



Report on Performance Measures for 2024 City of Bloomington

General:

1. Percent change in the taxable property market value:
1.2% for 2024 payable year 2025

2. Bond ratings:
Moody's Investor Services = Aaa
Standard & Poor's Rating Services = AAA
Fitch Ratings = AAA

The City of Bloomington continues to uphold its triple-A bond ratings from all three major rating agencies. The City maintains its Aaa rating from Moody's, and AAA ratings from both Standard & Poor's and Fitch Ratings, the highest possible ratings awarded by these agencies. This places Bloomington among an elite group of cities nationwide.

Police Services:

3. Police response time on top priority calls from dispatch to the first officer on scene: = 4.88 minutes.

Fire Services:

4. Insurance industry rating of fire services:
Insurance Services Office (ISO) Rating = 2
(Score from 1 to 10. 1 is the best possible rating)
The ISO issues ratings to fire departments throughout the country for the effectiveness of their fire protection services and equipment. ISO analyzes data and then assigns a classification.
5. Fire response time from dispatch to first unit on scene * = 9 minutes 37 seconds
*Arrival of first unit on scene to the *time of the 911 call* is within 9 min. 37 sec. or less, 90% of the time.
6. Fire calls per 1,000 population = 114
(10,477 Fire calls/ population of 91,769) x 1,000

Streets:

7. Average City street pavement condition rating = 78.00 rating on the Pavement Condition Index (PCI)
8. Average hours to complete road system during snow event = 8.8 hours
The City snowplows more than 300 miles of roads.

Water:

9. Operating cost per 1,000,000 gallons of water pumped/produced
Actual operating expense for water utility/total gallons pumped/1,000,000:
\$1,929/1,000,000 gallons

Sanitary Sewer

10. Number of sewer blockages on City system per 100 connections
Number of sewer blockages on City system reported by sewer utility/# of connections * 100:
0.056/100 connections