



3301 West 110th St. • Bloomington, MN 55431 • 952-563-8702 • golf@bloomingtonmn.gov

Dwan Golf Course COVID-19 Safety & Preparedness Plan

June 29, 2020

The Dwan Golf Course COVID-19 Safety & Preparedness Plan (“Plan”) is to be used in conjunction with the City of Bloomington’s COVID-19 Safety & Preparedness Plan, dated May 15, 2020. Specific policies related to the operations of the Dwan Golf Course are included herein and have been developed in conjunction with the City of Bloomington’s COVID-19 Response Team. The goal of this Plan is to continue to provide responsive and high-quality services in a collaborative way while mitigating the potential for transmission of COVID-19. The City has used its best efforts to include best practices and procedures for recreational facilities as set forth by the Minnesota Department of Health (MDH), Centers for Disease Control and Prevention (CDC), and the Minnesota Department of Natural Resources (DNR). Contents of this Plan and continued operations of the Dwan Golf Course are subject to change at the sole discretion of the City of Bloomington.

OPERATIONS PLAN

Clubhouse

- Golfers may purchase golf rounds either via the City’s website or in person. If the transaction is taking place in person, the golfer will be expected to enter the building through the east entrance and proceed directly to the cash register to complete the transaction. Clubhouse staff will install social distancing markers/dots for golfers to stand on while waiting or paying for their golf rounds which will allow a 6 feet of social distance from the cashiers and other golfers or patrons to be maintained. Cashiers will be required to wear a mask or face shield when processing transactions if 6 feet of social distance cannot be maintained, either between themselves or patrons.
- Upon completion of the transaction, the golfer will follow directional arrows to leave the building. Golfers should be encouraged to promptly finish their transaction and leave the front desk area.
- Limited merchandise will be available for sale in the Pro Shop.
- When the Clubhouse is open to the public, restroom facilities will be made available to the public.
 - Clubhouse staff will clean and disinfect high touch surfaces going into and inside the restrooms (door handles, countertops, faucet handles, etc.).
 - Clubhouse staff will clean and disinfect the restrooms at least every four hours, or more frequently if there are larger numbers of people using the restrooms.
 - Restroom facilities will be thoroughly cleaned by cleaning staff at the end of every day or before opening.
- A porta-potty will remain in the parking lot and on hole 4 for use by golfers. Golfers are encouraged to bring and use their own sanitizer, wipes or towels when using the porta-potties.
- As set forth in the City’s Plan, identified above, all Clubhouse staff will wear masks when they are not in their office or workspace, or in any instance where 6 feet of social distance between themselves and other Clubhouse staff or patrons cannot be maintained.

Dwan Clubhouse Reopening Plan—6/30/2020



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- During hours the Dwan Grille is open, seating will be available for dining, up to 50% of capacity, inside the Clubhouse (see Food and Beverage Service section below).
- During hours the Dwan Grille is not open, Clubhouse staff will section off/close the tables and chairs used for dining. A minimal number of chairs may be set 6 feet apart to allow patrons to sit for a short period of time either before or after their golf games. Clubhouse staff will be responsible for making sure that the chairs are not moved, or that the dining tables are not used. These chairs will be removed when the Dwan Grille is open. Clubhouse or Reservation/Cashier staff will clean these chairs regularly with the same disinfectant used by the Food and Beverage staff.
- Golfers/patrons must maintain 6 feet of social distance between themselves and other golfers/patrons at all times when they are in the Clubhouse. This will be enforced by Clubhouse, Reservation/Cashier or Food and Beverage staff.
- Golfers/patrons will be encouraged to wear masks or face shields at all times when they are in the clubhouse.

Golf Carts

- Only one golfer per cart is allowed, unless both golfers live at the same address.
- Carts will be staged and returned after use as follows:
 - At the beginning of the day, ranger staff will move clean carts from the south side of the clubhouse to a staging area near the starter's location where they will be spaced 6 feet apart.
 - When moving the carts to the staging area, golf staff will wear gloves so that they do not touch the key fobs and will sit on a barrier so that they are not touching the clean seat. Staff will wipe down any portion of the cart they touch when leaving the cart in the staging area.
 - Patrons will be allowed to wipe down the golf carts with the personal sanitizing wipes, or they may ask golf staff to wipe down the cart, if there is time.
 - Keys will be left in the carts and will not be distributed by staff.
 - After use, golfers will be asked to remove all trash from the cart and to return the cart to the cleaning area located in the parking lot near the dumpsters.
 - Starters will inform and direct golfers of the location of the cart return area. No used carts will be allowed near the clean area or the clubhouse until they have been cleaned.
 - All carts will be cleaned after each use by golf course staff and pulled into the clean cart holding area until needed.
 - Signage will be installed throughout the golf course and clubhouse location identifying clean and dirty cart areas.
- Carts will be cleaned as follows by golf course staff:
 - The cleaning agent will be sprayed using a hand held sprayer with a wand attachment.
 - All golf staff cleaning the carts will receive Right to Know Training and will wear the appropriate personal protective equipment (PPE), including but not limited to gloves and protective pants/rain gear. Staff understands and acknowledges that they must read the Material Safety Data Sheet (MSDS) for any chemicals used to clean the carts to assure that they are utilizing proper PPE for the tasks being performed.



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- The outside of the cart, including but not limited to: the canopy rails and canopy hand holder, baskets and bag wells, and bag straps will be sprayed with an approved cleaning agent and wiped down after 10 minutes.
- The inside of the cart, including but not limited to the steering wheel, seats, and beverage and console area will be sprayed with an approved cleaning agent and wiped down after 10 minutes.

Playing the Game

- Scorecards and pencils will be distributed by the starter to all golfers. The starter will reinforce the need for social distancing on the course prior to the start of each round.
 - A 6 foot “safe zone” will be roped off around the starter shack.
 - Starters and other golf course staff will be required to wear masks or face shields any time 6 feet of social distancing cannot be maintained.
- The following items will be removed from the course
 - Ball washers
 - Bunker rakes
 - Benches
 - Water coolers
 - Practice green cups
 - Divot mix on Par 3’s
- Golf holes will have a raised cup 1” above the surface and the ball will count as holed with the ball strikes the liner.
- Continuous putting and “gimmie” putts will be encouraged for all players.

Food and Beverage Service

- Limited food and beverage service will be available in the Dwan Grille. Hours of operations and menu items may be limited and may vary, but generally will be between 10:00 a.m. – 7:00 p.m. Menu items may include:
 - Hot dogs, Brats and other limited grilled items
 - Breakfast Sandwiches
 - Deli-to-go Sandwiches
 - Chips
 - Candy Bars
 - Bottled Water, Bottled Soda and Fountain Drinks
 - Canned and tap beer
- Food and Beverage staff will seat people in the restricted seating area, and enforce social distancing requirements and traffic flow in the snack bar area. Seating will be restricted to golfers only. No card playing or coffee groups are allowed.
- Plexiglas shields will be installed on the snack bar counter. Clubhouse staff will install social distancing markings/dots on the floor.
- Food and Beverage staff are required wear a mask whenever serving food to customers, even if the server is behind a Plexiglas shield.



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- When the customer places their order, they will be given a marker with a yellow piece of paper on attached. Customers will be asked to leave their dishes and the marker on the table when they have finished dining. Food and Beverage staff will clean each table after each use.
- The self-serve food and beverage service may also be used beginning July 1. Customers will pay Food and Beverage staff for their purchases when the Dwan Grille is open, and the Reservations/Cashier staff when Dwan Grill is closed. During Dwan Grille operations, customers using the self-serve coolers will need to observe traffic flow patterns and social distancing requirements when paying for their purchases and for sitting at a restricted tables in the dining area.
- If Food and Beverage staff are behind the Plexiglas and NOT serving customers, per the City's Plan, they can choose to remove their masks or face shields as long as they are unable to maintain 6 feet of social distance between themselves, other Clubhouse staff or golfers/patrons.

Miscellaneous Golf Operation Procedures

- Lost and found will remain outside on the patio.
- Rental Clubs: Two sets of rental clubs will be available to rent at the starter shack every day.
 - The starter will clean the grips and clubs after each use.
 - Rental clubs will be stored in the clubhouse at the end of the day. The clubs must be cleaned before storing.
- Rain Checks: One golfer from each group will be enter the clubhouse through the east door to receive rain checks from the cashier for the entire group. Golf staff will install social distancing markers/dots for patrons to stand on while requesting their rain checks which will allow a 6 foot social distance from the cashiers, or other patrons, to be maintained.



Clubhouse Reopening Plan 2020

