CITY OF
BLOOMINGTON
MINNESOTA

Human Services Community Resource Catalog

Working together to find the resources you need.

Contact information

Civic Plaza
1800 West Old Shakopee Road
Bloomington, MN 55431
952-563-8733, TTY 952-563-8740

Creekside Community Center
9801 Penn Avenue South
Bloomington, MN 55431
952-563-4944, TTY 952-563-4933

humanservices@BloomingtonMN.gov

TABLE OF CONTENTS

Frequently Used Numbers 3
City of Bloomington Directory 4
Hennepin County Directory 5
City of Bloomington Government Officials 6
State and Federal Government Officials 7
Faith Communities in Bloomington 8
Bloomington Schools 9
Education 10
Employment Services ..... 10 - 11
Financial Information ..... 11 - 12
Food ..... 12 - 13
Health ..... 14 - 17
Bloomington Map ..... 18 - 19
Housing ..... 20 - 21
Housing - Bloomington Senior ..... 22 - 23
Housing - Accessible 24
Legal ..... 25 - 28
Recreation 29
Recycling 30
Repurpose and Donate ..... 30 - 31
Support Groups 32
Transportation 33
Volunteering 34
City of Bloomington Human Services 35

TTY USERS: For contacts with no TTY number listed, contact the Minnesota Relay Service at 1-800-627-3529 or 711.

The City of Bloomington complies with all applicable provisions of the Americans with Disabilities Act (ADA), Section 504 of the Rehabilitation Act of 1973, and does not discriminate on the basis of disability in the admission or access to, or treatment or employment in, its services, programs, or activities. Upon request, accommodation will be provided to allow individuals with disabilities to participate in all City of Bloomington services, programs, and activities. The City has designated coordinators to facilitate compliance with the Americans with Disabilities Act of 1990 (ADA), and to coordinate compliance with Section 504 of the Rehabilitation Act of 1973 as mandated by the U.S. Department of Housing and Urban Development regulations. For information, contact the Human Services Division, City of Bloomington, 1800 W. Old Shakopee Rd., Bloomington, MN 55431-3027; 952-563-8733 Voice; 952-563-8740 TTY. Upon request, this information can be available in Braille, large print, audio tape and/or electronic format. Please be advised that the City of Bloomington does not sponsor or endorse or have a relationship with the resources listed unless otherwise noted. 04/2016

FREQUENTLY USED NUMBERS

Information/Referral/Support Services:

City of Bloomington Human Services, 952-563-8733 (TTY 952-563-8740)

Bloomington/Richfield Community Education 952-681-6100
Bloomington Public Schools District Office 952-681-6400
Bridging (Bloomington location)..... 952-888-1105
CAPSH (Community Action for Suburban Hennepin) 952-933-9639
- Energy Assistance Program (Oct 1-May 1) 952-930-3541
- Financial Budget Counseling 1-888-577-2227

CHARAKA CSP (Adults w/Mental Illness).. 612-752-8350
City of Bloomington Civic Plaza.....*952-563-8700
- Creekside Community Center .....(TTY 952-563-4933) 952-563-4944
  - City Diner/Transportation Service 952-563-4944
- HRA (Section 8 Housing).....*952-563-8937
- Human Services *952-563-8733
- Human Rights Commission *952-563-8733
- Parks and Recreation *952-563-8877
- Police (Non-Emergency).....*952-563-4900
- Public Health..... V/TTY 952-563-8900
  - WIC (Women, Infants, & Children)...*952-563-8993

Cornerstone (Domestic Violence)..... 952-884-0330
Crisis Connection (24hr Phone Counseling)612-379-6363
Day One (MN Domestic Violence Crisis Line) 1-866-223-1111
Disability Linkage Line.....1-866-333-2466
Family Partnership (Counseling/Intake) 612-314-2920
Fare for All (Food Buying)..... 763-450-3880
Good in the 'Hood (Food Shelf)..... 612-217-4003
Headway Emotional Health Services (Counseling) 612-861-1675
Hennepin County..... 612-348-3000
- Adult Protection 612-348-8526
- Adult Mental Health Services.....612-348-4111
- Disability Services.....612-348-4111
- Child Care Financial Assistance 612-348-5937
- Child Protection 612-348-3552
- Human Services (Financial, Food, Health Care) 612-596-1300
- Office of Multi-Cultural Services 612-348-2193
- Senior Services.....612-348-4111
- Veterans Services..... 612-348-3300

HOME Line (Tenant Rights and Advocacy) 612-728-5767
HOME (Household/Outside Maintenance for Seniors) 952-746-4046
IRS (Internal Revenue Service)..... 1-800-829-1040
La Mision (Spanish speaking resources).... 612-869-1824
Loaves & Fishes.....612-377-9810 or 952-948-0746
Meals on Wheels..... 952-835-1665
Medicare..... (TTY 1-877-486-2048) 1-800-633-4227
Metro Shelter Hotline..... 1-888-234-1329
Metro South Adult Basic Education 952-681-6172
Metro Transit Bus Service 612-373-3333
- Metro Mobility ..... (TTY 651-221-9886) 651-602-1111
- Transit Link 651-602-5465

Mid-Minnesota Legal Aid .....(TTY 612-332-4668) 612-334-5970
MIRA Spanish Resource Center..... 612-243-3064
MNSure 1-855-366-7873
MN Workforce Center-South .....(TTY 952 346-4043) 952-346-4000
- Vocational Rehab Services .....(TTY 952-346-4302) 952-346-4050

Nutrition Assistance Program for Seniors (NAPS) 651-484-8241
Optage Home Delivered Heat & Eat Meals 651-724-8280
Prepare + Prosper (Tax/Financial Services) 651-287-0187
Senior Linkage Line..... 1-800-333-2433
Senior Outreach (Case Management)..... 952-888-7121
Social Security Office (Bloomington)..... 1-866-964-7349
Store to Door Grocery Delivery 651-642-1892
Think Small (Childcare/Early Learning)..... 651-641-0305
United Way 2-1-1..... 651-291-0211
U.S. Citizenship & Immigration Services (USCIS) 1-800-375-5283
Veterans Linkage Line..... 1-888-546-5838
VEAP (Volunteers Enlisted to Assist People) 952-888-9616
Minnesota Relay Service..... 1-800-627-3529 or 711
*TTY (City of Bloomington)..... 952-563-8740

CITY OF BLOOMINGTON DIRECTORY

DIAL 911 FOR POLICE, FIRE, OR MEDICAL EMERGENCY

Bloomington Civic Plaza
952-563-8700, 952-563-8740 TTY
1800 W. Old Shakopee Rd.
Bloomington, MN 55431-3027
Monday-Friday, 8 a.m.-4:30 p.m.

Artistry
- Art Programs 952-563-8572
- Box Office 952-563-8575
- Facility Information 952-563-8889

Assessing 952-563-8724
- Appraisals, homestead

Building and Inspections
- Electrical, Heating, Time-of-Sale Housing 952-563-8930
- Fire 952-563-8933
- Plumbing 952-563-8932
- Rental Housing Conditions 952-563-8934
- Wells 952-563-8934

City Clerk 952-563-8729
- Cemetery records, elections/voting

Environmental Health 952-563-8934
- Hazardous spills, pollution, food, housing, sanitation, weeds, resident complaints, noise

Fire 952-563-8933
- Marshal, inspections, permits, prevention

Housing Redevelopment Authority (HRA) 952-563-8937
- Section 8, Home Improvement Loans

Human Services 952-563-8733
- Ages 50+ programs, volunteering, community events, cultural programs, Human Rights Commission

Offers information and referral to help improve the lives of Bloomington residents by identifying resources to meet needs.

Human Resources 952-563-8710
- Job Information ..... bloomingtonmn.gov

Licensing 952-563-8728
- Business, pet, liquor, taxi, passports

Parks and Recreation 952-563-8877
- Information Hot Line 952-563-8878

Planning 952-563-8920
- Comprehensive plan, zoning, conditional use permit, variances

Police
- Emergency ..... 911 V/TTY
- Non-emergency 952-563-4900
- Business Watch 952-563-4975
- Neighborhood Watch 952-563-8808

Animal Shelter 952-563-4942
9920 Logan Ave. S.
Monday-Friday, 7 a.m.-8 p.m.;
Saturday, Sunday, and holidays, by appointment, 9 a.m.-5 p.m.

Bloomington Family Aquatic Center 952-563-4634
201 E. 90th St.

Bush Lake Beach 952-563-4731
9140 E. Bush Lake Rd.

Creekside Community Center
..... 952-563-4944, 952-563-4933 TTY
9801 Penn Ave. S.
General office hours are Monday-Friday, 7:30 a.m.-7:30 p.m. Other days by appointment

Fire Stations
#1 10 W. 95th St. 952-563-4801
#2 10601 Xerxes Ave. S.
#3 2050 E. 86th St.
#4 4201 W. 84th St.
#5 10540 Bush Lake Rd.
#6 8601 Lakeview Rd.

Golf Courses
Dwan 952-563-8702
3301 W. 110th St.
Hyland Greens 952-563-8868
10100 Normandale Blvd.
- Driving Range 952-831-9372

Ice Garden 952-563-8841
3600 W. 98th St.

Motor Vehicle 952-563-8719
9930 Logan Ave. S.
Monday, 8 a.m.-6 p.m.; Tuesday-Friday, 8 a.m.-5 p.m.
- Driver's license renewal, tabs, vehicle registration/transfer

Public Health ..... 952-563-8900 V/TTY
1900 W. Old Shakopee Rd.
Monday-Friday, 8 a.m.-4:30 p.m.

Public Works
1700 W. 98th St.

Administration 952-563-4581
Engineering/Traffic 952-563-4870
- Recycling (curbside clean-up)
- Water resources and wetland management

Maintenance 952-563-8760
- Forestry (boulevard trees, disease management)
- Parks (goose/deer control, park mowing, playgrounds, prairie grasses, ice rinks, trails)
- Streets (curb and gutter, potholes, repairs, snow removal, street sweeping, Pavement Management Program)

Utilities Operations 952-563-4910
Utilities Administration 952-563-8777
- Sewer backups/leaks, maintenance
- 24-hour emergency 952-563-4905
- Sewer/water billing 952-563-8726

HENNEPIN COUNTY DIRECTORY

General Information
612-348-3000
hennepin.us

Acute Psychiatric Services
612-873-3161
701 Park Ave., Minneapolis
hcmc.org

Adoption
612-348-5437

Adult Mental Health Services
612-348-4111
- Information and referral for services to promote independence.

Adult Protection
612-543-9912

Chemical Health (Rule 25) Assessments
612-348-4111

Child Care Financial Assistance
612-348-5937

Child Protection
612-348-3552

Child Support
612-348-3600

Disability Services
612-348-4111
- Information and referral for services to promote independence.

Domestic Abuse Service Center
612-379-6363
300 S. 6th St., Minneapolis
hennepinattorney.org

Economic Assistance
612-596-1300
- Apply for cash assistance, food support, and medical assistance.

Family Court
612-348-6734
110 S. 4th St., Minneapolis
mncourts.gov

Fingerprinting Services
612-348-5112
401 S. 4th Ave., Minneapolis
hennepinsheriff.org

Foster Care Licensing
Adult, 612-348-2816
Child, 612-348-5437

Funeral/Burial Assistance
612-348-7984
- Pays up to $2,600 directly to funeral providers depending on services needed.
- Must apply with in 14 days of death.
- Call for application.

Hazardous Waste and Recycling
612-348-3777
1400 W. 96th St., Bloomington

Human Services and Public Health VEAP Community Service Center
612-596-1300
9600 Aldrich Ave. S., Bloomington
- Apply for food support, health care, and cash assistance or emergency programs.
- Ask questions or renew services.
- Learn about child care, child support, mental health services.
- Walk-ins.

Juvenile Court
612-348-4822
590 Park Ave., Minneapolis
mncourts.gov

Libraries (Bloomington)
hclib.org
- Oxboro
  8801 Portland Ave.
  612-543-5775
- Penn Lake
  8800 Penn Ave.
  612-543-5800

Medical Center (HCMC) Hospital
612-873-3000
730 S. 8th St., Minneapolis
hcmc.org

Mental Health Clinic
612-596-9438
1801 Nicollet Ave., Minneapolis
- Adults with serious mental illness, and/or substance use disorders.
- Children who are severely emotionally disturbed, been abused/neglected, and court-ordered psychological evaluation.

Mobile Crisis Team
Helps people in the middle of a mental health crisis.
- COPE – Adults 612-596-1223
- Child Crisis – 612-348-2233

Office of Multi-Cultural Services
612-348-2193
1201 E. Lake St., Minneapolis
- Helps refugees and immigrants with limited English connect to Hennepin County services; apply for medical assistance, MFIP, food support, and child care assistance.
- Resolve immigration problems.
- Staff speaks 32 languages.

Property Taxes
612-348-3011

Senior Services
612-348-4111
- Information and referral for services to promote independence.

Service Center (near Bloomington)
612-348-8240
Southdale
7009 York Ave. S., Edina
- Birth, death, marriage records and certificates. Marriage licenses.
- Drivers license, MN state ID card. License plates or tabs. ATV, boat watercraft and snowmobile, registration. Vehicle registration or title. Vehicle title, tabs or plates.
- Driver's instruction permits.
- Ministerial or ordination credential filing.
- Notary services.
- Property tax payments.
- State park permit.

Sheriff's Office
612-348-3744
350 S. 5th St., Minneapolis
hennepinsheriff.org

Veterans' Services
612-348-3300
- Assist in obtaining benefits through state and federal programs.
- Act as an advocate or directs to other authorized agencies as needs dictate.

CITY OF BLOOMINGTON GOVERNMENT OFFICIALS. .

The Council consists of a mayor, who is elected at-large and presides over Council meetings, and six councilmembers, four of whom are elected from separate districts and two of whom are elected at-large. There are no other elected bodies. The Council meets on the first and third Monday at 7 p.m.

City Council Office
952-563-8782, 952-563-8740 TTY
Bloomington Civic Plaza
1800 W. Old Shakopee Rd.
BloomingtonMN.gov
council@BloomingtonMN.gov

MAYOR

Gene Winstead
952-888-1258 (h)
952-563-8782 (w)
gwinstead@BloomingtonMN.gov
Term expires January 2020

CITY MANAGER

Jamie Verbrugge
952-563-8780
1800 W. Old Shakopee Rd.
jverbrugge@BloomingtonMN.gov

COUNCIL MEMBERS

At Large
Cynthia Bemis Abrams
952-833-0505 (h)
cabrams@BloomingtonMN.gov
Term expires January 2018

District II
Andrew Carlson
952-242-5658
acarlson@BloomingtonMN.gov
Term expires January 2020

At Large
Tim Busse
952-457-7506 (c)
tbusse@BloomingtonMN.gov
Term expires January 2020

District III
Jack Baloga
952-944-5194 (h)
jbaloga@BloomingtonMN.gov
Term expires January 2018

District I
Dwayne Lowman
952-479-0226
dlowman@BloomingtonMN.gov
Term expires January 2020

District IV
Jon Oleson
651-208-6586 (c)
joleson@BloomingtonMN.gov
Term expires January 2018

STATE AND FEDERAL GOVERNMENT OFFICIALS . . .

UNITED STATES REPRESENTATIVES

District 3
Erik Paulsen (R)
952-405-8510
250 Prairie Center Dr. #230
Eden Prairie, MN 55344
202-225-2871
127 Cannon HOB
Washington, D.C. 20515
paulsen.house.gov
Two year term expires 2016

UNITED STATES SENATORS

Al Franken (DFL)
651-221-1016
60 Plato Blvd. E., Ste. 220
St. Paul, MN 55107
202-224-5641
309 Hart Senate Office Building
Washington D.C. 20510
franken.senate.gov
Six year term expires 2020

Amy Klobuchar (DFL)
612-727-5220
1200 Washington Ave. S., Ste. 250
Minneapolis, MN 55415
202-224-3244
302 Hart Senate Office Building
Washington, D.C. 20510
klobuchar.senate.gov
Six year term expires 2018

STATE OFFICES

Governor
Mark Dayton (DFL)
651-201-3400
130 State Capitol
75 Rev. Dr. Martin Luther King Jr. Blvd., St. Paul, MN 55155
governor.state.mn.us
Four year term expires 2018

Secretary of State
Steve Simon (DFL)
651-296-2803
180 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd., St. Paul, MN 55155
secretary.state@state.mn.us
Four year term expires 2018

MINNESOTA STATE REPRESENTATIVES

District 49B
Paul Rosenthal (DFL)
651-296-7803
501 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd., St. Paul, MN 55155
rep.paul.rosenthal@house.mn
Two year term expires 2016

District 50A
Linda Slocum (DFL)
651-296-7158
415 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd., St. Paul, MN 55155
rep.linda.slocum.@house.mn
Two year term expires 2016

District 50B
Chad Anderson (DFL)
651-296-4218
387 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd., St. Paul, MN 55155
rep.chad.anderson@house.mn
Two year term expires 2018

MINNESOTA STATE SENATORS

District 49
Melisa Franzen (DFL)
651-296-6238
Capital Building, Ste. 306
75 Rev. Dr. Martin Luther King Jr. Blvd., St. Paul, MN 55155
sen.melisa.frazen@senate.mn
Four year term expires 2016

District 50
Melissa Halvorson Wicklund (DFL)
651-297-8061
Capital Building, Ste. 303
75 Rev. Dr. Martin Luther King Jr. Blvd., St. Paul, MN 55155
sen.melissa.wiklund@senate.mn
Four year term expires 2016

MINNESOTA ATTORNEY GENERAL

Lori Swanson (DFL)
1-800-657-3787
1-800-366-4812 TTY
1400 Bremer Tower
445 Minnesota St.
St. Paul, MN 55101
attorney.general@state.mn.us
ag.state.mn.us
Four year term expires 2018

METROPOLITAN COUNCIL

District 5
Steve Elkins
612-578-2103
390 Robert St. N.
St. Paul, MN 55101
steve.elkins@metc.state.mn.us

METROPOLITAN AIRPORTS COMMISSION

District C
Lisa Peilen
612-726-8100
6040 28th Ave. S.
Minneapolis, MN 55450
metroairports.org
Two year term expires 2017

HENNEPIN COUNTY COMMISSIONER

District 5
Randy Johnson
612-348-7885
A2400 Government Center
300 S. 6th St.
Minneapolis, MN 55487
randy.johnson@co.hennepin.mn.us
Four year term expires 2016

FAITH COMMUNITIES IN BLOOMINGTON . . . . . .

Al-Farooq Youth & Family Center
952-767-0677
8201 Park Ave. S., 55420

Atonement Lutheran Church
952-881-9244
601 E. 98th St., 55420

Bethany Church
952-946-4186
6900 Auto Club Rd., 55438

Bloomington Covenant Church
952-831-8339
10150 Xerxes Ave. S., 55431

Bloomington Lutheran Church
952-888-2475
9350 Portland Ave. S., 55420

Brazilian Church of Hope
612-328-6993
8000 Portland Ave. S., 55420

Calvary United Pentecostal Church
952-888-0215
8800 Nicollet Ave. S., 55420

Cedarcrest Free Methodist Church
952-854-8390
1630 E. 90th St., 55425

Cedar Valley Church
952-854-1100
8600 Bloomington Ave. S., 55425

Christ the King Lutheran Church
952-881-8600
8600 Fremont Ave. S., 55420

Church of Jesus Christ Of Latter Day Saints
952-835-7788
9700 Nesbitt Ave. S., 55438

Community of the Cross Lutheran Church
952-941-1247
10701 Bloomington Ferry Rd., 55438

CrossPoint Church
952-831-1785
9801 France Ave. S., 55431

Crossword Church
952-270-3143
9431 Nicollet Ave. S., 55420

Emmaus Lutheran Church
952-884-4751
8443 2nd Ave. S., 55420

Evergreen Church
952-895-1773
2300 E. 88th St., 55425

Grace Lutheran Church
952-854-6638
8700 Old Cedar Ave. S., 55425

Global Harvest Church
952-232-4900
6820 Auto Club Rd., 55438

Hillcrest United Methodist Church
952-881-8601
9100 Russell Ave. S., 55431

Hillside Church
952-831-5046
4300 W. 98th St., 55437

Holy Emmanuel Lutheran Church
952-888-2345
201 E. 104th St., 55420

Jehovah's Witness Church
952-888-5166
3211 W. 108th St., 55431

Jesus is Lord Church
952-888-2402
2829 W. 102nd St., 55431

Life Church
952-884-0594
2201 W. 108th St., 55431

Maranatha Church
952-884-5678
9801 Penn Ave. S., 55431

Metro Baptist Church
612-310-0559
9801 Penn Ave. S., 55431

Minnesota Valley Unitarian Universalist Fellowship
952-884-8956
10715 Zenith Ave. S., 55431

Mount Hope Lutheran Church
952-888-5059
3601 W. Old Shakopee Rd., 55431

Muslim Community Center/ Masjid Al-Rahman
952-883-0044
8910 Old Cedar Ave. S., 55425

Nativity of Mary Catholic Church
952-881-8671
9900 Lyndale Ave. S., 55420

Normandale Baptist Church
952-831-2900
4701 W. 84th St., 55437

Normandale Hylands United Methodist Church
952-835-7585
9920 Normandale Blvd., 55437

Oak Hill Lutheran Brethren Church
952-881-9486
8901 France Ave. S., 55431

Oak Grove Presbyterian Church
952-888-4621
2200 W. Old Shakopee Rd., 55431

Oxboro Evangelical Free Church
952-881-6956
9431 Nicollet Ave. S., 55420

Peace Lutheran Church
952-944-6510
8600 E. Bush Lake Rd., 55438

Portland Avenue United Methodist Church
952-888-6070
8000 Portland Ave. S., 55420

Potter's House of Jesus Christ Worldwide
952-944-1425
8000 Portland Ave. S., 55420

Redemption Lutheran Church
952-881-0035
927 E. Old Shakopee Rd., 55420

Riverside Church
952-888-4988
10201 Nicollet Ave. S., 55420

Sikh Society of Minnesota
952-888-2705
9000 W. Bloomington Frwy., 55431

Sovereign Grace Church
952-746-6127
1300 W. 106th St., 55431

St. Bonaventure Catholic Church
952-854-4733
901 E. 90th St., 55420

St. Edward's Catholic Church
952-835-7101
9401 Nesbitt Ave. S., 55437

St. Luke's Lutheran Church
952-881-5801
1701 W. Old Shakopee Rd., 55431

St Michael's Lutheran Church
952-831-5276
9201 Normandale Blvd., 55437

St. Stephen Lutheran Church
952-831-4746
8400 France Ave. S., 55431

Southtown Baptist Church
952-881-1122
2600 W. 82nd St., 55431

Transfiguration Lutheran Church
952-884-2364
11000 France Ave. S., 55431

United Church of Christ, St. Mark's
952-831-3949
8630 Xerxes Ave. S., 55431

Unity South Church
952-884-6656
7950 1st Ave. S., 55420

BLOOMINGTON SCHOOLS

INDEPENDENT SCHOOL DISTRICT 271

952-681-6400
1350 W. 106th St., Bloomington
bloomington.k12.mn.us

Early Childhood Services
- Pond Center
  952-681-6200
  9600 3rd Ave. S.
- Southwood Center
  952-806-8900
  4901 W. 112th St.
- E.C.F.E. and Screening
  952-681-6221
- Preschool Information
  952-681-6221
- E.C. Special Education
  952-806-8900
- Early Learners Academy/Full day childcare/Preschool
  952-681-6125

Elementary Schools - Gr K-5
- Hillcrest Community
  952-681-5300
  9301 Thomas Rd.
- Ridgeview
  952-806-7100
  9400 Nesbitt Ave. S.
- Indian Mounds
  952-681-6000
  9801 11th Ave. S.
- Normandale Hills
  952-806-7000
  9501 Toledo Ave. S.
- Oak Grove
  952-681-6800
  1301 W. 104th St.
- Olson
  952-806-8800
  4501 W. 102nd St.
- Poplar Bridge
  952-681-5400
  8401 Palmer Ave. S.
- Valley View
  952-681-5700
  351 E. 88th St.
- Washburn
  952-681-5500
  8401 Xerxes Ave. S.
- Westwood
  952-806-7200
  3701 W. 108th St.

Middle Schools - Gr 6-8
- Oak Grove
  952-681-6600
  1300 W. 106th St.
- Olson
  952-806-8600
  4551 W. 102nd St.
- Valley View
  952-681-5800
  8900 Portland Ave. S.

High Schools - Gr 9-12
- Jefferson
  952-806-7600
  4001 W. 102nd St.
- Kennedy
  952-681-5000
  9701 Nicollet Ave. S.

Alternative Learning Centers
- Beacon School
  952-681-5056
  9701 Nicollet Ave. S.
  Gr 11 & 12
- Under 21 HS Diploma
  952-681-6172
  2575 W. 88th St.
  Ages 17-21
- Transition Center
  952-681-6118
  2575 W. 88th St.
  Young adults with disabilities

Metro South Adult Basic Education
952-681-6170
2575 W. 88th St., Bloomington
www.metrosouth.org
- Provides basic educational to adults in Bloomington, Eden Prairie, Edina, and Richfield.
- GED test preparation, high school diploma programs, English as a Second Language (ESL), and basic skills such as reading, writing, and mathematics.

SCHOOL BOARD MEMBERS

- Maureen Bartolotta, Chair
  952-832-5280
- Dawn Steigauf, Vice Chair
  952-881-3359
- Nelly Korman, Clerk
  952-881-1885
- Jim Sorum, Treasurer
  952-884-7911
- Tom Bennett, Director
  612-991-6260
- Dick Bergstrom, Director
  952-884-6070
- Ric Oliva, Director
  952-944-6227

PRIVATE/PUBLIC CHARTER SCHOOLS

Beacon Preparatory School
952-426-6000
8600 Bloomington Ave. S.
beaconprepschool.com
Grades 6-8

Bethany Academy
952-831-8686
4300 W. 98th St.
bethanyacademy.org
Grades K-12

Bloomington Lutheran School
952-941-9047
10600 Bloomington Ferry Rd.
bllhschool.org
Grades Pre-K-8

Life Academy
952-884-3181
2201 W. 108th St.
lifeacademymn.org
Grades Pre-K-12

Nativity of Mary
952-881-8160
9900 Lyndale Ave. S.
nativitybloomington.org
Grades Pre-K-8

Ramalynn Montessori Academy
952-921-6500
8800 Queen Ave. S.
ramalynn.org
Grades Pre-K-8

Seven Hills Classical Academy
952-426-6000
8600 Bloomington Ave. S.
sevenhillsacademy.com
Grades K-5

EDUCATION. . . EMPLOYMENT SERVICES . . . . . .

GENERAL

Adult Education
Metro South Adult Basic Education
952-681-6170
2575 W. 88th St., Bloomington
metrosouth.org
- Provides basic education to adults in Bloomington, Eden Prairie, Edina, and Richfield.
- GED test preparation, high school diploma programs, English as a Second Language (ESL), and basic skills such as reading, writing, and mathematics.

Bloomington/Richfield Community Education Services
952-681-6100
2575 W. 88th St., Bloomington
br.thatscommunityed.com
- Adult, youth, and other community enrichment programs related to art, business/career development, computer/technology, culinary, dance, music, finance, fitness, health/wellness, hobbies, world languages, drivers ed, early learning, etc.
- Classes located in Bloomington and Richfield.

VETERANS

Normandale Community College Veterans Resource Center
952-358-8501
9700 France Ave. S., Bloomington
normandale.edu
- Assist Normandale student veterans to smoothly make the transition from military to civilian life and ensure academic success.

University of Minnesota Student Veterans Association
612-624-2913
126 Coffman Memorial Union
300 Washington Ave. SE, Minneapolis
- Assist U of M student veterans to smoothly make the transition from military to civilian life and ensure academic success.

GENERAL

Minnesota Workforce Center Hennepin South
4220 W. Old Shakopee Rd.
Bloomington
mn.gov/deed/
- Employment counseling to assist with job search; resume and cover letter writing; assessment of interests/job skills; trainings.
- Workers facing layoff, 952-703-7730.
- Veterans Employment Assistance, 952-703-7755.
- Services for people with disabilities, 952-703-7765.
- Services for the blind or visually impaired, 651-642-0500.

Project for Pride in Living Learning Center
612-455-5300
1925 Chicago Ave., Minneapolis
ppl-inc.org
- Job training programs for careers in healthcare, human services, and others for those who meet basic eligibility requirements.
- Some programs provide scholarships and college credit.

Resource
Employment Action Center (EAC)
612-752-8650
4220 W. Old Shakopee Rd., Bloomington
eac-mn.org
- Locations throughout metro.
- Programs for adults, dislocated workers, Welfare to Work, women, youth, young parents.
- Somali, Hmong, and Spanish speaking staff.

MULTI-CULTURAL SERVICES

African Workforce & Entrepreneurial Development (AWED)
952-290-0948
afwed.org
- Improve employment outcomes for skilled immigrants.
- Workforce development programs.

PERSONS WITH DISABILITIES

AccessAbility, Inc.
612-331-5958
360 Hoover St. NE, Minneapolis
accessability.org
- Employment and production facility that provides training, work and recreational opportunities for those with disabilities who have barriers to employment and community inclusion.
- Fee and must meet eligibility criteria.

Arc Greater Twin Cities
952-920-0855
2446 University Ave. W., Ste 110, St. Paul
arcgreatertwincities.org
- Self-Advocacy and training programs for people with intellectual and developmental disabilities.

Community Involvement Program
612-362-4400
1600 Broadway St. NE, Minneapolis
cipmn.org
- Assist adults with a wide range of disabilities to find and maintain regular employment at businesses at fair wages.
- Paid for by state and county programs, Supported Employment, and Daytime & Habilitation.

Lifeworks Services, Inc.
952-884-2171
2748 E. 82nd St., Bloomington
lifeworks.org
- Supported career development services; training, job coaching, employment.
- Serves individuals with cognitive and mental health issues.
- Accepts private funds or funded by Minnesota or Hennepin County if eligibility criteria is met.

Minnesota Workforce Center-Vocational Rehabilitation Services
952-703-7765, 952-346-4302 TTY
4220 W. Old Shakopee Rd., Bloomington
mn.gov/deed/
- Vocational counseling, guidance, job placement and other special services based on needs.
- Serves those with significant physical and/or mental disabilities which make it difficult to get or keep a job and who meet other guidelines.
- Free to those who meet eligibility criteria.

YOUTH

Full Cycle
3515 Chicago Ave. S., Minneapolis
612-824-7581
fullcyclebikeshop.org
- Paid internship for homeless and street-dependent youth ages 23 and under. Internships require a commitment of 10 hours per week for six months.

OTHER

Minnesota Unemployment Insurance Program (UI)
651-296-3644
uimn.org
- Enrollment for unemployment benefits; including insurance.

Social Security Office
1-866-964-7349, 1-800-325-0778 TTY
6161 American Blvd. W., Bloomington
socialsecurity.gov

U.S. Equal Employment Opportunity Commission (EEOC)
1-800-669-4000, 1-800-669-6820 TTY
330 S. 2nd Ave., Ste. 720, Minneapolis
eeoc.gov
- Enforces federal laws that make it illegal to discriminate against a job applicant or an employee.

AGENCIES

Community Action Partnership of South Hennepin (CAPSH)
952-933-9639
8800 Hwy 7, Ste. 401, St. Louis Park
capsh.org
Residents of suburban Hennepin County.

Energy Assistance Program
952-930-3541
- Grant assistance in paying your heating bill October 1-May 30.

Financial Counseling Services
CAPSH/Lutheran Social Services
1-888-577-2227
- Budget counseling.
- Debt repayment plans.
- Financial education.

Foreclosure Prevention Services
952-933-1993
- Early delinquency intervention and counseling.
- Budget counseling.
- Answer your foreclosure questions.
- Mortgage document review.
- Reverse Mortgage eligibility guidelines.

Home Buying Consultations
952-933-1993
- Potential buyers learn about each step of the home buying process.

Home Repair & Rehabilitation
952-933-9639 ext. 210
- Rehab advisors provide advice on contractor bid process, inspections, loan information. Help prioritize rehab projects.

Reverse Mortgage Services
952-697-1326
- Counselors guide homeowners age 62+ through reverse mortgage process and assist in getting equity from your home.

Hennepin County VEAP Community Service Center
612-596-1300
9600 Aldrich Ave. S., Bloomington
hennepin.us
- See page 5 for more information.

VEAP (Volunteers Enlisted to Assist People)
952-888-9616
9600 Aldrich Ave. S., Bloomington
veapvolunteers.org
Residents of Bloomington, Richfield, Edina, South Minneapolis, homeless.

Children and Youth Services
- Birthday bags. Kids age 12 and under receive cake mix, frosting, candles, and small gift.
- Summer Youth Food Program. Grades K-12 receive a 10 week supply of breakfast and lunch items during summer months.
- Back to School. Supplies for grades K-12.
- Holiday Toys. Provides children 18 and younger with age appropriate gifts for the holidays.

Food Program
- Receive a 7 day supply of groceries once a month.
- Make appointment Monday, Tues., Wed., and Fri., 8 a.m.-4:30 p.m., and Thurs., 8 a.m.-6:30 p.m.
- Provides holiday meals.
- Food delivery available to homebound/elderly and physically unable to come in.
- No income guidelines.

Social Services Program
- Licensed social workers provide short-term referral services, advocacy, and other professional social work services designed to help families and individuals obtain needed resources.

Transportation Program
Call 9 a.m.-4 p.m., leave message.
- For low income older adults and adults with a certified disability.
- Rides provided Monday-Friday.
- Application process required.
- Must be ambulatory and able to transfer independently if using a wheelchair.

FINANCIAL INFORMATION . . . . . ◘ FOOD. . . . . .

HOUSING

MN Home Ownership Center
651-659-9336
1000 Payne Ave., Ste. 200, St. Paul
hocmn.org
- Assists in finding a foreclosure counselor.
- Home buyer education.
- Housing counseling.
- Assists in finding a money management counselor.
- Assists in finding a refinance counselor.

MN Housing Finance Agency (MHFA)
651-296.7608
400 Sibley St., Ste 300, St. Paul
mnhousing.gov
- Home improvement loans.
- Mortgage loan programs.
- Foreclosure prevention referrals.

TAXES

AARP Tax-Aide Program
1-888-687-2277, 1-877-434-7598 TTY
aarp.org
- Volunteers provide free tax assistance February-April to ages 60+ and those with low-moderate income.

Hennepin County Property Taxes
612-348-3011
300 S. 6th St., Minneapolis
hennepin.us

IRS (Internal Revenue Service)
1-800-829-1040,
1-800-829-4059 (TTY)
Bloomington Office,
651-312-8082
1550 American Blvd. E., Ste. 700, Bloomington
irs.gov

Minnesota Department of Revenue
600 N. Robert St., St. Paul
taxes.state.mn.us
- Individual Income Tax 651-296-3781
- Property Tax Refund 651-296-3781

Prepare + Prosper
651-287-0187
2610 University Ave. W., Ste. 450, St. Paul
prepareandprosper.org
- Free tax assistance for individuals, families, and self-employed who meet income guidelines.
- Financial planning related to tax refund.

Tax Preparation Assistance City of Bloomington Human Services
Creekside Community Center
9801 Penn Ave. S., Bloomington
952-563-4944, 952-563-4933 TTY
BloomingtonMN.gov
- Volunteers provide tax assistance February-April. Property tax assistance in July. Co-sponsored by AARP and Prepare + Prosper.

OTHER RESOURCES

Open Access Connections
651-643-0883
openaccessconnections.org
- Free voice mail for homeless and low-income Minnesotans.
- Call for locations and schedule.

City of Bloomington Human Services
952-563-4944, 952-563-4933 TTY
Creekside Community Center
9801 Penn Ave. S., Bloomington
BloomingtonMN.gov
- Bloomington residents can get a free phone programed to call 911.

Life Wireless
1-888-543-3620
lifewireless.com
- Free cell phone service to low-income customers.
- Get application and directions online.

Social Security Office
1-866-964-7349, 1-800-325-0778 TTY
6161 American Blvd. W., Ste. 100, Bloomington
socialsecurity.gov
- Apply for Social Security benefits.

GENERAL

City of Bloomington Farmers Market
952-563-8877, 952-563-8740 TTY
Civic Plaza
1800 W. Old Shakopee Rd.
BloomingtonMN.gov
- Open 8 a.m.-1 p.m., June-October in East parking lot.
- Fresh, locally grown produce, cut flowers, meat, eggs, cheese, honey, syrup, baked goods, jams/jellies, handmade soap, and more.
- EBT/SNAP and credit card tokens accepted.

City of Bloomington Human Services
952-563-4944, 952-563-4933 TTY
Creekside Community Center
9801 Penn Ave. S., Bloomington
BloomingtonMN.gov

City Diner
- Hot meal served Monday-Friday at 11:30 a.m.
- Make reservations before 12 p.m., two working days in advance.
- Cost for age 60+ is a suggested contribution of $0-3.50 with a completed NAPIS form. Cost is $7.25 without a NAPIS form and for guests under age 60.
- CADI waiver accepted.
- Menus posted at Creekside and online.

Creekside Buyer's Club
- Mini-market operated by volunteers offering fresh produce, staples, pasta, and nuts in small quantities at reasonable prices.
- Open to the public Thursday, 9-11:15 a.m. and 12:30-1:30 p.m. Summer hours June-August, 9 a.m.-12 p.m.

Fare for All
763-450-3880
fareforall.org
Bloomington location:
Creekside Community Center
9801 Penn Ave. S., Bloomington
- Walk-in distribution on 3rd or 4th Wednesday every month, 11 a.m.-1 p.m.
- A grocery buying program that helps you save 30-40% on fresh produce, frozen meats, and other basic groceries.
- Food packages cost $10-25. Cash, check, debit, and EBT accepted.
- Holiday packages in November and December.
- Registration not required.
- Co-sponsored by The Food Group and Bloomington Human Services Division.

Good in the 'Hood
Food in the Hood
612-217-4003
Cedarcrest Church
1630 E. 90th St., Bloomington
goodinthehood.org
- Walk-in 5-8 p.m. on the 1st and 3rd Tuesday of each month to shop the food shelf and receive a free hot meal.
- Call for one time emergency assistance.
- Holiday packages in November and December.

The CHAP Store
952-890-8222
2020 Hwy 13 E., Burnsville
thechapstore.com
- Emergency food shelf Tuesday, Friday, and Saturday mornings.
- Breads, sweets, meat, fish, dairy, produce, ready-made sandwiches, & other perishable food items.
- Free, open to anyone.

Hennepin County Human Services
VEAP Community Service Center
612-596-1300
9600 Aldrich Ave. S., Bloomington
hennepin.us
- Apply for food support.
- Walk-ins. No appointment.

Loaves and Fishes
Bloomington Office, 952-948-0746
loavesandfishesmn.org
Creekside Community Center
9801 Penn Ave. S., Bloomington
- Walk-in for a free hot meal. Served Monday-Friday, 5:30-6:30 p.m.
- All are welcome.
- Donations accepted.
- Co-sponsored by Bloomington Human Services Division.

Meals on Wheels
952-835-1665
bloomingtonmealsonwheels.com
- Delivers hot meals to Bloomington and Eden Prairie residents Monday-Friday, 11 a.m.-12:30 p.m.
- Frozen meals available for Saturday and Sunday.
- Cost is $4.50 or sliding fee scale.

St. Bonaventure Catholic Church
952-854-4733
901 E. 90th St., Bloomington
saintbonaventure.org
- For residents of Bloomington and Richfield.
- Walk-in Tuesdays 11 a.m.-1 p.m. and Fridays 2-4 p.m. to receive two bags of groceries including toiletries one time a month.
- Must bring photo ID and current utility bill.

VEAP (Volunteers Enlisted to Assist People)
952-888-9616
9600 Aldrich Ave. S., Bloomington
veapvolunteers.org
- Residents of Bloomington, Edina, Richfield, South Minneapolis, and homeless.
- Provides a 7 day supply of groceries once a month.
- Make appointment Monday, Tuesday, Wednesday, and Friday, 8 a.m.-4:30 p.m., and Thursday, 8 a.m.-6:30 p.m.
- Provides holiday meals.
- Food delivery available to homebound/elderly and physically unable to come in.
- No income guidelines.

CHILDREN

WIC (Women, Infants, and Children)
Bloomington Public Health Office
Supplemental Food Program
952-563-8993, 952-563-8900 TTY
1900 W. Old Shakopee Rd.
BloomingtonMN.gov
- For pregnant and breast feeding women, infants, and children to age 5 with vouchers for supplemental food and nutrition counseling.
- Eligibility is based on income level and health risks.

SENIORS

Nutrition Assistance Program for Seniors (NAPS)
651-484-8241
2harvest.org
- For low income seniors age 60+.
- Receive a box of food each month.
- Must meet income guidelines.
- Register through Second Harvest and pick up food at VEAP (9600 Aldrich, Bloomington).

Optage Home Delivered Heat & Eat Meals
651-746-8280
optage.org
- Frozen breakfast, lunch, and dinner entrees and full meals for seniors.
- Cost is $4.50 per entree and $6.50 per full meal.
- CADI waiver accepted.
- Meals are delivered once a week.

Store to Door
651-642-1892
storetodoor.org
- For seniors age 60+ who cannot shop for and carry groceries but are able to order groceries by phone and pay for them.
- Delivery fee based on income.

HEALTH

GENERAL

DENTAL CLINICS

Community-University Dental Clinic
612-638-0700
2001 Bloomington Ave., Minneapolis
ahc.umn.edu/cuhcc
- Full service dental care for all ages.
- Fees based on family size and income if uninsured.
- Multi-lingual staff available.

Good in the 'Hood Smile Mobile Dental
612-217-7463
Cedarcrest Church
1630 E. 90th St., Bloomington
goodinthehood.org
- Free dental care (fillings, cleaning extractions) for all ages without insurance.
- Call for appointment.

Normandale Community College Dental Clinic
952-358-8608
9700 France Ave., Bloomington
normandale.edu
- Provides routine dental services.
- Services based on a sliding fee scale. Accepts MN health care plans. No private insurance.

Sharing & Caring Hands
612-338-4640
525 N. 7th St., Minneapolis
sharingandcaringhands.org
- Free walk-in extractions and fillings for all ages without insurance.

Southside Dental Clinic
612-822-9030
4243 4th Ave. S., Minneapolis
southsidechs.org
- Walk-in full service dental care.
- Accepts insurance; fees based on sliding fee scale for uninsured.
- Multi-lingual staff available.

MEDICAL CLINICS

Bloomington Public Health
952-563-8900 V/TTY
1900 W. Old Shakopee Rd., Bloomington
BloomingtonMN.gov
- Immunizations, flu shots, child and maternal health.

Community-University Health Care Center
612-638-0700
2001 Bloomington Ave., Minneapolis
ahc.umn.edu/cuhcc
- Fees based on family size and income if uninsured.
- Multi-lingual staff available.

Hennepin County Medical Center (HCMC) Hospital
612-873-3000
730 S. 8th St., Minneapolis
hcmc.org
- County hospital.
- Accepts uninsured.

Hennepin County Medical Center Richfield Clinic
612-873-6963
44 W. 66th St., Richfield
hcmc.org
- Provides medical services.
- Accepts insurance; fees based on sliding fee scale for uninsured.

Planned Parenthood
1-800-230-PLAN
plannedparenthood.org
- Reproductive health services; birth control, safer sex supplies, STD and pregnancy testing, etc.
- Sliding fee scale for uninsured and those unable to pay.
- Locations throughout Twin Cities.

Red Door Services of Hennepin County Public Health Clinic
612-543-5555
525 Portland Ave., Minneapolis
reddoorclinic.org
- Walk-in clinic offering sexual health services.
- Multi-lingual staff available.
- Accepts insurance; fees based on sliding fee scale for uninsured.

Southside Medical Clinic
612-827-7181
1550 E. 78th St., Richfield
southsidechs.org
- Walk-in medical services.
- Accepts insurance; fees based on sliding fee scale for uninsured.

Southside Vision Care
612-821-2003
4243 4th Ave. S., Minneapolis
southsidechs.org
- Full services optometry for all ages.
- Accepts insurance; fees based on sliding fee scale for uninsured.

Tapestry Pregnancy & Family Center
612-823-0301
4105 Chicago Ave. S., Minneapolis
tapestryfamilies.org
- Free pregnancy testing and ultrasound. Prenatal Care.

MENTAL HEALTH

Charaka
612-752-8350 V/TTY
7888 12th Ave. S., Bloomington
- Community support programs for adults with severe and persistent mental health diagnosis.

Community-University Health Care Center
612-638-0700
2001 Bloomington Ave., Minneapolis
ahc.umn.edu/cuhcc
- Fees based on family size and income if uninsured.
- Multi-lingual staff available.

Cornerstone
952-884-0330
1000 E. 80th St., Bloomington
cornerstonemn.org
- For those facing domestic violence.
- Services for youth who have lived with domestic violence in their home.

Crisis Connection
612-379-6363
crisis.org
- Phone crisis counseling services 24 hours a day.
- Referrals for counseling, medical, legal, financial, and employment.

Day One MN Domestic Violence Crisis Line
1-866-223-1111
dayoneservices.org
- Be connected with the nearest safe place and transportation to get there if you need it.

The Family Partnership
612-314-2920
612-728-2089, Español
1550 E. 78th St., Ste. 102, Richfield
thefamilypartnership.org
- Counseling for all ages about family issues related to violence, depression, stress, and concerns with children at home or in school.

Headway Emotional Health Services
612-861-1675
6425 Nicollet Ave. S., Richfield
headway.org
- Comprehensive mental health treatment, intervention, and education for all ages.
- Sliding fee scale available.

Hennepin County Community Outreach for Psychiatric Emergencies (COPE)
612-596-1223, adults
612-348-2233, children 17 and under
- 24 hour emergency intervention for when a severe disturbance of mood or thinking threatens a person's safety or the safety of others.

Hennepin County Medical Center Acute Psychiatric Services
612-873-3161
701 Park Ave., Minneapolis
hcmc.org
- 24 hr walk-in crisis intervention and treatment of behavioral emergencies.

Rape and Sexual Abuse Center
952-884-0376
24 hour helpline, 1-866-223-1111
1000 E. 80th St., Bloomington
cornerstonemn.org
- Serves those who have experienced sexual violence.
- Walk-in counseling, individual therapy, support groups, legal advocacy, and educational groups.
- Advocacy services and support groups are free; individual and group therapy are based on sliding fee scale.

Suicide Hotline
612-873-2222

INSURANCE & PRESCRIPTION

Arc Greater Twin Cities
952-920-0855
2446 University Ave. W., Ste. 110, St. Paul
arcgreatertwincities.org
- Advocates work with individuals with intellectual and developmental disabilities to secure health insurance.

Bridges to Benefit/Children's Defense Fund-Minnesota
651-227-6121
555 Park St., Ste. 410, St. Paul
mn.bridgetobenefits.org
- Low-Cost Health Care Directory.
- Searchable directories list health care and dental options for uninsured or under insured families with children.

Medicare
1-800-633-4227, 1-877-486-2048 TTY
medicare.gov
- Medicare information-how to apply, Medigap, supplemental insurance, policies, prescription plans.

Minnesota Drug Card
minnesotadrugcard.com
- Minnesota residents can download a free prescription drug card and receive up to 75% in savings.

MinnesotaHelp.info
LinkAge Line, 1-800-333-2433
minnesotahelp.info
- Searchable database of local community resources for service providers, consumers, and caregivers.
- Long term care options.
- Health care choices.

MNSure
1-855-366-7873
mnsure.org
- Individuals, families, and small businesses can find, compare, and choose health care coverage that fits their needs and budget.
- Apply for Medical Assistance and MN Care.
- CAPSH Navigators offer in-person assistance, 952-697-1367.
- Paper applications available at Hennepin County Human Services, VEAP Community Service Center, 9600 Aldrich Ave., Bloomington.
- Free, in-person assistance available to answer questions or help with enrollment at mnsure.org.

Neighborhood Health Care Network
651-489-2273
nhcn.org
- Information on medical, dental, and counseling services in Twin Cities' clinics for uninsured, on a sliding fee scale, or flexible payment plan.

Portico Healthnet
651-603-5100
porticohealthnet.org
- Helps uninsured access affordable medical, dental, and behavioral health coverage and care.
- Assist with applications when applying for medical coverage.

MEDICAL EQUIPMENT

AUDIENT Hearing Alliance
1-866-956-5400
audientalliance.org
- Helps those in need obtain hearing aids at a reduced cost.
- Based on annual household income.

City of Bloomington Human Services - Equipment Loan
952-563-4944, 952-563-4933 (TTY)
Creekside Community Center
9801 Penn Ave. S., Bloomington
BloomingtonMN.gov
- Wheelchairs, walkers, and canes.
- Temporary loan program with $25 refundable deposit.

EquipALife
763-479-8239
equipalife.org
- A low-interest loan to purchase assistive technology devices.

Goodwill Easter Seals Minnesota
651-379-5922
553 Fairview Ave. N., St. Paul
goodwilleasterseals.org
- Wheelchairs, commodes, walkers, crutches and more.
- Free temporary loan program for up to two months.

HEAR NOW Foundation
1-800-328-8602
starkeyhearingfoundation.org
- For those with hearing loss who have no resources to acquire hearing aids.

Miracle-Ear Foundation
1-800-464-8002
miracle-ear.com
- Provides new hearing aids to all ages that do not have other resources available. Must meet income guidelines.

MEDICINE DISPOSAL

HealthPartners Pharmacy
952-541-2800
8600 Nicollet Ave S., Bloomington
heathpartners.com
- Bring all non-controlled substance medicines in original labeled container to pharmacy.

Park Nicollet Pharmacy
952-993-2530
5320 Hyland Greens Dr., Bloomington
parknicollet.com
- Bring all non-controlled substance medicines in original labeled container to pharmacy.

Hennepin County Environmental Services
612-348-3777
hennepin.us
- Safely dispose unused medicines at drop boxes throughout county.

OTHER RESOURCES

Good in the 'Hood
Sole Care for Soul
763-228-9116
Cedarcrest Church
1630 E. 90th St., Bloomington
goodinthehood.org
- Free medical foot care for homeless and low income the 1st and 3rd Tuesday of each month.

SENIORS

INSURANCE & PRESCRIPTION

Senior Community Services
Medicare Health Insurance Counseling
952-767-7887
seniorcommunity.org
- Unbiased educational workshops and individual counseling for those on Medicare or Medical Assistance or Medicare beneficiaries.
- Assist over the phone or in-person throughout Hennepin County.

Senior Linkage Line - Rx Connect
1-800-333-2433
minnesotahelp.info
- Learn about reduced cost options for prescriptions including Medicare Part D and other health care resources.
- Free information and assistance service to seniors and their families to help find community services.

WELLNESS

Bloomington Public Health
952-563-8900 V/TTY
1900 W. Old Shakopee Rd., Bloomington
BloomingtonMN.gov
- Discuss health issues with a nurse.
- Home visits to the elderly to assess risk factors.
- Monthly hearing and blood pressure screening at Creekside.

Happy Feet Footcare, Inc.
763-560-5136
happyfeetfootcare.com
- Licensed nurses specialize in foot care for elder and diabetic feet.
- Fee for service.
- Offered at Creekside.

OTHER RESOURCES

Emergency Cell Phone Program
City of Bloomington
Human Services
952-563-4944, TTY 952-563-4933
Creekside Community Center
9801 Penn Ave. S., Bloomington
BloomingtonMN.gov
- Bloomington residents can get a free phone programed to call 911.

YOUTH

DENTAL CLINIC

Children's Dental Services
612-746-1530
childrensdentalservices.org
- Dental care for ages 0-18 and pregnant women.
- Fees based on income. Accepts MA.
- Locations throughout Twin Cities.

MEDICAL CLINICS

Fairview Pond Center Clinic
952-885-6910
9600 3rd Ave. S., Bloomington
fairview.org
- Walk-in medical services for ages 0-18 in Bloomington and Richfield.
- Pediatrics, wellness, disease-prevention and other specialties Wednesday, 8:30 a.m.-12:30 p.m. and Thursday, 1-5 p.m.
- Will take uninsured.

Teen-Age Medical Service (TAMS)
612-332-4973
2425 Chicago Ave., Minneapolis
peoples-center.org
- Annual check-up, STD testing, pregnancy prevention, pre and post-natal checks for ages 12-22.
- Accepts insured and uninsured.

My Health for Teens & Young Adults
952-474-3251
15 8th Ave. S., Hopkins
myhealthmn.org
- Basic medical care, reproductive health care, mental health services for teens and young adults of all genders, ages 12-26.
- Services are low cost or no cost.

MENTAL HEALTH

Fairview Pond Center Clinic
952-885-6910
9600 3rd Ave. S., Bloomington
fairview.org
- Mental health services Monday-Friday by appointment for ages 0-18 in Bloomington and Richfield.
- Will take uninsured.

Family Hope Services-Tree House
952-238-1010
treehouseyouth.org
- Mentoring and support groups designed for youth to grow emotionally, socially, physically, and spiritually.

Hennepin County Mobile Mental Health Child Crisis Response
612-348-2233
- Operates 24 hours a day.
- Response team comes to your home within 30 minutes of your call to deal with immediate crisis; calm down the conflict; help plan what to do next; make sure your child and family are safe.

My Health for Teens & Young Adults
952-474-3251
15 8th Ave. S., Hopkins
myhealthmn.org
- Individual, group, and family counseling regarding anxiety and stress management, body image, sexual orientation, risk-taking behaviors, and relationship and family issues.
- Classes for parents
- Services are low cost or no cost.

Pride
612-728-2062
1-888-774-3399
thefamilypartnership.org
- 24 hour crisis line with Family & Children's Service for teens and women in an emergency related to being sexually exploited.

Teen Health 411
411teenhealth.com
- Information on adolescent health, normal growth and development, pregnancy prevention, and services at Teen Age Medical Services, The Annex, and West Suburban Teen Clinic.

The Bridge for Youth
612-377-8800,
1111 W. 22nd St., Minneapolis
bridgeforyouth.org
- 24 hour hotline and walk-in counseling for youth and family.
- Short term and long term counseling specialized in youth of color, LGBTQ, sexually exploited youth, (foster care, court related, juvenile detention/corrections).

INSURANCE

First Hand Foundation
816-201-1569
firsthandfoundation.org
- Funding for children to have access to health care that would otherwise be impossible.
- Child must have a specific healthcare need with no existing insurance coverage for requested expenses.
- Expenses covered are treatment, equipment, displacement, and vehicle modifications.

United Healthcare Children's Foundation
952-992-4459
uhccf.org
- Grants provide financial relief for families who have children with medical needs not covered or not fully covered by their commercial health benefit plan.

DISABILITY SERVICES

The HIKE Fund, Inc.
thehikefund.org
- Provides hearing and/or assistive listening devices to children whose parents cannot fund their need.

VETERANS

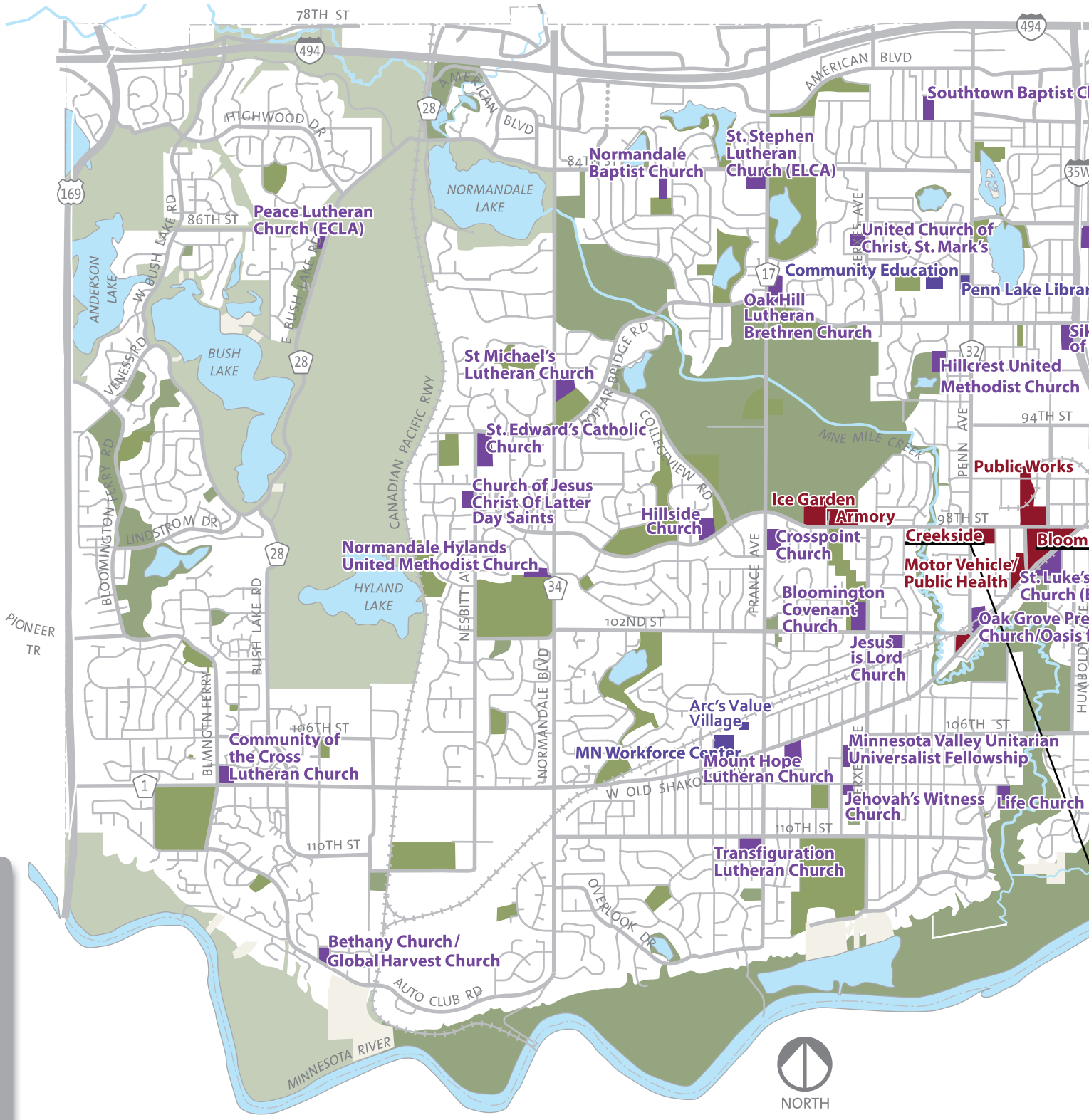
MEDICAL CLINIC

Veterans Administration Health Care System
612-725-2000
1 Veterans Dr., Minneapolis
minneapolis.va.gov
- Active military, naval, or air service and that are separated under any condition other than dishonorable, may qualify. Current and former members of the Reserves or National Guard who were called to active duty by a federal order and completed the full period for which they were called, may be eligible for VA health care as well.

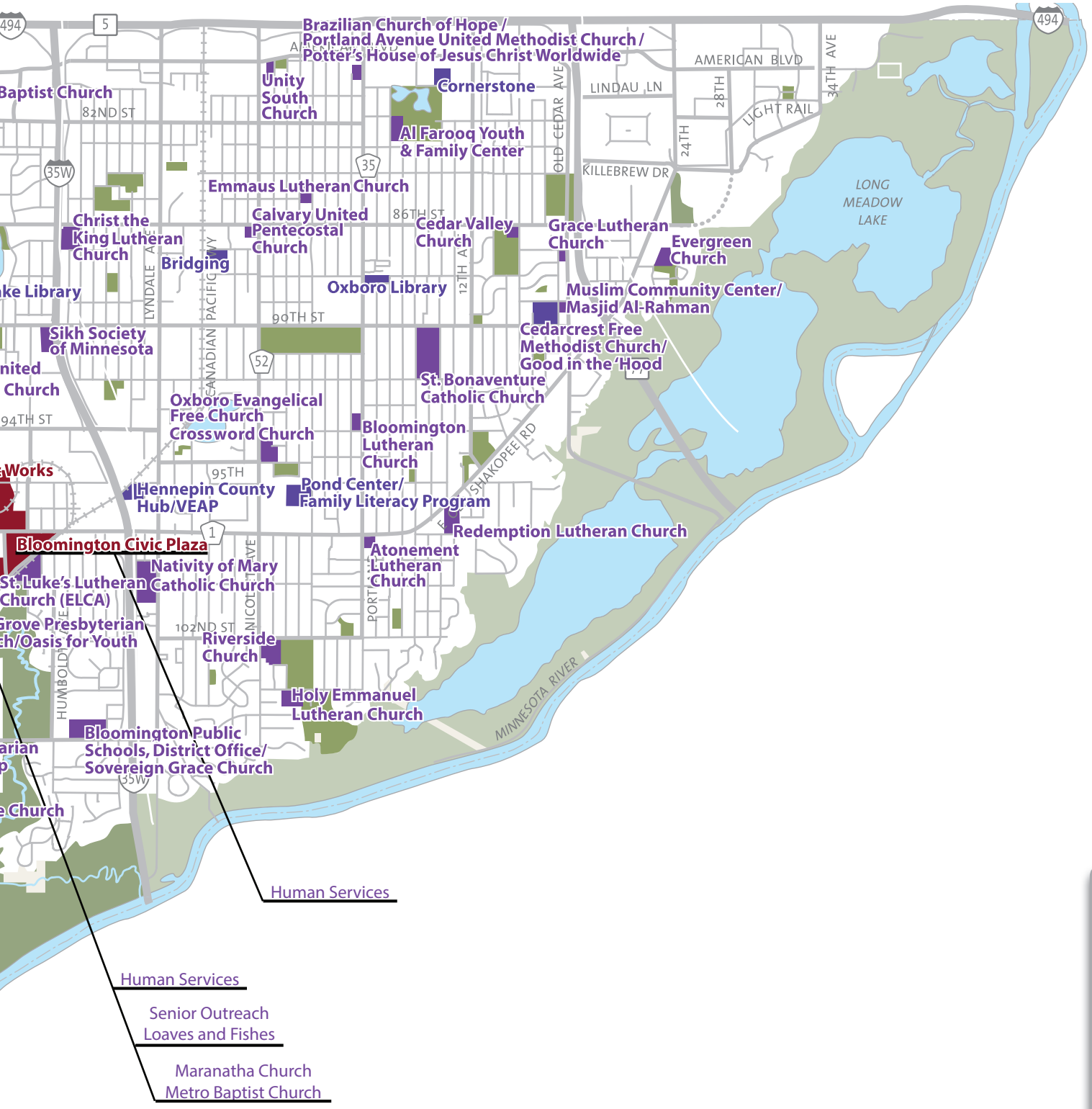
MEDICAL EQUIPMENT

Disabled American Veterans Department of Minnesota
651-210-1161
20 W. 12th St., St. Paul
davmn.org
- Connects MN veterans in need of used durable medical equipment with medical equipment donors.
- Types of equipment: four wheel folding walker with seat, lift recliner chair, manual and electric person lift, manual wheelchair, power scooter, power wheelchair, shower chair, stair step chair lift.

BLOOMINGTON MAP



BLOOMINGTON MAP



CLICK HERE FOR ONLINE INTERACTIVE MAP

BLOOMINGTON MAP

HOUSING

FINANCIAL

Community Action Partnership of South Hennepin (CAPSH)
952-933-9639
8800 Hwy 7, Ste. 401, St. Louis Park
capsh.org

Energy Assistance Program
952-930-3541
- Grant assistance in paying your heating bill October 1-May 30.
- Weatherization services to improve your home's energy efficiency and lower your energy bill.
- Must meet income guidelines.

Homeownership Services
952-933-1993
- Foreclosure questions, counseling, and early delinquency intervention.
- Budget counseling.
- Mortgage document review.
- Reverse Mortgage eligibility guidelines.

Home Buying Consultations
952-933-1993
- Potential buyers learn about each step of the home buying process.

Home Repair & Rehabilitation
952-933-9639 ext. 210
- Rehab advisors provide advice on contractor bid process, inspections, loan information. Help prioritize rehab projects.

MN Home Ownership Center
651-659-9336
1000 Payne Ave., Ste. 200, St. Paul
hocmn.org
- Assists in finding counselors for foreclosure, refinance, and money management.
- Home buyer education.
- Housing counseling.

MN Housing Finance Agency (MHFA)
651-296.7608
400 Sibley St., Ste 300, St. Paul
mnhousing.gov
- Home improvement loans.
- Mortgage loan programs.
- Foreclosure prevention referrals.

METRO-WIDE HOUSING ASSISTANCE

Bloomington Housing and Redevelopment Authority (HRA)
952-563-8937, 952-563-8740 TTY
1800 W. Old Shakopee Rd., Bloomington
BloomingtonMN.gov
- Section 8 tenant based voucher subsidy program.
- Rental home program.
- Public housing program.
- Home improvement loans.

Housing Link
612-522-2500
International Market Square,
275 Market St., Ste. 509, Minneapolis
housinglink.org
- Search affordable market rate rentals, public housing offices accepting applications, and other housing programs on website.
- Apply for subsidized housing and see who is accepting applications.
- Complete application to get on a waiting list.

Metro Housing and Redevelopment Authority (Metro HRA)
651-602-1000
390 Robert St. N., St. Paul
metrocouncil.org
- For anyone looking for affordable housing in nearly 100 cities.
- Section 8 voucher program.
- Section 8 rent assistance program.
- Administers the Family Affordable Housing Program.

PROPERTY TAXES

Hennepin County Property Taxes
612-348-3011
300 S. 6th St., Minneapolis
hennepin.us

Prepare + Prosper
651-287-0187
2610 University Ave. W., Ste. 450, St. Paul
prepareandprosper.org
- Free tax preparation for those who meet income guidelines.
- Financial planning related to property tax refund.

Property Tax Preparation Assistance
City of Bloomington Human Services
Creekside Community Center
9801 Penn Ave. S., Bloomington
952-563-4944, 952-563-4933 TTY
BloomingtonMN.gov
- Volunteers provide property tax assistance in July. Co-sponsored by AARP.

SHELTER INFORMATION

Metro Shelter Hotline
1-888-234-1329 (toll free)
- Information about emergency shelter and transitional housing in the 7-county Metro area.

Hennepin County
Single adults, 612-348-9410
- Apply at: 9600 Aldrich Ave., Bloomington, Monday, Tuesday, Wednesday, and Friday, 8 a.m.-4:30 p.m. and Thursday, 8 a.m.-6:30 p.m.

Families, 612-348-9410
- May be placed at one of many Hennepin County family shelters in Minneapolis.

Everyone, 651-291-0211
- After 4:30 p.m.
- 7 days a week and holidays.
- Discuss procedure to get into a shelter.

SHELTERS FOR SINGLE ADULTS

Catholic Charities Higher Ground
612-204-8550
165 Glennwood Ave., Minneapolis
cctwincities.org
- For men without children. Free.
- Open 7 days a wk., 5 p.m.-10 a.m.
- Light dinner and breakfast. Showers available.
- Pay-for-Stay Shelter - includes bed, light dinner, breakfast, shower, locker, access to computer lab, and employment resources. $7/night.

Harbor Lights and Salvation Army Safe Bay
612-767-3100
Harbor Light Center
1010 Currie Ave., Minneapolis
salvationarmynorth.org
- For men/women without children.
- Open 7 days a week, 8 p.m.-7 a.m.
- Hot meal served at 6 p.m.
- Free. First-come, first-served.

Simpson Overnight Shelter
612-874-0306
2740 1st Ave. S., Minneapolis
simpsonhousing.org
- Shelter lottery for women at 3 p.m. Wednesdays to receive bed for 28 nights. Enter through 1st Ave. door. Or call 612-871-1138 at 5 p.m. for 1 of 7 nightly beds.
- Shelter lottery for men at 5:30 p.m. Mondays for a bed at **Simpson, St. Stephen's**, or **Our Savior's Shelters** to receive bed for 28 days.
- Must be completely sober at lottery and will be breathalyzed.

SHELTERS FOR FAMILIES

See Hennepin County under Shelter Information on page 20 for **People Serving People, St. Anne's Place,** and **Families Moving Forward**.

Sharing and Caring Hands Mary's Place
612-338-4640
525 N. 7th St., Minneapolis
sharingandcaringhands.org
- For homeless families with children.
- Entire family must go through intake Monday-Thursday 10 a.m. or 1:30 p.m.

SHELTERS FOR YOUTH

Avenues
612-522-1690
1708 Oak Park Ave. N., Minneapolis
avenuesforyouth.org
- Overnight shelter for ages 16-21.
- Laundry facilities, three meals, clothing, legal assistance, case management, referral to services.

The Bridge for Youth
612-377-8800
1111 W. 22nd St., Minneapolis
3010 W. 78th St., Chanhassen
bridgeforyouth.org
- 24 hour hotline and counseling.
- Youth Emergency Shelter for ages 10-17 with parent permission.
- Transitions program - housing and support program for ages 16-17.

Hope Street Shelter
24 hour line: 612-204-8211
1121 46th St. E., Minneapolis
cctwincities.org
- Short term shelter for ages 16-20.
- Food, clothing, laundry, medical.
- Crisis counseling/support.
- Case management and advocacy.
- Mental/chemical health counseling.
- Life skills training, parenting skills, employment services, and referral services.

YOUTH DROP-IN CENTERS/ REFERRAL

Oasis for Youth
952-512-2061
2200 W. Old Shakopee Rd., Bloomington
oasisforyouth.org
- Serves ages 16-24 who live, work, or attend school in Bloomington, Richfield, or Edina.
- Youth Drop-In hours, Monday-Friday, 2-5 p.m.
- Case management, referrals to shelter and housing programs.
- Laundry, showers, clothes, computer/internet access.
- Located in lower level at Oak Grove Presbyterian Church.

StreetWorks
612-354-3345
streetworksmn.org
- Outreach team help youth connect with emergency shelter, clothing, meals, food shelves for youth, drop-in centers, mental and dental clinics, chemical and mental health programs, permanent and transitional housing, advocacy and counseling, skills training, education and job programs.

YouthLink a.k.a. Project OffStreets
612-252-1200
41 N. 12th St., Minneapolis
youthlinkmn.org
- Drop-in center for ages 15-21 Monday-Friday, 3-8 p.m.
- Laundry, showers, clean clothes, hygiene products, secure lockers.
- Legal advice.
- Medical services.
- Help obtaining a social security card, state ID, birth certificates, etc.

Youth Services Network
ysnmn.org
- Website to help youth in the Twin Cities to find shelter, outreach workers, drop-in centers, food, medical, and other services.
- Receive text or email message with when a bed becomes available.

TENANT/LANDLORD INFORMATION

Homeline, Tenants Rights
612-728-5767, English
612-255-8870, Spanish
612-255-8860, Somali
3455 Bloomington Ave., Minneapolis
homelinemn.org
- Free legal advocacy regarding tenant/landlord law. Assists tenants in preparation for housing court.
- Serves tenants or those working on behalf of a tenant.

Mid-Minnesota Legal Aid Housing Discrimination Law Project
612-334-5970
430 1st Ave. N., Ste. 300, Minneapolis
mylegalaid.org
- Call for screening and appointment.
- Investigates housing discrimination claims in Hennepin County.
- Legal representation in court and in administrative actions related to housing discrimination.
- Free service for those meeting low income guidelines.

HOUSING - BLOOMINGTON SENIOR

MARKET RATE RENTAL

Rentals for seniors with leases from one month to one year.

Founders Ridge
(Presbyterian Homes)
952-946-2000
6600 Auto Club Rd.
preshomes.org

Friendship Village
(Lifespace Community)
952-831-7500
8100 Highwood Dr.
lifespacecommunities.com

Gideon Pond Terrace
(Presbyterian Homes)
952-948-3000
9889 Penn Ave. S.
preshomes.org

Minnesota Masonic Home
952-948-7000
11501 Masonic Home Dr.
mnmasonichomes.org

Nine Mile Creek Senior Living
952-888-0731
2301 Village Ln.
ninemilesenior.com

SummerHouse of Bloomington, (Presbyterian Homes)
952-948-2525
9850 Lyndale Ave. S.
preshomes.org

The Geneva Suites
612-208-8888
9145 Meadowview Rd.
thegenevasuites.com

SUBSIDIZED RENTAL

Reduced rental rates to qualified older adults. Call each development for application and waiting list process.

Knox Landing
952-884-9611
8100 Knox Ave. S.

The Meadows of Oxboro
651-639-9799 or 952-881-2995
9501 Garfield Ave. S.

Newton Manor (assisted living)
(Presbyterian Homes)
952-948-3027
10000 Newton Ave. S.
preshomes.org

Penelope 35
952-881-9811
10601 Beard Ave. S.
ahepahousing.org

Penelope 35-II
952-884-1787
10619 Beard Ave. S.
ahepahousing.org

Ridgeview Terrace
(Presbyterian Homes)
952-831-2986
5100 W. 98th St.
preshomes.org

ASSISTED LIVING

Offers services to assist seniors with daily living tasks. Monthly rental fee.

The Commons, Founders Ridge
(Presbyterian Homes)
952-946-2000
6600 Auto Club Rd.
preshomes.org

The Commons
(Presbyterian Homes)
952-948-3000
10300 Newton Ave.
preshomes.org

Friendship Village
(Lifespace Community)
952-831-7500
8100 Highwood Dr.
lifespacecommunities.com

Meadow Woods
(Martin Luther Campus)
952-888-1010
1301 E. 100th St.
martinluthercampus.com

Minnesota Masonic Home
952-948-7000
11501 Masonic Home Dr.
mnmasonichomes.org

Newton Manor (subsidized)
(Presbyterian Homes)
952-948-3027
10000 Newton Ave. S.
preshomes.org

Nine Mile Creek Senior Living
952-888-0731
2301 Village Ln.
ninemilesenior.com

NURSING HOMES

Provide long and short term care.

The Gables Care Center
(Presbyterian Homes)
952-948-3000
9889 Penn Ave. S.
preshomes.org

The Hearth, Founders Ridge
(Presbyterian Homes)
952-946-2000
6600 Auto Club Rd.
preshomes.org

Golden Living Center
952-881-8676
9200 Nicollet Ave. S.
goldenlivingcenters.com

Martin Luther Care Center
(Martin Luther Campus)
952-888-7751
1401 E. 100th St.
martinluthercampus.com

Minnesota Masonic Home
952-948-7000
11500 Compass Dr.
mnmasonichomes.org

LIFE CARE COMMUNITY

Provides a range of accommodations and services for seniors.

Friendship Village
(Lifespace Community)
952-831-7500
8100 Highwood Dr.
lifespacecommunities.com

Minnesota Masonic Home
952-948-7000
11501 Masonic Home Dr.
mnmasonichomes.org

MEMORY CARE

Specialized memory care options for those afflicted with dementia, Alzheimer's, or other memory loss.

The Arbor
(Presbyterian Homes)
952-948-3000
9889 Penn Ave. S.
preshomes.org

Founders Ridge
(Presbyterian Homes)
952-946-2000
6600 Auto Club Rd.
preshomes.org

Golden Living Center
952-881-8676
9200 Nicollet Ave. S.
goldenlivingcenters.com

Meadow Song Memory Care
(Martin Luther Campus)
952-888-1010
1301 E. 100th St.
martinluthercampus.com

Minnesota Masonic Home
952-948-7000
11501 Masonic Home Dr.
mnmasonichomes.org

Nine Mile Creek Senior Living
952-888-0731
2301 Village Ln.
ninemilesenior.com

Wealshire of Bloomington
952-345-1900
10601 Lyndale Ave. S.
wealshireofbloomington.com

OWNED HOUSING

Condominium, duplex, or cooperative owned by an individual. Private unit with shared common areas. Monthly association fee.

Applewood Pointe of Bloomington
952-881-3409
8341 Lyndale Ave. S.
applewoodpointe.com

Applewood Pointe of Bloomington at Southtown
952-881-1001
8100 Russell Ave. S.
applewoodpointe.com

Applewood Pointe of Bloomington at Valley West
952-737-6140
10650 Beard Ave. S.
applewoodpointe.com

Realife Cooperative of Bloomington
952-881-1215
8641 Wentworth Ave. S.
realifemanagement.com

Realife Cooperative of Bloomington on Lyndale
952-346-8900
9401 Lyndale Ave. S.
realifemanagement.com

Summerhill Cooperative
952-835-6931
5100 W. 102nd St.
realifemanagement.com

HOME SUPPORT AND TRANSITIONS

Choice Connections
651-261-5379 or 952-687-1700
10676 Alison Way, Inver Grove Heights
choiceconnections.com
- Free housing advisory service.

Gentle Transitions
952-944-1028 or 651-224-0335
7346 Ohms Ln., Edina
gentletransitions.net
- Ease the senior relocation process.

HOME (Household and Outside Maintenance for the Elderly)
952-746-4046
seniorcommunity.org
- Low cost homemaking and home maintenance services for seniors.
- Fees based on monthly income and ability to pay. Accepts some insurance payments.

Homewatch CareGivers
952-657-5210
7242 Metro Blvd., Ste. 500, Edina
homewatchcaregivers.com
- Customized home care service plans to fit your needs.
- Accepts long term care insurance or private pay.

Home Care Assistance
952-236-7527
4430 Excelsior Blvd., St. Louis Park
homecareassistancemn.com
- Medical and non-medical care for seniors in their home.
- Accepts long term care insurance, private pay, Medicaid programs.

Senior Outreach
952-888-7121
seniorcommunity.org
- Senior Community Services licensed social workers help identify/connect to services needed to remain independent.
- Offers support to family and friends caring for seniors.

SENIOR HOUSING DIRECTORY

City of Bloomington Human Services
Creekside Community Center
952-563-4944, 952-563-4933 TTY
9801 Penn Ave. S.
OR
Civic Plaza
1800 W. Old Shakopee Rd.
952-563-8733, 952-563-8740 TTY
- A list of Bloomington only housing.
- A senior housing catalog by Senior Housing, Inc. 612-617-1921 seniorhousinginc.org.

ACCESSIBLE HOUSING IN BLOOMINGTON. . . . . ◘

The following apartments have been compiled by City of Bloomington Human Services and identified as having accessible features for potential renters with physical disabilities. Please contact these facilities directly to determine if an apartment will meet your accessibility needs; apartment vacancies, application process, and other resident eligibility requirements.

| | | | Building | | | | Unit | | | |

LEGAL

INDIVIDUALS AND FAMILIES WITH LOW-MODERATE INCOME

Community Action Partnership of South Hennepin (CAPSH)
952-933-9639
8800 Hwy 7, Ste. 401, St. Louis Park
capsh.org
- Legal Service Clinics throughout suburban Hennepin County.
- Speak with a volunteer attorney about family law, consumer debt, bankruptcy, divorce/custody, employment, housing, criminal expungement, and immigration.
- Cosponsored by Volunteer Lawyers Network.

Domestic Abuse Project
612-874-7063
204 W. Franklin Ave., Minneapolis
domesticabuseproject.org
- Create Order for Protection (OFP), Harassment Restraining Order (HRO), and Domestic Abuse No Contact Order (DANCO).
- Free and open to all survivors of domestic violence.

Resource Center for Fathers & Families
763-783-4938
1201 89th Ave. NE., Ste. 224, Blaine
- Family Law Clinics conducted by a family law attorney advises fathers about their concerns regarding divorce, paternity, custody, child support, and related issues.
- Do not provide legal representation or complete paperwork.
- Low cost or sliding fee scale.

Hennepin County Public Defender's Office
612-348-7530
hennepin.us
- For adults and juveniles accused of criminal offenses, and parents and children involved in child protection cases.
- Serves individuals with low income.

Legal Rights Center
612-337-0030
1611 Park Ave. S., Minneapolis
legalrightscenter.org
- No appointment required. See website for intake days and times.
- Legal issues related to adult and juvenile criminal justice, affecting the quality of justice for people of color, and cases impacting constitutional rights.
- Serves Hennepin County residents with low income.

Mid-Minnesota Legal Aid
612-334-5970
430 1st Ave. N., Ste. 300, Minneapolis
mylegalaid.org
- Legal representation related to housing (evictions, foreclosure, discrimination, Section 8), changes or denial of benefits (health care, unemployment, social security, food stamps), family (custody/support, divorce assistance), debt consolidation, mortgage/loan issues, utilities assistance, immigration, youth-and elder-related issues and more.
- Serves MN residents who meet low income guidelines.

U of MN Civil Practice Clinic
Legal Assistance
612-625-5515
229 19th Ave. S., Minneapolis
law.umn.edu
- Legal assistance for low income people with expungement and for civil issues including adoption, 3rd party child custody, and divorce.
- Does not work with criminal issues.
- No fee for legal representation in court; individuals/families with low income must meet guidelines.
- Client must pay any filing fees.

Volunteer Lawyers Network
612-752-6677
vlnmn.org
- Focus areas ensure sustenance, safety, shelter, and child custody.
- Does not help with personal injury, workman compensation, employment discrimination, medical malpractice, criminal defense, or wills/probate.
- Offers legal clinics for, bankruptcy, conciliation court, consumer, criminal, criminal expungement, employment, family law, housing, garnishment, immigration, juvenile protection, real estate, taxes, and youth law. Receive 15-30 minutes of volunteer lawyer's advice. Bring copies of relevant paperwork, court documents, agreements, etc.
- Free to Hennepin County residents who meet low income guidelines.

GENERAL

Civil Society
651-291-8810
332 Minnesota St., Ste. E-1436, St. Paul
civilsocietyhelps.org
- Legal and social services to victims of human trafficking, sexual assault and abuse.

Cornerstone
952-884-0376
1000 E. 80th St., Bloomington
cornerstonemn.org
- For victims of domestic assault.
- Assist clients in writing Orders for Protection and Harassment Restraining Orders.
- Provides support and information through court hearing process.

Council on Crime and Justice
612-340-5400
822 S. 3rd St., Ste. 100, Minneapolis
crimeandjustice.org
- 24 hr crisis line.
- Crime Victim Services help victims even if you did not report the crime or an arrest has not been made.
- Free expungement informational seminar first Tuesday of every month. Hotline, 612-353-3024.

LEGAL

Hennepin County Bar Association
612-752-6666
hcba.org

Lawyer Referral
- Call for location of nearest attorney.
- Assistance in finding the right attorney for your legal needs.
- Free 30 minute consultation. Must pay $30 administrative referral fee; except in injury matters.
- Attorney and client agree on fees.

Misdemeanor Defense Project
- Attorney available day of arraignment to answer questions about how the courts work, legal rights, and other law matters of concern.
- Individual and attorney agree on cost of services if attorney is hired.

Hennepin County District Court Family Justice Center
612-348-6734
110 S. 4th St., Ste. 600, Minneapolis
mncourts.gov
- Court ordered custody/parenting time evaluation services, assist in finding supervised visitation/ exchanges, and voluntary mediation if both parties agree.
- Custody and parenting time evaluation fee per party applies.
- Mediation is free.

Hennepin County Self Help Center
651-259-3888
Government Center
300 S. 6th St., 2nd Floor, PSL, Minneapolis
mncourts.gov/selfhelp
- Services for people representing themselves in court.
- Computers with access to online resources; fill out court forms, "how-to" videos, and tutorials.
- Brief legal advice from volunteer attorneys. Learn court procedures.
- One-on-one review of court forms.
- Referrals to community resources and legal services.
- Staff speak English, Spanish, French, Somali, and American Sign Language.

Hennepin County Law Library
612-348-3022
300 S. 6th St., Minneapolis
hclaw.co.hennepin.mn.us
- Access to legal information/forms.
- Materials in Law Library free to MN residents. May check out books for a refundable fee.

LawHelpMN.org
lawhelpmn.org
- A search tool to find free or low-cost legal services based on legal issue and location.
- Legal fact sheets and resources for MN residents with low income.

MN Attorney General's Consumer Info Citizen Assistance Line
651-296-3353, 651-297-7206 TTY
445 Minnesota St., St. Paul
ag.state.mn.us
- Consumer education and complaint handling, mediation of disputes with businesses, referral to governmental agencies, and help to resolve matters involving senior legal rights, health care, etc.
- Serves MN residents.
- Free educational brochures.

Tubman
612-871-0118
tubman.org
- Orders for Protection (OFP) - volunteer attorney representation in OFP hearings, and family law cases in Hennepin County. Call 612-825-3333.
- Family Law Pro Bono - free legal representation for complex family law issues (divorce, custody or child support) if you meet federal low-income guidelines. Serves Hennepin County residents. Call 612-870-2400.
- Legal Clinics - 20-30 minutes of legal advice from volunteer family law attorney about divorce, custody, child support, child protection, and GLBT family law issues. Attorney explains legal rights, review court documents, and provide advice. Interpreters available on request. Appointment required. Fee for service. Free for low-income. Call 612-870-2426.
- Self-Representation Clinics - for low-income individuals representing themselves in family law cases. Volunteer attorney will write court documents, give legal advice, and help client get ready for mediation, court conferences, and court hearings. Attorneys do not go to court or meet with the other side. Fee for service. Free for low-income. Call 612-870-2400.
- Divorce Information Sessions - held once a month and hosted by family law attorneys. Registration required. Fee for service. Free for low-income. Call 612-870-2426.

WestLaw online database
- Online legal research databases to find answers to legal questions.
- Free to the public at Southdale, Ridgedale, and Brookdale public libraries and Government Center.

DISABILITY LEGAL SERVICES

Arc Greater Twin Cities
952-920-0855
2446 University Ave. W., Ste. 110, St. Paul
arcgreatertwincities.org
- Advocacy assistance and education to support individuals with intellectual and developmental disabilities.

Mid-Minnesota Legal Aid Minnesota Disability Law Center
612-334-5970
430 1st Ave. N., Ste. 300, Minneapolis
mylegalaid.org
- Full legal representation and legal educational resources for individuals with a disability who need help with issues related to abuse/neglect, violation of privacy rights, public accommodations, special education, access to rehabilitation services and assistance with work-related problems.
- Free with no income or age guidelines.

Volunteers of America
Estate and Elder Law Services
612-676-6300
1900 Central Ave. NE., Ste. 106, Minneapolis
voamn.org
- Specializes in elder law, probate, wills, trusts, conservatorship, estate planning, guardianship, health care directives, power of attorney, real estate, and medical assistance planning.
- Subsidized rates for those who meet low income guidelines and private pay fees for others.

MULTI-CULTURAL SERVICES

Casa de Esperanza
24 hour Crisis Line: 651-772-1611 (English and Español)
casadeesperanza.org
- Advocacy, assistance, and training to ensure safety of domestic abuse survivors and their children.
- Serves Spanish speaking and Latino community members.

Civil Society
651-291-0713
332 Minnesota St., Ste. E-1436, St. Paul
civilsocietyhelps.org
- Legal and social services to victims of trafficking, sexual assault and abuse.

Community Action Partnership of South Hennepin (CAPSH)
952-933-9639
8800 Hwy 7, Ste. 401, St. Louis Park
capsh.org
- Legal Service Clinics throughout suburban Hennepin County.
- Speak with a volunteer attorney about family law, consumer debt, bankruptcy, divorce/custody, employment, housing, criminal expungement, and immigration.
- Spanish speakers available on-site at all clinics; Other languages available upon request.
- Cosponsored by Volunteer Lawyers Network.

Hennepin County
Self Help Center
651-259-3888
Government Center
300 S. 6th St., 2nd Floor, PSL, Minneapolis
mncourts.gov/selfhelp
- Services for people representing themselves in court.
- Computers with access to online resources; fill out court forms, "how-to" videos, and tutorials.
- Brief legal advice from volunteer attorneys. Learn court procedures.
- One-on-one review of court forms.
- Referrals to community resources and legal services.
- Staff speak English, Spanish, French, Somali, and American Sign Language.

Immigration Law Clinics
Free legal advice and brief services related to immigration issues, and procedures. Calendar of clinics on lawhelpmn.org
- Mid-Minnesota Legal Aid
  612-334-5970
  430 1st Ave. N., Ste. 300, Minneapolis
  mylegalaid.org
- Brian Coyle Community Center
  612-338-5282
  420 15th Ave. S., Minneapolis
- Park Avenue United Methodist Church
  612-825-6863
  3400 Park Ave. S., Minneapolis
  parkavechurch.org

La Mision
The Church of Assumption
612-869-1824
305 E. 77th St., Richfield
assumptionrichfield.org
- Provides intake for Mid-Minnesota Legal Aid; referrals to other legal services.
- Serves Spanish speaking and Latino community members in Bloomington and Richfield.

MIRA
Central Building
612-243-3064
7145 Harriet Ave. S., Ste. 400, Richfield
miraresources.org
- Referral to legal services and community resources.
- Serves Spanish-speaking and Latino community members.

Spanish Hotline
4th Judicial District Court (Hennepin)
612-596-9275
- Information about court hearings/ case status, court motions/ procedures, traffic violations, court services and referrals to county, state, or other organizations.

The Immigrant Law Center of MN
651-641-1011
450 N. Syndicate St., Ste. 200, St. Paul
ilcm.org
- Brief legal advice and full legal representation to immigrants and refugees in MN on immigration-related cases who meet income guidelines.
- Community outreach/education.

Volunteer Lawyers Network
612-752-6677
vlnmn.org/sls
- Help with legal issues such as housing, bankruptcy, family law, expungement, and debt collection.
- Serves Spanish speaking community members.

SENIOR SERVICES

AARP Legal Services Network
- Members of AARP can be referred to local private attorneys who participate in this legal network.
- Locate participating attorneys by calling 1-866-330-0753; or visiting www.aarplsn.com
- Free 45 minute initial consultation.
- Lawyers who participate in network agree to charge 20% off usual fees.

Mid-Minnesota Legal Aid
Legal Advocacy for Older Adults
612-334-5970
430 1st Ave. N., Ste. 300, Minneapolis
mylegalaid.org
- Provides Hennepin County residents age 60+ assistance with civil, non-criminal issues including denial of access to public and subsidized housing, consumer law, custody of grandchildren, evictions, homestead foreclosure, medical assistance/Medicare, nursing home problems, Social Security/SSI, and wills for the homebound.
- Free service; donations welcomed.

Volunteers of America
Estate and Elder Law Services
612-676-6300
1900 Central Ave. NE., Ste. 106, Minneapolis
voamn.org
- Assist in elder law, wills, trusts, probate,conservatorship, estate planning, guardianship, health care directives, power of attorney, real estate title issues, and medical assistance planning for age 60+.
- Subsidized rates for those who meet low income guidelines and private pay fees for others.

YOUTH

Children's Law Center
651-644-4438
450 N. Syndicate St., Ste. 315, St. Paul
clcmn.org
- Volunteer attorneys advocate for legal rights (transition to adulthood, permanency planning, sibling contact agreements, court review appropriate placement) and necessary services (health care, education, financial benefits) for ages 10-21 in MN in foster care.

Legal Rights Center
612-337-0030
1611 Park Ave. S., Minneapolis
legalrightscenter.org
- Legal issues related to juvenile criminal justice, child welfare system, advocacy and culturally specific mediations for truancy, family and victim-offender issues.
- Serves Hennepin County residents with low income.

Mid-Minnesota Legal Aid
612-334-5970
430 1st Ave. N., Ste. 300, Minneapolis
mylegalaid.org
- Legal representation for Hennepin County residents related to divorce, custody, ages 12-18 who face abuse, abandonment, neglect, on the run, and expulsion from school.

Youthlink/Project OffStreets
Youth Law Clinic
612-252-1200
41 N. 12th St., Minneapolis
youthlinkmn.org
- Lawyers meet one-on-one with ages 16-20 to answer legal questions.
- Will not represent in court, but will refer you to a program that will.

ADDITIONAL LEGAL RESOURCES

Better Business Bureau of MN
651-699-1111
220 S. River Ridge Cir., Burnsville
bbb.org
- Handle complaints against businesses related to marketplace transactions and advertising claims.
- File complaints against charities and non-profit organizations online.
- Report scams and rip-offs.
- Research reports on accredited and non-accredited businesses.

Bloomington Human Rights Commission
952-563-8733, 952-563-8740 TTY
BloomingtonMN.gov
- Mediates complaints of discrimination in Bloomington.

Conflict Resolution Center
612-822-9883
2101 Hennepin Ave., Ste. 100, Minneapolis
crcminnesota.org
- Trained mediators assist parties in resolving disputes by helping them reach a mutual agreement.
- Issues may include relationship/family, landlord/tenant, harassment, discrimination, business and/or, consumer, students/schools/staff, housing/neighborhood, elder, and personal injury.
- Voluntary and court ordered mediations accepted.
- Serves Minneapolis, Richfield, Edina, Bloomington, Eden Prairie, and Burnsville.
- Low fee or no fee.

MN Department of Human Rights
651-539-1100, 651-296-1283 TTY
625 Robert St. N., St. Paul
mn.gov/mdhr/
- Investigates charges of illegal discrimination as defined by the Human Rights Act.

Notary Service
Creekside Community Center
952-563-4944, 952-563-4933 TTY
9801 Penn Ave. S., Bloomington
OR
Civic Plaza
952-563-8733, 952-563-8740 TTY
1800 W. Old Shakopee Rd., Bloomington
- Free service Monday-Friday, 8 a.m.-4:30 p.m. to Bloomington residents.

U.S. Citizenship & Immigration Services (USCIS)
1-800-375-5283, 1-800-767-1833 TTY
St. Paul Field Office
2901 Metro Dr., Ste. 100, Bloomington
uscis.gov
- Information on citizenship, green cards, immigration, on-line form filing, downloadable forms, and online case status.
- Make an appointment online.

U.S. Equal Employment Opportunity Commission (EEOC)
1-800-669-4000, 1-800-669-6820 TTY
330 S. 2nd Ave., Ste. 720, Minneapolis
eeoc.gov
- Enforces federal laws that make it illegal to discriminate against a job applicant or an employee.

RECREATION

GENERAL

Artistry
952-563-8575
1800 W. Old Shakopee Rd.
artistrymn.org
- Art and theatre classes.
- Performing opportunities.
- Art exhibitions, free admission.

Bloomington/Richfield Community Education
952-681-6100
br.thatscommunityed.com
- Variety of classes and topics for all ages.

City of Bloomington Parks and Recreation
952-563-8877, 952-563-8740 TTY
1800 W. Old Shakopee Rd.
BloomingtonMN.gov
- Adult sports leagues.
- Multiple sports facilities available.

Bush Lake Beach
952-563-4731
9140 E. Bush Lake Rd.
- Open June-August with lifeguards on duty.

Dwan Golf Course
952-563-8702
3301 W. 110th St.
- 18-hole, Par 68 course.

Family Aquatic Center
952-563-4634
301 W. 90th St.
- Open June-August.
- Water slides, interactive play features, diving boards, lap swim.

Hyland Golf Course
952-831-9372
10100 Normandale Blvd.
- Nine-hole, Par 3 course.
- Practice range and learning center.
- Foot Golf.

Ice Garden
952-563-8842
3600 W. 98th St.
- Ice times for various sporting and recreational activities.

Clutch Hitters - Dred Scott Playfield
952-941-2455
10820 Bloomington Ferry Rd.
clutchhitters.com
- Outdoor batting cages Apr-Sept.

Continental Ballet
952-563-8562
1800 W. Old Shakopee Rd., Bloomington
continentalballet.com
- Classes for all ability levels from pre ballet to adult ballet.

Game Changers
952-223-8330
1401 W. 94th St., Bloomington
gamechangersmn.com
- Indoor batting cages Oct-Mar.

High School Activity Centers
cs.bloomington.k12.mn.us
- 5 maple hardwood gym courts.
- 1/7 - mile long indoor running track.
- Fitness/weight room.

Jefferson Activity Center
952-806-7880
4001 W. 102nd St., Bloomington
- Dance studio.

Kennedy Activity Center
952-681-5280
150 E. 98th St., Bloomington
- Wrestling rooms.

The Links at Dred Scott
952-941-2444
10820 Bloomington Ferry Rd., Bloomington
linksminigolf.com
- Outdoor 18 hole mini golf course.

Three Rivers Park District (Bloomington)
General - 763-559-9000
threeriversparks.org
- Richardson Nature Center
  763-694-7676
  8737 E. Bush Lake Rd.
- Hyland Park Reserve
  763-694-7687 (Visitor Center)
  10145 Bush Lake Rd.
- Hyland Ski & Snowboarding
  763-694-7800
  8800 Chalet Rd.

DISABILITIES

City of Bloomington Parks and Recreation
952-563-8877, 952-563-8740 TTY
1800 W. Old Shakopee Rd.
BloomingtonMN.gov
- AR&LE adaptive recreation.

SENIORS

Born Again Jocks (BAJ's)
bornagainjocks.com
- Sports organization for men age 55+ who live in/around Bloomington.

Human Services Programs for Ages 50+
Creekside Community Center
9801 Penn Ave. S., Bloomington
952-563-4944, 952-563-4933 TTY
BloomingtonMN.gov
- Variety of social and recreational opportunities.

YOUTH

Bloomington Athletic Association (BAA)
baaonline.org
- Organized youth sports programs.
- Programs vary, call for details.

Boy Scouts
763-231-7201
northernstarbsa.org
- Youth development program.
- Tiger, Cub, Boy Scout programs.

City of Bloomington Parks and Recreation
952-563-8877, 952-563-8740 TTY
1800 W. Old Shakopee Rd.
BloomingtonMN.gov
- Youth tennis and gymnastics.
- Summer programs for Pre-K-9.
- Multiple sports facilities available.

Girl Scouts River Valleys
1-800-845-0787
girlscoutsrv.org
- Youth development program.
- Daisy, Brownie, Junior, Cadet, Senior programs.

RECYCLING . . . . . ◘ REPURPOSE . . .

ELECTRONICS

Best Buy
612-861-3917
1000 W. 78th St., Richfield
bestbuy.com
- No cost to recycle tube and flat panel tvs; tv and home theater accessories; rechargeable batteries; MP3 player and accessories; car audio, video and GPS equipment; cameras, camcorders, and accessories; mobile phones; office accessories; e-readers; video game consoles, portable game players, and accessories; laptop, desktop, tablets, and accessories; home monitoring systems; vacuums; pedometer and hear monitors.
- Limit three items per household per day.
- Check website for specific details.

GENERAL

Hennepin County Environmental Services
Choose to Reuse Directory
612-348-3777
hennepin.us
- Online directory lists businesses and organizations that rent, repair, buy, resell, or accept donations of common household goods.
- A-Z How To Get Rid Of It Guide to dispose of waste from your home and/or business.

Hennepin County Hazardous Waste and Recycling Drop-Off Facility
612-348-3777
hennepin.us

1400 W. 96th St., Bloomington
- No cost to recycle automotive fluids, oil & filters, TVs, personal computers, keyboards, printers, scanners, fax machines, stereos, telephones, DVDs & VCRs and players, rechargeable products (tools, portable electronics with batteries), aerosols, batteries, pesticides, paint, ink jet and toner cartridges.
- Fees apply to appliances and tires.

8100 Jefferson Hwy., Brooklyn Park
- Bed, futon, baby crib, and toddler mattresses, and box springs. $15 each. Any size.
- Mattresses or box springs infested with bed bugs must be disposed of by your garbage hauler.

MEDICINE DISPOSAL

HealthPartners Pharmacy
952-541-2800
8600 Nicollet Ave S., Bloomington
heathpartners.com
- Bring all non-controlled substance medicines in original labeled container to pharmacy.

Park Nicollet Pharmacy
952-993-2530
5320 Hyland Greens Dr., Bloomington
parknicollet.com
- Bring all non-controlled substance medicines in original labeled container to pharmacy.

Hennepin County Environmental Services
612-348-3777
hennepin.us
Southdale Library
7001 York Ave. S., Edina
- Safely dispose of unused medicines at drop boxes.
- Call or visit website for more locations.

PAPER SHREDDING

Bank/Credit Union
- Banks and credit unions frequently host shred events.

Shred-it Community Events
952-856-3790
shredit.com
- Contact Shred-it to learn dates and locations of community events.
- Some events may request a donation.

Arc's Value Village
952-818-8708
10546 France Ave. S., Bloomington
arcsvaluevillage.org
- Donate clothing and household items.
- Shop in store seven days a week.

Autos for Arc
1-877-778-7709
autosforarc.org
- Donate autos, boats with trailers, personal watercrafts, snowmobiles RVs, ATVs, golf carts, motorcycles.
- Will tow free of charge or call for drop-off locations.

Bridging
952-888-1105
201 W. 87th St., Bloomington
bridging.org
- Donate furniture, bedding, linens, household items in good condition.
- Will pick up. Fees apply.

Closet of Hope
Bloomington Covenant Church
952-831-8339
10150 Xerxes Ave. S., Bloomington
bcov.org
- Donate clothing, bedding, towels.
- Shop open one Saturday a month, 8:30-10 a.m. for Bloomington and Richfield residents only. Free.

Clothes Closet Oxboro Free Church
952-881-6956
9431 Nicollet Ave. S., Bloomington
oxboro.org
- Donate clothing, bedding, winter wear.
- Shop first and third Tuesday each month, 9-11:30 a.m.

Courage Kenny
651-775-2589
allinahealth.org/couragekenny
- Donate durable medical equipment, autos, personal watercrafts.
- Will pick up free of charge.
- Call for drop-off locations.

Disabled American Veterans
651-487-2002
davmn.org
- Donate clothing, bedding, books, toys, and small household kitchen ware, durable medical equipment.
- Will pick up or call for drop-off locations.

1-877-999-8322
v-dac.com
- Donate autos, boats, motorcycles, RVs.
- Will pick up free of charge or call for drop-off locations.

Epilepsy Foundation of Minnesota
651-287-2300
efmn.org
- Donate clothing, small household items, linens, sporting goods, tools.
- Will pick up or call for drop-off locations.

Full Cycle
3515 Chicago Ave. S., Minneapolis
612-824-7581
fullcyclebikeshop.org
- Donate bikes. Does not accept bikes with frame and wheel/rim/spoke damage.

Goodwill Easter Seals Minnesota
952-881-2468
7845 Lyndale Ave. S., Bloomington
goodwilleasterseals.org
- Donate clothing, books, furniture, toys, small electronics, sporting goods, medical and assistive living equipment in good condition, autos, RVs, boats in any condition. Will tow free of charge.
- Shop in store seven days a week.

Hennepin County Environmental Services Choose to Reuse Directory
612-348-3777
hennepin.us
- Online directory includes organizations that rent, repair, buy, resell, or accept donations of common household goods.

Jobs Foundation
763-548-2288
2050 E. Center Cir., Plymouth
jobsfoundation.org
- Will pick up and remove your unwanted/unneeded items.

Lions Club Creekside Community Center
952-563-4944, TTY 952-563-4933
9801 Penn Ave. S., Bloomington
- Eyeglasses are collected and refurbished for those who cannot afford them.

Lions Club David Fongs Restuarant
952-888-9294
9329 Lyndale Ave. S., Bloomington
- Hearing aids are collected and refurbished for those who cannot afford them.

Lupus Foundation of Minnesota
952-746-5151
lupusmn.org
- Donate autos, boats, ATVs, personal watercrafts, motorcycles, snowmobiles in any condition.
- Call for pick up information.

New Life Family Services
612-866-7643
6517 Nicollet Ave. S., Richfield
nlfs.org
- Donate maternity and baby clothing (newborn-4T), baby items and equipment, diapers, formula, toys, baby care products.

Oasis for Youth
952-512-2061
Oak Grove Presbyterian Church
2200 W. Old Shakopee Rd., Bloomington
oasisforyouth.org
- Donate teen style clothing including bras, underwear, and socks, unused toiletries/personal hygiene products, ethnic hair products, toilet paper and paper towels.

Ready for Success
612-872-1509
815 E. Franklin Ave., Minneapolis
readyforsuccessmn.org
- Donate new and clean used men and women business clothing and accessories in good condition and in current fashion.

The Salvation Army
952-881-6197
9728 Lyndale Ave. S., Bloomington
salvationarmynorth.org
- Donate clothing, furniture, electronics less than 5 years old, household items.
- Will pick up.
- Shop in store seven days a week.

Savers
952-881-7300
8049 Morgan Cir., Bloomington
savers.com
- Donate clothing, media, small furniture, sporting goods, housewares.
- Shop in store seven days a week.

Trust
612-827-6159
trustinc.org
- Trusty Salers Estate Sales publicize, sort, price, and conduct the sale for the client. A contribution from the sale goes to support Trust programs.

The Twin Cities Free Market
twincitiesfreemarket.org
- List household items, furniture you want to give away. View list of items others want to give away.

Vines & Branches Program Hope Presbyterian Church
612-866-1359
7132 Portland Ave. S., Richfield
hope-pc.org
- Donate clothing in good condition, shoes, accessories, kitchenware, sheets, towels, blankets, books, toys.
- Shop open Wednesday 6:30-8 p.m., Thursday 1-4 p.m., and Saturday 10 a.m.-1 p.m.

= offers free or low cost goods for purchase

SUPPORT GROUPS

GENERAL

Abuse Support Groups
Cornerstone
1000 E. 80th St., Bloomington
952-884-0376
cornerstonemn.org
- Information, education, and support for victims of abuse.

Al-Anon and Alateen
952-920-3961
al-anon-alateen-msp.org
- Information and support for people who have been affected by another's alcoholism.
- Meets in the Twin Cities.

Alcoholics Anonymous (A.A.)
952-922-0880
aaminneapolis.org
- Information and support for people who have a desire to stop drinking.
- Meets in the Twin Cities.

Alzheimer's Support Group
1-800-272-3900
alz.org/mnnd/
- Information, education, and support for families and friends of those with Alzheimer's/dementia.
- Meets in Bloomington.
- Sponsored by Alzheimer's Association.

Arc Greater Twin Cities
952-920-0855
arcgreatertwincities.org
- Support for people with disabilities and their families.
- Meets in the Twin Cities.

Bloomington-Richfield Grief Support Coalition
612-866-8471
brgriefcoalition.com
- Information, education, and support for adults who are experiencing grief due to the loss of a family member or friend.
- Meets Thursday, 4:30-6 p.m. in Bloomington or Richfield.

Caregiver's Support Groups
952-541-1019
seniorcommunity.org
- Information, education, and support for individual caregivers as they care for themselves and loved ones.
- Meets in Hennepin County.
- Sponsored by Senior Community Services.

Diabetes Support Groups
612-863-5504
defeatdiabetes.org
- Education and support for people with diabetes and their families.
- Sponsored by Allina.

Low-Vision Support Group
612-871-2222
- Information, education, and support related to adapting to vision loss as well as socialization opportunities for individuals with vision loss and their family members.

Lupus Support Group
952-437-5151
lupusmn.org
- Support and information for people with lupus and their families.
- Meets in the Twin Cities.
- Sponsored by the Lupus Foundation of Minnesota.

Multiple Sclerosis Support Groups
612-335-7900
nationalmssociety.org
- Information, education, and support for people with MS, family members, and caregivers.
- Sponsored by the National Multiple Sclerosis Society, Upper Midwest Chapter.

Rebuilder Ministries Support Group
Normandale Baptist Church
4701 W. 84th St., Bloomington
952-831-2900
normandalebaptistchurch.com
- Support for individuals seeking reconciliation, restoration, or strengthening of broken relationships.
- Meets Tuesday, 7-8:30 p.m.

NAMI Minnesota
952-920-0855
arcgreatertwincities.org
- Support for persons with a mental illness and their families.

Stroke Association Groups
763-553-0088
strokemn.org
- Support for stroke survivors and their family members.
- Meets in the Twin Cities.
- Sponsored by the MN Stroke Association.

Southside Men's Group
southsidemensgroup.org
- Provides fellowship and support for men interested in positive change within themselves, relationships, and their communities.
- Meets Saturday, 8:30-10 a.m. at Creekside Community Center, 9801 Penn Ave. S., Bloomington.

YOUTH

Family Hope Services-Tree House
Bloomington, 952-238-0812
treehouseyouth.org
- Support group - give and receive support surrounding issues in your life. Meet Tuesday evening. Transportation provided.
- Going Deeper - for students to develope spiritual and personal skills. Meet Thursday evening.
- One-to-One Mentoring - youth and staff member meet to build a relationship.
- Education, support and family mediations.

The Bridge for Runaway Youth
612-377-8800
bridgeforyouth.org
- Individual, family and group counseling.
- Specializes in youth, youth of color, LGBTQ, systems-involved youth (foster care, court related, juvenile detention, juvenile corrections), sexually exploited youth.

TRANSPORTATION

GENERAL

City of Bloomington Human Services
Creekside Community Center
9801 Penn Ave. S.
952-563-4944, 952-563-4933 TTY
BloomingtonMN.gov
- Bloomington residents who are age 50+ and/or individuals with a disability and ineligible to receive transportation services from other transportation providers.
- A group route, door to door service within Bloomington city limits only.
- Monday-Friday, 8:15 a.m.-3:30 p.m.
- Call one day to one week in advance of trip.
- Sliding fee scale available to those who qualify.

Metro Transit
612-373-3333, 612-341-0140 TTY
612-341-4287; 24 hour automated departure times.
metrotransit.org
- Everyone is eligible.
- Schedules at transit stores, by phone, mail, and online.
- Bike racks on all buses and trains.
- Information on transportation alternatives; carpool, vanpool, and biking.
- Fare based on age and time of day.

Bus
- Some buses are lift-equipped.

Light Rail
- Fully accessible station platforms; step free boarding.

Guaranteed Ride Home Program
metrotransit.org/guaranteed-ride-home
- Complete online registration for free emergency ride home. Registered participants can request reimbursements up to 4 times per year or $100 in value, whichever comes first, for eligible trips with valid documentation
- For anyone who gets to work or school by bus, carpool, bicycle, or walking at least 3 days per week.

Transit Link
651-602-5465
transitlinktc.org
- For everyone in 7 County Metro area that doesn't have frequent, regular Metro Transit routes.
- Transfer to Metro Transit bus/train.
- Operates 7 days a week. Reservations required.
- Fare based on distance of trip.

DISABILITY SERVICES

Assisted Transport
612-729-1156
assistedtransportmn.com
- Serves 7 County Metro area.
- Call for rates. Private pay. Some insurance plans accepted.
- Non-emergency wheelchair and stretcher transportation.
- Medical appointments.

Northland Transportation
952-885-0580
- Serves 7 County Metro area.
- Accepts Medica, U-Care, Blue Cross, Health Partners, and MA.
- Wheelchair accessible and ambulatory.
- MA medical appointments.

TLC Special Transportation
952-882-0535
tlcspecialtransportation.com
- Serves 7 County Metro area.
- Accepts Medica Choice, U-Care, BluePlus, Heath Partners, MA, and private pay.
- Medical appointments.

Metro Mobility
651-602-1111, 651-221-9886 TTY
metrocouncil.org
- Shared public transportation.
- For individuals with disabilities as certified by Metro Mobility.
- Reservations taken 7 days a week. Call in advance, up to four days.
- Taxi Ticket Program-ADA certified riders unable to schedule a ride on Metro Mobility can be reimbursed up to $20 if they use a private taxi.
- Rides are for any purpose.

SENIORS

Twin Cities Senior Concierge
651-238-4353
srconcierge.com/
- Transportation for ambulatory seniors.
- Run errands, assist in non-medical services.
- Group rates - no hourly minimum.

YOUTH

StreetWorks
612-252-2735
streetworksmn.org
- Call if you are in an emergency. Will provide the number of an outreach worker who may be able to assist with a token or ride.

OTHER RESOURCES

VEAP (Volunteers Enlisted to Assist People)
952-888-9616
9600 Aldrich Ave. S., Bloomington
veapvolunteers.org
- Residents of Bloomington, Richfield, Edina, and South Minneapolis.
- Call 9 a.m.-4 p.m., leave message.
- For low income seniors 55+ and adults with a certified disability.
- Rides provided Monday-Friday.
- Application process required.
- Must be ambulatory and able to transfer independently if using a wheelchair.

TAXI SERVICES

The following private taxi companies offer wheelchair accessible cabs at standard rates:
- Airport Taxi, 952-928-0000
- Midwest Star Taxi, 612-788-8887
- Twin Cities Cab, 612-333-8888
- Yellow Cab, 612-888-8800

VOLUNTEER OPPORTUNITIES

Arc's Value Village
952-818-8708
10546 France Ave. S., Bloomington
arcsvaluevillage.org
- Sort, organize, and get items ready for sale in Value Village Thrift Store.

Big Brothers Big Sisters of the Greater Twin Cities
651-789-2400
bigstwincities.org
- Mentor a child.

Bloomington Crime Prevention Association
952-220-2537
bcpamn.org
- Assist with annual book sale in the spring.

Bloomington Public Libraries
hclib.org
Oxboro
612-543-5775
Penn Lake
612-543-5800
- Positions vary seasonally.
- For age 12+.
- Individuals needing placement to satisfy court ordered service.

Bridging, Inc.
952-888-1105
bridging.org
- Work with furniture and household items.
- For age 14+ and able to provide a minimum of 20 service hours over 6 months.
- Individual and group opportunities.

City of Bloomington
952-563-4944, 952-563-4933 TTY
1800 W. Old Shakopee Rd.
BloomingtonMN.gov
- For youth, families, and individuals of all ages and abilities.
- Wide range of opportunities.
- Individuals needing placement to satisfy court ordered service.

Cornerstone
952-884-0376
cornerstonemn.org
- Assist with supporting families and programs.
- Individual and group opportunities.

Good in the 'Hood
612-440-7463
Cedarcrest Church
1630 E. 90th St., Bloomington
goodinthehood.org
- Assist with food pantry.
- Individual or group opportunities.

HandsOn Twin Cities
612-379-4900
handsontwincities.org
- For people looking to volunteer and organizations working with volunteers.
- Connect individuals and groups with opportunities to serve, learn, provide direct service projects and programs, mobilize and manage volunteers, and provide leadership development opportunities.

HOME (Household/Outside Maintenance for Seniors)
952-746-4046
seniorcommunity.org
- Help seniors remain independent in their own homes by assisting with fall/spring yard clean-up, painting, cleaning.
- For age 7+.
- Individual or group opportunities.

Loaves and Fishes
Bloomington location, 952-948-0746
loavesandfishesmn.org
- Help with Monday-Friday evening meals.
- Individual or group opportunities.

Martin Luther Manor
952-698-3607
martinluthercampus.com
- Volunteer with adult day care or at main campus.

Minnesota Masonic Home
952-948-7977
mnmasonichomes.org
- Volunteer with elderly residents.

Oasis For Youth
952-512-2061
oasisforyouth.org
- Work with youth in drop-in center, support special events, clothing drives, and marketing. Tutor, assist in community outreach and transportation.

Optage
651-631-6362
optage.org
- Commissary kitchen assistant, home-delivered meals driver, dining center host, and friendly visitor.

Prepare + Prosper
651-287-0187
prepareandprosper.org
- Assist with tax clinics, financial coach, basic administration skills.

Presbyterian Homes
952-948-3000
preshomes.com
- Volunteer with elderly residents.

Senior Outreach
952-767-7894
seniorcommunity.org
- Be a friendly visitor or health insurance counselor.

Three Rivers Park District
763-559-6906
ThreeRiversParks.org
- Short-term and ongoing.
- Individual or group opportunities.

VEAP
952-888-9616
veapvolunteers.org
- Assist with the food shelf, seasonal programs, and special events.
- Drive people to medical appointments.
- For age 12+.
- Individual or group opportunities.

Volunteer Connection
952-681-6109
bloomington.k12.mn.us
- Help adult English language learners.
- Tutor/mentor youth in the Bloomington schools.

CITY OF BLOOMINGTON HUMAN SERVICES . . . . . .

City of Bloomington
Human Services Division
BloomingtonMN.gov
humanservices@BloomingtonMN.gov

Civic Plaza
952-563-8733, 952-563-8740 TTY
1800 W. Old Shakopee Rd.

Creekside Community Center
952-563-4944, 952-563-4933 TTY
9801 Penn Ave. S.

Our mission is to assure human services needs are met through the engagement of Bloomington residents.

PARTNER AGENCIES

We contract with nonprofit agencies to provide residents convenient access to human services. These relationships leverage additional services and financial resources for Bloomington residents. Check out our website for a current list of our partner agencies.

CREEKSIDE FACILITY RENTAL

- Creekside offers a variety of rooms for rent to groups of all sizes.
- Audio visual equipment available for a fee.
- Rental space is available seven days a week, 24 hours a day.
- General office hours are Monday-Friday, 7:30 a.m.-7:30 p.m.

COMMUNITY PROGRAMS

Join Human Services for community events throughout the year including Kite Day, Celebration of Older Americans Month, Veterans Day, and more.

INFORMATION AND REFERRAL

Provide assistance in identifying resources for individuals seeking information and services to meet their needs through walk-ins, phone calls, and community outreach.

SENIOR PROGRAMS

GET ACQUAINTED

Attend a welcome session to learn about senior programs and enjoy a complimentary lunch (call 3 days in advance.) Receive a welcome packet, tour the facility, and watch a video showcasing the activities at Creekside. Second Thursday of each month, 9 a.m.

ARTS & CRAFTS

- Artistry Classes at Creekside
- Boutique
- Ceramics
- Crafts & Quilting
- Lapidary
- Leatherworking
- Needleworkers
- Woodcarvers
- Woodshop

CARDS

- 500 and Euchre Card Lessons
- Club 500
- Cribbage
- Duplicate Bridge
- Euchre
- Hand and Foot Canasta
- Hearts
- Pinochle
- Social Bridge
- Tournaments
- Women's Evening Bridge

EDUCATION

- AARP Smart Driver Program
- Byte Syte Advanced Computer User Group (ACUG)
- Coffee Talks
- Discussion Group
- English as a Second Language (ESL)
- iPad Tutoring
- Library
- Open Computer Lab
- Poetry Class
- Writers Club

FITNESS

- Bone Builders
- Chair Yoga
- Flex Ability
- Low Impact Exercise
- Matter of Balance
- Silver Sneakers
  - Strength and Balance
  - Cardio and Strength
  - Zumba Gold
  - Zumba Gold Toning
- Tai Chi
- Walking Club

LEADERSHIP

- Creekside Memorial Trust Fund
- Ages 50+ Program Leaders

MOVIES

- Movie Mondays

MUSICAL GROUPS

- Bloomingtones
- Classic Country Music Jam
- Creekside Crickets

NUTRITION PROGRAMS

- City Diner Lunch
- Buyer's Club
- Fare for All
- Loaves & Fishes Dinner
- Optage Home Delivered Heat & Eat Meals

OTHER PROGRAMS

- Emergency Cell Phone Program
- Coffee Round Table
- Get Acquainted with the 50+ Program
- Tax Preparation Services
- Transportation
- Volunteering

RECREATION

- Bocce Babes
- Bocce Ball
- Born Again Jocks
- Bowling
- Field Trips
- Flower Club
- Garden Club
- Golf
- Informal Games
- Nintendo Wii Bowling League
- Open Table Tennis
- Pool Room
- Recreational Equipment

WELLNESS

- Better Choices Better Health
- Blood Pressure Checks
- Dakim BrainFitness System
- Foot Care
- Health and Wellness Fairs
- Health Insurance Counseling
- Hearing Testing
- Medical Equipment Loan
- Stress Management

The Bloomington Human Services Resource Catalog is a yearly publication produced to enable people to easily access important human services information in the community. If you have a comment or question, please contact the Human Services Division.

The resource information found in this catalog is also available on the City's website for download.

Sign up for E-Subscribe to stay informed about Human Services. E-Subscribe is a free subscription service that will automatically notify you with an email and/or wireless notification when updates are posted. To sign up, visit us online.

Find us online!
BloomingtonMN.gov