



Report on Performance Measures for 2024 for City of Bloomington, MN

General

1. Percent change in the taxable property market value: 1.2% for 2024 payable year 2025
2. Bond ratings: Moody's Investor Services, Aaa; Standard & Poor's Rating Services, AAA; Fitch Ratings, AAA. The City of Bloomington continues to uphold its triple-A bond ratings from all three major rating agencies. The City maintains its Aaa rating from Moody's, and AAA ratings from both Standard & Poor's and Fitch Ratings, the highest possible ratings awarded by these agencies. This places Bloomington among an elite group of cities nationwide.

Police Services

3. Police response time on top priority calls from dispatch to the first officer on scene: = 4.88 minutes.

Fire Services

4. Insurance industry rating of fire services: Insurance Services Office (ISO) Rating = 2 (Score from 1 to 10. 1 is the best possible rating). The ISO issues ratings to fire departments throughout the country for the effectiveness of their fire protection services and equipment. ISO analyzes data and then assigns a classification.
5. Fire response time from dispatch to first unit on scene * = 9 minutes 37 seconds
*Arrival of first unit on scene to the time of the 911 call is within 9 min. 37 sec. or less, 90% of the time.
6. Fire calls per 1,000 population = 114
(10,477 Fire calls/ population of 91,769) x 1,000

Streets

7. Average city street pavement condition rating = 78.00 rating on the Pavement Condition Index (PCI)
8. Average hours to complete road system during snow event = 8.8 hours
The City snowplows more than than 300 miles of roads.

Water

9. Operating cost per 1,000,000 gallons of water pumped/produced
Actual operating expense for water utility/total gallons pumped/1,000,000:
\$1,929/1,000,000 gallons

Sanitary Sewer

10. Number of sewer blockages on City system per 100 connections
Number of sewer blockages on City system reported by sewer utility/# of
connections. *100: 0.056/100 connections