnership with these citizen groups, the Human Services Division has supported the planning and implementation of programs and events that celebrate Bloomington's diversity. Examples of these activities are the Living Well Expo, Kite Day, Older Americans Month, and Veterans Day. Support to the Human Rights Commission included events such as Diversity Day, Black History Month, International Day of Peace, and Heritage Days. Community partners include Bloomington youth, the Bloomington School District, faith and business communities, non-profits and the Bloomington Human Rights Commission.

25  
Programs

8,200  
Participants

## VOLUNTEERS

*2015 Net Monthly Property Tax \$0.10*

332 volunteers provided time and talent to the City valued at an estimated \$788,936 (\$25.20/hour rate on independentsector.org). Volunteers donated their time with the Human Services Senior Program, Fare For All food distribution, and at special events such as Kite Day, Heritage Days, and the Peace Run.



**332**  
VOLUNTEERS

**31,307**  
VOLUNTEER HOURS

## LUNCH & DINNER PROGRAMS

*2015 Net Monthly Property Tax \$0.15*

The Human Services Division provides a weekday lunch program. Additionally, Human Services partners with Loaves and Fishes to provide a dinner program. These daily programs allow for families to stretch their food budget.

Many Bloomington citizens who attend these programs are low income and hold several jobs to make ends meet.



## FOOD PROGRAMS

*2015 Net Monthly Property Tax \$0.01*

Human Services and citizen volunteers make available to the public, Fare For All bulk purchasing and distribution of fresh fruits, vegetables and frozen meats and the Buyer's Club food mini-market featuring fresh produce, staples, dry baking goods, pasta and nuts. 1,916 Fare For All packages were distributed and there were 1,119 Buyer's Club sales.



## SENIOR PROGRAMS

*2015 Net Monthly Property Tax \$0.42*

The 2010 Census shows 18.3% of Bloomington's population is age 65 and older. Human Services provides a unique opportunity for older adults in the community to participate in planning, developing and implementing their own programs and services at Creekside Community Center. Those programs and services include, but are not limited to the woodshop, lapidary, ceramics, music, poetry, fitness and wellness, computer classes, brain fitness, cards and transportation.

All of these activities keep Bloomington older adults happy, healthy and socially connected to their friends and neighbors. This allows older adults to continue living independently in their own homes and contributing back to their community.

## AMERICANS WITH DISABILITIES ACT

*2015 Net Monthly Property Tax \$0.06*

Staff within Human Services act as the City Council-appointed Americans with Disabilities Act (ADA) designee.

The job responsibility is to address and advise on areas of facility and program accessibility. In addition, the ADA designee is responsible for handling ADA complaints and inquiries.



## RFP CONTRACTS

*2015 Net Monthly Property Tax \$0.37*

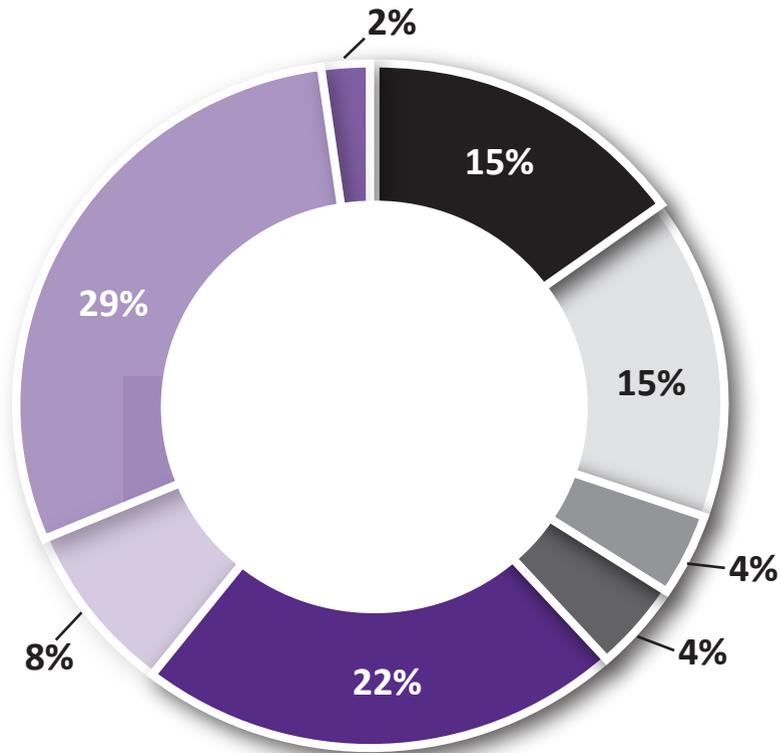
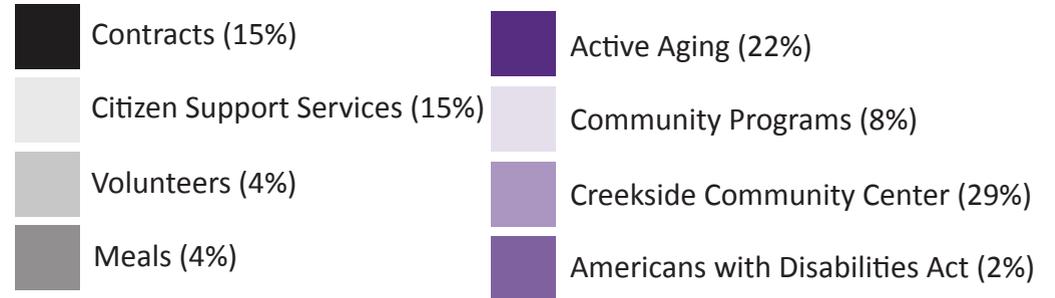
The Human Services Division distributes money to non-profit agencies to provide Bloomington residents convenient access to social services. Providing money to these agencies leverages additional services and dollars to meet the needs of Bloomington residents. Agencies are selected based on input of a City Council selected citizen committee and the following City departments and divisions: Human Services, Public Health, Police, Housing Redevelopment Authority, Environmental Health and Planning. In 2015, 7 agencies were funded.

# BUDGET

## General Fund Expenditures



## Combined Expenditure Distribution



## 2015 Donations Received



The City of Bloomington does not discriminate on the basis of disability in the admission or access to, or treatment or employment in, its services, programs, or activities. Upon request, accommodation will be provided to allow individuals with disabilities to participate in all City of Bloomington services, programs, and activities. Upon request, this information can be available in Braille, large print, audio tape and/or electronic format.