



Bloomington Housing and Redevelopment Authority

■ 1800 West Old Shakopee Road ■ Bloomington MN 55431-3027 ■ 952-563-8937 ■ FAX 952-563-4977 ■ MN RELAY 711 ■

BLOOMINGTON HRA Response to COVID-19:

The Bloomington HRA's (BHRA) goal is to follow guidance issued by the State Of Minnesota and Minnesota Department of Health to help reduce the spread of COVID-19, while continuing to provide the best service possible. The BHRA has implemented the following temporary changes:

On-time rent payment

Rent assistance payments will continue to be distributed on the first of the month and mid-month. We do not expect any changes or delays in payments.

Income and rent changes

Income and rent changes will be processed for program participants experiencing income reductions. Such requests must be in writing via email, fax, mail, or the drop box located in the entry way by the Police Department. **Please make sure you label your documentation with the Section 8 head of household so we can get it to the correct file.** Please also communicate with your landlord and your Program Specialist so we can all work together and process your request in a timely manner. Any follow up documentation regarding your income information will help with the timely manner of your request. **NOTE:** *If you are experiencing a layoff due to the Governor's Executive Order, you have access to unemployment benefits. You are encouraged to apply online at www.uimn.org.*

No in-person appointments and inspections

The BHRA is canceling all in-person appointments and recertification inspections until further notice. If you had an upcoming recertification appointment already scheduled, a phone appointment will be conducted instead. At that time, your Program Specialist will go over any paperwork needed to process your rent.

All new move-in inspections have been suspended and will be completed at a different date when it is determined safe to do so. We will use the property owner's current rental license inspection as a temporary inspection in the file.

City Hall is closed:

City Hall and the BHRA offices are closed to the public due to the abundance of caution for our customers and employees during the COVID-19 outbreak. We appreciate your flexibility and patience as we continue to provide critical services. We will be working remotely and in the office to handle important issues, but it may take a little longer for us to get back to you. Be assured we will respond as soon as possible and your issues will be addressed.

Listed below are the phone numbers and email addresses to contact our staff.

Robin Anderson	952 563 8944	rlanderson@bloomingtonmn.gov
Robyn Latzke	952 563 8945	rlatzke@bloomingtonmn.gov
Kathy Warren	952 563 8942	kwarren@bloomingtonmn.gov
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