

**UTILITIES ANNUAL REPORT**  
FOR BLOOMINGTON, MINNESOTA 2025 YEAR END **2026**

Bloomington  
**in tune**



**MESSAGE FROM THE SUPERINTENDENT**



**WASTEWATER COLLECTION**



**WATER SUPPLY AND TREATMENT**

**WATER DISTRIBUTION**



**SOLID WASTE**



For the full experience, click the bold blue text throughout this report. To view more information, click the “i” at right for details.

## UTILITY BILL AFFORDABILITY

Affordability has been a common theme throughout much of 2025. One area that is perhaps not generally thought of first when thinking about overall affordability might be tap water and public works utility bills. Water, wastewater, stormwater, and solid waste comprise the utility bill for residents and businesses in the City of Bloomington. With the main driver of ensuring clean, safe, and equitable access to drinking water, wastewater and storm water services, and solid waste services, a team representing Utilities, Finance, Communications, Outreach and others began a two-year project at the end of 2024 with community partners and the U.S. Water Alliance concentrating on utility affordability. As a City team, collaboration with the taskforce included teams from across the country, including Portland, OR, Cedar Rapids, IA, Columbus, OH, and St. Paul. Work has been on-going and focused on helping to understand affordability dynamics and develop approaches to help ensure long-term rate affordability.



Teams worked together to better understand local needs and opportunities. Teams shared findings during peer exchanges and were able to collaborate with each other to assess challenges and gain insight into key factors for consideration before trying to develop solutions. This process helped refine ideas and provided additional clarity in moving forward.

While approaches have been identified, further refinement and implementation plans are necessary. The Bloomington team identified a vision and goals that include ensuring clear and meaningful education and engagement with the community for a better understanding of utility services and costs, with a commitment to overall rate affordability and the resiliency and sustainability of all utilities. With that in mind, a preliminary work plan emerged highlighting three primary deliverables:

1. Non-profit partnership to provide funds for utility bill assistance
  - A better understanding of affordability gaps and identification of the greatest need with the goal of an agreement with community partners by fall of 2026
2. Translated materials for the public
  - Translated materials easily accessible to increase understanding of utility services
3. Outreach plan
  - Schedule of prioritized implementation for targeted outreach to improve the reach of information and understanding of community needs

This project is scheduled to wrap up in the fall of 2026 with the goal of having the above workplan finalized and in-place. On-going evaluation of the utility funds long-term models and rates will include an affordability analysis along with assurances of fund stability ensuring strong asset health and delivery of the services expected by the public.

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## ALSO IN 2025

- The Utilities Division employed more than 50 people. Professionalism is a highly touted value within the Division. All operations staff are encouraged to continue to ascend their [STATE LICENSES](#).
- Utilities continued its [TOTAL ASSET MANAGEMENT](#) plan with the goal of institutionalizing the program to make the right investments at the right time to maximize asset performance in a sustainable manner.

The Administrative Section of Utilities is committed to providing a comprehensive water and wastewater utility services package at a rate that is less than the average cost of other cities providing a similar level of service. Each year, the Utilities Division is benchmarked in our

[ANNUAL RATE SURVEY](#)      [WATER RATES](#)      [WASTEWATER RATES](#)

against similar utilities. Rates are ultimately driven by the

[WATER AND WASTEWATER FUNDS' EXPENSES](#).

The Utilities Division employed more than  
**50** people, with a budget of more than **\$31 million**.

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## WATER AND WASTEWATER OPERATIONS AND MAINTENANCE:

### WHAT ARE WE UP TO?

Our utility serves the whole community, and our utility staff do a lot of amazing work that is often behind the scenes, so we wanted to take this time to share a bit more of who we are and what we do. While we have many amazing staff who are responsible for many roles in making our utility a success and serving our customers day-in and day-out, we want to highlight and share what our operators make happen day-to-day for the community to receive safe, affordable, and tasty drinking water and safe and hygienic management of the wastewater. Our goal is to provide continual, uninterrupted delivery of services for our customers. Our operators manage and maintain both the water system and the wastewater collection system. Some of our operators work primarily at the Sam Hobbs Water Treatment Plant (WTP); their primary role is to manage the water supply from our wells and to treat the raw water to high water quality standards before the water enters the water distribution system, where it mixes with water from our Minneapolis interconnect and makes its way to all of our customers in the city. However, most of our operators work in the field, all around our community, in both the water distribution system and the wastewater collection systems. Typical work they do throughout the year includes, but is not exclusive

to, the following (fun fact: in 2025, our operations staff worked on more than 28,000 work orders!):

WATER DISTRIBUTION SYSTEM	WASTEWATER COLLECTION SYSTEM
Small and large valve operation and repairs	Jetting of sanitary sewer to clean the pipes from build-up
Supply valve operations from Bloomington wells and Minneapolis interconnect	CCTV inspections of sanitary sewer and maintenance manholes to evaluate condition and maintenance, repair, and/or replacement needs
Residential and commercial meters management and upgrades	Lift station condition assessments to evaluate maintenance, repair, replace, and/or upgrade needs
Water meter, service, and main inspections as part of Utility and other city permits	Replacement of maintenance hole covers, so there is less stormwater that enters the sanitary sewer system via the maintenance hole covers
Excavation and construction of small water main repairs and replacements, including responding to and repairing water leaks and water main breaks	Excavation and construction of small sanitary sewer and maintenance hole repairs and/or replacements
Respond to customer calls regarding pressure or water quality issues.	Respond to customer issues with sanitary service backups.
Dead-end hydrant flushing to clear out dead-end pipes	Sanitary service, maintenance hole, and sewer inspections as part of Utility and other city permits

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**GET TO KNOW SOME OF OUR OPERATIONS STAFF. WANT TO KNOW SOME OF THEIR FAVORITE FACTS ABOUT OUR DRINKING WATER AND WASTEWATER COLLECTIONS SYSTEMS OR WHY THEY DO WHAT THEY DO? READ ON TO FIND OUT!**

**WHAT'S THE MOST MEANINGFUL PART OF YOUR JOB AS PART OF THE UTILITY OPERATIONS FOR THE BLOOMINGTON COMMUNITY?**

“I love serving quality drinking water... Proud of our customer service.”

– Steve Nicholas, Senior Utility Operator

“I'm proud to be part of a vital public utility which most people never think about. Water distribution and wastewater collection systems are the foundation of public, environmental, and economic health. Without these systems, the City of Bloomington could not exist as the thriving community it is today.”

– Greg Lang, Infrastructure Systems Analysis

**WHAT'S YOUR FAVORITE FACT YOU'D LIKE PEOPLE TO KNOW ABOUT THE WATER DISTRIBUTION SYSTEM OR WASTEWATER COLLECTION SYSTEM?**

“The average daily flow to the Seneca plant is over 7 MGD!”

– Pat Conrad, Utilities Supervisor

“Our max [water use] day was 39 MGD back in 1988 or 1989.”

– Steve Nicholas

“Our largest diameter pipes are 60” sanitary and 42” water.”

– Steve Nicholas

“In 2016, we won the national tap water taste test at the American Water Works Association Annual Conference & Exposition 2016 in Chicago, earning the “Best of the Best” Tap Water Taste Test award.”

– Steve Roepke, Utilities Supervisor

“Bloomington Utilities can install a water mainline isolation valve without any customer disruption.”

– Ben Whitcomb, Senior Utility Operator

Our operations staff are frequently evaluating and improving our processes. As part of 2025, we have some new equipment and processes in place:

- New equipment that has been instrumental for our operations staff:
  - New CCTV equipment
  - New CCTV software
- New operational processes:
  - Implementing a reliability maintenance culture focused on optimizing predictive and condition-based maintenance efforts, improving planning and scheduling, and utilizing operational data and decision support systems to maximize levels of utility service.
  - Performing opportunity assessments whenever watermain is exposed (taps, repairs, installation, and removals) to gather condition data efficiently and cost-effectively. This condition data helps inform our asset management, rehabilitation, and replacement strategies.

Thank you for taking the time to read more about us and the work we do.

Don't hesitate to reach out if you have questions. You can reach us via phone (952-563-8777) or email ([utilities@bloomingtonmn.gov](mailto:utilities@bloomingtonmn.gov)).

Wastewater Collection strives to provide the continuous conveyance of wastewater into the regional treatment system. One benchmark used to evaluate Utilities' performance is the number of

**POSITIVE SEWER STOPPAGES** in 2025 – Our goal continues to be zero stoppages. The Division used routine operational and maintenance activities, such as **SEWER JETTING AND RODDING**, and **CLOSED CIRCUIT TELEVISION** to keep the sewage flowing in 2025.

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## HAVE YOU EVER WONDERED WHAT HAPPENS TO STUFF THAT GOES DOWN THE DRAIN IN YOUR HOUSE IN BLOOMINGTON?

**W**ell, everything that you flush down the toilet, the water from your shower or bath, laundry water, and things you wash in the kitchen sink all go to one place! That place is the Seneca Wastewater Treatment plant that is located south of the Minnesota River between Cedar Ave and 35W. All the wastewater in Bloomington goes there, and it's a lot! We average around 7 million gallons a day of wastewater for the entire city! In 2021, the yearly flow was 2.5 billion gallons! Once you flush, it goes out of your house through a 4-inch line of various types: Clay, cast iron, Orangeburg, and PVC. At the property line, it usually rises to 6 inches, then out to the city main sewer that runs down the street. The homeowner is responsible for their line to where it enters into the city's main sewer. Once in the city sewer, it flows downstream through pipes that vary in size from six inches to 48 inches. 255 miles of pipe run under the city for the sewer. That's from here to Milwaukee, for a reference. We have a lot of different pipe types in the city: PVC, clay, concrete, cast iron and some steel pipes. The majority of what we have is clay. When it reaches a point that it gets too deep, it enters a lift station that pumps it back up to a higher

elevation so gravity can do its job again. The city has a total of 27 sanitary lift stations spread throughout the city. Some are a building with a dry side for pumps and a wet side for the sewage; others are just a hatch cover with submersible pumps underground and a control panel for the controls. Each lift station has two pumps, this is for redundancies if one fails, and we do have one station that has three pumps.

The Utilities crew is comprised of 53 people; this includes the water treatment plant and outside operator crew. The city crew cleans over 200 miles of sewer each year with one of our high-pressure sewer jet trucks that runs almost all year around. We also have a crew that runs our robotic TV camera that drives up the pipes to see what condition our system is in, since most of our underground pipes are getting old. The city has over 8,600 manholes so that we can get in the system to do all the work that needs to be done to keep our system running in tip top shape!

Please feel free to reach out to the Utilities Division if you have any questions or are experiencing any problems with your water or sewer. We are here to help! It's also free.

Almost **7 million** gallons of wastewater flow out of the City each day. The City's **26** pumping stations are used to move more than **2 million** gallons of that flow.

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## MICROPLASTICS: CHANGING OUR PERCEPTION OF BOTTLED WATER

**D**id you know that Americans use an astonishing 2.5 million plastic bottles every hour? This staggering figure highlights our growing throwaway culture and underscores the pressing need to reassess our consumption habits. Despite valid concerns about the quality of tap water, often exacerbated by effective marketing strategies, sales of bottled water have soared dramatically in recent decades. Across the nation, municipalities are actively advocating for a return to tap water, with dedicated efforts to transform public perception. They promote the use of reusable bottles, establish convenient tap water filling stations in public spaces, and publicize comprehensive, transparent information about water quality, treatment methods, and safety standards to rebuild consumer trust. Opting for tap water isn't just a cost-effective choice; it's also an impactful step toward environmental conservation and public health. Tap water is typically much more affordable than bottled alternatives, boasts a significantly lower carbon footprint, and adheres to rigorous safety standards regulated by the Environmental Protection Agency (EPA). While bottled water may be necessary during emergencies, it frequently contains microplastics—tiny plastic particles resulting from the degradation of larger plastics—often found at levels 100 times higher than in tap water. Recent studies have raised concerns about the potential



health impacts of consuming these microplastics, leading us to reevaluate our perception of bottled water as a safe and pure source of hydration. Fortunately, most municipalities employ advanced water treatment processes, utilizing technologies such as reverse osmosis and filtration, which effectively remove microplastics and other contaminants, ensuring that tap water remains a safe and reliable source. As awareness grows, it's important to examine the sources of microplastics and their implications for our health and the environment. With that eye-opening figure of 2.5 million plastic bottles being used every hour, let's inspire one another to make conscientious choices and return to tap water. Together, we can embrace its many benefits and contribute meaningfully to the health of us and our planet!

Between October 20 and October 28, 2025,  
**6,853** tons of Agricultural Liming Material were  
transported and spread over **1,194** acres of  
farm fields.

Water Supply and Treatment strives to provide a sustainable supply of water that meets or exceeds all federal and state standards. A benchmark of this endeavor are the results reported in the federally mandated **WATER QUALITY REPORT**. In 2025, water usage fell short of the **PROJECTED DEMAND**.

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## FROM SOURCE TO TAP: ONE DROP'S JOURNEY THROUGH OUR SYSTEM

**L**ead, unlike many other drinking water contaminants, is usually not present in the drinking water source; rather, an elemental contaminant not expected to be present in water leaving treatment plants. In 1991, the Environmental Protection Agency (EPA) created a policy called the Lead and Copper Rule. The treatment technique for the rule required the community water system to monitor drinking water at customers' taps to prove the corrosion control treatment in place was effective. In 2024, the EPA updated this legislation, to further advance protecting the population from the significant and irreversible health effects from lead. The revised rule added two key factors: removal of all lead service lines within 10 years and lowering the lead concentration action level of 15ppb to 10ppb (parts per billion). In addition, if the public water supply has an action level violation, the treatment plant must team up with the Minnesota

Department of Health (MDH) to create a corrosion control treatment plan that works. Corrosion control treatment varies from water system to water system, based on the age of pipes and service lines, where the water originates and its overall chemical make-up. The City of Bloomington (COB) collaborated with the Minnesota Department of Health decades ago to create an optimal corrosion control treatment plan for the water treatment plant. The City of Bloomington's water treatment plant promotes a "scaling effect" which is a buildup of mineral deposits, primarily constructed from calcium and magnesium, forming a hard crust known as "scale" which acts as an insulator or barrier of sorts against leaching. The COB has excellent water quality and the lead in water is checked every three years for compliance. Since the program began, the COB has never exceeded an action level.

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## PREVENT FROZEN PIPES AND WATER METERS

**E**xtended cold in Minnesota winters can cause water meters and indoor pipes to freeze. Water meters are typically found where the water line enters your home, often in a basement utility room, laundry area, or near the furnace.

These spaces usually stay warm enough, but if the utility area has a door separating it from the rest of the basement, keeping that door open allows heat to circulate and helps protect your meter and pipes. Insulating any exposed pipes in unheated spaces is also a good precaution.

Each fall, Bloomington Utilities notifies residents who previously experienced a frozen pipe or meter as a reminder to check that utility spaces are heated, outside hoses are disconnected, and pipes are protected before temperatures drop. This winter, our crews have responded to 22 frozen pipe and meter calls between December and February. If you experience an interruption or loss of water service, contact Bloomington Utilities and we can come out to identify whether it is a city or private issue.

Frozen and burst pipes don't just cause property damage. A running leak can waste a significant amount of water and show up as a higher than expected bill. Before each cold season, ensure your water system is properly winterized, including any irrigation system if you have one. If you plan to be away for an extended period (multiple months), call Bloomington Utilities and we can shut off your water at the street.



Water Distribution strives to provide an uninterrupted flow of high quality potable water for both domestic and firefighting purposes. The largest potential disruption to service occurs as a result of main breaks. There were 35 **MAIN BREAKS REPAIRED** in 2025. The **10-YEAR AVERAGE** for main breaks is 25 per year.

The water distribution system's **4,600** hydrants and **6,900** valves require constant vigilance.

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## BETTER PLANNING WITH BETTER DATA

The water distribution and wastewater collection systems in Bloomington were largely constructed in the 1960s. If most of this buried infrastructure is all at such similar age, how do we prioritize our replacement and rehabilitation efforts? We depend on the data!

Asset Management is the practice of managing our utility infrastructure capital assets—like water and sewer mains—to deliver safe, reliable service while minimizing the total cost of owning these assets over their lifecycle. Two important pieces of this puzzle are (1) knowing the current state of our assets, like their physical condition and available capacity, and (2) planning the best “minimum life-cycle cost” strategy, which considers operations and maintenance costs, and when it is most cost-effective to repair, replace, or rehabilitate a pipe. Below are just a few of our strategies for effective asset management.

To evaluate physical condition of our assets, we analyze failure and maintenance history, including sanitary sewer blockages and watermain breaks, along with condition assessments like sanitary sewer CCTV inspections and watermain inspections. Assets are also grouped into cohorts based on shared characteristics like material, diameter, installation era, and surrounding soil conditions. These cohorts allow us to apply statistical analysis to estimate

remaining useful life and prioritize improvements where they will have the greatest impact.

As Bloomington continues to grow and redevelop, we also ensure that our systems are appropriately sized to meet future demand. Using hydraulic and hydrologic models, we simulate current and projected water use and wastewater flows. These projections incorporate both long-range population growth forecasts and specific developments anticipated by our Planning Division. This approach helps us proactively plan infrastructure improvements that support sustainable growth.

To reduce community disruption and maximize cost efficiency, underground utility projects are coordinated whenever possible with street reconstruction and mill-and-overlay projects completed annually through the Pavement Management Program (PMP), managed by the Engineering Division.

Coordinating these efforts minimizes repeated excavation, lowers costs, and reduces impacts on residents and local businesses.

Bloomington Utilities remains committed to continually improving our data-driven decision-making processes. By investing strategically and planning proactively, we strive to provide reliable service at the best appropriate cost—today and for generations to come.

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## WATER: A FOUNDATION FOR SUSTAINABLE COMMUNITIES

**W**ater is one of the world's most valuable natural resources, in supporting public health, economic activity, and environmental balance. Reliable access to clean water is essential for households, agriculture, and industry, making responsible water management a critical priority of the City of Bloomington and the Utilities Division.

Over the past year, continued efforts have focused on improving water efficiency, maintaining infrastructure, and promoting water conservation. Investments in modern treatment systems, leak detection, and water reuse programs help ensure safe and dependable supplies while reducing waste.

Community awareness also plays an important role. Encouraging responsible water use and supporting conservation initiatives helps protect local water sources and ecosystems not only for today, but for tomorrow, and beyond.

The Utilities Division sustainable practices and long-term planning can safeguard water resources today while ensuring a reliable and resilient supply for future generations.

## CONNECTING WITH THE COMMUNITY: SOLID WASTE OUTREACH IN 2025

Throughout 2025, Bloomington's Solid Waste staff engaged in citywide outreach to help residents reduce waste and recycle right. Outreach focused on three main topics: understanding what belongs in curbside recycling, signing up for organics recycling, and utilizing the City's relatively new monthly bulky reuse and recycling service that launched in 2023.

Partnerships with multiple City divisions and community organizations helped staff connect with residents year-round at a wide variety of events. In the spring, staff attended events such as the Early Childhood Learning Picnic and the City's bi-annual Public Works Open House. During the summer, staff partnered with the Sustainability and Public Health divisions to host five different Healthy Living and Sustainability Resource fairs at Penn Lake and Oxboro Libraries. This partnership continued into the fall when Solid Waste staff shared recycling and waste reduction resources at Public Health flu shot clinics.

Toward the end of the year, outreach shifted to focus on educating residents about the City's enhanced Pay-As-You-Throw (PAYT) garbage rates that take effect in 2026. Staff shared information about the new rates information by tabling at 10 community events throughout the fall. After the rates received final City Council approval in November, staff delivered informational cart tags to over 1,900 households in just one month.

Overall, Solid Waste staff attended more than 30 community events in 2025. These efforts allowed a small team to connect with hundreds of residents and provide practical tools to help Bloomington recycle right and reduce waste.



Customer Service processes more than **135,000** meter readings per year and manages approximately **27,000** accounts

Customer Service continually strives to meet or exceed our customers' expectations. In addition to the permitting duties, staff is charged with mandated **ONE-CALL UTILITY LOCATING**. Customer Service also oversees the water meter maintenance program, and read more than 134,497 readings in 2025.

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## NEW ORGANICS DROP-OFF COMING

In fall 2025, Bloomington applied for Hennepin County grant funding to establish a new organics drop-off location. The City was awarded funding to construct a new site on the east side of the City.

Bloomington currently operates two organics drop-offs at West Bush Lake Park and Valley View Park (pictured), which have served residents since 2018. The County-operated South Hennepin Recycling Drop-Off Center also serves as an organics drop-off. While these sites predate the City's 2022 rollout of curbside residential organics service, drop-offs remain popular – especially among residents living in apartments and condominiums who do not have access to the curbside program. By the end of 2025, the two City-operated sites had nearly 2,000 registered users.

Staff selected Smith Park or Wright's Lake Park for the new drop-off site due to their easy access for residents. A final location will be chosen after working with Parks and Recreation. The location will expand organics recycling access for nearby apartment residents and help the City meet state and county targets to send less waste to landfills and incinerators.

Construction of the new organics drop-off is planned for 2026. Based on user feedback, the new site will have a more refined and accessible design than existing sites, including a roof to keep snow and water off the dumpsters, and a standard entry door for easier access. To learn more about new and existing drop-off locations and sign up to use a site for free, visit [blm.mn/organics](https://blm.mn/organics).



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## NEW PAY-AS-YOU-THROW (PAYT) GARBAGE RATE RESTRUCTURE APPROVED FOR 2026

In 2025, the Bloomington City Council approved updated Pay-As-You-Throw (PAYT) garbage rates to take effect in 2026, along with a new 35-gallon every-other-week garbage service option. These changes followed a comprehensive solid waste rate study that evaluated system costs, regional policy goals, and resident feedback. Through surveys and public meetings, residents shared their priorities and concerns, helping shape both the new service options and the final rate structure. The updated PAYT system more directly connects household behavior with cost. Residents who generate less garbage and choose smaller carts will pay less, while those who produce more waste will pay more. This approach reinforces the environmental and financial benefits of reducing, reusing, recycling, and composting. It also advances state and county goals to decrease reliance on landfills and waste-to-energy facilities.

Under the new structure, downsizing provides meaningful savings. For example, households that switch from a 95-gallon cart to a 65-gallon can save nearly \$10 per month. The new 35-gallon every-other-week option provides even greater savings for households that compost and generate minimal trash. While larger carts will see higher monthly costs, residents maintain flexibility to adjust their service level at any time.

To provide additional flexibility, residents may set out extra garbage bags when needed for \$6.24 per bag (including taxes). In many cases, choosing a smaller cart and using occasional extra bags remains more economical than maintaining a larger cart year-round.



CART SIZE AND SERVICE LEVEL	2025 MONTHLY COST	2026 MONTHLY COST
New! 35 Gallon (Every-Other-Week)	Service not available	\$9.93
35 Gallon (Weekly)	\$14.06	\$13.24
65 Gallon (Weekly)	\$18.99	\$23.17
95 Gallon (Weekly)	\$23.90	\$33.11

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## 2025 MARKED A MAJOR INCREASE IN MATERIAL DIVERSION IN THE CITY'S BULKY ITEM REUSE & RECYCLING PROGRAM

**B**loomington's Bulky Item Reuse & Recycling Program provides residents with convenient, environmentally responsible options for disposing of large household items. The program prioritizes reuse and recycling while reducing landfill and incineration impacts.

In partnership with Better Futures Minnesota, the City offers **monthly, on-call curbside collection** of reusable and recyclable bulky items. Service is available to all households enrolled in the City's garbage and recycling program and is funded through the Bulky Item Management Fee on residential utility bills.

In 2025, the program collected **86.52 tons** of material for reuse and recycling — a **58% increase over 2024**, reflecting substantial program growth and expanded material diversion. More than **1,100 mattresses** were collected curbside and recycled in 2025 alone. Mattresses are bulky, difficult-to-manage items that take up significant landfill space. Recycling them recovers valuable materials such as metal, foam, and wood while reducing environmental impacts.

High-impact materials drove the largest gains in diversion:

- **Appliances:** 31.25 tons recycled
- **Mattresses:** 31.11 tons recycled
- **Furniture:** 7.59 tons reused

Items suitable for reuse are directed to Bridging for donation and to the Better Futures Reuse Warehouse for resale. Materials that cannot be reused are recycled whenever possible.

By offering structured monthly collection and prioritizing reuse first, the City helps residents responsibly manage bulky items while extending the life of valuable materials. The program supports Bloomington's waste reduction and climate goals and keeps reusable goods circulating within the community.



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## SOLID WASTE BY THE NUMBERS

- **645** households signed up for curbside organics recycling, bringing total participation to **33%** of eligible households.
- Solid Waste staff connected with residents at over **30** community events and in public spaces throughout the year.
- The Bulky Item Reuse and Recycling Curbside Service collected **86.52** tons of material for reuse and recycling — a **58%** increase over 2024.
- **749** vehicles attended the Citywide Recycling Drop-Off diverting nearly **42** tons of waste from landfills and incinerators, including 9 tons of shredded paper, 3 tons of mattresses, 12.5 tons of electronics, 1 ton of bicycles, 1.5 tons of tires, 5 tons of scrap metal and 10 tons of appliances.
- **11** multifamily properties verified recycling service and made improvements through signage, communications, and more.