

# **Bloomington, MN**

## **The National Community Survey**

Report of Results  
2023

**Report by:**



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National Research Center at Polco is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

## About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Bloomington. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 709 residents of the City of Bloomington collected from April 27, 2023 to June 8, 2023. The margin of error around any reported percentage is 4% for all respondents and the response rate for the 2023 survey was 16%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Bloomington.

### How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

### Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Bloomington’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Bloomington residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Bloomington’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Bloomington’s average rating was more than 20 points different when compared to the benchmark.

While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City’s 2023 ratings compare to other communities’ ratings from the past five years.



## Trends over time

Trend data for Bloomington represent important comparison data and should be examined for improvements or declines.\* Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than five percentage points between the 2022 and 2023 surveys, the change is statistically significant.

\* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

## Methods

### Selecting survey recipients

All households within the City of Bloomington were eligible to participate in the survey. A list of all households within the zip codes serving Bloomington was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Bloomington households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Bloomington boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the districts. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single-family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

### Conducting the survey

The 4,500 randomly selected households received mailings beginning on April 27 and the survey remained open for six weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 4% of the 4,500 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 4,336 households that received the invitations to participate, 709 completed the survey, providing an overall response rate of 16%. The response rate was calculated using AAPOR’s response rate #2 for mailed surveys of unnamed persons.\*

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Bloomington survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (709 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the City of Bloomington. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on May 25, 2023. The survey remained open for two weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

## Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the City of Bloomington. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.\* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	8%	26%	26%
	35-54	18%	31%	32%
	55+	74%	43%	43%
Area	District 1	27%	24%	24%
	District 2	29%	25%	25%
	District 3	28%	28%	28%
	District 4	16%	23%	23%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish ..	99%	93%	93%
	Yes, I consider myself to be of Hispanic, La..	1%	7%	7%
Housing tenure	Own	82%	67%	67%
	Rent	18%	33%	33%
Housing type	Attached	38%	44%	44%
	Detached	62%	56%	56%
Race & Hispanic origin	Not white alone	8%	27%	27%
	White alone, not Hispanic or Latino	92%	73%	73%
Sex	Man	45%	48%	48%
	Woman	55%	52%	52%
Sex/age	Man 18-34	4%	13%	13%
	Man 35-54	9%	15%	15%
	Man 55+	32%	19%	19%
	Woman 18-34	3%	12%	12%
	Woman 35-54	9%	16%	16%
	Woman 55+	42%	24%	24%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

## Contact

The City of Bloomington funded this research. Please contact Diann Kirby of the City of Bloomington at [dkirby@bloomingtonmn.gov](mailto:dkirby@bloomingtonmn.gov) if you have any questions about the survey.

## Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

\* See AAPOR’s Standard Definitions for more information at

<https://aapor.org/standards-and-ethics/standard-definitions/>

\* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>

\* Targets come from the 2010 Census and 2021 American Community Survey

## Key Findings

### **Bloomington's economy continues to be a strong community feature.**

Results relating to the economy in Bloomington were on par with or higher than benchmark comparisons, with 77% of residents rating the overall economic health of the city as excellent or good. Bloomington as a place to work, employment opportunities (which increased since 2022), and shopping opportunities were favorably evaluated by roughly 8 in 10 participants, exceeding the national benchmarks. About 7 in 10 residents positively reviewed Bloomington's variety of business and service establishments and Bloomington as a place to visit. When asked what impact, if any, the economy would likely have on their family income in the next six months, while only 16% of residents expected the impact to be somewhat or very positive, this rating increased slightly since 2023 and was on par with the national benchmark.

### **Residents value the City's utility infrastructure.**

When asked which aspects of the community Bloomington should focus on in the next two years, 85% of residents identified the overall utility infrastructure as a priority. About 81% of participants gave high marks to the quality of the utility infrastructure in Bloomington, which was higher than the national average and on par with the rating given in 2022. Drinking water, sewer services, and storm water management had strong ratings, with close to 9 in 10 residents offering excellent or good reviews; further, ratings for drinking water and storm water management were higher than those seen in other communities across the nation. Garbage collection (83%), utility billing (73%) and affordable high-speed internet access (59%) stayed steady with 2022 results and on par with benchmark comparisons.

### **Residents notice improvements to local health and wellness opportunities.**

Ratings for survey items related to health and wellness in Bloomington were all on par with or higher national averages and stayed steady with or increased since 2022. About three-quarters of residents positively rated overall health and wellness opportunities in Bloomington as well as health services in general. About 7 in 10 residents positively rated the availability of preventive health services, the availability of affordable quality health care, the availability of affordable quality food, and their overall health; further, ratings for preventive health services, health care, and overall health increased from 2022 to 2023. Additionally, about 6 in 10 residents positively rated the availability of affordable quality mental health care (up 12% since 2022), scoring higher than national benchmark comparisons.

### **Most residents feel a strong sense of safety in Bloomington.**

Residents offered high ratings of importance (90% essential or very important) and quality (76% excellent or good) to the overall feeling of safety in Bloomington, suggesting that safety is both a priority and a strength for the community. About 9 in 10 residents said they felt very or somewhat safe in their neighborhoods during the day, in Bloomington's downtown/commercial areas during the day, and from fire, flood, or other natural disaster. Similarly, 8 in 10 reported feeling safe from violent crime and from property crime.

The City's safety-related services also received high marks from respondents. About 9 in 10 gave positive reviews to fire services, ambulance or emergency medical services, fire prevention and education, and police services. Close to 8 in 10 residents positively reviewed crime prevention and animal control, while about three-quarters of participants gave favorable marks to emergency preparedness. These ratings remained stable from 2022 to 2023 with the exception of crime prevention, which increased.

## Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

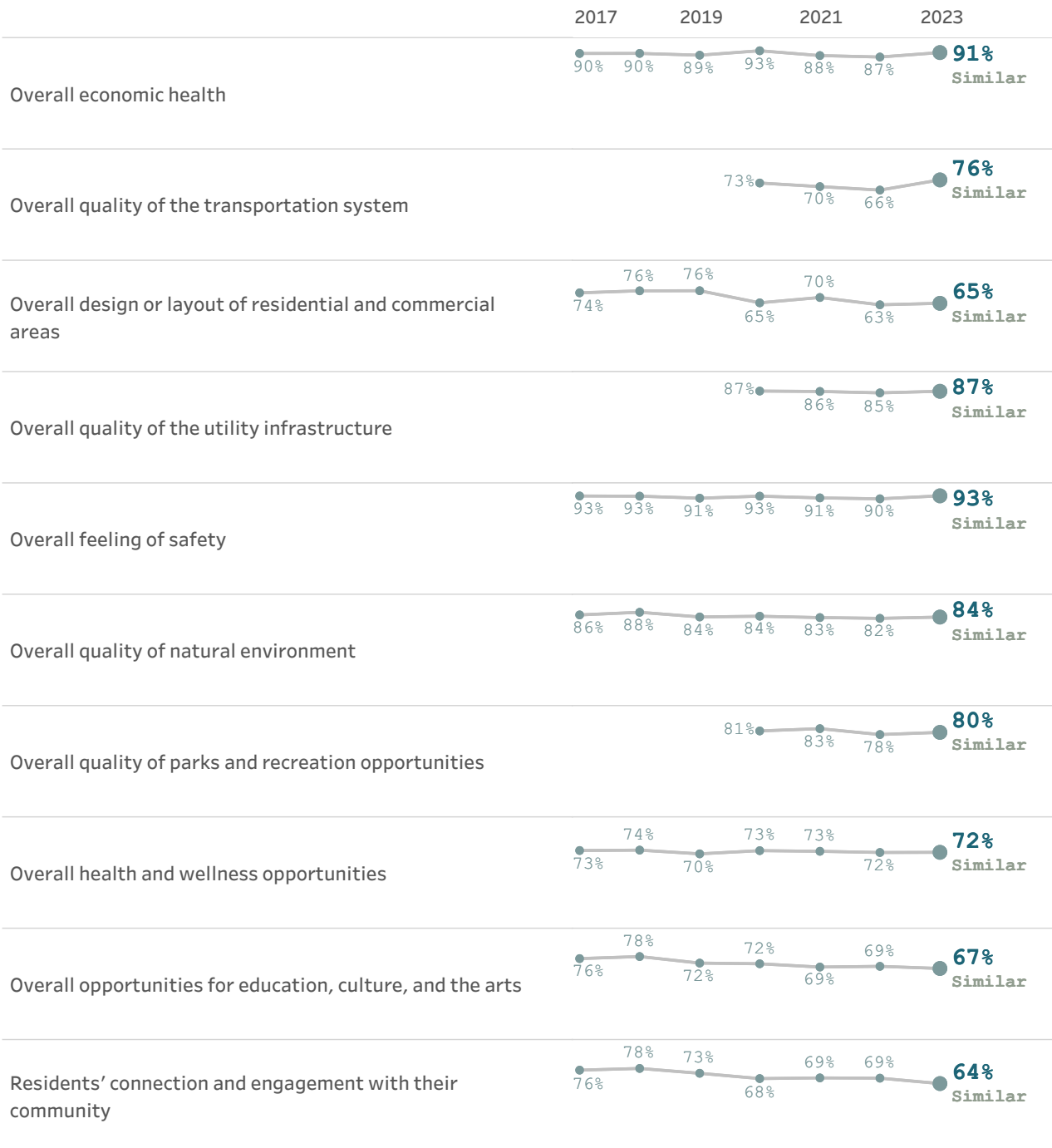
The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Bloomington as a whole.  
(% excellent or good)





Please rate how important, if at all, you think it is for the Bloomington community to focus on each of the following in the coming two years.  
 (% essential or very important)



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

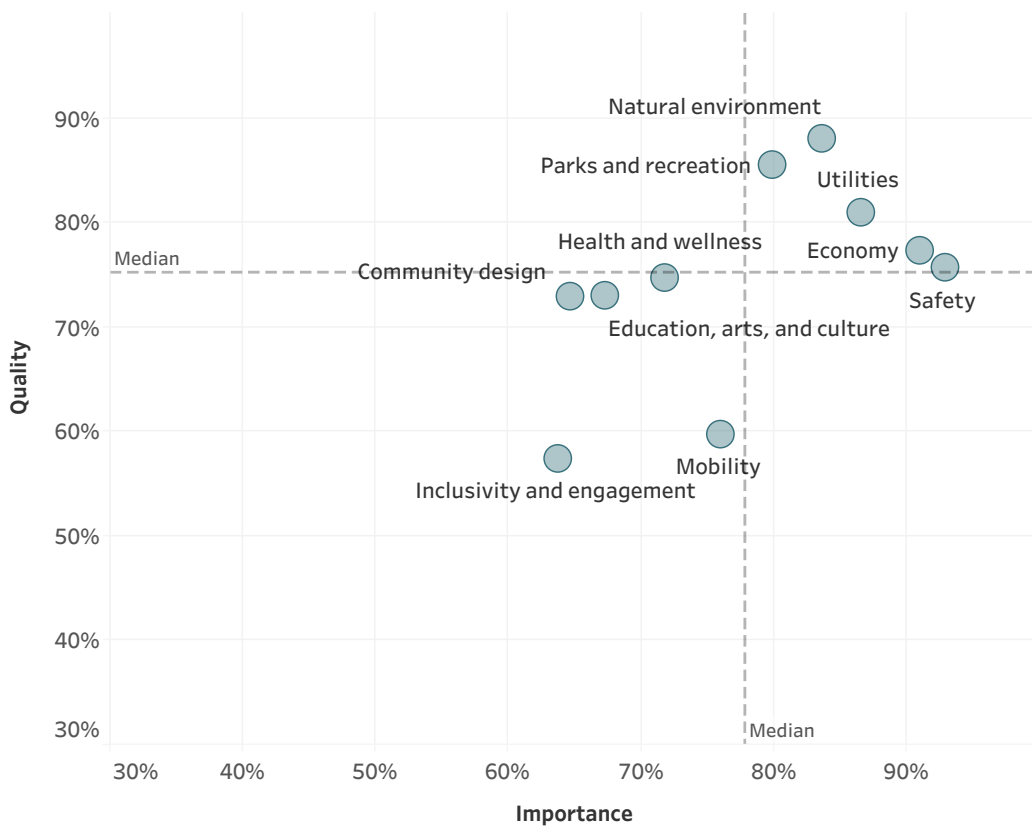
## Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 75% or more of respondents were considered of “higher quality” and those with ratings lower than 75% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 78% or more of respondents. Services were rated as “less important” if they received a rating of less than 78%. This classification uses the median ratings for quality and importance to divide the services in half.

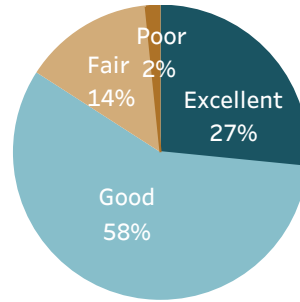
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



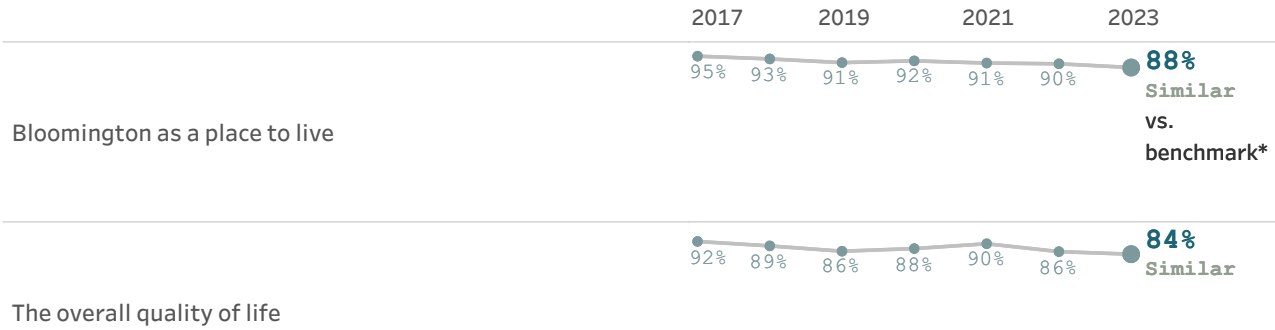
## Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

The overall quality of life in Bloomington, 2023



Please rate each of the following aspects of quality of life in Bloomington.  
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.  
(% very or somewhat likely)



Please rate each of the following in the Bloomington community.  
(% excellent or good)

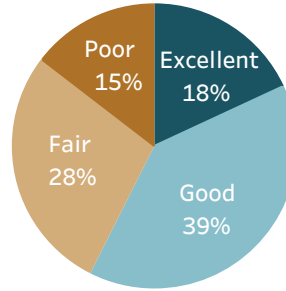


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

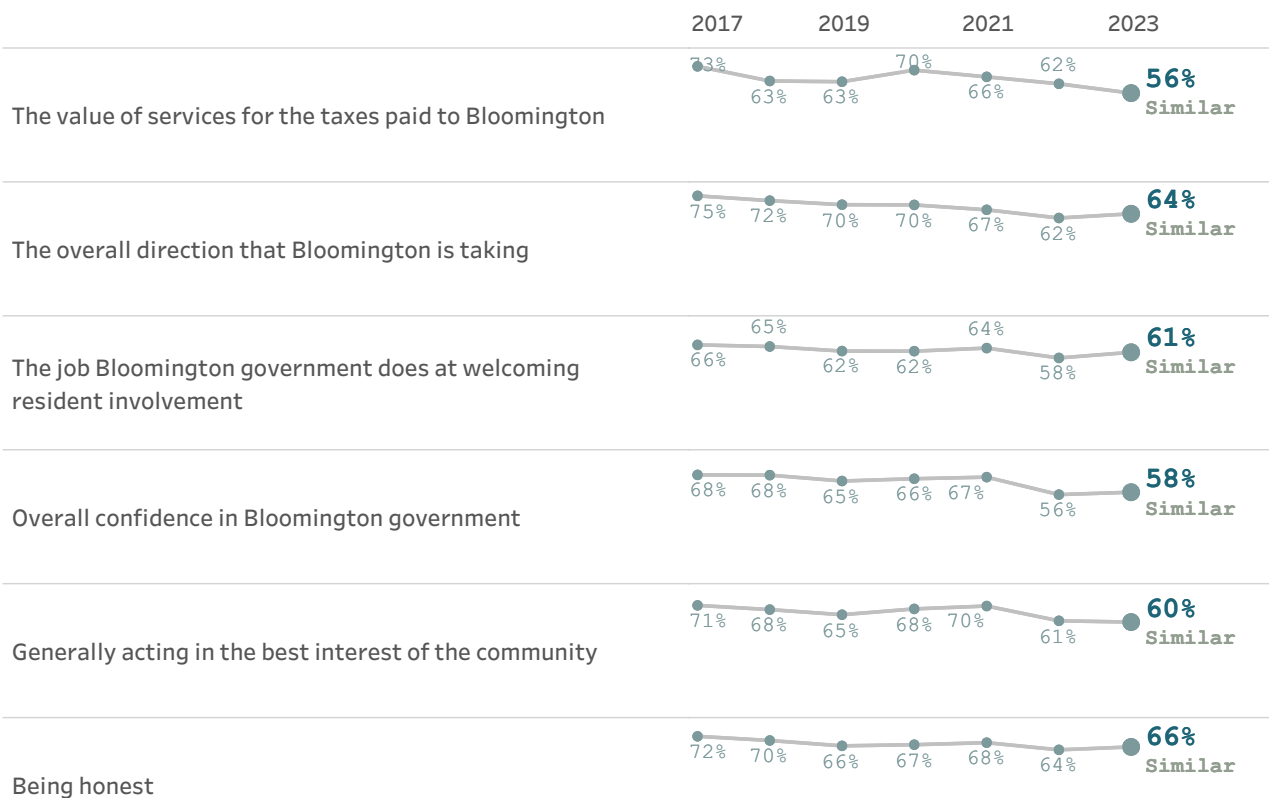
Overall confidence in  
Bloomington government, 2023

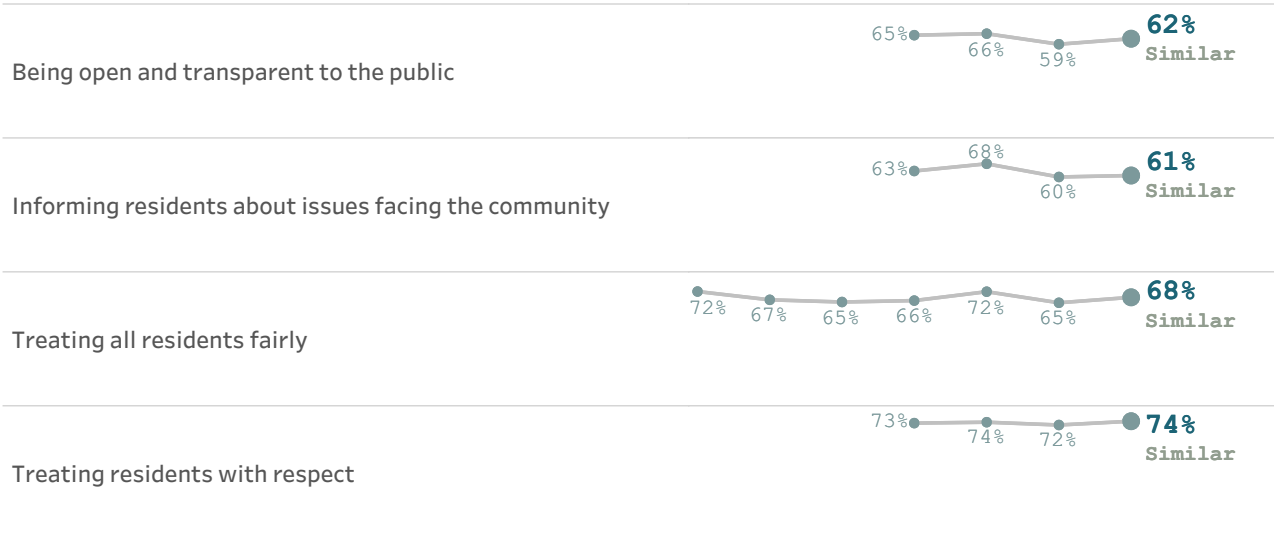


Please rate the quality of each of the following services in Bloomington.  
(% excellent or good)

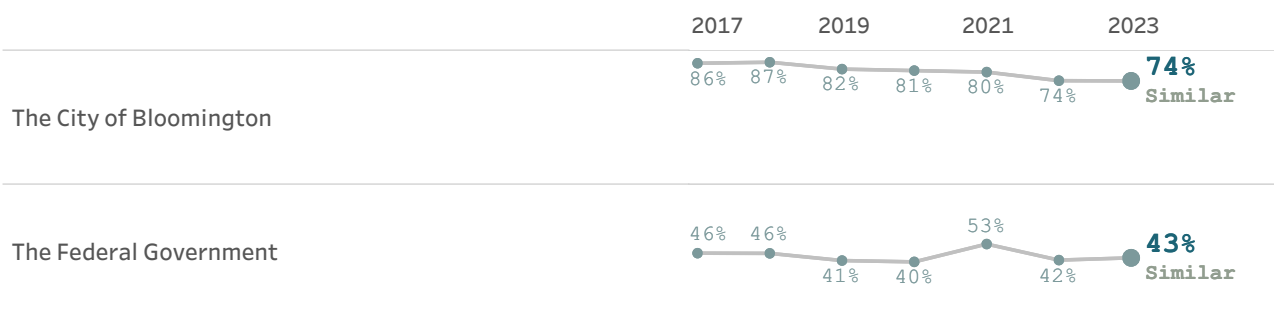


Please rate the following categories of Bloomington government performance.  
(% excellent or good)





**Overall, how would you rate the quality of the services provided by each of the following?  
(% excellent or good)**

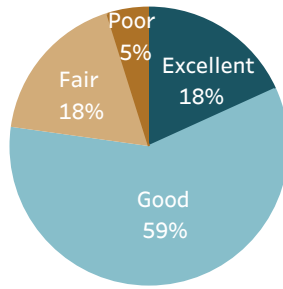


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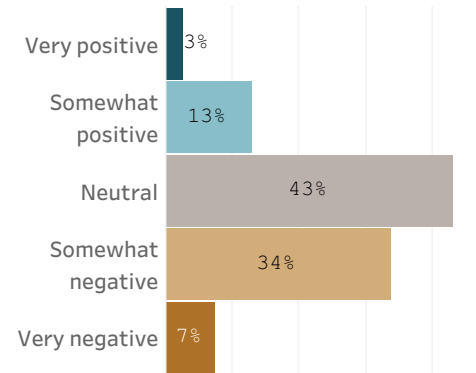
## Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

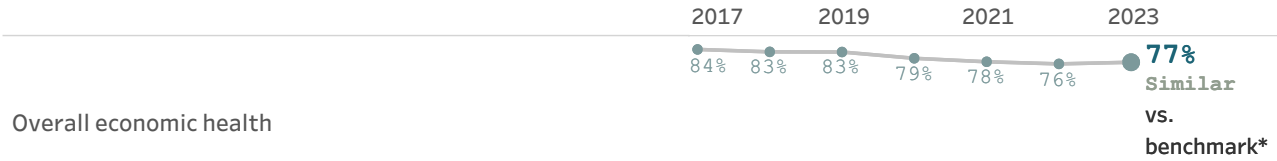
Overall economic health of Bloomington, 2023



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



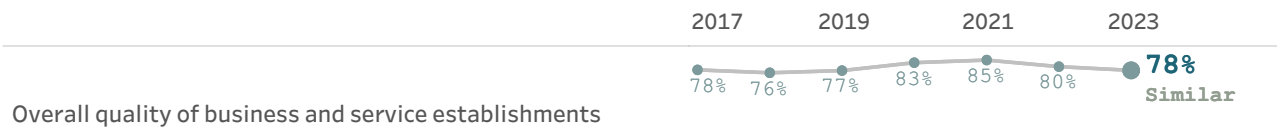
Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)



Please rate each of the following aspects of quality of life in Bloomington. (% excellent or good)

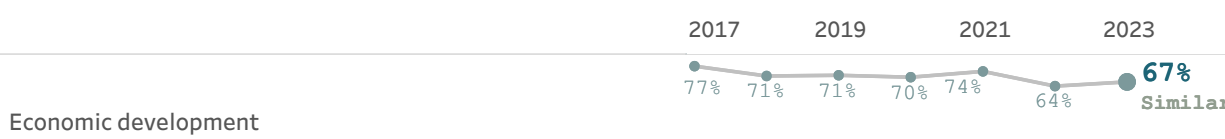


Please rate each of the following in the Bloomington community. (% excellent or good)

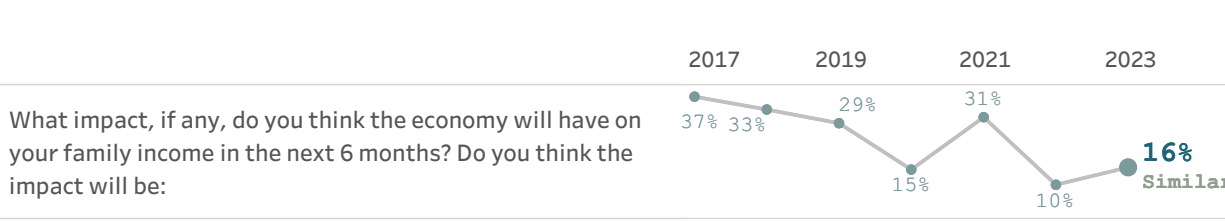




Please rate the quality of each of the following services in Bloomington.  
(% excellent or good)



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:  
(% very or somewhat positive)

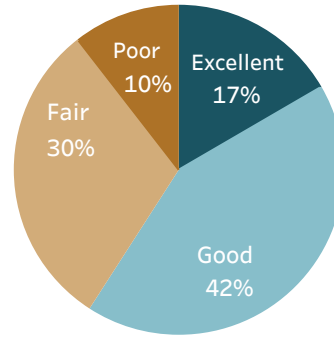


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

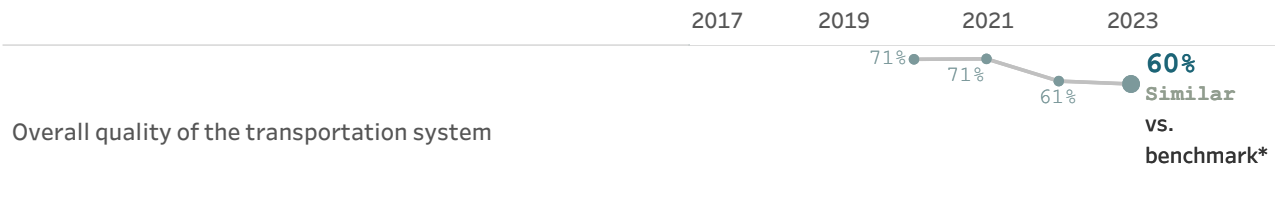
Overall quality of the transportation system in Bloomington, 2023

## Mobility

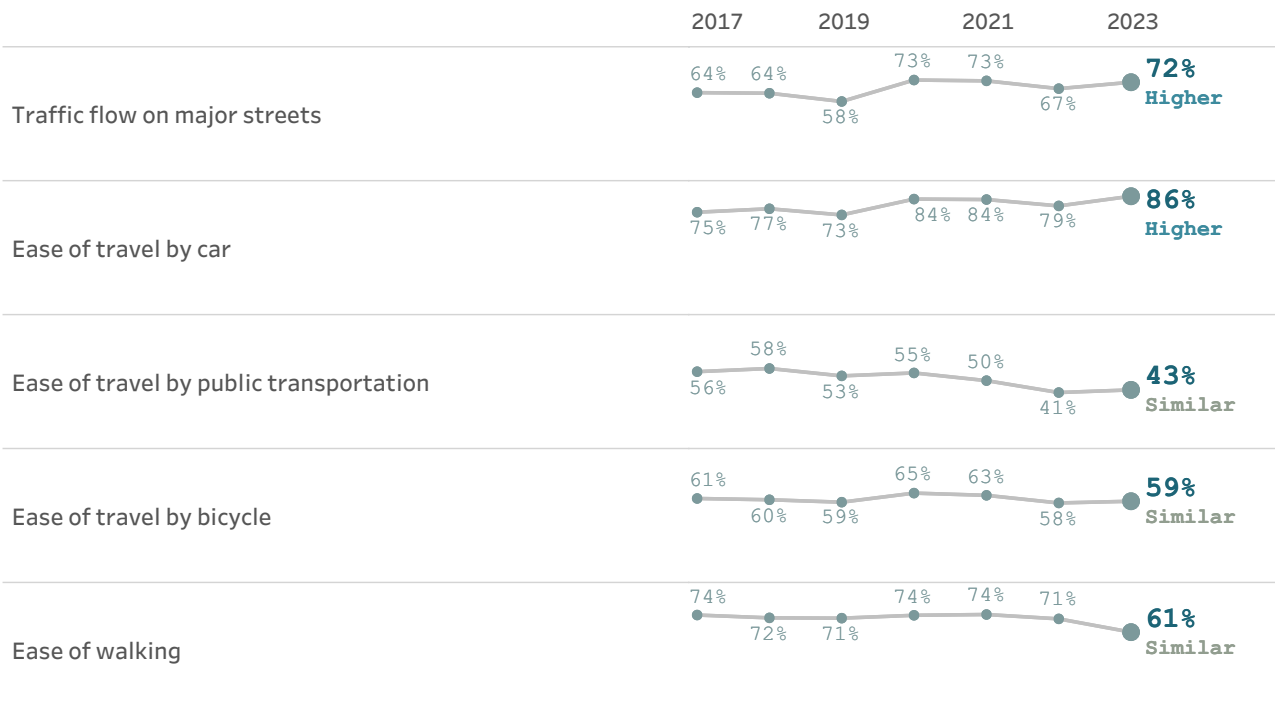
The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.



Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)



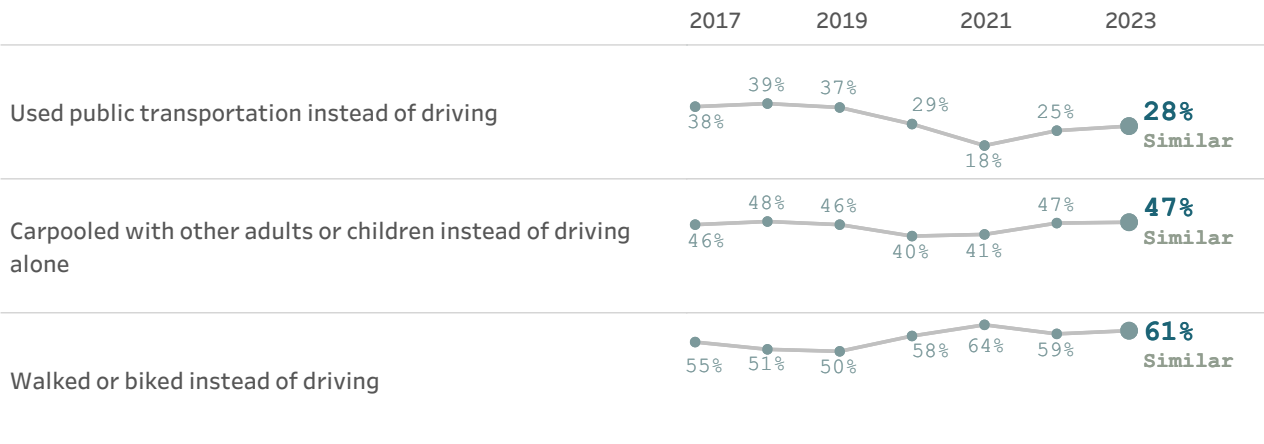
Please also rate each of the following in the Bloomington community. (% excellent or good)





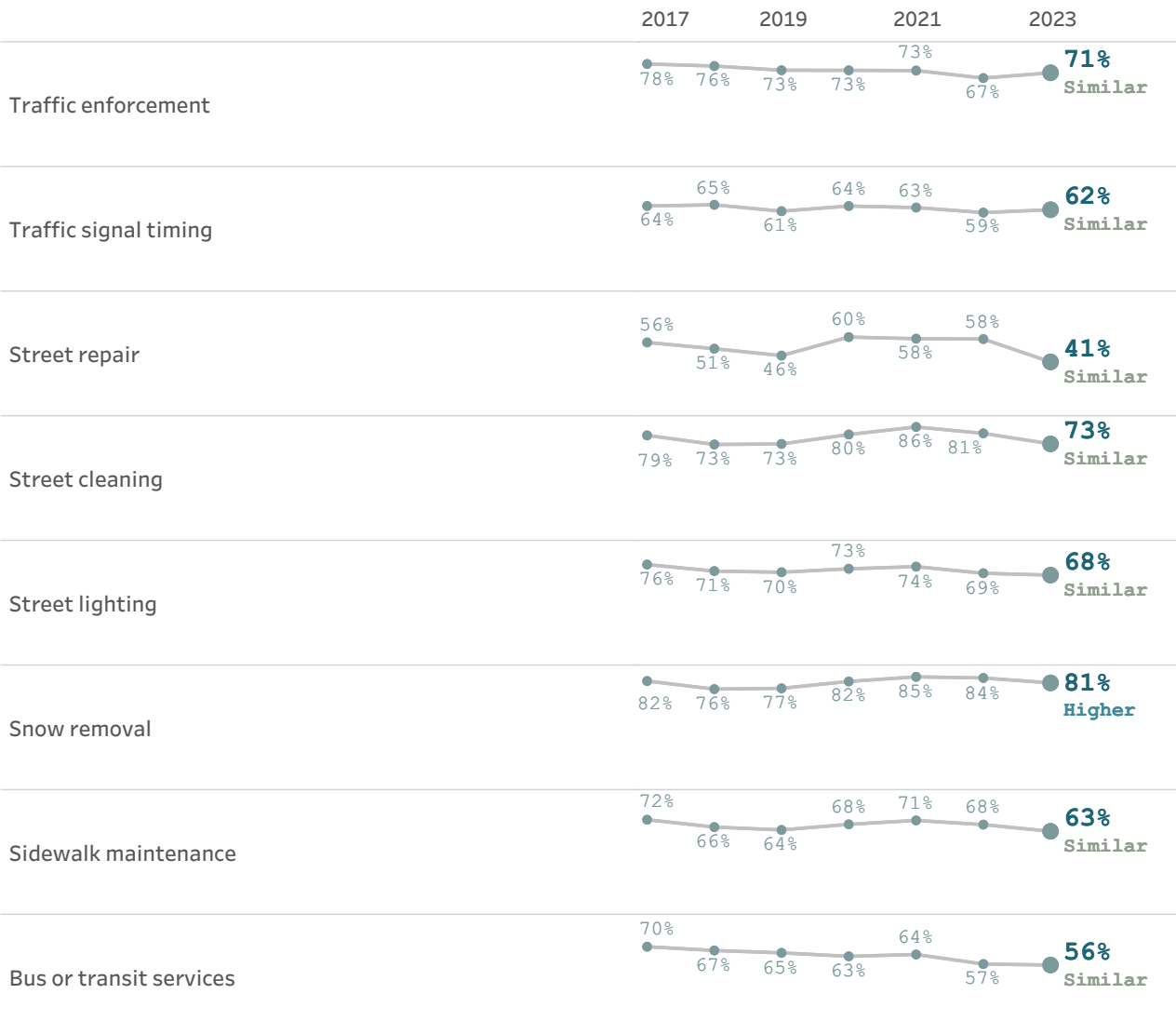
**Please indicate whether or not you have done each of the following in the last 12 months.**

(% yes)



**Please rate the quality of each of the following services in Bloomington.**

(% excellent or good)

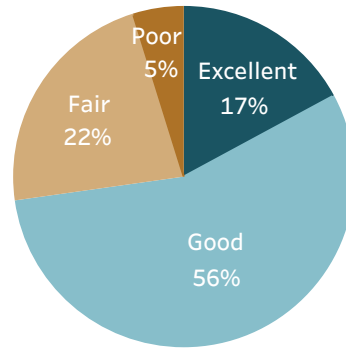


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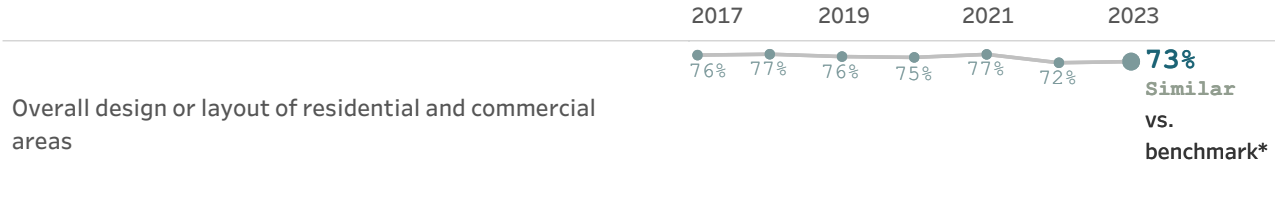
Overall design or layout of  
Bloomington's residential and  
commercial areas, 2023

## Community design

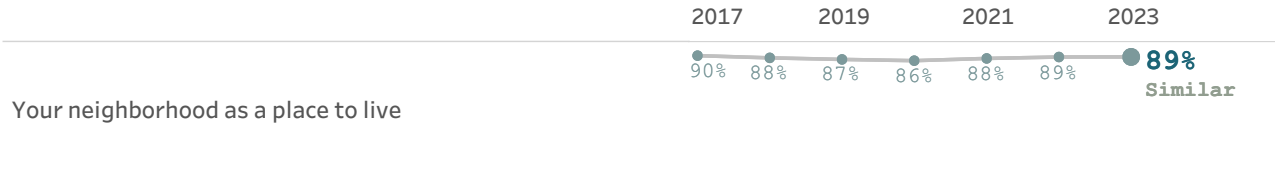
A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



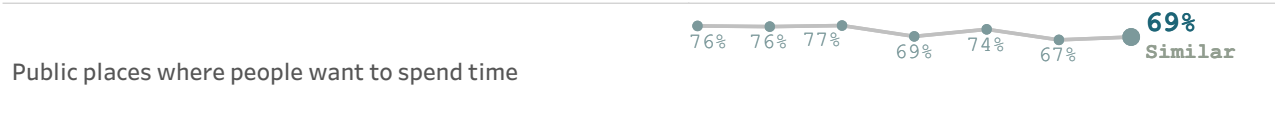
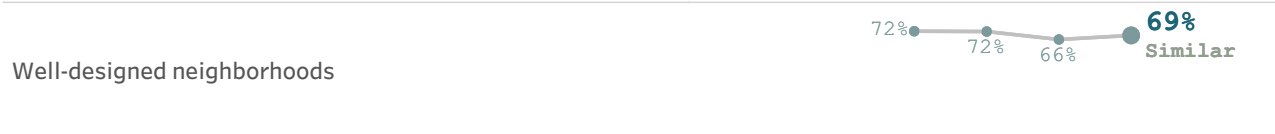
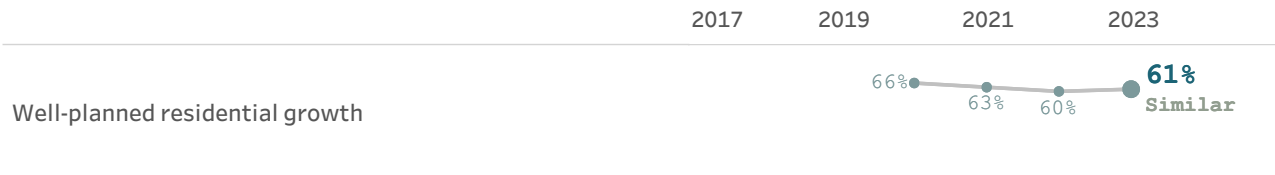
Please rate each of the following characteristics as they relate to Bloomington as a whole.  
(% excellent or good)



Please rate each of the following aspects of quality of life in Bloomington.  
(% excellent or good)

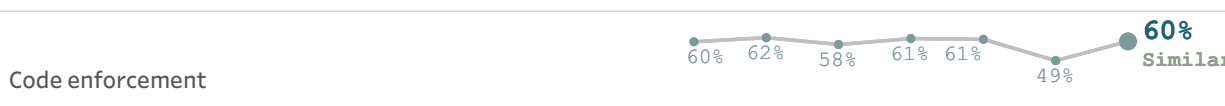
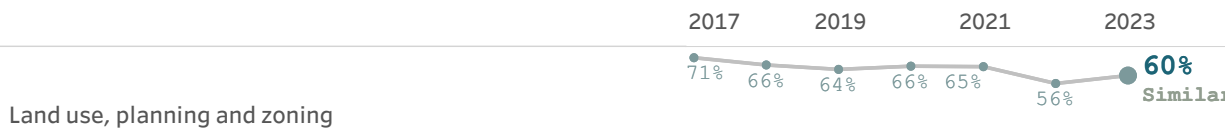


Please also rate each of the following in the Bloomington community.  
(% excellent or good)



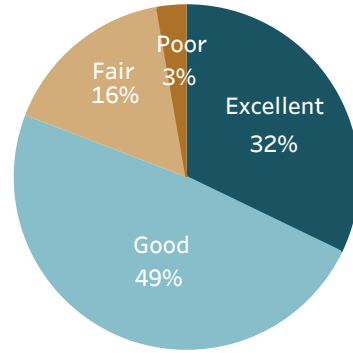


Please rate the quality of each of the following services in Bloomington.  
(% excellent or good)



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

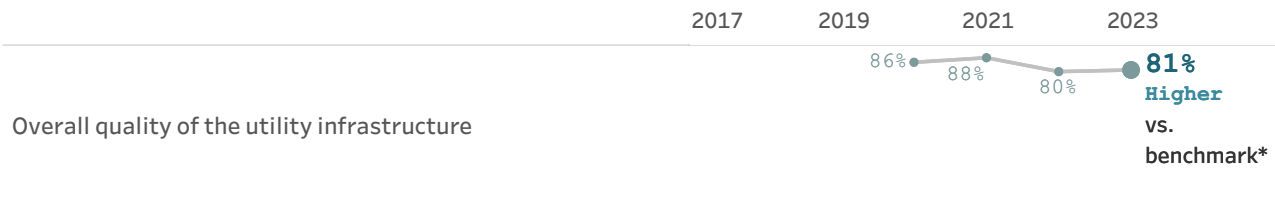
Overall quality of the utility infrastructure in Bloomington, 2023



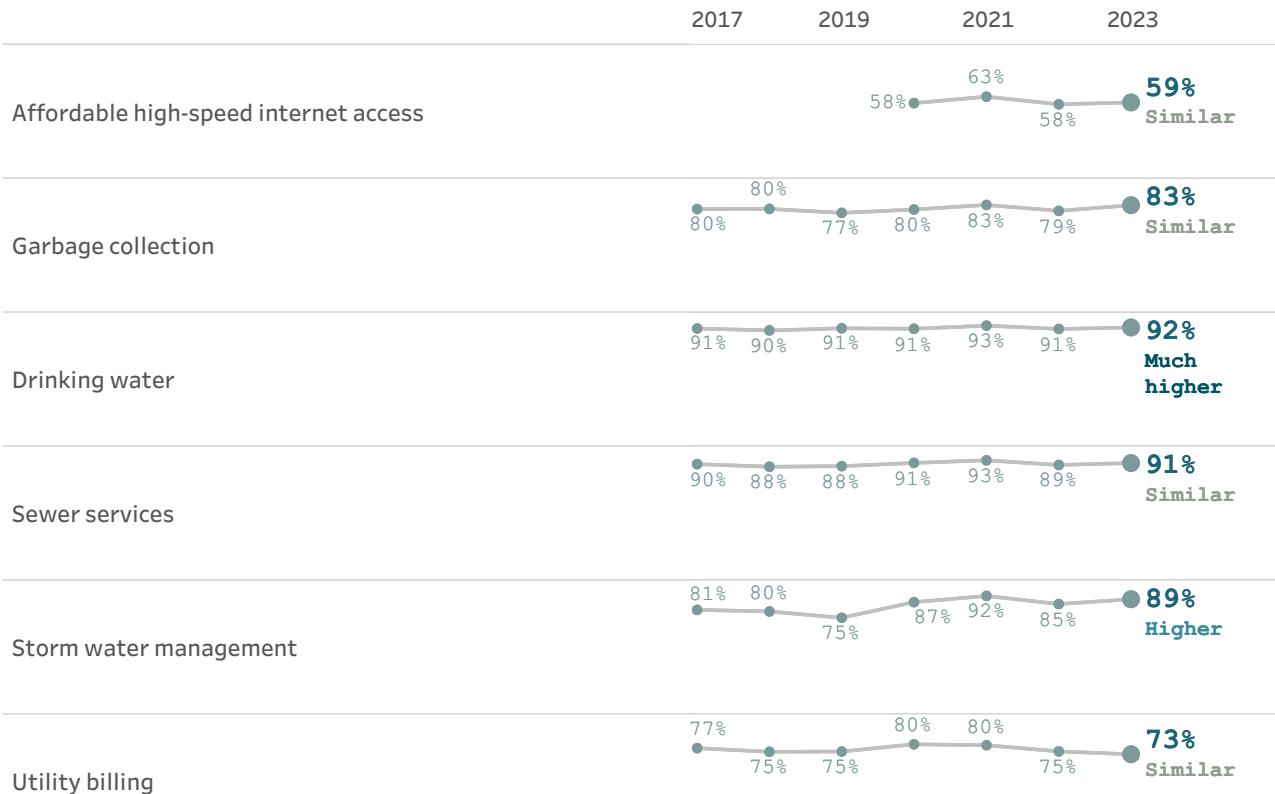
## Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)



Please rate the quality of each of the following services in Bloomington. (% excellent or good)

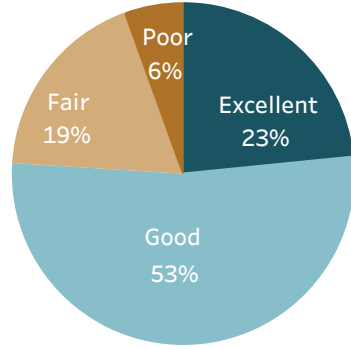


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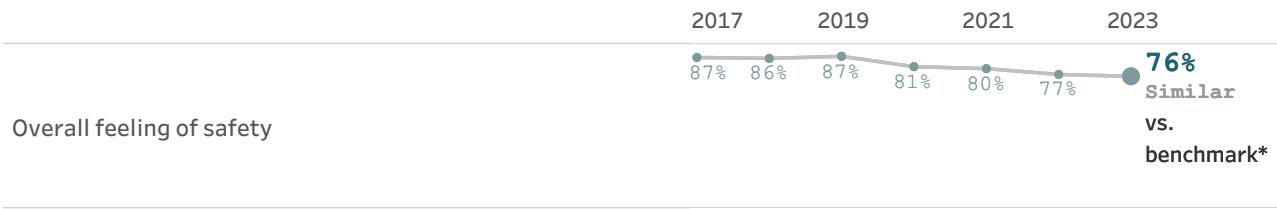
## Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

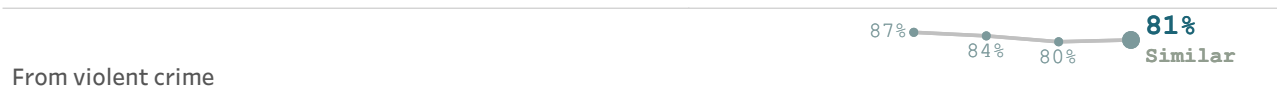
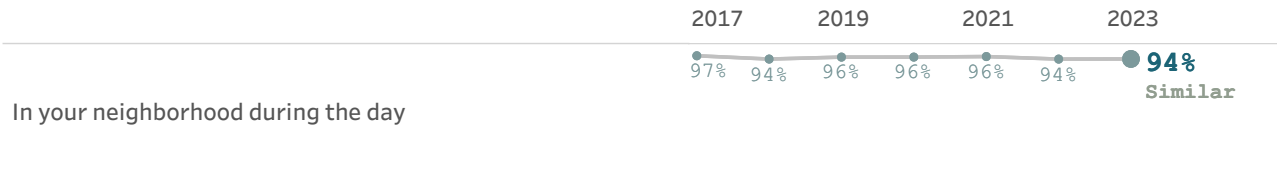
Overall feeling of safety in  
Bloomington, 2023



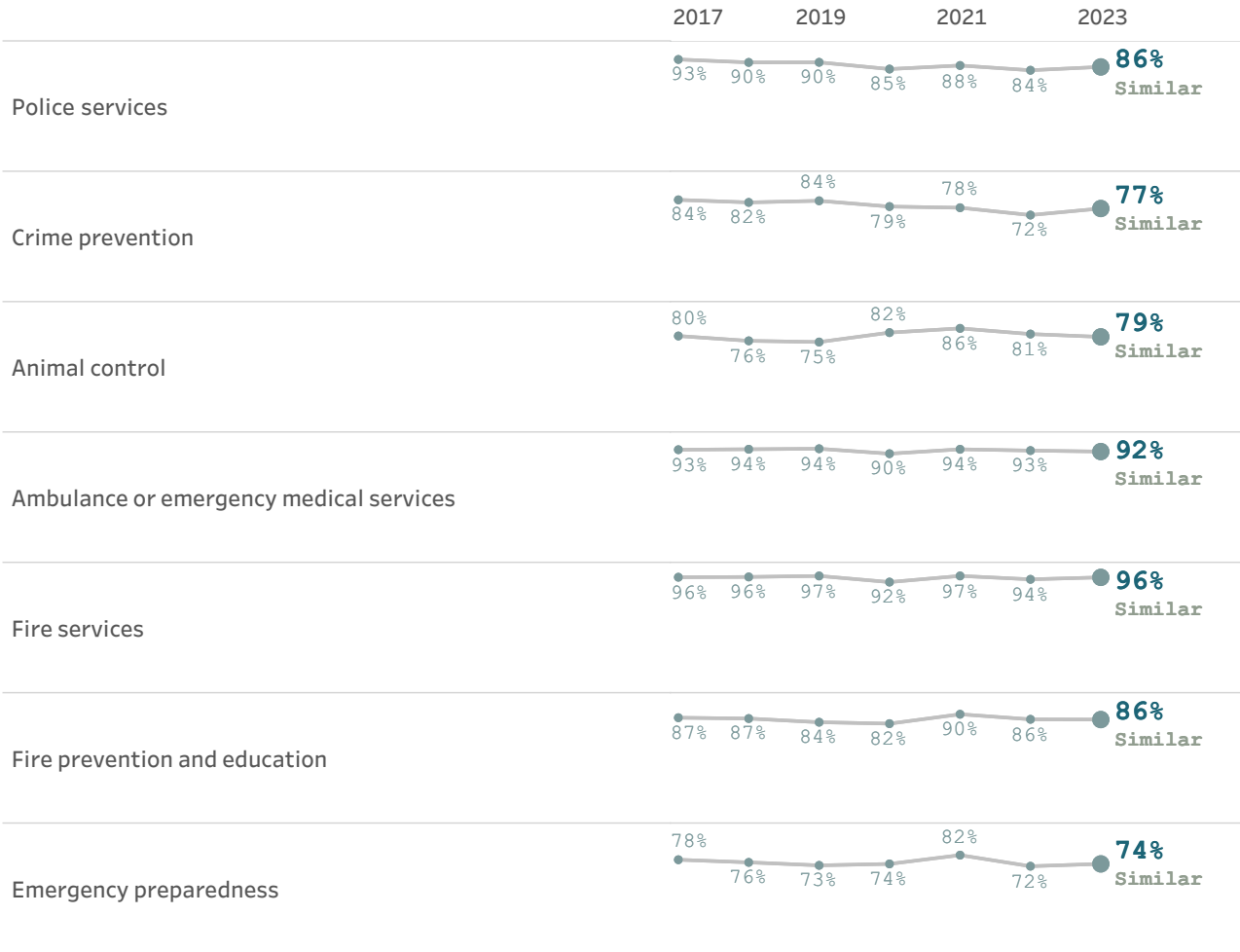
Please rate each of the following characteristics as they relate to Bloomington as a whole.  
(% excellent or good)



Please rate how safe or unsafe you feel:  
(% very or somewhat safe)

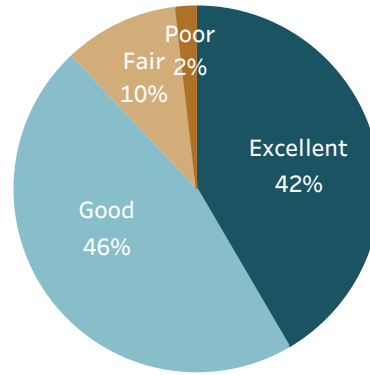


**Please rate the quality of each of the following services in Bloomington.**  
 (% excellent or good)



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

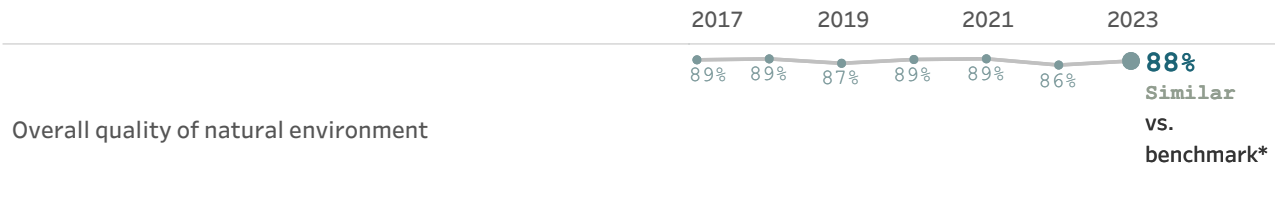
Overall quality of natural environment in Bloomington, 2023



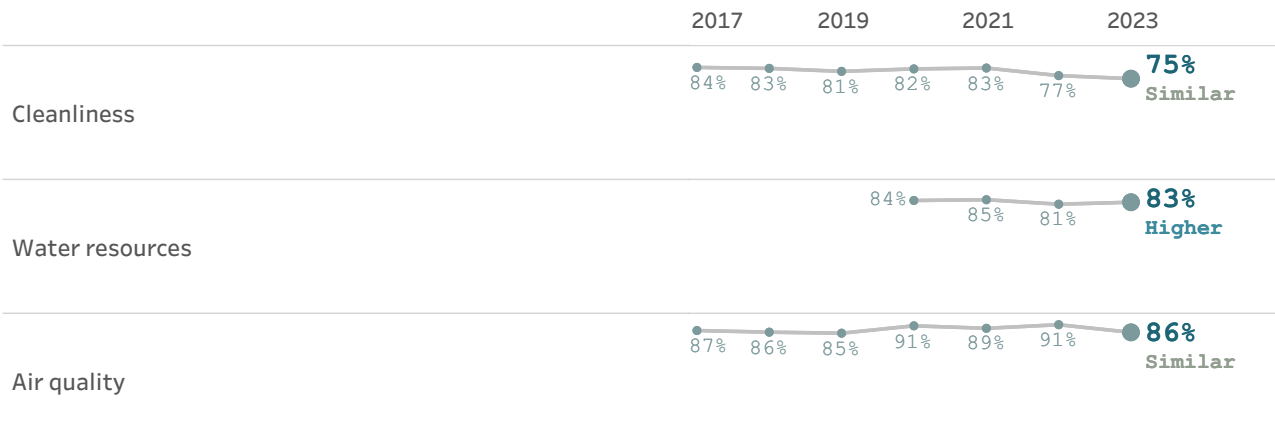
## Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

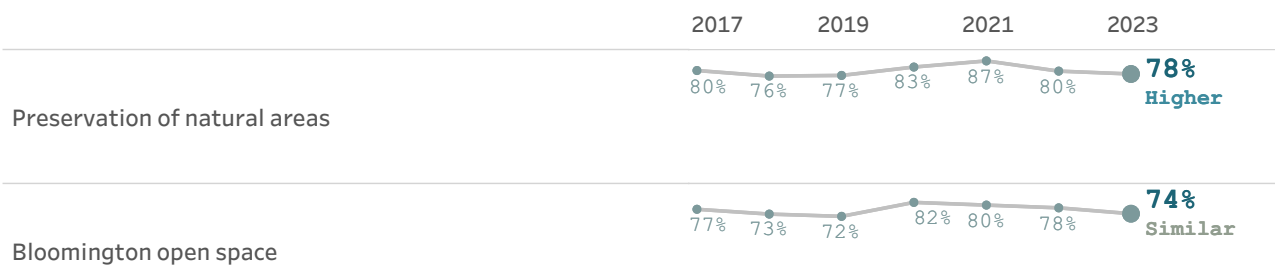
Please rate each of the following characteristics as they relate to Bloomington as a whole.  
(% excellent or good)

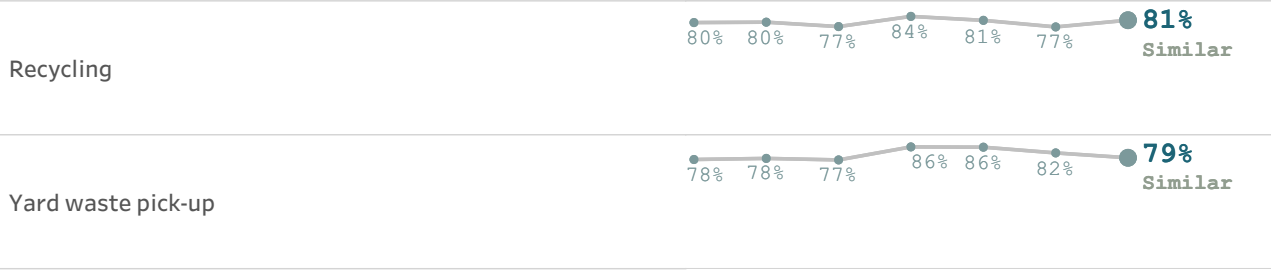


Please also rate each of the following in the Bloomington community.  
(% excellent or good)



Please rate the quality of each of the following services in Bloomington.  
(% excellent or good)





\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

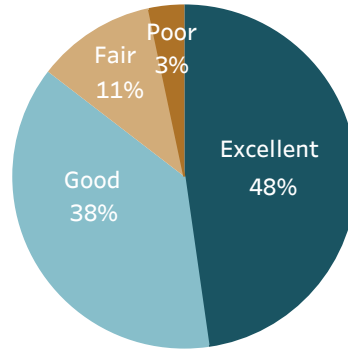


Overall quality of parks and recreation opportunities, 2023

## Parks and recreation

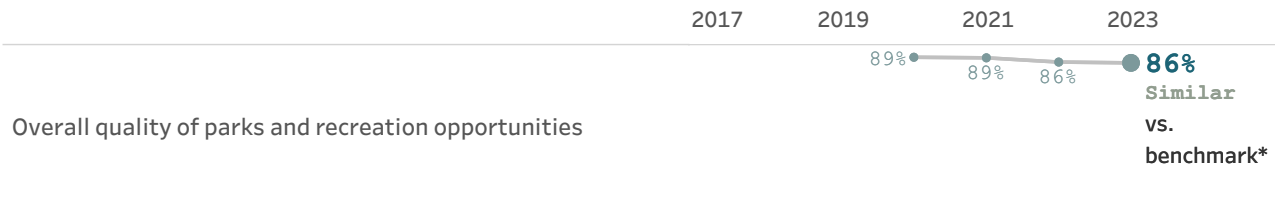
“There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment.”

- National Recreation and Park Association



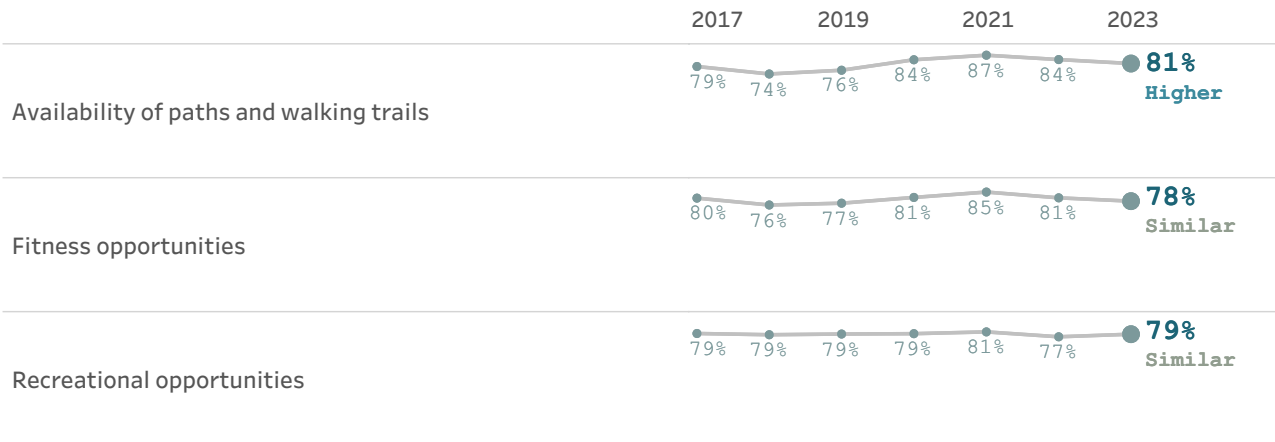
Please rate each of the following characteristics as they relate to Bloomington as a whole.

(% excellent or good)



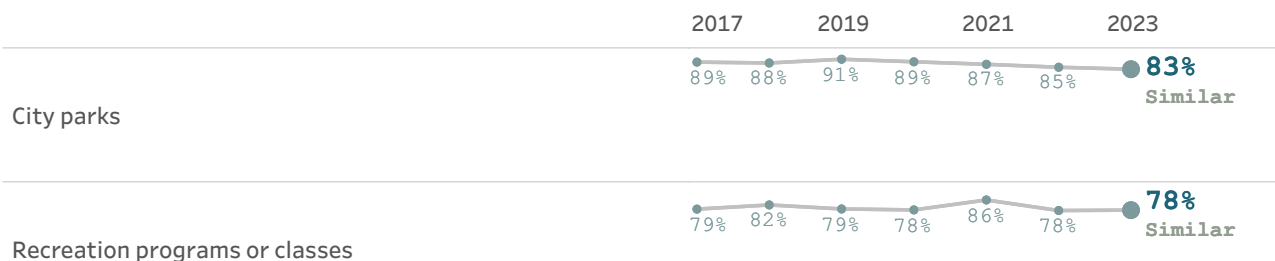
Please also rate each of the following in the Bloomington community.

(% excellent or good)



Please rate the quality of each of the following services in Bloomington.

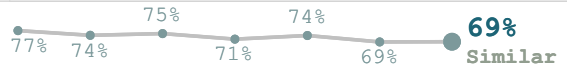
(% excellent or good)



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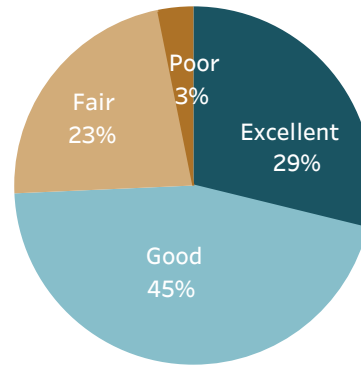
Recreation centers or facilities

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\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

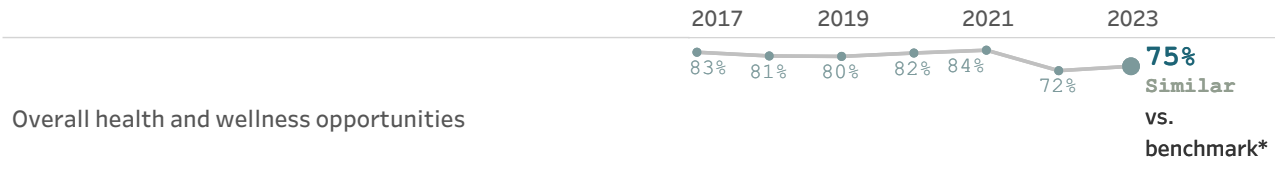
Overall health and wellness opportunities in Bloomington, 2023



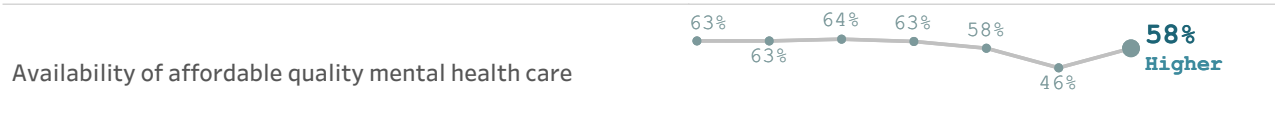
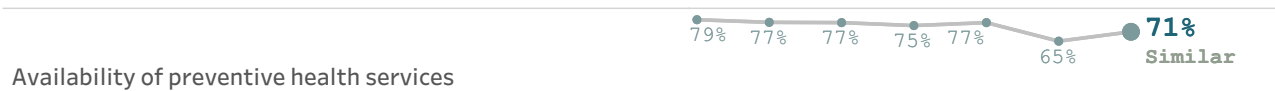
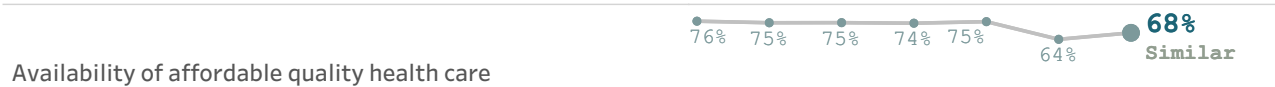
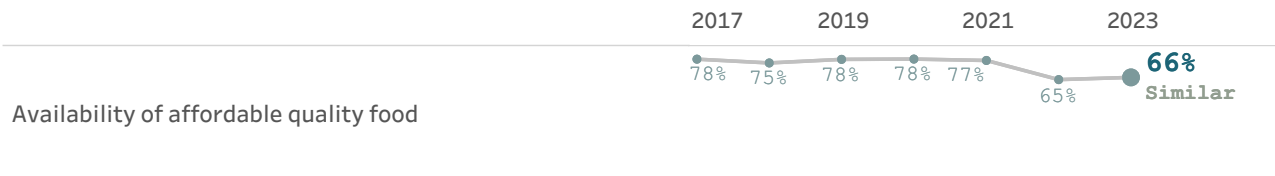
## Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

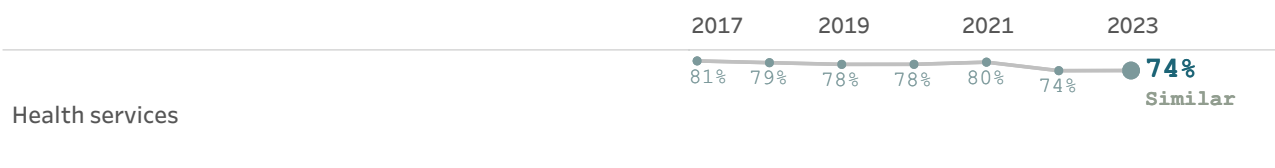
Please rate each of the following characteristics as they relate to Bloomington as a whole.  
(% excellent or good)



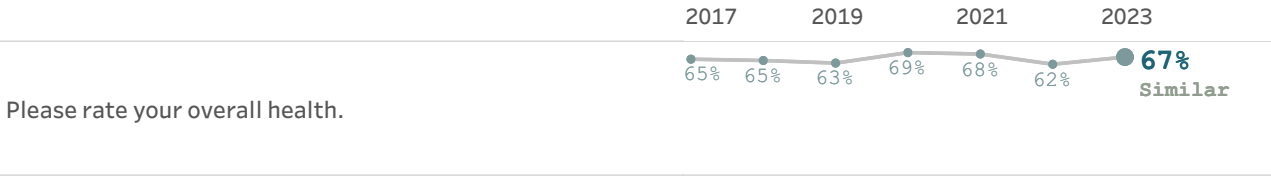
Please also rate each of the following in the Bloomington community.  
(% excellent or good)



Please rate the quality of each of the following services in Bloomington.  
(% excellent or good)



Please rate your overall health.  
(% excellent or very good)

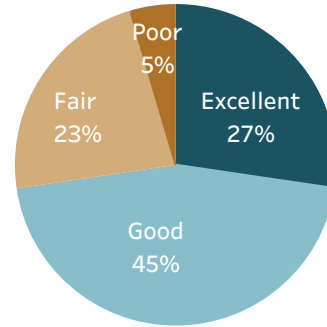


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

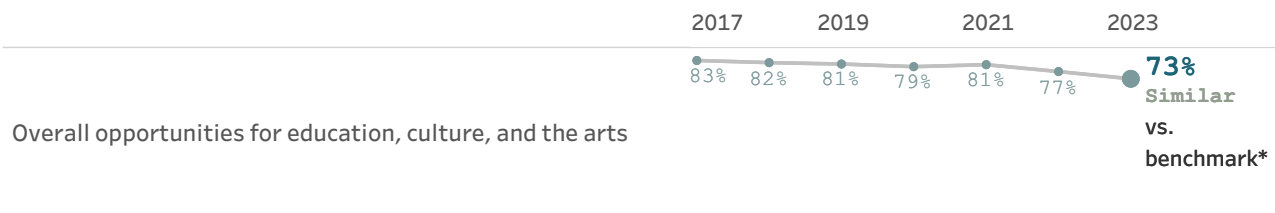
## Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

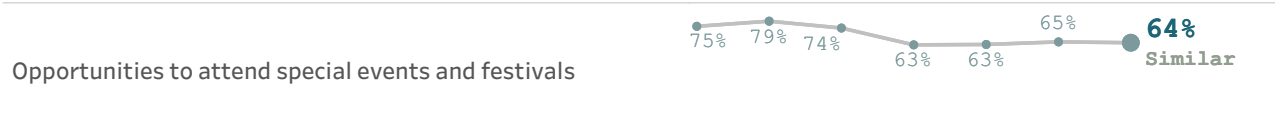
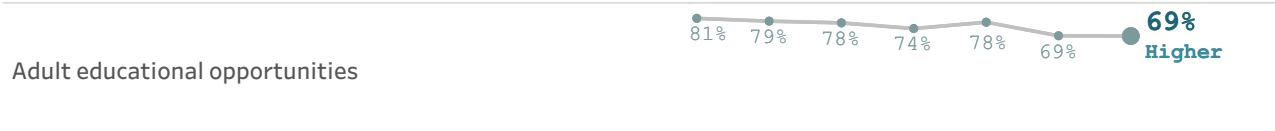
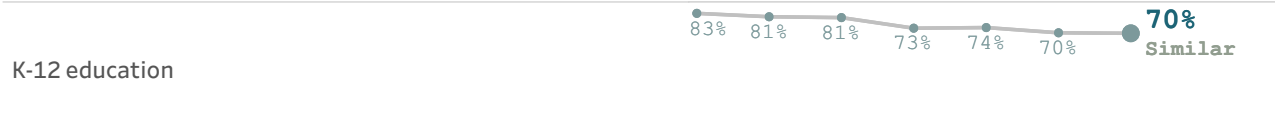
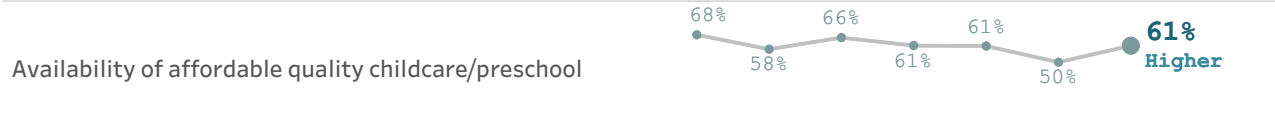
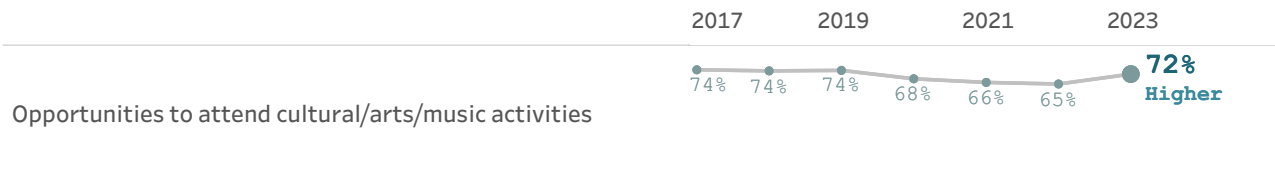
Overall opportunities for education, culture and the arts, 2023



Please rate each of the following characteristics as they relate to Bloomington as a whole.  
(% excellent or good)



Please also rate each of the following in the Bloomington community.  
(% excellent or good)

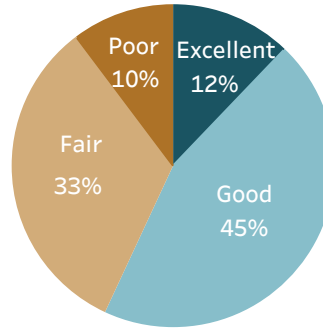


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

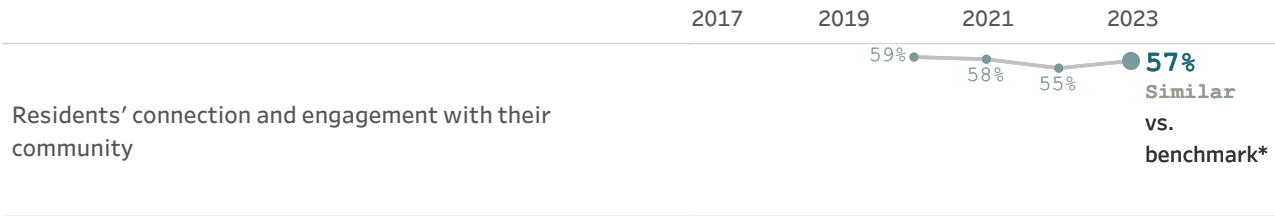
Residents' connection and engagement with their community, 2023

## Inclusivity and engagement

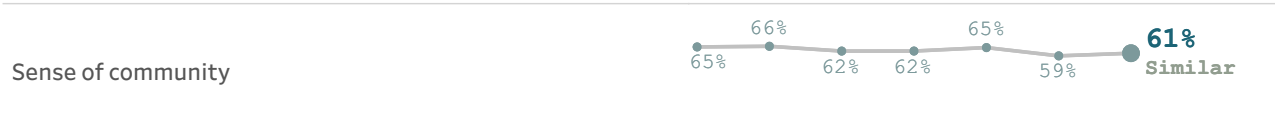
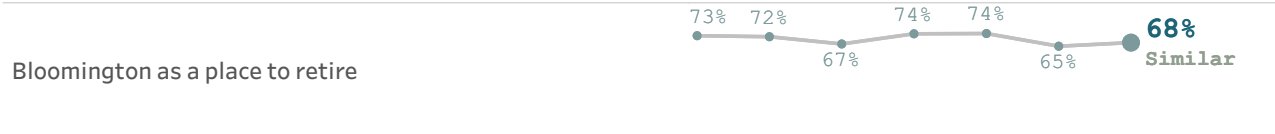
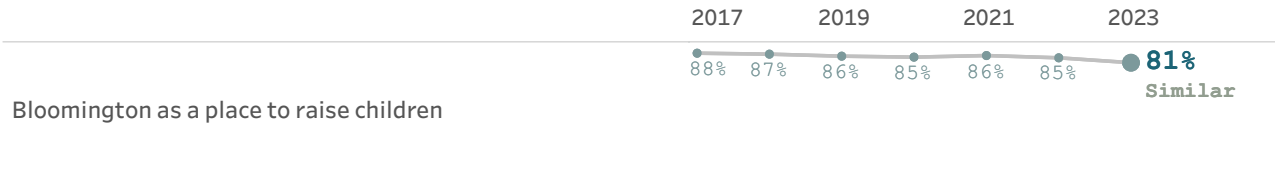
Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



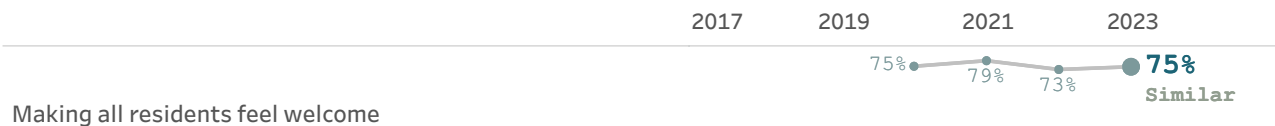
Please rate each of the following characteristics as they relate to Bloomington as a whole. (% excellent or good)

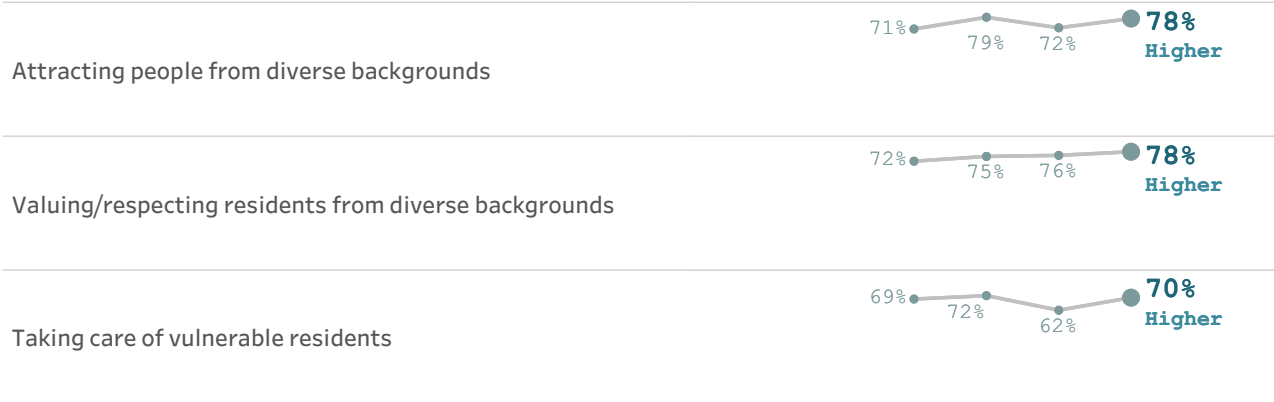


Please rate each of the following aspects of quality of life in Bloomington. (% excellent or good)



Please rate the job you feel the Bloomington community does at each of the following. (% excellent or good)





Please also rate each of the following in the Bloomington community.  
(% excellent or good)



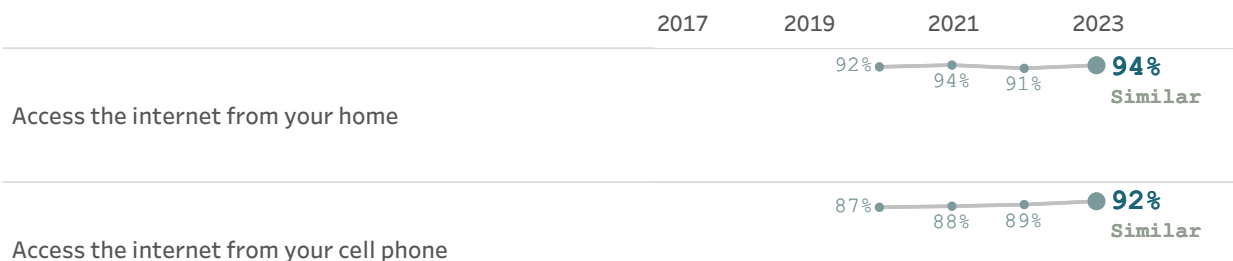
\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Residents' participation levels

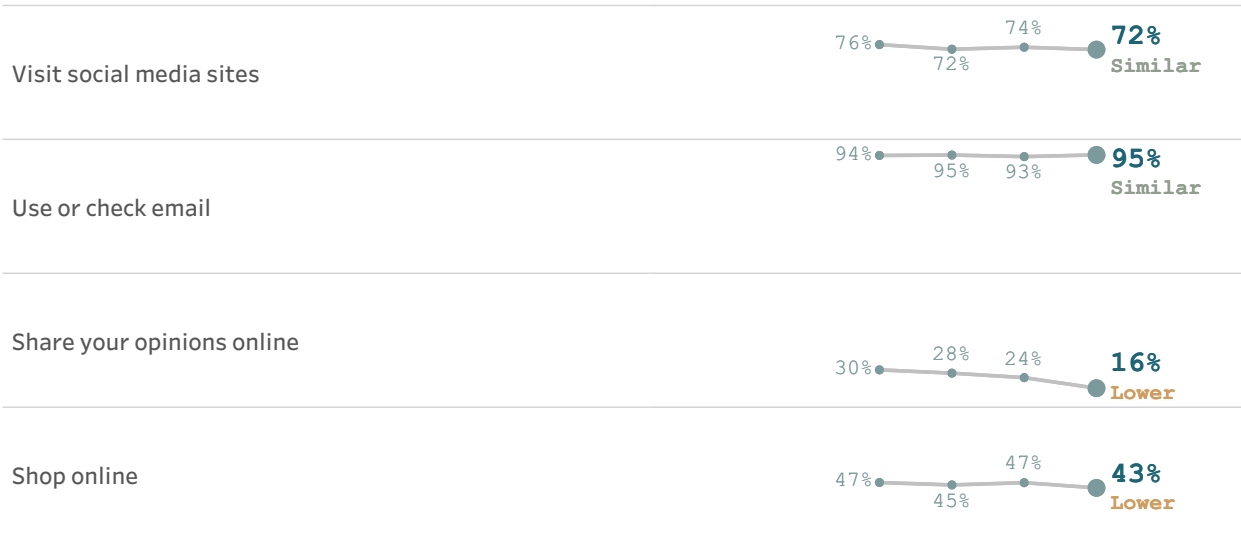
Please indicate whether or not you have done each of the following in the last 12 months.  
(% yes)



In general, how many times do you:  
(% a few times a week or more)





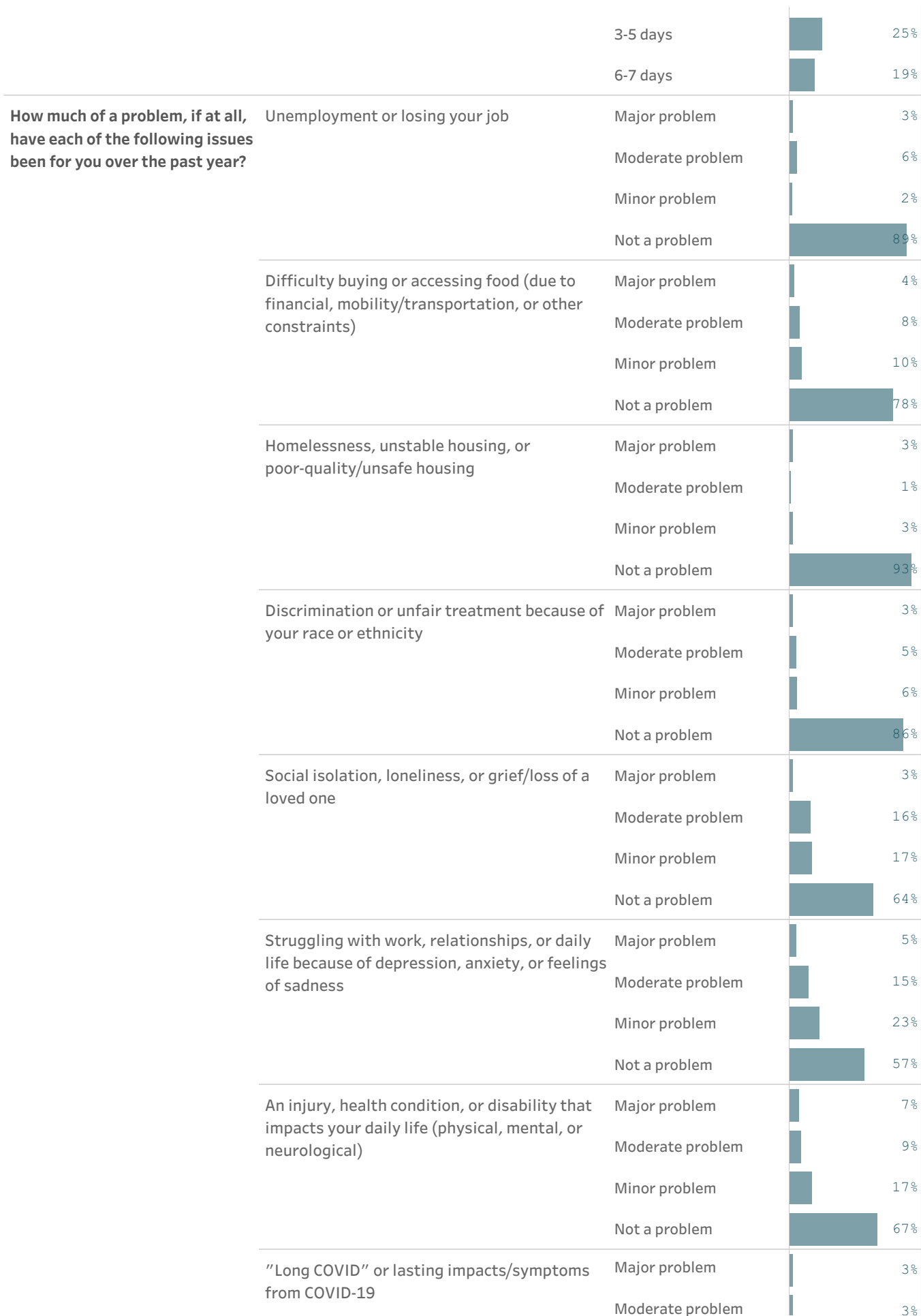


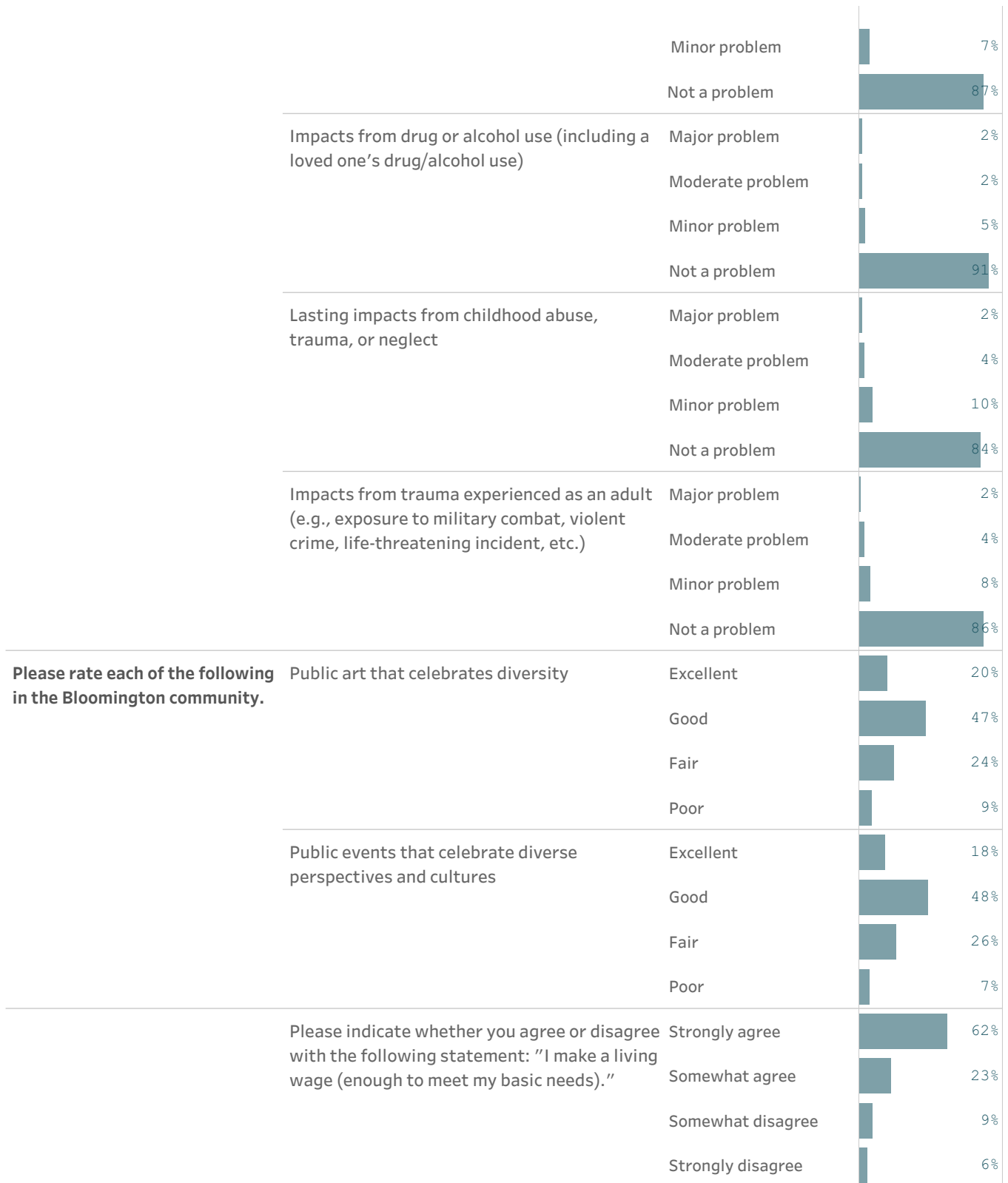
\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Custom questions

Below are the complete set of responses to each custom question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter below.

		Include "don't know"	% positive
		No	
In a typical week (when weather allows), how often do you use each of the following travel modes for work or personal reasons?	Gasoline or diesel-fueled passenger vehicle or motorcycle	Never	6%
		1-2 days	13%
		3-5 days	34%
		6-7 days	47%
	Electric passenger vehicle or motorcycle	Never	93%
		1-2 days	2%
		3-5 days	2%
		6-7 days	3%
	Public transportation (bus, light rail, shuttle, van)	Never	84%
		1-2 days	13%
		3-5 days	2%
		6-7 days	2%
	Bicycle (non-electric)	Never	65%
		1-2 days	31%
		3-5 days	4%
		6-7 days	1%
Electric bicycle or moped	Never	93%	
	1-2 days	4%	
	3-5 days	2%	
	6-7 days	1%	
Scooter, skateboard, or wheelchair	Never	95%	
	1-2 days	4%	
	3-5 days	1%	
	6-7 days	1%	
Walking	Never	18%	
	1-2 days	37%	





## National benchmark tables

This table contains the comparisons of Bloomington’s results to those from other communities. The first column shows the comparison of Bloomington’s rating to the benchmark. Bloomington’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Bloomington residents is statistically similar to or different than the benchmark. The second column is Bloomington’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Bloomington’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Bloomington’s result -- that is what percent of surveyed communities had a lower rating than Bloomington.

			% positive	Rank	Number of communities	Percentile
<b>Please rate each of the following aspects of quality of life in Bloomington.</b>	Bloomington as a place to live	Similar	88%	165	345	52
	Your neighborhood as a place to live	Similar	89%	91	307	70
	Bloomington as a place to raise children	Similar	81%	175	349	50
	Bloomington as a place to work	Higher	81%	57	341	83
	Bloomington as a place to visit	Similar	75%	93	305	69
	Bloomington as a place to retire	Similar	68%	190	346	45
	The overall quality of life	Similar	84%	185	363	49
	Sense of community	Similar	61%	175	314	44
<b>Please rate each of the following characteristics as they relate to Bloomington as a whole.</b>	Overall economic health	Similar	77%	116	299	61
	Overall quality of the transportation system	Similar	60%	70	234	70
	Overall design or layout of residential and commercial areas	Similar	73%	71	292	76
	Overall quality of the utility infrastructure	Higher	81%	25	225	89
	Overall feeling of safety	Similar	76%	207	334	38
	Overall quality of natural environment	Similar	88%	63	301	79
	Overall quality of parks and recreation opportunities	Similar	86%	53	231	77
	Overall health and wellness opportunities	Similar	75%	102	294	65
	Overall opportunities for education, culture, and the arts	Similar	73%	77	296	74
	Residents’ connection and engagement with their community	Similar	57%	107	228	53
<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Recommend living in Bloomington to someone who asks	Similar	88%	132	299	56

<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Remain in Bloomington for the next five years	Similar	83%	150	297	49
<b>Please rate how safe or unsafe you feel:</b>	In your neighborhood during the day	Similar	94%	152	316	52
	In Bloomington's commercial areas during the day	Similar	86%	218	306	29
	From property crime	Similar	77%	111	236	53
	From violent crime	Similar	81%	143	236	39
	From fire, flood, or other natural disaster	Similar	94%	27	226	88
<b>Please rate the job you feel the Bloomington community does at each of the following.</b>	Making all residents feel welcome	Similar	75%	68	233	71
	Attracting people from diverse backgrounds	Higher	78%	17	230	93
	Valuing/respecting residents from diverse backgrounds	Higher	78%	23	231	90
	Taking care of vulnerable residents	Higher	70%	34	227	85
<b>Please rate each of the following in the Bloomington community.</b>	Overall quality of business and service establishments	Similar	78%	105	301	65
	Variety of business and service establishments	Similar	72%	50	228	78
	Vibrancy of commercial areas	Similar	58%	104	281	63
	Employment opportunities	Higher	79%	15	312	95
	Shopping opportunities	Higher	75%	26	303	91
	Cost of living	Similar	45%	89	292	69
	Overall image or reputation	Similar	75%	173	340	49
<b>Please also rate each of the following in the Bloomington community.</b>	Traffic flow on major streets	Higher	72%	40	315	87
	Ease of travel by car	Higher	86%	52	309	83
	Ease of travel by public transportation	Similar	43%	87	281	69
	Ease of travel by bicycle	Similar	59%	111	309	64
	Ease of walking	Similar	61%	172	312	45
	Well-planned residential growth	Similar	61%	56	229	75
	Well-planned commercial growth	Similar	58%	52	229	77
	Well-designed neighborhoods	Similar	69%	64	227	72
	Public places where people want to spend time	Similar	69%	86	287	70

Please also rate each of the following in the Bloomington community.

Variety of housing options	Higher	65%	55	299	81
Availability of affordable quality housing	Higher	44%	65	320	80
Overall quality of new development	Similar	57%	122	309	60
Overall appearance	Similar	72%	179	319	44
Cleanliness	Similar	75%	163	316	48
Water resources	Higher	83%	32	209	85
Air quality	Similar	86%	102	286	64
Availability of paths and walking trails	Higher	81%	73	312	76
Fitness opportunities	Similar	78%	76	289	74
Recreational opportunities	Similar	79%	71	306	77
Availability of affordable quality food	Similar	66%	117	282	58
Availability of affordable quality health care	Similar	68%	83	292	71
Availability of preventive health services	Similar	71%	68	279	75
Availability of affordable quality mental health care	Higher	58%	52	282	81
Opportunities to attend cultural/arts/music activities	Higher	72%	56	301	81
Community support for the arts	Higher	72%	51	226	77
Availability of affordable quality childcare/preschool	Higher	61%	45	292	84
K-12 education	Similar	70%	151	295	49
Adult educational opportunities	Higher	69%	48	287	83
Sense of civic/community pride	Similar	62%	111	227	51
Neighborliness of residents	Similar	68%	108	288	62
Opportunities to participate in social events and activities	Similar	65%	118	297	60
Opportunities to attend special events and festivals	Similar	64%	143	290	51
Opportunities to volunteer	Similar	69%	117	292	60
Opportunities to participate in community matters	Similar	57%	158	293	46
Openness and acceptance of the community toward people of diverse backgrounds	Similar	68%	56	310	82

<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City of Bloomington for help or information	Similar	51%	93	315	70
	Contacted Bloomington elected officials to express your opinion	Similar	17%	110	285	61
	Attended a local public meeting	Similar	16%	190	289	34
	Watched a local public meeting	Similar	27%	105	277	62
	Volunteered your time to some group/activity	Similar	28%	175	292	40
	Campaigned or advocated for a local issue, cause, or candidate	Similar	14%	210	282	25
	Voted in your most recent local election	Similar	80%	77	227	66
	Used public transportation instead of driving	Similar	28%	55	267	79
	Carpooled with other adults or children instead of driving alone	Similar	47%	81	284	71
	Walked or biked instead of driving	Similar	61%	119	286	58
	<b>Please rate the quality of each of the following services in Bloomington.</b>	Public information services	Similar	76%	49	301
Economic development		Similar	67%	80	296	73
Traffic enforcement		Similar	71%	107	334	68
Traffic signal timing		Similar	62%	63	291	78
Street repair		Similar	41%	176	334	47
Street cleaning		Similar	73%	93	301	69
Street lighting		Similar	68%	124	323	61
Snow removal		Higher	81%	36	249	85
Sidewalk maintenance		Similar	63%	120	302	60
Bus or transit services		Similar	56%	74	272	73
Land use, planning and zoning		Similar	60%	53	304	82
Code enforcement		Similar	60%	89	327	73
Affordable high-speed internet access		Similar	59%	66	223	70
Garbage collection		Similar	83%	156	313	50
Drinking water		Much higher	92%	1	298	100
Sewer services	Similar	91%	23	296	92	



<b>Please rate the quality of each of the following services in Bloomington.</b>	Storm water management	Higher	89%	8	308	97	
	Utility billing	Similar	73%	94	276	66	
	Police services	Similar	86%	109	356	69	
	Crime prevention	Similar	77%	133	333	60	
	Animal control	Similar	79%	78	309	75	
	Ambulance or emergency medical services	Similar	92%	108	303	64	
	Fire services	Similar	96%	100	323	69	
	Fire prevention and education	Similar	86%	52	297	82	
	Emergency preparedness	Similar	74%	76	299	74	
	Preservation of natural areas	Higher	78%	29	286	90	
	Bloomington open space	Similar	74%	50	283	82	
	Recycling	Similar	81%	74	316	76	
	Yard waste pick-up	Similar	79%	97	278	65	
	City parks	Similar	83%	123	312	60	
	Recreation programs or classes	Similar	78%	80	307	74	
	Recreation centers or facilities	Similar	69%	127	295	57	
	Health services	Similar	74%	88	273	68	
	Overall customer service by Bloomington employees	Similar	83%	85	342	75	
	<b>Please rate the following categories of Bloomington government performance.</b>	The value of services for the taxes paid to Bloomington	Similar	56%	135	347	61
		The overall direction that Bloomington is taking	Similar	64%	125	326	61
The job Bloomington government does at welcoming resident involvement		Similar	61%	74	323	77	
Overall confidence in Bloomington government		Similar	58%	103	295	65	
Generally acting in the best interest of the community		Similar	60%	116	299	61	
Being honest		Similar	66%	98	290	66	
Being open and transparent to the public		Similar	62%	75	233	68	
Informing residents about issues facing the community		Similar	61%	64	238	73	

<b>Please rate the following categories of Bloomington government performance.</b>	Treating all residents fairly	Similar	68%	80	296	73
	Treating residents with respect	Similar	74%	67	229	71
<b>Overall, how would you rate the quality of the services provided by each of the following?</b>	The City of Bloomington	Similar	74%	151	342	56
	The Federal Government	Similar	43%	68	282	76
<b>Please rate how important, if at all, you think it is for the Bloomington community to focus on each of the following in the coming two years.</b>	Overall economic health	Similar	91%	179	275	35
	Overall quality of the transportation system	Similar	76%	96	225	57
	Overall design or layout of residential and commercial areas	Similar	65%	243	276	12
	Overall quality of the utility infrastructure	Similar	87%	144	224	36
	Overall feeling of safety	Similar	93%	46	276	83
	Overall quality of natural environment	Similar	84%	93	276	66
	Overall quality of parks and recreation opportunities	Similar	80%	104	226	54
	Overall health and wellness opportunities	Similar	72%	197	276	28
	Overall opportunities for education, culture, and the arts	Similar	67%	223	275	18
	Residents' connection and engagement with their community	Similar	64%	251	275	8
<b>In general, how many times do you:</b>	Access the internet from your home	Similar	94%	139	224	38
	Access the internet from your cell phone	Similar	92%	162	226	28
	Visit social media sites	Similar	72%	206	225	8
	Use or check email	Similar	95%	174	226	23
	Share your opinions online	Lower	16%	224	226	1
	Shop online	Lower	43%	210	225	7
	Please rate your overall health.	Similar	67%	190	282	32
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	16%	216	284	24

## Custom benchmark tables

This table contains the comparisons of Bloomington’s results to those from other communities selected for having similar characteristics. The first column shows the comparison of Bloomington’s rating to the benchmark. Bloomington’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Bloomington residents is statistically similar to or different than the benchmark. The second column is Bloomington’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Bloomington’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Bloomington’s result -- that is what percent of surveyed communities had a lower rating than Bloomington.

			% positive	Rank	Number of communities	Percentile
<b>Please rate each of the following aspects of quality of life in Bloomington.</b>	Bloomington as a place to live	Similar	88%	10	13	30
	Your neighborhood as a place to live	Similar	89%	7	13	53
	Bloomington as a place to raise children	Similar	81%	10	15	40
	Bloomington as a place to work	Similar	81%	8	14	50
	Bloomington as a place to visit	Similar	75%	4	11	72
	Bloomington as a place to retire	Similar	68%	8	15	53
	The overall quality of life	Similar	84%	11	16	37
	Sense of community	Similar	61%	10	14	35
<b>Please rate each of the following characteristics as they relate to Bloomington as a whole.</b>	Overall economic health	Similar	77%	11	14	28
	Overall quality of the transportation system	Similar	60%	4	9	66
	Overall design or layout of residential and commercial areas	Similar	73%	7	11	45
	Overall quality of the utility infrastructure	Similar	81%	1	7	100
	Overall feeling of safety	Similar	76%	11	14	28
	Overall quality of natural environment	Similar	88%	3	12	83
	Overall quality of parks and recreation opportunities	Similar	86%	3	7	71
	Overall health and wellness opportunities	Similar	75%	9	14	42
	Overall opportunities for education, culture, and the arts	Similar	73%	6	12	58
	Residents’ connection and engagement with their community	Similar	57%	3	7	71
<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Recommend living in Bloomington to someone who asks	Similar	88%	10	12	25
	Remain in Bloomington for the next five years	Similar	83%	8	12	41
<b>Please rate how safe or unsafe you feel:</b>	In your neighborhood during the day	Similar	94%	7	14	57

<b>Please rate how safe or unsafe you feel:</b>	In Bloomington's commercial areas during the day	Similar	86%	9	14	42
	From property crime	Similar	77%	2	8	87
	From violent crime	Similar	81%	6	8	37
	From fire, flood, or other natural disaster	Similar	94%	1	6	100
<b>Please rate the job you feel the Bloomington community does at each of the following.</b>	Making all residents feel welcome	Similar	75%	4	9	66
	Attracting people from diverse backgrounds	Higher	78%	2	8	87
	Valuing/respecting residents from diverse backgrounds	Similar	78%	2	9	88
	Taking care of vulnerable residents	Higher	70%	1	7	100
<b>Please rate each of the following in the Bloomington community.</b>	Overall quality of business and service establishments	Similar	78%	10	13	30
	Variety of business and service establishments	Similar	72%	4	7	57
	Vibrancy of commercial areas	Similar	58%	7	9	33
	Employment opportunities	Similar	79%	5	12	66
	Shopping opportunities	Similar	75%	5	11	63
	Cost of living	Similar	45%	1	11	100
	Overall image or reputation	Similar	75%	12	15	26
<b>Please also rate each of the following in the Bloomington community.</b>	Traffic flow on major streets	Similar	72%	2	12	91
	Ease of travel by car	Similar	86%	3	14	85
	Ease of travel by public transportation	Similar	43%	4	12	75
	Ease of travel by bicycle	Similar	59%	4	13	76
	Ease of walking	Similar	61%	12	14	21
	Well-planned residential growth	Similar	61%	4	8	62
	Well-planned commercial growth	Similar	58%	4	8	62
	Well-designed neighborhoods	Similar	69%	5	8	50
	Public places where people want to spend time	Similar	69%	7	11	45
	Variety of housing options	Similar	65%	5	13	69
	Availability of affordable quality housing	Higher	44%	1	13	100
	Overall quality of new development	Similar	57%	4	9	66
	Overall appearance	Similar	72%	9	11	27

<b>Please also rate each of the following in the Bloomington community.</b>	Cleanliness	Similar	75%	9	12	33
	Water resources	Higher	83%	2	6	83
	Air quality	Similar	86%	4	11	72
	Availability of paths and walking trails	Similar	81%	6	12	58
	Fitness opportunities	Similar	78%	8	12	41
	Recreational opportunities	Similar	79%	6	11	54
	Availability of affordable quality food	Similar	66%	7	9	33
	Availability of affordable quality health care	Similar	68%	6	10	50
	Availability of preventive health services	Similar	71%	5	9	55
	Availability of affordable quality mental health care	Similar	58%	3	9	77
	Opportunities to attend cultural/arts/music activities	Similar	72%	6	11	54
	Community support for the arts	Similar	72%	4	7	57
	Availability of affordable quality childcare/preschool	Similar	61%	1	8	100
	K-12 education	Similar	70%	7	12	50
	Adult educational opportunities	Similar	69%	5	10	60
	Sense of civic/community pride	Similar	62%	4	7	57
	Neighborliness of residents	Similar	68%	5	10	60
	Opportunities to participate in social events and activities	Similar	65%	6	10	50
	Opportunities to attend special events and festivals	Similar	64%	8	11	36
	Opportunities to volunteer	Similar	69%	6	10	50
	Opportunities to participate in community matters	Similar	57%	7	10	40
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	68%	4	13	76
	<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City of Bloomington for help or information	Higher	51%	1	13
Contacted Bloomington elected officials to express your opinion		Similar	17%	3	9	77
Attended a local public meeting		Similar	16%	7	10	40
Watched a local public meeting		Similar	27%	1	10	100
Volunteered your time to some group/activity		Similar	28%	6	10	50
Campaigned or advocated for a local issue, cause, or candidate		Similar	14%	6	9	44

<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Voted in your most recent local election	Similar	80%	4	7	57
	Used public transportation instead of driving	Similar	28%	5	10	60
	Carpooled with other adults or children instead of driving alone	Similar	47%	5	9	55
	Walked or biked instead of driving	Similar	61%	6	9	44
<b>Please rate the quality of each of the following services in Bloomington.</b>	Public information services	Similar	76%	4	11	72
	Economic development	Similar	67%	7	12	50
	Traffic enforcement	Similar	71%	4	14	78
	Traffic signal timing	Similar	62%	3	12	83
	Street repair	Similar	41%	12	16	31
	Street cleaning	Similar	73%	9	15	46
	Street lighting	Similar	68%	9	14	42
	Snow removal	Similar	81%	5	13	69
	Sidewalk maintenance	Similar	63%	9	12	33
	Bus or transit services	Similar	56%	5	11	63
	Land use, planning and zoning	Similar	60%	3	14	85
	Code enforcement	Similar	60%	8	15	53
	Affordable high-speed internet access	Similar	59%	5	8	50
	Garbage collection	Similar	83%	6	10	50
	Drinking water	Much higher	92%	1	11	100
	Sewer services	Similar	91%	1	11	100
	Storm water management	Similar	89%	1	11	100
	Utility billing	Similar	73%	5	11	63
	Police services	Similar	86%	6	16	68
	Crime prevention	Similar	77%	5	14	71
	Animal control	Similar	79%	5	13	69
	Ambulance or emergency medical services	Similar	92%	6	11	54
Fire services	Similar	96%	5	13	69	
Fire prevention and education	Similar	86%	2	10	90	

<b>Please rate the quality of each of the following services in Bloomington.</b>	Emergency preparedness	Similar	74%	5	13	69
	Preservation of natural areas	Similar	78%	3	12	83
	Bloomington open space	Similar	74%	3	10	80
	Recycling	Similar	81%	3	12	83
	Yard waste pick-up	Similar	79%	6	9	44
	City parks	Similar	83%	8	12	41
	Recreation programs or classes	Similar	78%	8	15	53
	Recreation centers or facilities	Similar	69%	11	14	28
	Health services	Similar	74%	6	10	50
	Overall customer service by Bloomington employees	Similar	83%	8	16	56
<b>Please rate the following categories of Bloomington government performance.</b>	The value of services for the taxes paid to Bloomington	Similar	56%	10	16	43
	The overall direction that Bloomington is taking	Similar	64%	5	13	69
	The job Bloomington government does at welcoming resident involvement	Similar	61%	6	15	66
	Overall confidence in Bloomington government	Similar	58%	8	11	36
	Generally acting in the best interest of the community	Similar	60%	8	11	36
	Being honest	Similar	66%	4	9	66
	Being open and transparent to the public	Similar	62%	3	7	71
	Informing residents about issues facing the community	Similar	61%	2	7	85
	Treating all residents fairly	Similar	68%	4	11	72
	Treating residents with respect	Similar	74%	3	7	71
<b>Overall, how would you rate the quality of the services provided by each of the following.</b>	The City of Bloomington	Similar	74%	11	16	37
	The Federal Government	Similar	43%	4	9	66
<b>Please rate how important, if at all, you think it is for the Bloomington community to focus on each of the following in the coming two years.</b>	Overall economic health	Similar	91%	4	8	62
	Overall quality of the transportation system	Similar	76%	6	7	28
	Overall design or layout of residential and commercial areas	Similar	65%	8	8	12
	Overall quality of the utility infrastructure	Similar	87%	4	6	50
	Overall feeling of safety	Similar	93%	2	8	87
	Overall quality of natural environment	Similar	84%	5	8	50
































<b>Please rate how important, if at all, you think it is for the Bloomington community to focus on each of the following in the coming two years.</b>	Overall quality of parks and recreation opportunities	Similar	80%	5	7	42
	Overall health and wellness opportunities	Similar	72%	5	8	50
	Overall opportunities for education, culture, and the arts	Similar	67%	6	8	37
	Residents' connection and engagement with their community	Similar	64%	5	8	50
<b>In general, how many times do you:</b>	Access the internet from your home	Similar	94%	6	7	28
	Access the internet from your cell phone	Similar	92%	7	7	14
	Visit social media sites	Similar	72%	7	7	14
	Use or check email	Similar	95%	6	7	28
	Share your opinions online	Similar	16%	7	7	14
	Shop online	Lower	43%	7	7	14
	Please rate your overall health.	Similar	67%	7	9	33
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	16%	8	10	30

































































## Complete set of frequencies
































This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply" or it is due to the customary practice of rounding values to the nearest whole number for a question that asked the respondent to select one answer.

Please rate each of the following aspects of quality of life in Bloomington.	Question	Response	Frequency	
			Percentage	N
Bloomington as a place to live	Bloomington as a place to live	Excellent	39%	N=271
		Good	49%	N=346
		Fair	11%	N=74
		Poor	1%	N=10
Your neighborhood as a place to live	Your neighborhood as a place to live	Excellent	48%	N=337
		Good	40%	N=280
		Fair	10%	N=69
		Poor	1%	N=10
Bloomington as a place to raise children	Bloomington as a place to raise children	Excellent	38%	N=202
		Good	44%	N=234
		Fair	16%	N=87
		Poor	3%	N=13
Bloomington as a place to work	Bloomington as a place to work	Excellent	33%	N=169
		Good	48%	N=241
		Fair	16%	N=82
		Poor	3%	N=14
Bloomington as a place to visit	Bloomington as a place to visit	Excellent	26%	N=172
		Good	49%	N=324
		Fair	21%	N=139
		Poor	5%	N=31
Bloomington as a place to retire	Bloomington as a place to retire	Excellent	25%	N=134
		Good	43%	N=234
		Fair	18%	N=98
		Poor	14%	N=77
The overall quality of life	The overall quality of life	Excellent	27%	N=187
		Good	58%	N=404
		Fair	14%	N=100
		Poor	2%	N=11
































<b>Please rate each of the following aspects of quality of life in Bloomington.</b>	Sense of community	Excellent		19% N=125
		Good		41% N=273
		Fair		29% N=191
		Poor		11% N=69
<b>Please rate each of the following characteristics as they relate to Bloomington as a whole.</b>	Overall economic health	Excellent		18% N=115
		Good		59% N=373
		Fair		18% N=113
		Poor		5% N=30
Overall quality of the transportation system	Excellent		17% N=110	
	Good		42% N=281	
	Fair		30% N=201	
	Poor		10% N=69	
Overall design or layout of residential and commercial areas	Excellent		17% N=119	
	Good		56% N=387	
	Fair		22% N=156	
	Poor		5% N=33	
Overall quality of the utility infrastructure	Excellent		32% N=216	
	Good		49% N=327	
	Fair		16% N=111	
	Poor		3% N=18	
Overall feeling of safety	Excellent		23% N=164	
	Good		53% N=369	
	Fair		19% N=130	
	Poor		6% N=39	
Overall quality of natural environment	Excellent		42% N=288	
	Good		46% N=321	
	Fair		10% N=71	
	Poor		2% N=13	
Overall quality of parks and recreation opportunities	Excellent		48% N=327	
	Good		38% N=258	
	Fair		11% N=77	

<b>Please rate each of the following characteristics as they relate to Bloomington as a whole.</b>	Overall quality of parks and recreation opportunities	Poor		3% N=23	
	Overall health and wellness opportunities	Excellent		29% N=181	
		Good		45% N=285	
		Fair		23% N=141	
		Poor		3% N=20	
	Overall opportunities for education, culture, and the arts	Excellent		27% N=178	
		Good		45% N=294	
		Fair		23% N=148	
		Poor		5% N=30	
	Residents' connection and engagement with their community	Excellent		12% N=75	
		Good		45% N=278	
		Fair		33% N=204	
		Poor		10% N=64	
	<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Recommend living in Bloomington to someone who asks	Very likely		46% N=323
			Somewhat likely		41% N=289
			Somewhat unlikely		8% N=58
Very unlikely				4% N=27	
Remain in Bloomington for the next five years		Very likely		57% N=389	
		Somewhat likely		26% N=178	
		Somewhat unlikely		8% N=54	
		Very unlikely		8% N=58	
<b>Please rate how safe or unsafe you feel:</b>	In your neighborhood during the day	Very safe		75% N=520	
		Somewhat safe		19% N=134	
		Neither safe nor unsafe		4% N=31	
		Somewhat unsafe		1% N=8	
		Very unsafe		0% N=2	
	In Bloomington's commercial areas during the day	Very safe		46% N=310	
		Somewhat safe		40% N=271	
		Neither safe nor unsafe		8% N=51	
		Somewhat unsafe		4% N=29	
		Very unsafe		2% N=15	
































<b>Please rate how safe or unsafe you feel:</b>	From property crime	Very safe		32% N=217
		Somewhat safe		46% N=315
		Neither safe nor unsafe		13% N=89
		Somewhat unsafe		8% N=52
		Very unsafe		2% N=15
	From violent crime	Very safe		43% N=296
		Somewhat safe		38% N=262
		Neither safe nor unsafe		11% N=74
		Somewhat unsafe		7% N=48
		Very unsafe		1% N=8
	From fire, flood, or other natural disaster	Very safe		54% N=373
		Somewhat safe		40% N=276
		Neither safe nor unsafe		6% N=40
		Somewhat unsafe		1% N=4
	<b>Please rate the job you feel the Bloomington community does at each of the following.</b>	Making all residents feel welcome	Excellent	
Good				49% N=304
Fair				22% N=134
Poor				4% N=23
Attracting people from diverse backgrounds		Excellent		31% N=185
		Good		46% N=271
		Fair		18% N=104
		Poor		5% N=29
Valuing/respecting residents from diverse backgrounds		Excellent		32% N=187
		Good		46% N=273
		Fair		18% N=106
		Poor		4% N=24
Taking care of vulnerable residents		Excellent		24% N=121
		Good		46% N=238
		Fair		23% N=118
		Poor		7% N=37
<b>Please rate each of the following in the Bloomington community.</b>	Overall quality of business and service establishments	Excellent		21% N=145

<b>Please rate each of the following in the Bloomington community.</b>	Overall quality of business and service establishments	Good		56% N=386
		Fair		20% N=141
		Poor		2% N=15
Variety of business and service establishments	Excellent		24% N=163	
	Good		48% N=334	
	Fair		22% N=150	
	Poor		7% N=46	
Vibrancy of commercial areas	Excellent		18% N=122	
	Good		41% N=283	
	Fair		32% N=221	
	Poor		10% N=69	
Employment opportunities	Excellent		19% N=95	
	Good		60% N=296	
	Fair		17% N=84	
	Poor		4% N=18	
Shopping opportunities	Excellent		32% N=224	
	Good		42% N=298	
	Fair		21% N=144	
	Poor		5% N=35	
Cost of living	Excellent		8% N=58	
	Good		37% N=251	
	Fair		43% N=293	
	Poor		12% N=82	
Overall image or reputation	Excellent		19% N=129	
	Good		57% N=392	
	Fair		20% N=138	
	Poor		5% N=33	
<b>Please also rate each of the following in the Bloomington community.</b>	Traffic flow on major streets	Excellent		15% N=104
		Good		57% N=397
		Fair		23% N=159
		Poor		6% N=39
































Please also rate each of the following in the Bloomington community.

Ease of travel by car	Excellent		30% N=211
	Good		56% N=391
	Fair		12% N=84
	Poor		2% N=15
Ease of travel by public transportation	Excellent		13% N=51
	Good		30% N=121
	Fair		34% N=135
	Poor		23% N=93
Ease of travel by bicycle	Excellent		18% N=85
	Good		41% N=194
	Fair		27% N=129
	Poor		14% N=67
Ease of walking	Excellent		20% N=136
	Good		41% N=275
	Fair		26% N=175
	Poor		12% N=83
Well-planned residential growth	Excellent		13% N=61
	Good		47% N=217
	Fair		25% N=116
	Poor		14% N=63
Well-planned commercial growth	Excellent		11% N=51
	Good		46% N=205
	Fair		29% N=129
	Poor		14% N=63
Well-designed neighborhoods	Excellent		16% N=98
	Good		54% N=340
	Fair		24% N=150
	Poor		7% N=44
Public places where people want to spend time	Excellent		24% N=157
	Good		45% N=301
	Fair		23% N=150

**Please also rate each of the following in the Bloomington community.**
































Public places where people want to spend time	Poor		9% N=57
	Excellent		17% N=102
Variety of housing options	Good		48% N=291
	Fair		26% N=157
	Poor		9% N=56
	Excellent		12% N=60
Availability of affordable quality housing	Good		33% N=169
	Fair		36% N=188
	Poor		20% N=101
	Excellent		11% N=52
Overall quality of new development	Good		46% N=223
	Fair		32% N=155
	Poor		11% N=55
	Excellent		18% N=124
Overall appearance	Good		54% N=373
	Fair		23% N=161
	Poor		5% N=34
	Excellent		26% N=179
Cleanliness	Good		49% N=340
	Fair		21% N=142
	Poor		4% N=30
	Excellent		38% N=249
Water resources	Good		45% N=295
	Fair		14% N=89
	Poor		3% N=23
	Excellent		33% N=220
Air quality	Good		53% N=359
	Fair		13% N=88
	Poor		1% N=8
	Excellent		41% N=275
Availability of paths and walking trails	Good		40% N=268

**Please also rate each of the following in the Bloomington community.**





















Availability of paths and walking trails	Fair		15% N=98
	Poor		5% N=31
Fitness opportunities	Excellent		35% N=219
	Good		44% N=275
	Fair		18% N=115
	Poor		3% N=21
Recreational opportunities	Excellent		30% N=192
	Good		49% N=309
	Fair		18% N=117
	Poor		3% N=19
Availability of affordable quality food	Excellent		16% N=105
	Good		50% N=339
	Fair		28% N=186
	Poor		6% N=42
Availability of affordable quality health care	Excellent		19% N=113
	Good		49% N=287
	Fair		26% N=154
	Poor		5% N=30
Availability of preventive health services	Excellent		23% N=125
	Good		49% N=265
	Fair		23% N=128
	Poor		5% N=28
Availability of affordable quality mental health care	Excellent		15% N=54
	Good		43% N=159
	Fair		26% N=98
	Poor		16% N=58
Opportunities to attend cultural/arts/music activities	Excellent		26% N=162
	Good		45% N=282
	Fair		23% N=144
	Poor		5% N=33
Community support for the arts	Excellent		26% N=146














**Please also rate each of the following in the Bloomington community.**





























Community support for the arts	Good		46% N=260
	Fair		24% N=135
	Poor		5% N=28
Availability of affordable quality childcare/preschool	Excellent		22% N=67
	Good		38% N=114
	Fair		27% N=79
	Poor		13% N=38
K-12 education	Excellent		24% N=105
	Good		45% N=196
	Fair		23% N=97
	Poor		8% N=34
Adult educational opportunities	Excellent		21% N=103
	Good		48% N=241
	Fair		27% N=135
	Poor		4% N=21
Sense of civic/community pride	Excellent		16% N=92
	Good		46% N=268
	Fair		30% N=175
	Poor		9% N=50
Neighborliness of residents	Excellent		19% N=125
	Good		49% N=326
	Fair		25% N=169
	Poor		7% N=46
Opportunities to participate in social events and activities	Excellent		17% N=107
	Good		47% N=292
	Fair		28% N=177
	Poor		7% N=43
Opportunities to attend special events and festivals	Excellent		20% N=127
	Good		44% N=277
	Fair		29% N=183
	Poor		7% N=46

**Please also rate each of the following in the Bloomington community.**
































Opportunities to volunteer	Excellent	 22% N=114
	Good	 47% N=241
	Fair	 28% N=143
	Poor	 4% N=19
Opportunities to participate in community matters	Excellent	 20% N=105
	Good	 37% N=200
	Fair	 32% N=168
	Poor	 11% N=61
Openness and acceptance of the community toward people of diverse backgrounds	Excellent	 22% N=118
	Good	 46% N=253
	Fair	 24% N=134
	Poor	 8% N=42
Access to health care	Excellent	 26% N=153
	Good	 48% N=289
	Fair	 23% N=139
	Poor	 3% N=15
Learning about volunteering opportunities	Excellent	 15% N=81
	Good	 39% N=206
	Fair	 34% N=180
	Poor	 11% N=58

**Please indicate whether or not you have done each of the following in the last 12 months.**
































Contacted the City of Bloomington for help or information	No	 49% N=343
	Yes	 51% N=358
Contacted Bloomington elected officials to express your opinion	No	 83% N=578
	Yes	 17% N=119
Attended a local public meeting	No	 84% N=586
	Yes	 16% N=111
Watched a local public meeting	No	 73% N=510
	Yes	 27% N=188
Volunteered your time to some group/activity	No	 72% N=505
	Yes	 28% N=196
Campaigned or advocated for a local issue, cause, or candidate	No	 86% N=597

<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Campaigned or advocated for a local issue, cause, or candidate	Yes		14% N=99
	Voted in your most recent local election	No		20% N=138
		Yes		80% N=563
	Used public transportation instead of driving	No		72% N=506
		Yes		28% N=194
	Carpooled with other adults or children instead of driving alone	No		52% N=367
		Yes		48% N=334
	Walked or biked instead of driving	No		39% N=276
Yes			61% N=425	
<b>Please rate the quality of each of the following services in Bloomington.</b>	Public information services	Excellent		23% N=133
		Good		53% N=301
		Fair		22% N=124
		Poor		2% N=13
	Economic development	Excellent		13% N=67
		Good		54% N=270
		Fair		26% N=130
		Poor		7% N=36
	Traffic enforcement	Excellent		15% N=89
		Good		56% N=330
		Fair		21% N=123
		Poor		8% N=48
	Traffic signal timing	Excellent		17% N=110
		Good		45% N=296
		Fair		27% N=174
		Poor		12% N=77
Street repair	Excellent		10% N=69	
	Good		31% N=209	
	Fair		42% N=284	
	Poor		17% N=117	
Street cleaning	Excellent		21% N=144	
	Good		52% N=349	
































**Please rate the quality of each of the following services in Bloomington.**
































Street cleaning	Fair		24% N=160
	Poor		3% N=23
Street lighting	Excellent		18% N=120
	Good		50% N=344
	Fair		23% N=154
	Poor		9% N=63
Snow removal	Excellent		36% N=245
	Good		45% N=303
	Fair		13% N=88
	Poor		6% N=44
Sidewalk maintenance	Excellent		16% N=97
	Good		47% N=289
	Fair		25% N=151
	Poor		13% N=77
Bus or transit services	Excellent		14% N=55
	Good		42% N=161
	Fair		31% N=120
	Poor		13% N=51
Land use, planning and zoning	Excellent		13% N=51
	Good		48% N=190
	Fair		26% N=102
	Poor		14% N=56
Code enforcement	Excellent		14% N=60
	Good		46% N=191
	Fair		26% N=110
	Poor		14% N=57
Affordable high-speed internet access	Excellent		18% N=102
	Good		41% N=236
	Fair		24% N=137
	Poor		17% N=97
Garbage collection	Excellent		35% N=230
































Please rate the quality of each of the following services in Bloomington.

Garbage collection	Good		48% N=314
	Fair		12% N=78
	Poor		5% N=33
Drinking water	Excellent		59% N=401
	Good		33% N=225
	Fair		7% N=46
	Poor		1% N=8
Sewer services	Excellent		41% N=251
	Good		50% N=305
	Fair		8% N=47
	Poor		2% N=10
Storm water management	Excellent		36% N=218
	Good		53% N=319
	Fair		8% N=51
	Poor		3% N=16
Utility billing	Excellent		26% N=167
	Good		47% N=298
	Fair		19% N=125
	Poor		8% N=50
Police services	Excellent		39% N=245
	Good		48% N=300
	Fair		9% N=56
	Poor		5% N=29
Crime prevention	Excellent		25% N=148
	Good		53% N=315
	Fair		18% N=108
	Poor		5% N=28
Animal control	Excellent		27% N=121
	Good		52% N=233
	Fair		15% N=65
	Poor		7% N=29





























Please rate the quality of each of the following services in Bloomington.

Ambulance or emergency medical services	Excellent		43% N=201
	Good		49% N=232
	Fair		7% N=31
	Poor		2% N=7
Fire services	Excellent		48% N=238
	Good		48% N=241
	Fair		4% N=21
	Poor		0% N=1
Fire prevention and education	Excellent		38% N=163
	Good		47% N=201
	Fair		12% N=49
	Poor		3% N=11
Emergency preparedness	Excellent		27% N=108
	Good		47% N=189
	Fair		20% N=82
	Poor		5% N=21
Preservation of natural areas	Excellent		35% N=205
	Good		43% N=254
	Fair		19% N=113
	Poor		3% N=19
Bloomington open space	Excellent		29% N=172
	Good		44% N=260
	Fair		22% N=130
	Poor		4% N=25
Recycling	Excellent		31% N=208
	Good		50% N=332
	Fair		13% N=88
	Poor		5% N=36
Yard waste pick-up	Excellent		33% N=185
	Good		46% N=257
	Fair		15% N=86
































<b>Please rate the quality of each of the following services in Bloomington.</b>	Yard waste pick-up	Poor		6% N=33
	City parks	Excellent		37% N=243
		Good		47% N=309
		Fair		13% N=88
		Poor		3% N=22
Recreation programs or classes	Excellent		30% N=147	
	Good		48% N=232	
	Fair		16% N=79	
	Poor		5% N=26	
Recreation centers or facilities	Excellent		27% N=132	
	Good		43% N=213	
	Fair		21% N=107	
	Poor		9% N=46	
Health services	Excellent		20% N=98	
	Good		54% N=257	
	Fair		24% N=113	
	Poor		2% N=11	
Overall customer service by Bloomington employees	Excellent		36% N=208	
	Good		46% N=264	
	Fair		15% N=86	
	Poor		2% N=11	
<b>Please rate the following categories of Bloomington government performance.</b>	The value of services for the taxes paid to Bloomington	Excellent		12% N=73
		Good		44% N=273
		Fair		33% N=202
		Poor		11% N=71
The overall direction that Bloomington is taking	Excellent		15% N=90	
	Good		49% N=290	
	Fair		20% N=120	
	Poor		16% N=92	
The job Bloomington government does at welcoming resident involvement	Excellent		17% N=87	
	Good		44% N=224	

<b>Please rate the following categories of Bloomington government performance.</b>	The job Bloomington government does at welcoming resident involvement	Fair		26% N=133
		Poor		12% N=63
Overall confidence in Bloomington government	Overall confidence in Bloomington government	Excellent		18% N=112
		Good		39% N=244
		Fair		28% N=173
		Poor		15% N=90
Generally acting in the best interest of the community	Generally acting in the best interest of the community	Excellent		19% N=114
		Good		41% N=240
		Fair		24% N=142
		Poor		16% N=93
Being honest	Being honest	Excellent		20% N=105
		Good		46% N=239
		Fair		21% N=111
		Poor		13% N=70
Being open and transparent to the public	Being open and transparent to the public	Excellent		20% N=112
		Good		42% N=231
		Fair		22% N=120
		Poor		16% N=88
Informing residents about issues facing the community	Informing residents about issues facing the community	Excellent		19% N=113
		Good		41% N=241
		Fair		25% N=146
		Poor		15% N=86
Treating all residents fairly	Treating all residents fairly	Excellent		23% N=115
		Good		45% N=224
		Fair		21% N=105
		Poor		11% N=53
Treating residents with respect	Treating residents with respect	Excellent		25% N=134
		Good		49% N=264
		Fair		19% N=100
		Poor		7% N=37
<b>Overall, how would you rate the quality of the services provided by each of the following?</b>	The City of Bloomington	Excellent		21% N=136

































































<b>Overall, how would you rate the quality of the services provided by each of the following?</b>	The City of Bloomington	Good		52% N=333
		Fair		21% N=137
		Poor		5% N=32
	The Federal Government	Excellent		8% N=51
		Good		35% N=213
		Fair		35% N=216
		Poor		22% N=132
<b>Please rate how important, if at all, you think it is for the Bloomington community to focus on each of the following in the coming two years.</b>	Overall economic health	Essential		41% N=278
		Very important		50% N=334
		Somewhat important		9% N=60
		Not at all important		0% N=
	Overall quality of the transportation system	Essential		31% N=212
		Very important		45% N=306
		Somewhat important		21% N=141
		Not at all important		3% N=23
	Overall design or layout of residential and commercial areas	Essential		22% N=149
		Very important		43% N=294
Somewhat important			33% N=225	
Not at all important			3% N=18	
Overall quality of the utility infrastructure	Essential		46% N=314	
	Very important		41% N=281	
	Somewhat important		13% N=92	
	Not at all important		0% N=1	
Overall feeling of safety	Essential		64% N=439	
	Very important		29% N=195	
	Somewhat important		7% N=46	
	Not at all important		0% N=3	
Overall quality of natural environment	Essential		43% N=298	
	Very important		40% N=278	
	Somewhat important		15% N=104	
	Not at all important		1% N=10	































Please rate how important, if at all, you think it is for the Bloomington community to focus on each of the following in the coming two years.
































Overall quality of parks and recreation opportunities	Essential		33% N=230
	Very important		47% N=324
	Somewhat important		19% N=130
	Not at all important		1% N=9
Overall health and wellness opportunities	Essential		26% N=181
	Very important		46% N=315
	Somewhat important		26% N=179
	Not at all important		2% N=16
Overall opportunities for education, culture, and the arts	Essential		28% N=192
	Very important		39% N=269
	Somewhat important		27% N=187
	Not at all important		6% N=38
Residents' connection and engagement with their community	Essential		17% N=120
	Very important		46% N=318
	Somewhat important		32% N=220
	Not at all important		4% N=29
In a typical week (when weather allows), how often do you use each of the following travel modes for work or personal reasons?	Gasoline or diesel-fueled passenger vehicle or motorcycle	Never	 6% N=39
		1-2 days	 13% N=88
		3-5 days	 34% N=237
		6-7 days	 47% N=325
Electric passenger vehicle or motorcycle	Never	 93% N=621	
		1-2 days	 2% N=13
		3-5 days	 2% N=13
		6-7 days	 3% N=21
Public transportation (bus, light rail, shuttle, van)	Never	 84% N=572	
		1-2 days	 13% N=88
		3-5 days	 2% N=11
		6-7 days	 2% N=11
Bicycle (non-electric)	Never	 65% N=439	
		1-2 days	 31% N=208
		3-5 days	 4% N=28






<b>In a typical week (when weather allows), how often do you use each of the following travel modes for work or personal reasons?</b>	Bicycle (non-electric)	6-7 days	1% N=5	
		Electric bicycle or moped	Never	93% N=636
			1-2 days	4% N=28
			3-5 days	2% N=15
			6-7 days	1% N=4
	Scooter, skateboard, or wheelchair	Never	95% N=646	
		1-2 days	4% N=26	
		3-5 days	1% N=5	
		6-7 days	1% N=4	
	Walking	Never	18% N=124	
		1-2 days	37% N=255	
		3-5 days	25% N=173	
		6-7 days	19% N=131	
	<b>How much of a problem, if at all, have each of the following issues been for you over the past year?</b>	Unemployment or losing your job	Major problem	3% N=21
			Moderate problem	6% N=39
			Minor problem	2% N=17
Not a problem			89% N=612	
Difficulty buying or accessing food (due to financial, mobility/transportation, or other constraints)		Major problem	4% N=28	
		Moderate problem	8% N=54	
		Minor problem	10% N=67	
		Not a problem	78% N=540	
Homelessness, unstable housing, or poor-quality/unsafe housing		Major problem	3% N=20	
		Moderate problem	1% N=10	
		Minor problem	3% N=22	
		Not a problem	93% N=635	
Discrimination or unfair treatment because of your race or ethnicity		Major problem	3% N=20	
		Moderate problem	5% N=34	
		Minor problem	6% N=40	
		Not a problem	86% N=582	
Social isolation, loneliness, or grief/loss of a loved one	Major problem	3% N=22		
	Moderate problem	16% N=111		

<b>How much of a problem, if at all, have each of the following issues been for you over the past year?</b>	Social isolation, loneliness, or grief/loss of a loved one	Minor problem		17% N=115
		Not a problem		64% N=434
	Struggling with work, relationships, or daily life because of depression, anxiety, or feelings of sadness	Major problem		5% N=37
		Moderate problem		15% N=99
		Minor problem		23% N=156
		Not a problem		57% N=388
	An injury, health condition, or disability that impacts your daily life (physical, mental, or neurological)	Major problem		7% N=49
		Moderate problem		9% N=60
		Minor problem		17% N=114
		Not a problem		67% N=451
	"Long COVID" or lasting impacts/symptoms from COVID-19	Major problem		3% N=20
		Moderate problem		3% N=18
		Minor problem		7% N=51
		Not a problem		87% N=592
	Impacts from drug or alcohol use (including a loved one's drug/alcohol use)	Major problem		2% N=15
		Moderate problem		2% N=15
		Minor problem		5% N=32
		Not a problem		91% N=613
	Lasting impacts from childhood abuse, trauma, or neglect	Major problem		2% N=15
		Moderate problem		4% N=25
		Minor problem		10% N=68
		Not a problem		84% N=579
	Impacts from trauma experienced as an adult (e.g., exposure to military combat, violent crime, life-threatening incident, etc.)	Major problem		2% N=11
		Moderate problem		4% N=26
		Minor problem		8% N=56
		Not a problem		86% N=590
<b>Please rate each of the following in the Bloomington community.</b>	Public art that celebrates diversity	Excellent		20% N=93
		Good		47% N=215
		Fair		24% N=111
		Poor		9% N=40
	Public events that celebrate diverse perspectives and cultures	Excellent		18% N=80

<b>Please rate each of the following in the Bloomington community.</b>	Public events that celebrate diverse perspectives and cultures	Good		48% N=212
		Fair		26% N=115
		Poor		7% N=33
	Please indicate whether you agree or disagree with the following statement: "I make a living wage (enough to meet my basic needs)."	Strongly agree		62% N=205
		Somewhat agree		23% N=75
		Somewhat disagree		9% N=31
		Strongly disagree		6% N=21
<b>In general, how many times do you:</b>	Access the internet from your home	Several times a day		77% N=528
		Once a day		7% N=51
		A few times a week		9% N=59
		Every few weeks		1% N=9
		Less often or never		5% N=35
	Access the internet from your cell phone	Several times a day		85% N=577
		Once a day		4% N=25
		A few times a week		3% N=24
		Every few weeks		1% N=7
		Less often or never		7% N=48
	Visit social media sites	Several times a day		46% N=311
		Once a day		18% N=119
		A few times a week		8% N=53
		Every few weeks		4% N=27
		Less often or never		24% N=160
	Use or check email	Several times a day		77% N=526
		Once a day		14% N=96
A few times a week			4% N=28	
Every few weeks			1% N=9	
Less often or never			4% N=26	
Share your opinions online	Several times a day		7% N=44	
	Once a day		2% N=11	
	A few times a week		7% N=47	
	Every few weeks		15% N=98	

<b>In general, how many times do you:</b>	Share your opinions online	Less often or never		69% N=453
	Shop online	Several times a day		8% N=55
		Once a day		8% N=53
		A few times a week		27% N=180
		Every few weeks		41% N=273
		Less often or never		16% N=109
		Please rate your overall health.		Excellent
		Very good		47% N=325
		Good		25% N=173
		Fair		7% N=51
		Poor		1% N=8
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		3% N=18	
	Somewhat positive		13% N=90	
	Neutral		43% N=295	
	Somewhat negative		34% N=231	
	Very negative		7% N=51	
How many years have you lived in Bloomington?	Less than 2 years		15% N=105	
	2-5 years		18% N=128	
	6-10 years		15% N=103	
	11-20 years		15% N=105	
	More than 20 years		37% N=256	
Which best describes the building you live in?	Single-family detached home		55% N=381	
	Townhouse or duplex (may share walls but no units above or below you)		8% N=54	
	Condominium or apartment (have units above or below you)		35% N=240	
	Other		2% N=16	
Do you rent or own your home?	Rent		33% N=226	
	Own		67% N=465	
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300		3% N=20	
	\$300 to \$599		6% N=43	
	\$600 to \$999		8% N=56	
	\$1,000 to \$1,499		24% N=162	

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$1,500 to \$2,499		44% N=298
	\$2,500 to \$3,999		12% N=81
	\$4,000 to \$6,999		2% N=13
	\$7,000 to \$9,999		1% N=4
	\$10,000 or more		1% N=6
Do any children 17 or under live in your household?	No		78% N=539
	Yes		22% N=155
Are you or any other members of your household aged 65 or older?	No		64% N=443
	Yes		36% N=250
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		5% N=32
	\$25,000 to \$49,999		16% N=104
	\$50,000 to \$74,999		22% N=142
	\$75,000 to \$99,999		12% N=79
	\$100,000 to \$149,999		20% N=134
	\$150,000 to \$199,999		13% N=85
	\$200,000 to \$299,999		11% N=70
	\$300,000 or more		2% N=15
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		93% N=630
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanis..		7% N=48
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native		4% N=29
	Asian		7% N=46
	Black or African American		7% N=49
	White		81% N=549
	A race not listed		8% N=53
	In which category is your age?	18-24 years	
25-34 years			22% N=153
35-44 years			16% N=114
45-54 years			15% N=106
55-64 years			10% N=67
65-74 years			17% N=119
75 years or older			16% N=108

What is your gender?	Woman		51% N=355
	Man		47% N=325
	Identify in another way		2% N=11
If you identify in another way, how would you describe your gender?	Agender/I don't identify with any gender		58% N=6
	Non-binary		42% N=5



## Full trends

This table contains the trends over time for the City of Bloomington. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2022 and 2023 surveys is greater than five percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2017	2018	2019	2020	2021	2022	2023
<b>Please rate each of the following aspects of quality of life in Bloomington.</b>	Bloomington as a place to live	95%	93%	91%	92%	91%	90%	88%
	Your neighborhood as a place to live	90%	88%	87%	86%	88%	89%	89%
	Bloomington as a place to raise children	88%	87%	86%	85%	86%	85%	81%
	Bloomington as a place to work	87%	87%	83%	83%	82%	82%	81%
	Bloomington as a place to visit	79%	80%	78%	76%	77%	75%	75%
	Bloomington as a place to retire	73%	72%	67%	74%	74%	65%	68%
	The overall quality of life	92%	89%	86%	88%	90%	86%	84%
	Sense of community	65%	66%	62%	62%	65%	59%	61%
<b>Please rate each of the following characteristics as they relate to Bloomington as a whole.</b>	Overall economic health	84%	83%	83%	79%	78%	76%	77%
	Overall quality of the transportation system				71%	71%	61%	60%
	Overall design or layout of residential and commercial areas	76%	77%	76%	75%	77%	72%	73%
	Overall quality of the utility infrastructure				86%	88%	80%	81%
	Overall feeling of safety	87%	86%	87%	81%	80%	77%	76%
	Overall quality of natural environment	89%	89%	87%	89%	89%	86%	88%
	Overall quality of parks and recreation opportunities				89%	89%	86%	86%
	Overall health and wellness opportunities	83%	81%	80%	82%	84%	72%	75%
	Overall opportunities for education, culture, and the arts	83%	82%	81%	79%	81%	77%	73%
	Residents' connection and engagement with their community				59%	58%	55%	57%
<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Recommend living in Bloomington to someone who asks	95%	94%	91%	92%	90%	90%	88%
	Remain in Bloomington for the next five years	89%	87%	85%	85%	87%	84%	83%
<b>Please rate how safe or unsafe you feel:</b>	In your neighborhood during the day	97%	94%	96%	96%	96%	94%	94%
	In Bloomington's commercial areas during the day	92%	93%	87%	92%	88%	88%	86%
	From property crime				83%	75%	76%	77%
	From violent crime				87%	84%	80%	81%

<b>Please rate how safe or unsafe you feel:</b>	From fire, flood, or other natural disaster	92%	92%	89%	94%			
<b>Please rate the job you feel the Bloomington community does at each of the following.</b>	Making all residents feel welcome	75%	79%	73%	75%			
	Attracting people from diverse backgrounds	71%	79%	72%	78%			
	Valuing/respecting residents from diverse backgrounds	72%	75%	76%	78%			
	Taking care of vulnerable residents	69%	72%	62%	70%			
<b>Please rate each of the following in the Bloomington community.</b>	Overall quality of business and service establishments	78%	76%	77%	83%	85%	80%	78%
	Variety of business and service establishments	74%	76%	73%	72%			
	Vibrancy of commercial areas	70%	66%	65%	64%	64%	59%	58%
	Employment opportunities	76%	73%	72%	71%	75%	73%	79%
	Shopping opportunities	86%	84%	86%	79%	77%	77%	75%
	Cost of living	64%	56%	54%	58%	56%	47%	45%
	Overall image or reputation	81%	81%	80%	79%	75%	74%	75%
<b>Please also rate each of the following in the Bloomington community.</b>	Traffic flow on major streets	64%	64%	58%	73%	73%	67%	72%
	Ease of travel by car	75%	77%	73%	84%	84%	79%	86%
	Ease of travel by public transportation	56%	58%	53%	55%	50%	41%	43%
	Ease of travel by bicycle	61%	60%	59%	65%	63%	58%	59%
	Ease of walking	74%	72%	71%	74%	74%	71%	61%
	Well-planned residential growth	66%	63%	60%	61%			
	Well-planned commercial growth	61%	63%	55%	58%			
	Well-designed neighborhoods	72%	72%	66%	69%			
	Public places where people want to spend time	76%	76%	77%	69%	74%	67%	69%
	Variety of housing options	73%	67%	69%	69%	68%	61%	65%
	Availability of affordable quality housing	55%	52%	50%	48%	48%	41%	44%
	Overall quality of new development	69%	64%	65%	63%	64%	58%	57%
	Overall appearance	84%	83%	81%	76%	74%	74%	72%
	Cleanliness	84%	83%	81%	82%	83%	77%	75%
	Water resources	84%	85%	81%	83%			
	Air quality	87%	86%	85%	91%	89%	91%	86%
	Availability of paths and walking trails	79%	74%	76%	84%	87%	84%	81%
Fitness opportunities	80%	76%	77%	81%	85%	81%	78%	

<b>Please also rate each of the following in the Bloomington community.</b>	Recreational opportunities	79%	79%	79%	79%	81%	77%	79%	
	Availability of affordable quality food	78%	75%	78%	78%	77%	65%	66%	
	Availability of affordable quality health care	76%	75%	75%	74%	75%	64%	68%	
	Availability of preventive health services	79%	77%	77%	75%	77%	65%	71%	
	Availability of affordable quality mental health care	63%	63%	64%	63%	58%	46%	58%	
	Opportunities to attend cultural/arts/music activities	74%	74%	74%	68%	66%	65%	72%	
	Community support for the arts					72%	68%	66%	72%
	Availability of affordable quality childcare/preschool	68%	58%	66%	61%	61%	50%	61%	
	K-12 education	83%	81%	81%	73%	74%	70%	70%	
	Adult educational opportunities	81%	79%	78%	74%	78%	69%	69%	
	Sense of civic/community pride					64%	65%	58%	62%
	Neighborliness of residents	68%	69%	68%	67%	69%	65%	68%	
	Opportunities to participate in social events and activities	69%	71%	67%	63%	63%	61%	65%	
	Opportunities to attend special events and festivals	75%	79%	74%	63%	63%	65%	64%	
	Opportunities to volunteer	79%	75%	73%	69%	78%	69%	69%	
	Opportunities to participate in community matters	71%	71%	68%	64%	67%	62%	57%	
Openness and acceptance of the community toward people of diverse backgrounds	74%	69%	67%	61%	68%	67%	68%		
<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City of Bloomington for help or information	47%	47%	45%	47%	50%	52%	51%	
	Contacted Bloomington elected officials to express your opinion	17%	17%	16%	14%	18%	16%	17%	
	Attended a local public meeting	17%	17%	17%	17%	15%	17%	16%	
	Watched a local public meeting	23%	25%	24%	36%	28%	30%	27%	
	Volunteered your time to some group/activity	33%	34%	31%	30%	25%	28%	28%	
	Campaigned or advocated for a local issue, cause, or candidate	22%	20%	19%	15%	16%	18%	14%	
	Voted in your most recent local election					78%	88%	76%	80%
	Used public transportation instead of driving	38%	39%	37%	29%	18%	25%	28%	
	Carpooled with other adults or children instead of driving alone	46%	48%	46%	40%	41%	47%	47%	
	Walked or biked instead of driving	55%	51%	50%	58%	64%	59%	61%	
<b>Please rate the quality of each of the following services in Bloomington.</b>	Public information services	78%	79%	75%	77%	80%	71%	76%	
	Economic development	77%	71%	71%	70%	74%	64%	67%	
	Traffic enforcement	78%	76%	73%	73%	73%	67%	71%	

**Please rate the quality of each of the following services in Bloomington.**

Traffic signal timing	64%	65%	61%	64%	63%	59%	62%
Street repair	56%	51%	46%	60%	58%	58%	41%
Street cleaning	79%	73%	73%	80%	86%	81%	73%
Street lighting	76%	71%	70%	73%	74%	69%	68%
Snow removal	82%	76%	77%	82%	85%	84%	81%
Sidewalk maintenance	72%	66%	64%	68%	71%	68%	63%
Bus or transit services	70%	67%	65%	63%	64%	57%	56%
Land use, planning and zoning	71%	66%	64%	66%	65%	56%	60%
Code enforcement	60%	62%	58%	61%	61%	49%	60%
Affordable high-speed internet access				58%	63%	58%	59%
Garbage collection	80%	80%	77%	80%	83%	79%	83%
Drinking water	91%	90%	91%	91%	93%	91%	92%
Sewer services	90%	88%	88%	91%	93%	89%	91%
Storm water management	81%	80%	75%	87%	92%	85%	89%
Utility billing	77%	75%	75%	80%	80%	75%	73%
Police services	93%	90%	90%	85%	88%	84%	86%
Crime prevention	84%	82%	84%	79%	78%	72%	77%
Animal control	80%	76%	75%	82%	86%	81%	79%
Ambulance or emergency medical services	93%	94%	94%	90%	94%	93%	92%
Fire services	96%	96%	97%	92%	97%	94%	96%
Fire prevention and education	87%	87%	84%	82%	90%	86%	86%
Emergency preparedness	78%	76%	73%	74%	82%	72%	74%
Preservation of natural areas	80%	76%	77%	83%	87%	80%	78%
Bloomington open space	77%	73%	72%	82%	80%	78%	74%
Recycling	80%	80%	77%	84%	81%	77%	81%
Yard waste pick-up	78%	78%	77%	86%	86%	82%	79%
City parks	89%	88%	91%	89%	87%	85%	83%
Recreation programs or classes	79%	82%	79%	78%	86%	78%	78%
Recreation centers or facilities	77%	74%	75%	71%	74%	69%	69%
Health services	81%	79%	78%	78%	80%	74%	74%

<b>Please rate the quality of each of the following services in Bloomington.</b>	Overall customer service by Bloomington employees	85%	85%	82%	86%	88%	81%	83%
<b>Please rate the following categories of Bloomington government performance.</b>	The value of services for the taxes paid to Bloomington	73%	63%	63%	70%	66%	62%	56%
	The overall direction that Bloomington is taking	75%	72%	70%	70%	67%	62%	64%
	The job Bloomington government does at welcoming resident involvement	66%	65%	62%	62%	64%	58%	61%
	Overall confidence in Bloomington government	68%	68%	65%	66%	67%	56%	58%
	Generally acting in the best interest of the community	71%	68%	65%	68%	70%	61%	60%
	Being honest	72%	70%	66%	67%	68%	64%	66%
	Being open and transparent to the public				65%	66%	59%	62%
	Informing residents about issues facing the community				63%	68%	60%	61%
	Treating all residents fairly	72%	67%	65%	66%	72%	65%	68%
	Treating residents with respect				73%	74%	72%	74%
<b>Overall, how would you rate the quality of the services provided by each of the following?</b>	The City of Bloomington	86%	87%	82%	81%	80%	74%	74%
	The Federal Government	46%	46%	41%	40%	53%	42%	43%
<b>Please rate how important, if at all, you think it is for the Bloomington community to focus on each of the following in the coming two years.</b>	Overall economic health	90%	90%	89%	93%	88%	87%	91%
	Overall quality of the transportation system				73%	70%	66%	76%
	Overall design or layout of residential and commercial areas	74%	76%	76%	65%	70%	63%	65%
	Overall quality of the utility infrastructure				87%	86%	85%	87%
	Overall feeling of safety	93%	93%	91%	93%	91%	90%	93%
	Overall quality of natural environment	86%	88%	84%	84%	83%	82%	84%
	Overall quality of parks and recreation opportunities				81%	83%	78%	80%
	Overall health and wellness opportunities	73%	74%	70%	73%	73%	72%	72%
	Overall opportunities for education, culture, and the arts	76%	78%	72%	72%	69%	69%	67%
	Residents' connection and engagement with their community	76%	78%	73%	68%	69%	69%	64%
<b>In general, how many times do you:</b>	Access the internet from your home				92%	94%	91%	94%
	Access the internet from your cell phone				87%	88%	89%	92%
	Visit social media sites				76%	72%	74%	72%
	Use or check email				94%	95%	93%	95%
	Share your opinions online				30%	28%	24%	16%
	Shop online				47%	45%	47%	43%
	Please rate your overall health.	65%	65%	63%	69%	68%	62%	67%

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

37% 33% 29% 15% 31% 10% 16%

## Methods (open participation)

As part of its participation in The National Community Survey™ (The NCST™), the City of Bloomington conducted a survey of 709 residents. Survey invitations were mailed to randomly selected households and data were collected from April 27, 2023 to June 8, 2023. The results from this main survey effort represent the most robust estimate of your residents’ opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Bloomington. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on May 25, 2023. The survey remained open for two weeks and there were 557 responses.




























The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2020 Census and 2022 American Community Survey estimates for adults in the City of Bloomington. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.\* The results of the weighting scheme for the open participation survey are presented in the following table.

\* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>

































		Unweighted	Weighted	Target*
Age	18-34	7%	23%	26%
	35-54	26%	32%	32%
	55+	68%	45%	43%
Area	District 1	25%	23%	24%
	District 2	30%	26%	25%
	District 3	28%	28%	28%
	District 4	16%	24%	23%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish ..	98%	92%	93%
	Yes, I consider myself to be of Hispanic, La..	2%	8%	7%
Housing tenure	Own	95%	75%	67%
	Rent	5%	25%	33%
Housing type	Attached	15%	43%	44%
	Detached	85%	57%	56%
Race & Hispanic origin	Not white alone	8%	29%	27%
	White alone, not Hispanic or Latino	92%	71%	73%
Sex	Man	43%	48%	48%
	Woman	57%	52%	52%
Sex/age	Man 18-34	3%	13%	13%
	Man 35-54	12%	17%	15%
	Man 55+	28%	18%	19%
	Woman 18-34	4%	12%	12%
	Woman 35-54	16%	16%	16%
	Woman 55+	37%	23%	24%

































## Open participation survey results

































This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply" or it is due to the customary practice of rounding values to the nearest whole number for a question that asked the respondent to select one answer.

































	In which district of Bloomington do you live? (Refer to map above.)	District 1		23% N=128
		District 2		25% N=141
		District 3		27% N=153
		District 4		23% N=130
		None of these/I don't live in Bloomington		1% N=5
		<b>Please rate each of the following aspects of quality of life in Bloomington.</b>	Bloomington as a place to live	Excellent
Good				51% N=284
Fair				12% N=66
Poor				4% N=20
Your neighborhood as a place to live	Excellent			41% N=225
	Good			45% N=244
	Fair			12% N=63
	Poor			3% N=15
Bloomington as a place to raise children	Excellent			29% N=127
	Good			44% N=198
	Fair			20% N=89
	Poor			7% N=32
Bloomington as a place to work	Excellent		27% N=95	
	Good		44% N=155	
	Fair		22% N=78	
	Poor		7% N=23	
Bloomington as a place to visit	Excellent		24% N=128	
	Good		50% N=266	
	Fair		15% N=78	
	Poor		10% N=55	
Bloomington as a place to retire	Excellent		22% N=91	
	Good		37% N=151	
	Fair		25% N=102	



<b>Please rate each of the following aspects of quality of life in Bloomington.</b>	Bloomington as a place to retire	Poor		17% N=69
	The overall quality of life	Excellent		24% N=134
		Good		55% N=302
		Fair		18% N=101
		Poor		3% N=16
Sense of community	Excellent		14% N=74	
	Good		37% N=199	
	Fair		37% N=199	
	Poor		13% N=69	
<b>Please rate each of the following characteristics as they relate to Bloomington as a whole.</b>	Overall economic health	Excellent		18% N=90
		Good		57% N=293
		Fair		19% N=99
		Poor		6% N=30
	Overall quality of the transportation system	Excellent		10% N=49
		Good		46% N=231
		Fair		30% N=154
		Poor		14% N=73
	Overall design or layout of residential and commercial areas	Excellent		18% N=98
		Good		48% N=260
		Fair		23% N=124
		Poor		10% N=55
	Overall quality of the utility infrastructure	Excellent		33% N=172
Good			49% N=254	
Fair			14% N=73	
Poor			3% N=14	
Overall feeling of safety	Excellent		18% N=98	
	Good		54% N=298	
	Fair		21% N=115	
	Poor		7% N=41	
Overall quality of natural environment	Excellent		38% N=206	
	Good		42% N=224	
	Fair		17% N=94	

<b>Please rate each of the following characteristics as they relate to Bloomington as a whole.</b>	Overall quality of natural environment	Poor		3% N=14
	Overall quality of parks and recreation opportunities	Excellent		41% N=224
		Good		41% N=220
		Fair		13% N=69
		Poor		5% N=29
	Overall health and wellness opportunities	Excellent		21% N=104
Good			52% N=251	
Fair			20% N=95	
Poor			7% N=35	
Overall opportunities for education, culture, and the arts	Excellent		26% N=135	
	Good		47% N=242	
	Fair		18% N=92	
	Poor		8% N=43	
Residents' connection and engagement with their community	Excellent		11% N=57	
	Good		41% N=219	
	Fair		37% N=196	
	Poor		11% N=58	
<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Recommend living in Bloomington to someone who asks	Very likely		45% N=245
		Somewhat likely		37% N=199
		Somewhat unlikely		11% N=61
		Very unlikely		7% N=37
	Remain in Bloomington for the next five years	Very likely		52% N=276
		Somewhat likely		29% N=153
		Somewhat unlikely		12% N=64
		Very unlikely		6% N=33
<b>Please rate how safe or unsafe you feel:</b>	In your neighborhood during the day	Very safe		73% N=399
		Somewhat safe		18% N=100
		Neither safe nor unsafe		4% N=22
		Somewhat unsafe		3% N=15
		Very unsafe		2% N=9
	In Bloomington's commercial areas during the day	Very safe		45% N=236
		Somewhat safe		39% N=205

































<b>Please rate how safe or unsafe you feel:</b>	In Bloomington's commercial areas during the day	Neither safe nor unsafe		9% N=50
		Somewhat unsafe		6% N=31
		Very unsafe		2% N=9
	From property crime	Very safe		36% N=195
		Somewhat safe		40% N=214
		Neither safe nor unsafe		7% N=38
		Somewhat unsafe		12% N=66
		Very unsafe		5% N=24
	From violent crime	Very safe		45% N=238
		Somewhat safe		37% N=197
		Neither safe nor unsafe		10% N=54
		Somewhat unsafe		6% N=34
		Very unsafe		2% N=12
	From fire, flood, or other natural disaster	Very safe		68% N=367
		Somewhat safe		26% N=141
Neither safe nor unsafe			4% N=21	
Somewhat unsafe			1% N=8	
Very unsafe			0% N=1	
<b>Please rate the job you feel the Bloomington community does at each of the following.</b>	Making all residents feel welcome	Excellent		26% N=132
		Good		40% N=207
		Fair		25% N=128
		Poor		9% N=48
	Attracting people from diverse backgrounds	Excellent		35% N=164
		Good		39% N=183
		Fair		20% N=95
		Poor		6% N=30
	Valuing/respecting residents from diverse backgrounds	Excellent		28% N=125
		Good		47% N=213
		Fair		19% N=85
		Poor		7% N=32
	Taking care of vulnerable residents	Excellent		20% N=75
		Good		34% N=130

<b>Please rate the job you feel the Bloomington community does at each of the following.</b>	Taking care of vulnerable residents	Fair		28% N=107
		Poor		18% N=67
<b>Please rate each of the following in the Bloomington community.</b>	Overall quality of business and service establishments	Excellent		22% N=118
		Good		51% N=276
		Fair		22% N=119
		Poor		6% N=32
	Variety of business and service establishments	Excellent		18% N=98
		Good		42% N=227
		Fair		27% N=146
		Poor		12% N=65
	Vibrancy of commercial areas	Excellent		13% N=69
		Good		37% N=203
		Fair		31% N=168
		Poor		19% N=103
	Employment opportunities	Excellent		22% N=80
		Good		49% N=177
		Fair		23% N=86
		Poor		6% N=22
	Shopping opportunities	Excellent		27% N=147
		Good		48% N=256
		Fair		16% N=84
		Poor		9% N=49
Cost of living	Excellent		6% N=34	
	Good		44% N=238	
	Fair		34% N=183	
	Poor		17% N=90	
Overall image or reputation	Excellent		21% N=110	
	Good		53% N=284	
	Fair		19% N=99	
	Poor		7% N=39	
<b>Please also rate each of the following in the Bloomington community.</b>	Traffic flow on major streets	Excellent		10% N=55
		Good		47% N=258





























Please also rate each of the following in the Bloomington community.

Traffic flow on major streets	Fair		33% N=178
	Poor		10% N=53
Ease of travel by car	Excellent		22% N=120
	Good		55% N=300
	Fair		18% N=99
	Poor		5% N=25
Ease of travel by public transportation	Excellent		5% N=17
	Good		28% N=87
	Fair		31% N=97
	Poor		36% N=115
Ease of travel by bicycle	Excellent		12% N=45
	Good		28% N=107
	Fair		32% N=119
	Poor		28% N=105
Ease of walking	Excellent		13% N=69
	Good		47% N=238
	Fair		22% N=114
	Poor		18% N=91
Well-planned residential growth	Excellent		10% N=42
	Good		43% N=178
	Fair		24% N=99
	Poor		23% N=94
Well-planned commercial growth	Excellent		12% N=50
	Good		38% N=152
	Fair		28% N=111
	Poor		21% N=86
Well-designed neighborhoods	Excellent		15% N=73
	Good		49% N=244
	Fair		29% N=144
	Poor		8% N=41
Public places where people want to spend time	Excellent		21% N=108
	Good		35% N=182

































Please also rate each of the following in the Bloomington community.

Public places where people want to spend time	Fair		30% N=158
	Poor		14% N=71
Variety of housing options	Excellent		23% N=109
	Good		38% N=183
	Fair		25% N=122
	Poor		15% N=71
Availability of affordable quality housing	Excellent		12% N=52
	Good		27% N=120
	Fair		35% N=153
	Poor		26% N=115
Overall quality of new development	Excellent		14% N=54
	Good		41% N=160
	Fair		28% N=111
	Poor		17% N=68
Overall appearance	Excellent		15% N=78
	Good		55% N=290
	Fair		25% N=132
	Poor		6% N=30
Cleanliness	Excellent		21% N=114
	Good		56% N=299
	Fair		19% N=104
	Poor		4% N=22
Water resources	Excellent		40% N=213
	Good		46% N=244
	Fair		11% N=58
	Poor		2% N=12
Air quality	Excellent		28% N=141
	Good		60% N=303
	Fair		11% N=57
	Poor		1% N=7
Availability of paths and walking trails	Excellent		40% N=214
	Good		34% N=182

































**Please also rate each of the following in the Bloomington community.**

































Availability of paths and walking trails	Fair		15% N=81
	Poor		11% N=56
Fitness opportunities	Excellent		33% N=168
	Good		39% N=202
	Fair		17% N=89
	Poor		10% N=53
Recreational opportunities	Excellent		31% N=159
	Good		48% N=246
	Fair		14% N=70
	Poor		7% N=34
Availability of affordable quality food	Excellent		18% N=93
	Good		47% N=240
	Fair		25% N=130
	Poor		10% N=50
Availability of affordable quality health care	Excellent		22% N=100
	Good		44% N=205
	Fair		26% N=122
	Poor		8% N=36
Availability of preventive health services	Excellent		20% N=84
	Good		50% N=216
	Fair		21% N=90
	Poor		9% N=40
Availability of affordable quality mental health care	Excellent		16% N=48
	Good		31% N=91
	Fair		32% N=93
	Poor		21% N=63
Opportunities to attend cultural/arts/music activities	Excellent		31% N=155
	Good		42% N=211
	Fair		20% N=100
	Poor		8% N=41
Community support for the arts	Excellent		35% N=153
	Good		39% N=171

Please also rate each of the following in the Bloomington community.





























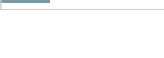

Community support for the arts	Fair		21% N=93
	Poor		5% N=22
Availability of affordable quality childcare/preschool	Excellent		15% N=35
	Good		32% N=74
	Fair		27% N=63
	Poor		27% N=62
K-12 education	Excellent		23% N=84
	Good		44% N=160
	Fair		21% N=76
	Poor		13% N=46
Adult educational opportunities	Excellent		24% N=100
	Good		47% N=195
	Fair		24% N=98
	Poor		5% N=20
Sense of civic/community pride	Excellent		14% N=73
	Good		39% N=199
	Fair		33% N=166
	Poor		13% N=68
Neighborliness of residents	Excellent		19% N=104
	Good		49% N=260
	Fair		24% N=129
	Poor		8% N=42
Opportunities to participate in social events and activities	Excellent		17% N=83
	Good		46% N=222
	Fair		27% N=132
	Poor		10% N=49
Opportunities to attend special events and festivals	Excellent		23% N=113
	Good		44% N=221
	Fair		26% N=128
	Poor		8% N=39
Opportunities to volunteer	Excellent		28% N=117
	Good		48% N=197



































<b>Please also rate each of the following in the Bloomington community.</b>	Opportunities to volunteer	Fair		16% N=66
		Poor		8% N=32
	Opportunities to participate in community matters	Excellent		20% N=91
		Good		44% N=203
		Fair		19% N=86
		Poor		17% N=77
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		20% N=96
		Good		46% N=216
		Fair		25% N=118
		Poor		8% N=39
	Access to health care	Excellent		23% N=109
		Good		56% N=258
		Fair		14% N=67
		Poor		6% N=29
	Learning about volunteering opportunities	Excellent		19% N=80
		Good		38% N=165
		Fair		29% N=124
		Poor		14% N=62
<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City of Bloomington for help or information	No		43% N=231
		Yes		57% N=307
	Contacted Bloomington elected officials to express your opinion	No		71% N=383
		Yes		29% N=153
	Attended a local public meeting	No		78% N=416
		Yes		22% N=119
	Watched a local public meeting	No		57% N=302
		Yes		43% N=229
	Volunteered your time to some group/activity	No		63% N=332
		Yes		37% N=197
	Campaigned or advocated for a local issue, cause, or candidate	No		74% N=382
		Yes		26% N=135
	Voted in your most recent local election	No		13% N=69
		Yes		87% N=454

<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Used public transportation instead of driving	No		70% N=367
		Yes		30% N=155
	Carpooled with other adults or children instead of driving alone	No		43% N=225
		Yes		57% N=304
	Walked or biked instead of driving	No		41% N=218
		Yes		59% N=310
<b>Please rate the quality of each of the following services in Bloomington.</b>	Public information services	Excellent		19% N=86
		Good		53% N=241
		Fair		20% N=92
		Poor		8% N=35
	Economic development	Excellent		13% N=53
		Good		57% N=237
		Fair		18% N=76
		Poor		12% N=48
	Traffic enforcement	Excellent		16% N=72
		Good		49% N=226
		Fair		24% N=110
		Poor		12% N=57
	Traffic signal timing	Excellent		12% N=64
		Good		46% N=239
		Fair		23% N=120
		Poor		19% N=98
	Street repair	Excellent		10% N=53
		Good		43% N=227
		Fair		31% N=167
		Poor		16% N=82
Street cleaning	Excellent		27% N=143	
	Good		53% N=284	
	Fair		13% N=70	
	Poor		7% N=35	
Street lighting	Excellent		20% N=107	
	Good		55% N=289	

































Please rate the quality of each of the following services in Bloomington.

































Street lighting	Fair		18% N=93
	Poor		7% N=36
Snow removal	Excellent		49% N=261
	Good		33% N=173
	Fair		12% N=65
	Poor		6% N=33
Sidewalk maintenance	Excellent		20% N=91
	Good		47% N=217
	Fair		23% N=105
	Poor		10% N=45
Bus or transit services	Excellent		8% N=23
	Good		41% N=113
	Fair		25% N=71
	Poor		26% N=72
Land use, planning and zoning	Excellent		17% N=61
	Good		34% N=125
	Fair		31% N=113
	Poor		19% N=69
Code enforcement	Excellent		9% N=35
	Good		43% N=161
	Fair		31% N=118
	Poor		17% N=62
Affordable high-speed internet access	Excellent		20% N=94
	Good		39% N=182
	Fair		16% N=76
	Poor		24% N=112
Garbage collection	Excellent		39% N=193
	Good		38% N=186
	Fair		13% N=65
	Poor		10% N=52
Drinking water	Excellent		69% N=366
	Good		24% N=126

































Please rate the quality of each of the following services in Bloomington.

Drinking water	Fair		6% N=31
	Poor		1% N=6
Sewer services	Excellent		45% N=219
	Good		47% N=228
	Fair		6% N=28
	Poor		3% N=13
Storm water management	Excellent		39% N=183
	Good		52% N=247
	Fair		6% N=26
	Poor		3% N=16
Utility billing	Excellent		25% N=119
	Good		57% N=271
	Fair		11% N=54
	Poor		6% N=30
Police services	Excellent		41% N=188
	Good		44% N=202
	Fair		10% N=47
	Poor		5% N=24
Crime prevention	Excellent		31% N=135
	Good		46% N=201
	Fair		13% N=56
	Poor		10% N=41
Animal control	Excellent		30% N=84
	Good		47% N=134
	Fair		16% N=45
	Poor		7% N=20
Ambulance or emergency medical services	Excellent		44% N=141
	Good		45% N=145
	Fair		9% N=30
	Poor		1% N=3
Fire services	Excellent		52% N=202
	Good		40% N=154










Please rate the quality of each of the following services in Bloomington.

Fire services	Fair		7% N=27
	Poor		1% N=4
Fire prevention and education	Excellent		35% N=120
	Good		46% N=158
	Fair		13% N=45
	Poor		6% N=20
Emergency preparedness	Excellent		30% N=98
	Good		37% N=118
	Fair		20% N=63
	Poor		14% N=44
Preservation of natural areas	Excellent		32% N=148
	Good		47% N=220
	Fair		15% N=71
	Poor		6% N=29
Bloomington open space	Excellent		23% N=108
	Good		56% N=265
	Fair		17% N=80
	Poor		4% N=19
Recycling	Excellent		34% N=174
	Good		41% N=210
	Fair		19% N=97
	Poor		6% N=32
Yard waste pick-up	Excellent		38% N=160
	Good		44% N=187
	Fair		12% N=52
	Poor		5% N=23
City parks	Excellent		42% N=211
	Good		39% N=198
	Fair		12% N=59
	Poor		8% N=40
Recreation programs or classes	Excellent		32% N=133
	Good		44% N=185

































<b>Please rate the quality of each of the following services in Bloomington.</b>	Recreation programs or classes	Fair		16% N=67
		Poor		8% N=32
	Recreation centers or facilities	Excellent		24% N=101
		Good		41% N=173
Fair			19% N=78	
Poor			16% N=68	
Health services	Excellent		22% N=81	
	Good		53% N=192	
	Fair		16% N=59	
	Poor		9% N=31	
Overall customer service by Bloomington employees	Excellent		39% N=167	
	Good		43% N=182	
	Fair		11% N=46	
	Poor		7% N=30	
<b>Please rate the following categories of Bloomington government performance.</b>	The value of services for the taxes paid to Bloomington	Excellent		13% N=62
		Good		48% N=223
		Fair		25% N=117
		Poor		14% N=63
	The overall direction that Bloomington is taking	Excellent		12% N=55
		Good		41% N=194
		Fair		25% N=119
		Poor		22% N=101
	The job Bloomington government does at welcoming resident involvement	Excellent		20% N=79
		Good		31% N=123
		Fair		27% N=108
		Poor		22% N=88
Overall confidence in Bloomington government	Excellent		12% N=60	
	Good		42% N=213	
	Fair		20% N=100	
	Poor		26% N=131	
Generally acting in the best interest of the community	Excellent		13% N=61	
	Good		42% N=199	

<b>Please rate the following categories of Bloomington government performance.</b>	Generally acting in the best interest of the community	Fair		19% N=92
		Poor		26% N=123
Being honest		Excellent		15% N=63
		Good		41% N=179
		Fair		23% N=99
		Poor		22% N=95
Being open and transparent to the public		Excellent		15% N=65
		Good		37% N=165
		Fair		23% N=104
		Poor		25% N=109
Informing residents about issues facing the community		Excellent		13% N=60
		Good		42% N=199
		Fair		19% N=89
		Poor		26% N=122
Treating all residents fairly		Excellent		13% N=56
		Good		45% N=191
		Fair		16% N=69
		Poor		25% N=108
Treating residents with respect		Excellent		23% N=100
		Good		46% N=202
		Fair		20% N=88
		Poor		12% N=52
<b>Overall, how would you rate the quality of the services provided by each of the following?</b>	The City of Bloomington	Excellent		16% N=84
		Good		54% N=274
		Fair		23% N=120
		Poor		7% N=34
The Federal Government		Excellent		1% N=4
		Good		34% N=167
		Fair		42% N=208
		Poor		23% N=114
<b>Please rate how important, if at all, you think it is for the Bloomington community to focus on each of the following in the coming two years.</b>	Overall economic health	Essential		48% N=241
		Very important		42% N=213
































Please rate how important, if at all, you think it is for the Bloomington community to focus on each of the following in the coming two years.

Overall economic health	Somewhat important		10% N=49
	Not at all important		0% N=
Overall quality of the transportation system	Essential		37% N=185
	Very important		38% N=193
	Somewhat important		17% N=84
	Not at all important		8% N=42
Overall design or layout of residential and commercial areas	Essential		27% N=136
	Very important		43% N=219
	Somewhat important		27% N=138
	Not at all important		3% N=14
Overall quality of the utility infrastructure	Essential		58% N=290
	Very important		32% N=161
	Somewhat important		8% N=38
	Not at all important		2% N=9
Overall feeling of safety	Essential		59% N=302
	Very important		29% N=146
	Somewhat important		9% N=46
	Not at all important		3% N=15
Overall quality of natural environment	Essential		39% N=197
	Very important		45% N=231
	Somewhat important		14% N=70
	Not at all important		2% N=11
Overall quality of parks and recreation opportunities	Essential		34% N=173
	Very important		49% N=253
	Somewhat important		15% N=76
	Not at all important		2% N=12
Overall health and wellness opportunities	Essential		23% N=121
	Very important		45% N=234
	Somewhat important		23% N=117
	Not at all important		8% N=43
Overall opportunities for education, culture, and the arts	Essential		20% N=100
	Very important		50% N=254



































































<b>Please rate how important, if at all, you think it is for the Bloomington community to focus on each of the following in the coming two years.</b>	Overall opportunities for education, culture, and the arts	Somewhat important		18% N=91
		Not at all important		12% N=60
	Residents' connection and engagement with their community	Essential		23% N=117
		Very important		44% N=227
		Somewhat important		25% N=127
		Not at all important		8% N=41
<b>In a typical week (when weather allows), how often do you use each of the following travel modes for work or personal reasons?</b>	Gasoline or diesel-fueled passenger vehicle or motorcycle	Never		7% N=37
		1-2 days		7% N=37
		3-5 days		36% N=184
		6-7 days		49% N=251
	Electric passenger vehicle or motorcycle	Never		96% N=484
		1-2 days		2% N=12
		3-5 days		1% N=4
		6-7 days		1% N=4
	Public transportation (bus, light rail, shuttle, van)	Never		86% N=439
		1-2 days		11% N=54
		3-5 days		2% N=11
		6-7 days		1% N=5
	Bicycle (non-electric)	Never		65% N=328
		1-2 days		24% N=119
		3-5 days		10% N=49
		6-7 days		1% N=7
Electric bicycle or moped	Never		92% N=461	
	1-2 days		5% N=24	
	3-5 days		1% N=6	
	6-7 days		2% N=9	
Scooter, skateboard, or wheelchair	Never		98% N=495	
	1-2 days		1% N=6	
	3-5 days		0% N=	
	6-7 days		1% N=5	
Walking	Never		21% N=106	
	1-2 days		37% N=186	

<b>In a typical week (when weather allows), how often do you use each of the following travel modes for work or personal reasons?</b>	Walking	3-5 days		29% N=146
		6-7 days		14% N=71
<b>How much of a problem, if at all, have each of the following issues been for you over the past year?</b>	Unemployment or losing your job	Major problem		5% N=26
		Moderate problem		1% N=6
		Minor problem		5% N=23
		Not a problem		89% N=441
Difficulty buying or accessing food (due to financial, mobility/transportation, or other constraints)	Major problem		3% N=16	
	Moderate problem		7% N=37	
	Minor problem		10% N=52	
	Not a problem		79% N=400	
Homelessness, unstable housing, or poor-quality/unsafe housing	Major problem		3% N=12	
	Moderate problem		1% N=4	
	Minor problem		3% N=16	
	Not a problem		93% N=459	
Discrimination or unfair treatment because of your race or ethnicity	Major problem		3% N=16	
	Moderate problem		2% N=8	
	Minor problem		7% N=35	
	Not a problem		88% N=441	
Social isolation, loneliness, or grief/loss of a loved one	Major problem		4% N=20	
	Moderate problem		10% N=50	
	Minor problem		19% N=97	
	Not a problem		67% N=331	
Struggling with work, relationships, or daily life because of depression, anxiety, or feelings of sadness	Major problem		6% N=29	
	Moderate problem		9% N=43	
	Minor problem		16% N=81	
	Not a problem		69% N=348	
An injury, health condition, or disability that impacts your daily life (physical, mental, or neurological)	Major problem		8% N=40	
	Moderate problem		6% N=28	
	Minor problem		14% N=72	
	Not a problem		72% N=365	
"Long COVID" or lasting impacts/symptoms from COVID-19	Major problem		1% N=7	
	Moderate problem		4% N=20	

<b>How much of a problem, if at all, have each of the following issues been for you over the past year?</b>	"Long COVID" or lasting impacts/symptoms from COVID-19	Minor problem		8% N=41
		Not a problem		86% N=424
	Impacts from drug or alcohol use (including a loved one's drug/alcohol use)	Major problem		3% N=14
		Moderate problem		3% N=16
		Minor problem		10% N=49
		Not a problem		84% N=423
	Lasting impacts from childhood abuse, trauma, or neglect	Major problem		3% N=15
		Moderate problem		2% N=10
Minor problem			8% N=42	
Not a problem			86% N=425	
Impacts from trauma experienced as an adult (e.g., exposure to military combat, violent crime, life-threatening incident, etc.)	Major problem		2% N=11	
	Moderate problem		2% N=11	
	Minor problem		10% N=49	
	Not a problem		86% N=427	
<b>Please rate each of the following in the Bloomington community.</b>	Public art that celebrates diversity	Excellent		23% N=78
		Good		45% N=152
		Fair		20% N=67
		Poor		11% N=38
	Public events that celebrate diverse perspectives and cultures	Excellent		23% N=82
		Good		44% N=160
		Fair		23% N=85
		Poor		10% N=35
Please indicate whether you agree or disagree with the following statement: "I make a living wage (enough to meet my basic needs)."	Strongly agree		61% N=300	
	Somewhat agree		26% N=128	
	Somewhat disagree		9% N=46	
	Strongly disagree		4% N=19	
<b>In general, how many times do you:</b>	Access the internet from your home	Several times a day		78% N=395
		Once a day		9% N=47
		A few times a week		3% N=17
		Every few weeks		5% N=24
		Less often or never		4% N=21
	Access the internet from your cell phone	Several times a day		87% N=436

<b>In general, how many times do you:</b>	Access the internet from your cell phone	Once a day	4% N=19
		A few times a week	3% N=16
		Every few weeks	1% N=5
		Less often or never	5% N=25
Visit social media sites	Several times a day	62% N=314	
	Once a day	15% N=74	
	A few times a week	7% N=38	
	Every few weeks	3% N=17	
	Less often or never	13% N=65	
Use or check email	Several times a day	62% N=415	
	Once a day	15% N=75	
	A few times a week	2% N=12	
	Every few weeks	0% N=2	
	Less often or never	0% N=	
Share your opinions online	Several times a day	9% N=44	
	Once a day	5% N=23	
	A few times a week	12% N=61	
	Every few weeks	27% N=132	
	Less often or never	47% N=234	
Shop online	Several times a day	7% N=34	
	Once a day	5% N=24	
	A few times a week	38% N=191	
	Every few weeks	41% N=207	
	Less often or never	10% N=51	
Please rate your overall health.	Excellent	21% N=108	
	Very good	46% N=236	
	Good	25% N=125	
	Fair	7% N=34	
	Poor	1% N=6	
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive	0% N=2	
	Somewhat positive	16% N=81	
	Neutral	39% N=199	

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Somewhat negative		39% N=195
	Very negative		6% N=29
How many years have you lived in Bloomington?	Less than 2 years		7% N=36
	2-5 years		21% N=107
	6-10 years		17% N=86
	11-20 years		14% N=70
	More than 20 years		41% N=208
Which best describes the building you live in?	Single-family detached home		55% N=282
	Townhouse or duplex (may share walls but no units above ..		15% N=76
	Condominium or apartment (have units above or below you)		27% N=137
	Other		2% N=13
Do you rent or own your home?	Rent		25% N=125
	Own		75% N=368
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300		2% N=9
	\$300 to \$599		4% N=18
	\$600 to \$999		11% N=55
	\$1,000 to \$1,499		33% N=165
	\$1,500 to \$2,499		40% N=200
	\$2,500 to \$3,999		5% N=27
	\$4,000 to \$6,999		4% N=20
	\$7,000 to \$9,999		1% N=7
	\$10,000 or more		0% N=2
Do any children 17 or under live in your household?	No		74% N=373
	Yes		26% N=134
Are you or any other members of your household aged 65 or older?	No		69% N=350
	Yes		31% N=158
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		5% N=24
	\$25,000 to \$49,999		10% N=50
	\$50,000 to \$74,999		21% N=106
	\$75,000 to \$99,999		16% N=79
	\$100,000 to \$149,999		20% N=103
	\$150,000 to \$199,999		11% N=54

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	\$200,000 to \$299,999		15% N=76
	\$300,000 or more		3% N=13
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		92% N=464
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanis..		8% N=40
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native		9% N=46
	Asian		7% N=34
	Black or African American		5% N=24
	Native Hawaiian or Other Pacific Islander		2% N=10
	White		64% N=417
	A race not listed		13% N=64
	In which category is your age?	18-24 years	
25-34 years			24% N=121
35-44 years			14% N=74
45-54 years			20% N=104
55-64 years			10% N=54
65-74 years			18% N=93
75 years or older			11% N=58
What is your gender?	Woman		50% N=253
	Man		47% N=237
	Identify in another way		4% N=20
If you identify in another way, how would you describe your gender?	Non-binary		75% N=15
	Two-spirit		25% N=5
	Identify in another way		0% N=
How did you hear about this survey? (Select all that apply.)	The City's website		5% N=25
	The City's social media (Facebook, Twitter, Instagram,...		5% N=27
	Received an email from the City		79% N=408
	In a City newsletter or utility bill		2% N=11
	Received a postcard or letter from the City		1% N=8
	Nextdoor		2% N=10
	In my Facebook feed		0% N=1
	Saw it on the City's cable channel		0% N=
	Saw it in a newspaper article or ad (hard copy or online)		2% N=11

How did you hear about this survey? (Select all that apply.)		4% N=20
Heard about it from a family member, friend or neighbor	2% N=11	
Heard about it from a business or social organization in my co..	0% N=2	
Polco's weekly email	0% N=2	
Polco social media post	1% N=5	
On my Polco feed	2% N=10	
Other		

# The City of Bloomington 2023 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

## 1. Please rate each of the following aspects of quality of life in Bloomington.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Bloomington as a place to live .....	1	2	3	4	5
Your neighborhood as a place to live .....	1	2	3	4	5
Bloomington as a place to raise children .....	1	2	3	4	5
Bloomington as a place to work.....	1	2	3	4	5
Bloomington as a place to visit.....	1	2	3	4	5
Bloomington as a place to retire .....	1	2	3	4	5
The overall quality of life in Bloomington .....	1	2	3	4	5
Sense of community .....	1	2	3	4	5

## 2. Please rate each of the following characteristics as they relate to Bloomington as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Bloomington.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Bloomington.....	1	2	3	4	5
Overall design or layout of Bloomington's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) .....	1	2	3	4	5
Overall quality of the utility infrastructure in Bloomington (water, sewer, storm water, electric/gas, broadband) .....	1	2	3	4	5
Overall feeling of safety in Bloomington.....	1	2	3	4	5
Overall quality of natural environment in Bloomington.....	1	2	3	4	5
Overall quality of parks and recreation opportunities .....	1	2	3	4	5
Overall health and wellness opportunities in Bloomington.....	1	2	3	4	5
Overall opportunities for education, culture, and the arts .....	1	2	3	4	5
Residents' connection and engagement with their community .....	1	2	3	4	5

## 3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Bloomington to someone who asks .....	1	2	3	4	5
Remain in Bloomington for the next five years .....	1	2	3	4	5

## 4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Bloomington's commercial areas during the day .....	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime .....	1	2	3	4	5	6
From fire, flood, or other natural disaster.....	1	2	3	4	5	6

## 5. Please rate the job you feel the Bloomington community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome .....	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds .....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.) .....	1	2	3	4	5

## 6. Please rate each of the following in the Bloomington community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Bloomington .....	1	2	3	4	5
Variety of business and service establishments in Bloomington .....	1	2	3	4	5
Vibrancy of shopping areas .....	1	2	3	4	5
Employment opportunities.....	1	2	3	4	5
Shopping opportunities .....	1	2	3	4	5
Cost of living in Bloomington.....	1	2	3	4	5
Overall image or reputation of Bloomington.....	1	2	3	4	5



**7. Please also rate each of the following in the Bloomington community.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets .....	1	2	3	4	5
Ease of travel by car in Bloomington.....	1	2	3	4	5
Ease of travel by public transportation in Bloomington .....	1	2	3	4	5
Ease of travel by bicycle in Bloomington .....	1	2	3	4	5
Ease of walking in Bloomington.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Public places where people want to spend time .....	1	2	3	4	5
Variety of housing options .....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Bloomington.....	1	2	3	4	5
Overall appearance of Bloomington .....	1	2	3	4	5
Cleanliness of Bloomington .....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.) .....	1	2	3	4	5
Air quality .....	1	2	3	4	5
Availability of paths and walking trails .....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) ...	1	2	3	4	5
Recreational opportunities .....	1	2	3	4	5
Availability of affordable quality food .....	1	2	3	4	5
Availability of affordable quality health care .....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care .....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities .....	1	2	3	4	5
Community support for the arts .....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education .....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride .....	1	2	3	4	5
Neighborliness of residents in Bloomington .....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer .....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5
Access to health care.....	1	2	3	4	5
Learning about volunteering opportunities .....	1	2	3	4	5

**8. Please indicate whether or not you have done each of the following in the last 12 months.**

	<u>No</u>	<u>Yes</u>
Contacted the City of Bloomington (in-person, phone, email, or web) for help or information .....	1	2
Contacted Bloomington elected officials (in-person, phone, email, or web) to express your opinion .....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.) .....	1	2
Watched (online or on television) a local public meeting .....	1	2
Volunteered your time to some group/activity in Bloomington .....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving .....	1	2

# The City of Bloomington 2023 Community Survey

## 9. Please rate the quality of each of the following services in Bloomington.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.).....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space and greenbelts).....	1	2	3	4	5
Bloomington open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Health services.....	1	2	3	4	5
Overall customer service by Bloomington employees (police, receptionists, planners, etc.).....	1	2	3	4	5

## 10. Please rate the following categories of Bloomington government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Bloomington.....	1	2	3	4	5
The overall direction that Bloomington is taking.....	1	2	3	4	5
The job Bloomington government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Bloomington government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

## 11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Bloomington.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

**12. Please rate how important, if at all, you think it is for the Bloomington community to focus on each of the following in the coming two years.**

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Bloomington.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Bloomington.....	1	2	3	4
Overall design or layout of Bloomington’s residential and commercial areas (e.g., homes, buildings, streets, parks, etc.).....	1	2	3	4
Overall quality of the utility infrastructure in Bloomington (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4
Overall feeling of safety in Bloomington.....	1	2	3	4
Overall quality of natural environment in Bloomington.....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Bloomington.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents’ connection and engagement with their community.....	1	2	3	4

**13. In a typical week (when weather allows), how often do you use each of the following travel modes for work or personal reasons?**

	<u>Never</u>	<u>1-2 days</u>	<u>3-5 days</u>	<u>6-7 days</u>
Gasoline or diesel-fueled passenger vehicle or motorcycle.....	1	2	3	4
Electric passenger vehicle or motorcycle.....	1	2	3	4
Public transportation (bus, light rail, shuttle, van).....	1	2	3	4
Bicycle (non-electric).....	1	2	3	4
Electric bicycle or moped.....	1	2	3	4
Scooter, skateboard, or wheelchair.....	1	2	3	4
Walking.....	1	2	3	4

**14. How much of a problem, if at all, have each of the following issues been for you over the past year?**

	<u>Major problem</u>	<u>Moderate problem</u>	<u>Minor problem</u>	<u>Not a problem</u>
Unemployment or losing your job.....	1	2	3	4
Difficulty buying or accessing food (due to financial, mobility/transportation, or other constraints).....	1	2	3	4
Homelessness, unstable housing, or poor-quality/unsafe housing.....	1	2	3	4
Discrimination or unfair treatment because of your race or ethnicity.....	1	2	3	4
Social isolation, loneliness, or grief/loss of a loved one.....	1	2	3	4
Struggling with work, relationships, or daily life because of depression, anxiety, or feelings of sadness.....	1	2	3	4
An injury, health condition, or disability that impacts your daily life (physical, mental, or neurological).....	1	2	3	4
“Long COVID” or lasting impacts/symptoms from COVID-19.....	1	2	3	4
Impacts from drug or alcohol use (including a loved one’s drug/alcohol use).....	1	2	3	4
Lasting impacts from childhood abuse, trauma, or neglect.....	1	2	3	4
Impacts from trauma experienced as an adult (e.g., exposure to military combat, violent crime, life-threatening incident, etc.).....	1	2	3	4

**15. Please rate each of the following in the Bloomington community.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don’t know</u>
Public art that celebrates diversity.....	1	2	3	4	5
Public events that celebrate diverse perspectives and cultures.....	1	2	3	4	5

**16. Please indicate whether you agree or disagree with the following statement: “I make a living wage (enough to meet my basic needs).”**

- Strongly agree     
  Somewhat agree     
  Somewhat disagree     
  Strongly disagree     
  Don’t know

# The City of Bloomington 2023 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

<b>D1. In general, how many times do you:</b>	Several <u>times a day</u>	Once <u>a day</u>	A few times <u>a week</u>	Every <u>few weeks</u>	Less often <u>or never</u>	Don't <u>know</u>
Access the internet from your home using a computer, laptop, or tablet computer.....	1	2	3	4	5	6
Access the internet from your cell phone .....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc. ....	1	2	3	4	5	6
Use or check email .....	1	2	3	4	5	6
Share your opinions online .....	1	2	3	4	5	6
Shop online .....	1	2	3	4	5	6

**D2. Please rate your overall health.**

- Excellent     Very good     Good     Fair     Poor

**D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?**

**Do you think the impact will be:**

- Very positive     Somewhat positive     Neutral     Somewhat negative     Very negative

**D4. How many years have you lived in Bloomington?**

- Less than 2 years  
 2-5 years  
 6-10 years  
 11-20 years  
 More than 20 years

**D5. Which best describes the building you live in?**

- Single-family detached home  
 Townhouse or duplex (may share walls but no units above or below you)  
 Condominium or apartment (have units above or below you)  
 Mobile home  
 Other

**D6. Do you rent or own your home?**

- Rent  
 Own

**D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?**

- Less than \$300             \$2,500 to \$3,999  
 \$300 to \$599             \$4,000 to \$6,999  
 \$600 to \$999             \$7,000 to \$9,999  
 \$1,000 to \$1,499         \$10,000 or more  
 \$1,500 to \$2,499

**D8. Do any children 17 or under live in your household?**

- No     Yes

**D9. Are you or any other members of your household aged 65 or older?**

- No     Yes

**D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)**

- Less than \$25,000     \$100,000 to \$149,999  
 \$25,000 to \$49,999     \$150,000 to \$199,999  
 \$50,000 to \$74,999     \$200,000 to \$299,999  
 \$75,000 to \$99,999     \$300,000 or more

**D11. Are you of Hispanic, Latino/a/x, or Spanish origin?**

- No     Yes

**D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)**

- American Indian or Alaskan Native  
 Asian  
 Black or African American  
 Native Hawaiian or Other Pacific Islander  
 White  
 A race not listed

**D13. In which category is your age?**

- 18-24 years             55-64 years  
 25-34 years             65-74 years  
 35-44 years             75 years or older  
 45-54 years

**D14. What is your gender?**

- Woman  
 Man  
 Identify in another way → go to D14a

**D14a. If you identify in another way, how would you describe your gender?**

- Agender/I don't identify with any gender  
 Genderqueer/gender fluid  
 Non-binary  
 Transgender man  
 Transgender woman  
 Two-spirit  
 Identify in another way

**Thank you!**

Please return the completed survey in the postage-paid envelope to:  
**National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502**