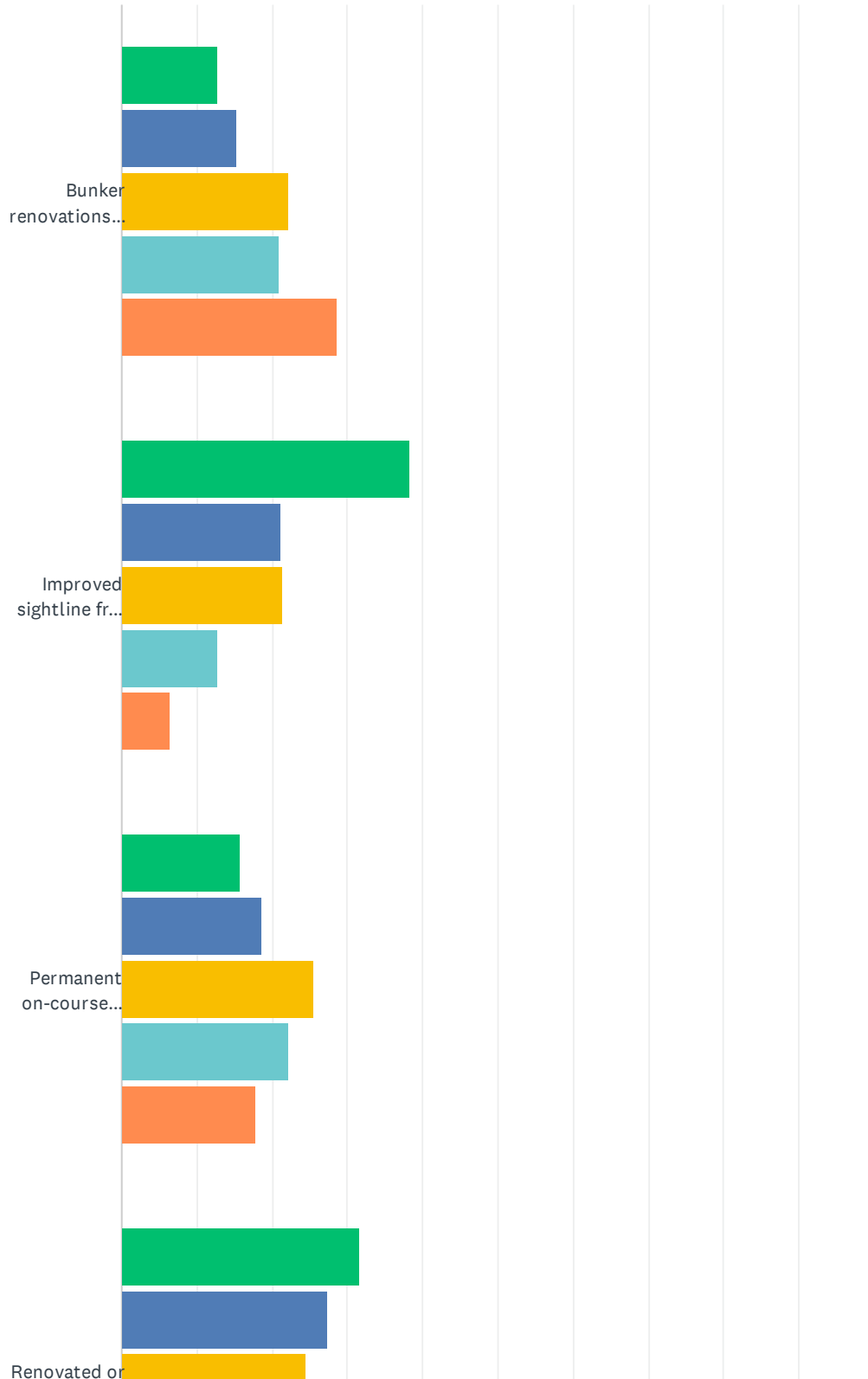
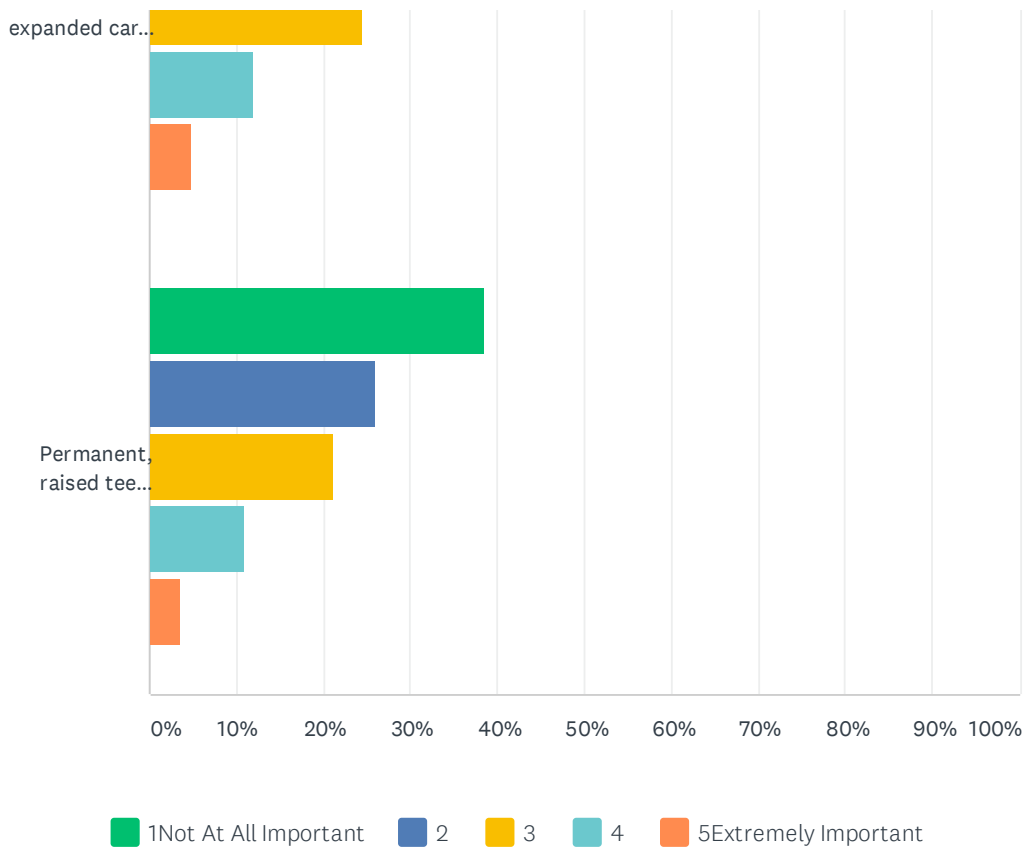


Q1 On a scale of 1-5, with 5 being extremely important and 1 being not at all important, please rate the following potential course improvement options:

Answered: 681 Skipped: 2



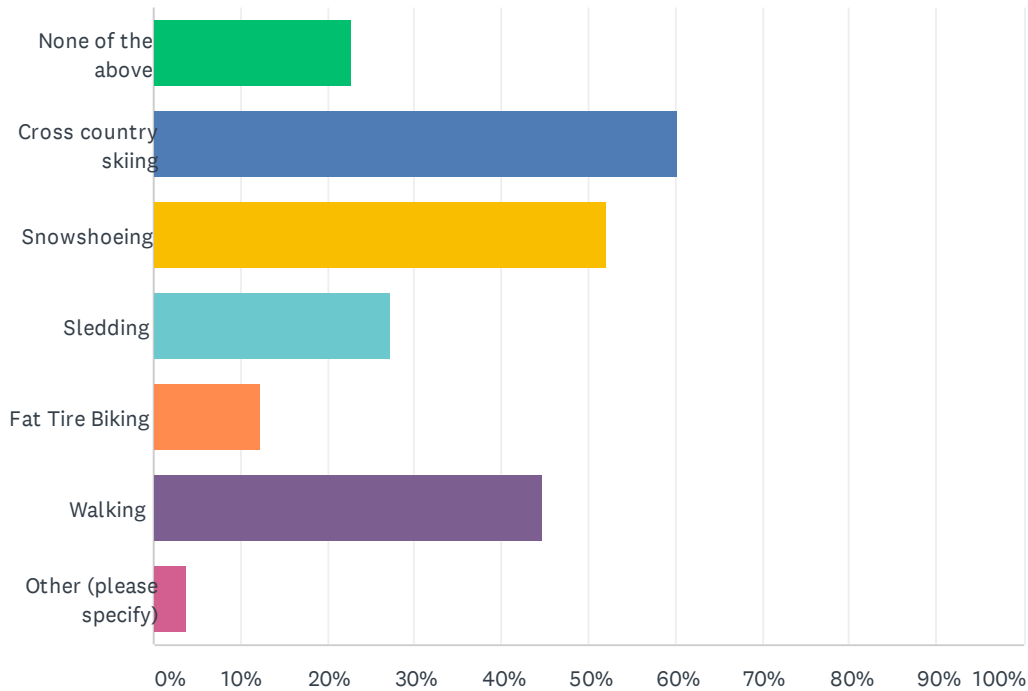
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	1 NOT AT ALL IMPORTANT	2	3	4	5 EXTREMELY IMPORTANT	TOTAL
Bunker renovations (including resizing and removal of bunkers)	12.81% 87	15.32% 104	22.24% 151	20.91% 142	28.72% 195	679
Improved sightline from the tee to the green on Hole #2	38.20% 259	21.09% 143	21.39% 145	12.83% 87	6.49% 44	678
Permanent on-course restroom facilities with drinking fountains and vending machines	15.61% 106	18.70% 127	25.63% 174	22.24% 151	17.82% 121	679
Renovated or expanded cart paths	31.50% 212	27.34% 184	24.52% 165	11.89% 80	4.75% 32	673
Permanent, raised tee boxes for the forward "River" tees	38.40% 260	26.00% 176	21.12% 143	10.93% 74	3.55% 24	677

Q2 Regardless of whether you personally participate in them, which of the following activities would you support being offered at Dwan Golf Course in the winter? (select all that apply)

Answered: 678 Skipped: 5



ANSWER CHOICES	RESPONSES
None of the above	22.86% 155
Cross country skiing	60.32% 409
Snowshoeing	52.06% 353
Sledding	27.14% 184
Fat Tire Biking	12.39% 84
Walking	44.84% 304
Other (please specify)	3.69% 25
Total Respondents: 678	

#	OTHER (PLEASE SPECIFY)	DATE
1	Have clubhouse open if these activities are offered	7/26/2021 3:46 AM
2	Taking care not to damage the golf course	7/23/2021 9:03 AM
3	Hard course.	7/22/2021 3:39 PM
4	Platform tennis	7/22/2021 1:20 PM
5	Anything listed here that would not damage the course	7/22/2021 11:31 AM

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6	Any of the above to expand year round use of the property	7/21/2021 2:41 PM
7	Soccer golf	7/20/2021 9:17 PM
8	Card playing in club house	7/20/2021 7:20 PM
9	Frisbee Golf (like Brookview)	7/20/2021 10:38 AM
10	Snowmobiling	7/20/2021 8:45 AM
11	As long as no damage to the course. All of them.	7/20/2021 8:42 AM
12	We are in FL all winter & don't live in immediate area	7/19/2021 10:12 PM
13	restaurant	7/19/2021 6:12 PM
14	Mom	7/19/2021 6:08 PM
15	Social gatherings	7/19/2021 6:07 PM
16	Snow golf driving range	7/19/2021 4:35 PM
17	Lunch and Breakfast	7/19/2021 4:07 PM
18	as long as they dont damage the course... why wouldn't we encourage all types of activity?	7/19/2021 2:48 PM
19	Disc Golf	7/19/2021 2:46 PM
20	Groomed trail for Fat Tire bike riding	7/19/2021 2:37 PM
21	Biking	7/19/2021 2:01 PM
22	whatever makes you money.	7/19/2021 1:37 PM
23	Cards and lunches in a new clubhouse	7/19/2021 1:29 PM
24	Nothing that hurts the golf course conditions.	7/19/2021 1:24 PM
25	Fat tire biking only if does not result in any damage to the turf.	7/19/2021 1:21 PM

Q3 Use the text field below to tell us anything else that is on your mind about the golf course. What is missing from the course itself, and what else do you want us to know that hasn't already been mentioned?

Answered: 409 Skipped: 274

#	RESPONSES	DATE
1	Remove the tall tree on the left side on hole 5. When the tees are set up on the left box a lot of players hit that tree. It would help speed play.	7/30/2021 8:34 PM
2	The golf course is great as is. It's always in great shape, the landscaping and flowers are beautiful. A gem in Bloomington.	7/30/2021 6:48 PM
3	Stop using river sand in the bunkers	7/28/2021 9:49 AM
4	Some spots are dangerously close, such as 2nd green and third tee; and the tee of the par three and green of the previous hole that are near the putting green. Safety improvements would be valuable and appreciated.	7/27/2021 9:09 PM
5	New club house with restaurant and larger. Capacity!	7/27/2021 12:31 PM
6	Sand in sand traps	7/27/2021 11:52 AM
7	serving wine at clubhouse	7/27/2021 11:32 AM
8	Remodel club house. Add restaurant with improved menu. Build to accommodate weddings and banquets.	7/27/2021 9:49 AM
9	Improvement of an outdoor patio for post round eating and drinking.	7/26/2021 2:48 PM
10	Replace the gravel in the bunkers with sand. Cost of golfing is too high for members. Look at Costco parking lot and learn how to stripe the lot.	7/26/2021 1:56 PM
11	Would like a couple of tap beer selections. Landscape timber's around flowers need replacing. Mostly, I'm very pleased with conditions at Dawn.	7/26/2021 9:38 AM
12	Bunkers probably don't need to be changed just better sand added.	7/26/2021 3:46 AM
13	Love the course!	7/25/2021 6:27 PM
14	Provide wine. We would then stay at the course to enjoy a hamburger, fries and camaraderie	7/25/2021 4:19 PM
15	Improve the sand in bunkers. Allow individual payment online.	7/24/2021 10:13 PM
16	A new clubhouse is DEFINITELY needed! Given the limited space I think a 2 level clubhouse would be really cool. With the restaurant and a deck on the upper level overlooking the course.	7/24/2021 6:31 PM
17	It is always backed up and we are always waiting 5-15 minutes at each tee. I would rather pay a little more for longer time between start times	7/24/2021 12:19 PM
18	I thoroughly enjoy playing at this marvelous impeccably maintained course that is in the middle of a well- established neighborhood. However, I assume that this land in Bloomington is quite valuable, and therefore my biggest concern is that this property will eventually be sold to a developer who will build single and multiple family homes on it. A few other golf courses in the Twin Cities area have experienced that fate, and I hope that doesn't happen with Dwan anytime soon! As far as what is missing, it would be nice to have two par fives and two par threes on both the front and back nine (so that the course is a Par 72), but I can't see that happening, as the course is pretty much shoe-horned into the surrounding neighborhood as it is.	7/24/2021 11:15 AM
19	Love the course for "mature " golfers. Walker for many, and terrain pleasing. Would be pleased with an upgrade of club house.	7/24/2021 11:05 AM
20	Switch number 10 hole to be number 1 number 1 to be the number 10 hole to many people are confused if they have never played hear before	7/23/2021 8:46 PM

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21	Maybe the Clubhouse inside could use a bit of facelift. The area where people go to check in & ask questions is dark & not welcoming - maybe that's Covid related, but let's make it nicer for the employees that support this wonderful course!	7/23/2021 8:33 PM
22	add distance markers on the tee boxes (adding grey and green markers, in addition to the brown ones already there)	7/23/2021 1:41 PM
23	Better discount for patron card holders.	7/23/2021 11:06 AM
24	very nice course as is.	7/23/2021 10:49 AM
25	Unlimited Golf Membership	7/23/2021 9:38 AM
26	Clubhouse upgrade	7/23/2021 9:03 AM
27	This is one of my favorite public courses - well maintained, reasonable green fees and availability of tee times. I am hoping that continues	7/23/2021 8:46 AM
28	Any possibility of lengthening to have two more par 5s?	7/22/2021 9:33 PM
29	Breakfast	7/22/2021 4:51 PM
30	The flower boxes and other greenery around the course is fabulous. Hats off to whomever tends to their nurturing. Don't mess up a good thing just to spend some money or give a contract out to a close personal friend of a council member.	7/22/2021 4:23 PM
31	Everything needs to be redone. Course isn't worth playing. Also get better golf carts.	7/22/2021 3:39 PM
32	On course portable johns would make an immediate impact for me. No need to make them permanent and no need for vending machines.	7/22/2021 2:39 PM
33	Hole # 2 should have a way to signal players are clear from drives and make players aware of the possibility of drives reaching the green	7/22/2021 1:20 PM
34	Update the club house, more food choices.	7/22/2021 1:19 PM
35	The course has been there a long time and good to play. My biggest thing is the rockiness of the traps in areas. with more people playing, monitor the speed of play.	7/22/2021 11:42 AM
36	Edina upgraded their public courses, happy to see Bloomington looking at changes. Driving range, buy any land available near bluff to expand.	7/22/2021 11:31 AM
37	Larger clubhouse	7/22/2021 10:48 AM
38	All the employees are wonderful.	7/22/2021 9:04 AM
39	Add on to or replace building large enough to handle sit down dinners after golf tournaments. which in turn would mean full food menus and upgrade to full liquor license. Full breakfast menu, as was served in the past. Beverage cart service. Add driving range to course.	7/22/2021 8:38 AM
40	Prefer to pay for rounds when we arrive.	7/22/2021 7:37 AM
41	A driving range would be helpful.	7/21/2021 9:10 PM
42	The greens are great now. The aprons could be better. We need new grass on the fairways. It seems sparse last year in this year. And of course a new Clubhouse they could terminate Our Guest days for the 18-hole and perhaps weddings and other events to bring in money to Bloomington	7/21/2021 8:02 PM
43	More rakes	7/21/2021 3:49 PM
44	Dwan needs a new clubhouse, ideally with banquet facilities and expanded food and drink choices.	7/21/2021 3:17 PM
45	I wish the course could be just a little longer	7/21/2021 3:07 PM
46	Hate the bunkers the most: please put sand in them as a top priority; some of the edges are quite steep (but then I shouldn't get in them in the first place I suppose). The course is kept in very good shape and the flowerbeds are beautiful. I enjoy playing at Dwan on the ladies Tuesday morning league.	7/21/2021 2:41 PM
47	We should have a decent club house, the one we have is embarrassing.	7/21/2021 2:26 PM

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48	I have heard discussion regarding renovating the bunkers and using imported white sand which is very expensive, or so I'm told. We need SAND in the bunkers, not dirt, which is what we currently have. If they choose to spend extra to get white sand fine, but at least get sand, any sand would be a big improvement from the dirt and rocks we now have.	7/21/2021 1:02 PM
49	We need a new club house even if its two story with an elevator With pro shop and offices snack bar on lower level and an upstairs food and Beverage for lunches and venue for guest days ,weddings etc to bring revenue into Bloomington Why give it all to mn valley And Dwan could be more cost affective for our members and residents who rent or use it	7/21/2021 12:55 PM
50	Screening on tee boxes next to the road (par 3s on 110th(?). Cars are very distracting	7/21/2021 11:31 AM
51	Na	7/21/2021 10:52 AM
52	Love this course..Highland Bloomington...especially great for young families , teens and seniors. Always so beautifully kept up. Great driving range. Always helpful pleasant people working the desk. Reasonably priced. Sad that so many executive courses have been eliminated.	7/21/2021 9:47 AM
53	Please put real sand in the bunkers.	7/21/2021 8:26 AM
54	Manage tee times online without calling. Dont charge card when making times for more than one.	7/21/2021 7:45 AM
55	Do not need vending machines on the course. It may create more litter	7/21/2021 6:53 AM
56	The 9 th hole has a large trap protecting the left side of the green. It creates a poor traffic flow from the cart path to the green and moving to the 10th tee. Split the trap or make it smaller to allow natural egress to 10th and speed up play.	7/21/2021 6:24 AM
57	If the clubhouse is not improved/enlarged there should be better outside sitting areas. There is no shade or quiet areas outside.	7/21/2021 1:22 AM
58	Upgrade in the food and beverage offerings	7/20/2021 11:42 PM
59	The course needs a driving range. And the chipping area needs an upgrade.	7/20/2021 11:05 PM
60	High grade of sand in the bunkers. That's the biggest need and where the money should be spent	7/20/2021 10:15 PM
61	The sand in the bunkers is too "crunchy". The bunkers give the course a lot of "interest", but the quality of the sand needs a lot of improvement.	7/20/2021 9:55 PM
62	The planters on the tees are missing the tall flowers there are barren spots. In the past those flower boxes were packed full and looked special. They look unfinished and skimpy. Please put duplicate the previous look	7/20/2021 9:50 PM
63	Flip the front and back nine.	7/20/2021 9:17 PM
64	For the number of time our group has played Dwan we are extremely impressed how well maintained the course is for a public course. Keep up the good work!	7/20/2021 8:36 PM
65	Feel that the food quality has definitely gone down in the restaurant. We would eat lunch there more often if it improved. Course is in great shape this year considering how dry it is. New sand in the traps would be good, stones aren't good!	7/20/2021 8:01 PM
66	I would love to see the bunkers filled with sand instead of the dirt found in the presently. The dirt gets so hard it is impossible to actually make a real "bunker shot."	7/20/2021 7:49 PM
67	Update the clubhouse and improve on food and beverage offerings.	7/20/2021 7:36 PM
68	Love all the natural areas on the course	7/20/2021 7:33 PM
69	Top Management more engaged with patrons. Lower cost of golf More smiles from staff. Food prices are way too high and not enough variety.	7/20/2021 7:20 PM
70	It appears to me that the course is not as well maintained as it was a few years ago... In addition I have quit playing there as have some others for a couple of reasons #1 way over priced.	7/20/2021 7:17 PM
71	N/a	7/20/2021 6:53 PM

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72	It's something very minor, but more pins on the practice green would be appreciated. Sometimes there are many people on the green and four pins aren't enough. More pins, perhaps six, would prevent any issues	7/20/2021 5:59 PM
73	Updated clubhouse!!! Outdoor grill and concessions at turn!!	7/20/2021 5:51 PM
74	People come to Dwan to enjoy golf and then try to figure out where to eat and drink afterward. This is a huge loss of earning potential for the course. A new clubhouse could serve the golfers and the community as an event center. It would greatly improve the golf course and could even make money for our city when it is rented out for private events or for golfing tournaments. The course is so beautiful and well-kept. Why not capitalize on this investment? As a public course, Dwan should seek to better serve the community. Dwan is a very playable course; one that golfers of many ability levels can enjoy. Make less busy times more affordable and accessible to youth and under-privileged. Support Youth Oncourse, which makes golf affordable to youth during less busy times. As a public course, serving youth and the underprivileged should be a priority. The course belongs to Bloomington and should exist to make our community special and unique; to improve the quality of life of our residents. Make golf, a lifelong sport that enhances physical and spiritual wellness, accessible and available to all. Improve the quality of life of Bloomington residents now and into the future. Strong and healthy communities support thriving school systems, strong economies, and better property values. Dwan, along with our other community resources, should exist to improve the quality of life of all Bloomington residents. Any money it makes should be a perk and not a direct goal. The goal is making Bloomington a place people want to live, enjoy living in, and thrive, learn, and grow in.	7/20/2021 5:01 PM
75	The investment should continue to be on the course and its health..	7/20/2021 4:43 PM
76	Course is in great shape. Would be nice if the patio was nicer. GPS on the carts would be a plus.	7/20/2021 3:59 PM
77	I think the locations of the bunkers are fine, but PLEASE remove the rocks from the sand!	7/20/2021 3:37 PM
78	It's my favorite course	7/20/2021 2:49 PM
79	Gluten Free bread for sandwiches or a soup option would be a good addition for the lunch menu. Fresh fruit would also be good.	7/20/2021 2:19 PM
80	Pricing is out of line compared to other courses of similar size.	7/20/2021 2:11 PM
81	Updating the Club House! Maybe having an outdoor sitting area to enjoy the golfers coming in on 18!	7/20/2021 1:52 PM
82	Expanded golf practice facility	7/20/2021 1:40 PM
83	Course has been well maintained the past 3 years please keep it up.	7/20/2021 1:35 PM
84	better upkeep on greens	7/20/2021 1:21 PM
85	The bunkers are fine, except for the material, which seems more like dirt than sand. I love the course, considering it's size. Well taken care of. One key improvement I would like to see from Bloomington is to help the local youth get into golf (lessons & play). The recent removal of Hyland Greens from being a Bloomington asset has hurt BAA especially. This in turn reduces opportunity for the kids.	7/20/2021 1:20 PM
86	Everything works fine for the level of coarse it is, not much is needed to improve. Maybe a more robust building, cafe in the future, otherwise everything is good.	7/20/2021 1:09 PM
87	Use sand in the traps that will dry out and allow the club face to easily pass through it.	7/20/2021 12:51 PM
88	Add a driving range, if possible.	7/20/2021 12:19 PM
89	The quality of the sand in the bunkers is horrible. I do not know of a golf course with worse sand! The size and location of the bunkers is very good.	7/20/2021 12:19 PM
90	Real beer	7/20/2021 12:04 PM
91	Staff is awesome!! Try not to change the character of the place. Only allow alternate rec activities when there is enough snow.	7/20/2021 12:01 PM
92	Cart Rental seems high when compared to other courses.	7/20/2021 11:43 AM

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93	I think the course is too easy. I would very much like to see the overall slope increased and become a more challenging course. Bunkers are expensive to maintain, good bunker sand even more so, where that money can be better spent on enhanced tee boxes, difficult greens, and better overall turf. The best overall feel on the course is on the par 3 #14. Teebox is amazingly soft in parts, well maintained, green is a bit tricky, and the bunker is well placed.	7/20/2021 11:23 AM
94	Please offer a beverage cart person. Please renovate the club house.	7/20/2021 11:11 AM
95	Worker could be more accommodating. Especially Vicki, won't work with you.	7/20/2021 10:47 AM
96	Actual SAND in traps. Treat fairways for the summer fungus we have had for the last few years.	7/20/2021 10:40 AM
97	Host some youth events to build the game and future.	7/20/2021 10:36 AM
98	The walks or rides between holes seems excessive.....can the holes be renumbered to make for easier play? Rates are at the top of courses offering similar quality - shouldn't raise them.	7/20/2021 10:30 AM
99	beverage cart	7/20/2021 10:29 AM
100	When the grass is freshly mowed, Dwan should provide pull carts free of charge.	7/20/2021 10:27 AM
101	Love Dwan. It's a beautiful course and well kept. Keep up the good work and keep it affordable!	7/20/2021 10:27 AM
102	The course has been maintained beautifully this year in spite of the drought. Greens are in the best condition in years. Traps are not good ... unpredictable from hole to hole; perhaps a drainage issue?	7/20/2021 10:00 AM
103	The course is nice and well maintained. Improvements to the turf and green to enhance them are always welcomed but in general they are pretty good as is. The price point is much preferred to other courses and should be protected - it is a better value than other courses. Un-needed expenditures for amenities at the expense of increasing the daily rate should be highly scrutinized. The clubhouse is fine as well.	7/20/2021 9:43 AM
104	Better patio area for outside seating.	7/20/2021 9:42 AM
105	keeping the 'rough' short enough to quickly find errant shots and not waste time looking. This has been quite good in 2021. A restroom/satellite before the fifteenth hole on the back nine would be a good thing to consider.	7/20/2021 9:29 AM
106	Any possibility of making the course a par 70, 71 or 72?	7/20/2021 9:20 AM
107	The greens are still very slow. They need to be cut shorter to make them faster. The course could use a beverage cart service. The golfers want one and it would be a revenue producer for the course. Offer a "players card" program where you pay a fee up front and you get discounted rounds.	7/20/2021 9:12 AM
108	It would be nice to have a drink cart on the course especially when it's hot!	7/20/2021 9:11 AM
109	Dwan is fine for what it represents. Add wine to the menu ...?	7/20/2021 9:03 AM
110	Dwan is a great COMMUNITY golf course. Don't try to be something its not. Update the cart paths, keep the integrity of the course, but don't invest too much in the hopes of turning it into a jewel. I heard \$1.3 Million to redo the awful sand traps. Please don't! Agreed that a couple need to be rebuilt, but most need to remove the mud and gravel and replace with sand. \$1.3M is a lot of money for some sand! Please reconsider.	7/20/2021 9:00 AM
111	I think the course is a great addition to the community and wouldn't change a whole lot.	7/20/2021 8:56 AM
112	Better practice facility	7/20/2021 8:54 AM
113	Club house needs updating. Bunkers are in need of new softer sand. Staff could be friendly and more welcoming.	7/20/2021 8:53 AM
114	Updated bathrooms in club house	7/20/2021 8:53 AM
115	The cost for playing golf at Dwan is a little bit higher than most courses in the twin cities. We can play for around \$35/40 at many courses. And that isn't even being a patron card holder.	7/20/2021 8:47 AM
116	The greens need to be faster and the clubhouse needs a full bar with employees that aren't racing to leave every evening as quickly as possible	7/20/2021 8:45 AM

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117	I am bothered by the lack of bunker preparations prior to opening the course.	7/20/2021 8:21 AM
118	Unfortunately I think the course is known for being unfriendly to many golfers, especially women. As a public course receiving taxes, this must change.	7/20/2021 7:55 AM
119	Lower fees for seniors.	7/20/2021 7:34 AM
120	The clubhouse! Why hasn't it been renovated? So you put a new blah white vanity, counter and faucet in the ladies restroom? Big deal. First of all the clubhouse is OLD. And unattractive. The course itself is pretty good but the clubhouse is the roadblock for you guys.	7/20/2021 7:30 AM
121	Allow smoking on the course	7/20/2021 7:23 AM
122	Move the club house to the vacant land at the end of Overlook Drive. The Minnesota River valley view alone would attract more customers.	7/20/2021 6:56 AM
123	Senior rates	7/20/2021 6:36 AM
124	New 18. Make it longer	7/20/2021 6:26 AM
125	Generally I am pleased with Dwan as it is now.	7/20/2021 6:22 AM
126	Dwan needs a new clubhouse where events can be held. Can be rented out for weddings.	7/20/2021 6:18 AM
127	Containers to dispose of broken tees. Sand in bunkers. Additional biffs on course. Beverage cart.	7/20/2021 6:11 AM
128	Club house really needs renovation.	7/20/2021 5:51 AM
129	Multiple drink carts	7/20/2021 2:11 AM
130	It would be nice to have a description of the hole in telling yardage to the bunkers and water hazards.	7/19/2021 11:06 PM
131	Course is fun and the staff/team are wonderful!	7/19/2021 10:56 PM
132	Our favorite course in the metro. Beautiful property and wonderfully maintained.	7/19/2021 10:22 PM
133	no concerns	7/19/2021 10:12 PM
134	Size and amount of bunkers are fine. Would like to see better sand, and a separation (grass path, divide bunker into 2 bunkers) on the left side bunker of #9. Cart paths are generally good. Would like to see a few spots improved. For example the left of the left side bunkers on #2 is bumpy. Greens that are smooth and somewhat fast (rolled) are the most fun. Like this course. Well maintained and friendly staff.	7/19/2021 10:11 PM
135	Cups to throw broken tees into for the valley tee boxes would be nice	7/19/2021 10:10 PM
136	I love the course and it's condition. I guess if anything, improving the condition of the bunkers and adding some in strategic locations would be a plus. I can also see where dedicated, raised tee boxes for the forward tees would be attractive to a lot of golfers.	7/19/2021 10:07 PM
137	Replace sand in bunkers, get rid of the gravel. It is a fairly expensive course to play, compared to a lot of others that offer more distance and a more difficult round.	7/19/2021 9:54 PM
138	Your cart p rices are too high. Other courses have rental programs as well. And they are half your price. I don't play at your course anymore for that reason.	7/19/2021 9:43 PM
139	With to absence of Highland Golf, there is a need for driving range. Use property to the west of course. Enlarge and improve chipping area on the north.	7/19/2021 9:34 PM
140	It's a beautiful course, as is Lucky Bloomington, MN	7/19/2021 9:32 PM
141	Too expensive for an average (at best) course	7/19/2021 9:24 PM
142	Please prohibit littering the course with cigarette butts, but discontinue your prohibition against smoking. Sips of scotch and smoking cigars are parts of a very long standing golf tradition. Secondary smoke emanating from 10 to 200 yards away is not hazardous.	7/19/2021 9:21 PM
143	Bunkers are terrible and need to be replaced	7/19/2021 9:13 PM
144	Bench seating at each tee box for walkers while waiting to tee off.	7/19/2021 9:10 PM

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145	Renovation of the sand traps should include putting actual sand in the traps. I am not trying to be sarcastic, but, the current trap materials is not actually sand. It's some form of a muddy sandy loam.	7/19/2021 9:06 PM
146	On course beverage cart. Expand beer selections. More food options.	7/19/2021 9:03 PM
147	Better grill with full bar. GPS golf carts	7/19/2021 8:47 PM
148	Purchase the land south of the course for future improvements.	7/19/2021 8:44 PM
149	Make it so the greens putt the ssame as the practice green!! Maybe be open for breakfast. Don't know how much it costs you to have someone in there about 6 to 6:15 for making and serving breakfasts. As I know that iour group in th epast generally had 4 to 6 people eating breakfast there almost every week. And get rid fo that tax crap that was put into the service about 2 years ago.	7/19/2021 8:40 PM
150	I hope you are planning to rebuild a nice club house and expand dining.	7/19/2021 8:26 PM
151	If you don't do the bunker renovation at least buy several truck loads of real bunker sand to replace the gravel that is currently in the bunkers. It is a disgrace to charge \$50 plus for a green fee and cart and have the bunkers in the condition they are currently in. You have raised prices on everything at the course , spend some on some sand!!!!	7/19/2021 8:18 PM
152	Lips on sand hazards are too sharp and hang over sand	7/19/2021 8:02 PM
153	I wouldn't change anything	7/19/2021 7:53 PM
154	Stop serving 3.2 beer and open up a fun grill with a menu. Create a fun / relaxed environment	7/19/2021 7:51 PM
155	Miss a driving range, but maybe there is no room on the property.	7/19/2021 7:49 PM
156	Improve the clubhouse.	7/19/2021 7:41 PM
157	If you could work on the slow play that would be great.	7/19/2021 7:40 PM
158	You keep raising your rates every year. \$36 to walk Dwan is out of line, I'm a longtime fan and player at Dwan but your rate increase this year did it for me, I've not played and probably won't play any longer at Dwan. You folks need to take a step back and look at what your continued rate increases at Dwan have done. I suspect many others feel the same way as I do. So sad, people working there doing nothing and making big money, should have retired years ago but they are having a great time making big money and don't have to do much for it.	7/19/2021 7:40 PM
159	Should expand the beer selection as well as having beer carts on the course.	7/19/2021 7:32 PM
160	Better signage direction to the tee box, particularly hole#2	7/19/2021 7:30 PM
161	Sand is the worse! Make this a priority!	7/19/2021 7:28 PM
162	Make the snack counter sell some real food. People want something more than pre made sandwiches	7/19/2021 7:26 PM
163	The speed of the greens is embarassing compared to any other course in the metro. They need to be significantly faster.	7/19/2021 7:20 PM
164	Nothing. Course is very playable	7/19/2021 7:18 PM
165	I believe that the course is in good shape. Any improvements are always appreciated but I don't believe anything major needs to happen. It's a fun course to play the way it is now.	7/19/2021 7:18 PM
166	Needs to move faster, can be very slow	7/19/2021 7:17 PM
167	Hole 17 must be a par 5. as a par 4 for a mid handicapper, it is impossible to hit the green in 2 shots. i think it should be changed to a par 5. i can hit it dead straight 250y and i am unable to reach the green because i am too far away and the trees block the second shot. the two ways to get around this is that is to slice it or hook it into the other fairways. you have to hit it 270+ to get a good second shot from the fairway.	7/19/2021 7:05 PM
168	green & cart Fees are a bit high	7/19/2021 7:03 PM
169	Just leave the course and facilities as they are - if you have extra money, spend it somewhere else or reduce green fees.	7/19/2021 6:43 PM

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170	Need sand in the sand traps. Make that investment part of your sand trap renovation. Hitting out of the dirt isn't a true golf experience.	7/19/2021 6:35 PM
171	The holes are all pretty close together	7/19/2021 6:29 PM
172	Just the emphasis on the bunkers they are the WORST of all the courses that I have played in the last 40 years.	7/19/2021 6:28 PM
173	Need an updated clubhouse	7/19/2021 6:25 PM
174	bigger or another practice putting green would be great	7/19/2021 6:24 PM
175	Condition of green speed is not on a true par with an expensive course.	7/19/2021 6:23 PM
176	make it three sets of six holes instead of two sets of nine. 18 is too many to play, 9 is not enough. 12 would be perfect.	7/19/2021 6:14 PM
177	The sand traps need real sand and not rocks that are currently there that damage my club when hitting out of them	7/19/2021 6:12 PM
178	The traps are an true embarrassment, and a beverage cart	7/19/2021 6:12 PM
179	In regards to the bunkers, ensure there is sand and not mud in the bottom of the bunkers, less rocks also.	7/19/2021 6:11 PM
180	It's a terrific golf course with a welcoming crew. (They could reserve a few extra pars for me however)☺	7/19/2021 6:08 PM
181	A more honest handicap systems the other day I had to give somebody a stroke a hole and he almost beat me gross	7/19/2021 6:08 PM
182	I think Dwan is run very well. I live in Minneapolis and look forward to playing there. I like the fact that it's a easy course to walk. The staff seems to really care about how smoothly a golf course should run.	7/19/2021 6:05 PM
183	Great course!	7/19/2021 6:04 PM
184	Expanded check in area and shop.	7/19/2021 5:57 PM
185	I think Dwan is well managed and well maintained course. A newer or refurbished clubhouse would be great.	7/19/2021 5:57 PM
186	upgrading the practice area and make a real green would be an interesting addition too.	7/19/2021 5:50 PM
187	it cost to much.	7/19/2021 5:46 PM
188	I think you do a great job.	7/19/2021 5:34 PM
189	More rakes Too expensive	7/19/2021 5:34 PM
190	Buy that property to the south and add more yardage to course.	7/19/2021 5:33 PM
191	Very over priced and over managed for a poor low quality municipal course	7/19/2021 5:32 PM
192	Better pace of play. Perhaps a ranger to keep things moving?	7/19/2021 5:28 PM
193	very disappointed have been playing with 4 to 8 people every wed.around 4 pm for over 30 years.now we can't because of leagues...seems like 0 loyalty to long time customers.also devalues membership!	7/19/2021 5:24 PM
194	Add length where possible to challenge better golfers. Not me!! Would allow for some combination tees to get close to or over 6000 yards.	7/19/2021 5:21 PM
195	Dwan is a hidden gem. I love the course and it is in fantastic shape. Everyone who works there is friendly and welcoming. I am a Bloomington resident. There is no reason to belong to an expensive private club when Dwan is available. Gardens and grounds are beautiful. Price is right	7/19/2021 5:18 PM
196	One of my favorite courses, I can't really think of anything for improvements other than the restrooms mentioned earlier.	7/19/2021 5:17 PM
197	Not charging up front for tee times. Only course that does. Going to quite playing if continue.	7/19/2021 5:17 PM

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198	do not like gas carts . prefer electric	7/19/2021 5:14 PM
199	REPLACE THE DIRT IN TRAPS WITH SAND	7/19/2021 5:10 PM
200	Better practice area. A SLIGHTLY larger putting green would be nice to allow for chipping; the sand bunker on the north side of the parking lot needs renovation and the sand replaced. A larger outdoor shaded area for the 19th hole would be a plus.	7/19/2021 5:05 PM
201	The course is always in outstanding shape with the exception of the bunkers, which need work. The staff is great to work with, especially Ali Hassan, the assistant manager. I would like to see a better selection of beer in the clubhouse.	7/19/2021 5:04 PM
202	I would like better(bigger) hole signs at each tee saying the hole number, yardages and have a view of the hole layout.	7/19/2021 5:04 PM
203	I really wish that you would have a drink/refreshment cart and I would like to see more items in snack bar	7/19/2021 4:56 PM
204	Updated clubhouse, new carpet, It is worn and tired looking.	7/19/2021 4:53 PM
205	Replace sand in traps	7/19/2021 4:44 PM
206	Better options for food and beverage	7/19/2021 4:44 PM
207	Improvements to the clubhouse would be nice	7/19/2021 4:43 PM
208	If you offered season passes I would buy one of those with a cart for the season. Instead you offer the patron card which isn't what I'm looking for. I want to golf A LOT & can't afford daily \$40...I want a place w/ season passes. Essentially because of this there WON'T be my \$1K-\$2K in your cash register because you don't simply offer season passes like most clubs do. I'm not the one losing here(in case you don't get it) but I won't rub it in & tell you who is losing here...	7/19/2021 4:42 PM
209	I wish each person in my foursome can be responsible for payments. I don't like it that my credit card will be charged if others don't show up. I am being responsible for collecting Dwan green fees and that is not right	7/19/2021 4:41 PM
210	very nicely maintained course with friendly people	7/19/2021 4:36 PM
211	My wife and I always play nine. It would be nice to not relegated to the back nine 75% of the time.	7/19/2021 4:35 PM
212	Driving range would be preferred	7/19/2021 4:35 PM
213	Sand for the tee boxes, elevated greens, food options expanded, membership outside of a patron card, cart path expansion.	7/19/2021 4:35 PM
214	Actually, we love the course just the way it is for the most part and am amazed that you have had to make so few improvements since the 70's! It's always in extremely good shape and we love playing there!!!!	7/19/2021 4:35 PM
215	Clubhouse renovation, cart path upgrades, golf cart replacement	7/19/2021 4:33 PM
216	Improvements to the practice area - maybe even a small range to warm up (I know space is limited).	7/19/2021 4:33 PM
217	2 things about Dwan that I go elsewhere because of: A.)You have dirt with big rocks in the traps instead of sand B.)Course is like a trampoline- can't stop the ball- too hard	7/19/2021 4:25 PM
218	Love playing at Dwan! The staff is helpful and courteous.	7/19/2021 4:24 PM
219	Bunkers should have sand, not gravel	7/19/2021 4:23 PM
220	I know you already mentioned the bunkers, but they really need a lot more sand right now.	7/19/2021 4:21 PM
221	Would be nice to upgrade club house - outdoor seating, more drink food choices	7/19/2021 4:16 PM
222	You have the most beautiful gardens for a public course. My compliments	7/19/2021 4:11 PM
223	Beverage cart Better sand in bunkers, weed out rocks Expanded clubhouse facility...ie patio available for dining ground level or build on top	7/19/2021 4:11 PM

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224	water on the course used to be great....is that back yet? Bloomington has the best water.	7/19/2021 4:07 PM
225	A beverage cart with strong beer not 3.2 beer. Another out house say on hole 12. Enlarge the club house by adding a second store and deck.	7/19/2021 4:07 PM
226	No senior rates limits my desire to play at Dwan	7/19/2021 4:05 PM
227	It's a great course, well maintained, fun, and fair. It's not the Chaska Town Course. It's not supposed to be. There are very few blind shots and really no "Mesa-Plateau," greens which I really dislike. The crew does a great job of maintaining the course. The rough is not so tall that you can't find a ball, which can really slow play. Some public courses really don't get this.	7/19/2021 4:04 PM
228	Better sand in the traps.	7/19/2021 4:00 PM
229	Expanded length of the course would be nice. Bunker sand improvement is needed. Upgraded food and beverage is a necessity.	7/19/2021 3:55 PM
230	Well run golf course with good speed of play for 18 holes. Reduce the budget and don't waste Bloomington tax dollars!!!	7/19/2021 3:55 PM
231	I stopped going there because Dwan does NOT allow parents to chaperone their youth golfers, they only allow people on the course who have paid for a round, which is a totally ridiculous rule. It discourages youth golf! Also, when parents help caddy for the youth players it speeds up the game. Dwan must also be a member of the Minnesota Youth gold program where they play on other Bloomington courses for \$5 per round.	7/19/2021 3:54 PM
232	Wish there was room to have a driving range. Hate the layout of hold #12! Way too many hazards (sand, water, trees), serious dog leg right, and uphill to the green. Not to mention that it's always the buggiest hole on the course.	7/19/2021 3:54 PM
233	Beverage Cart.	7/19/2021 3:53 PM
234	Good sand in bunkers instead of dirt and rocks. Clubhouse expansion with 2nd level outside deck seating. Beverage cart on busy weekend days. Good job on improving green speeds over last couple years.	7/19/2021 3:49 PM
235	I love playing at Dwan. The course in fabulous condition and greens too. Have played here for year's. Staff excellent and very friendly. Rate Dwan 10+.	7/19/2021 3:49 PM
236	It seems as though the hole locations and logical placement of the next tee have a tendency to be confusing and people play the wrong hole. We were told that in the distant past, the front nine was on one half of the course and the back nine was on the other half.	7/19/2021 3:48 PM
237	It's a pretty good city course. I'd leave it	7/19/2021 3:47 PM
238	Your policy on cancellations. When the reason is a valid one, let's drop the fee and allow a cancellation to be cancelled without a charge. Foul weather, cold or raining the same day of tee time.	7/19/2021 3:47 PM
239	Ranger to speed up play	7/19/2021 3:45 PM
240	Update clubhouse	7/19/2021 3:44 PM
241	Drink carts on the course	7/19/2021 3:44 PM
242	Driving range Length/Par add (only 68)	7/19/2021 3:39 PM
243	Do not require players on opposing teams to share a cart during league play.	7/19/2021 3:39 PM
244	Course is well maintained but bunkers need help.	7/19/2021 3:38 PM
245	Please get rid of the rock quarries of bunkers and get good quality sand in them.	7/19/2021 3:38 PM
246	Any chance of lengthening the yardage ?	7/19/2021 3:36 PM
247	Sand Traps - need for better sand. They are too "gravel like"	7/19/2021 3:34 PM
248	A renovated clubhouse with rooftop seating and a nice grill for the 19th hole would be nice. Improved bunkers are the main thing though.	7/19/2021 3:32 PM
249	Upgraded clubhouse/restaurant with more outdoor seating.	7/19/2021 3:28 PM

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250	I play in two leagues there. The bunkers are terrible, looking forward in improvements.	7/19/2021 3:27 PM
251	Keep up the good work	7/19/2021 3:22 PM
252	The #1 thing I'd like to see with the bunkers is new & better sand.	7/19/2021 3:20 PM
253	The people working the course are excellent. Some of the policies and the starting times in the mornings on weekends should be returned to the prior times	7/19/2021 3:19 PM
254	Improving the sightlines on #2 will make it safer and improve pace. You still need to make sure it's not drivable because that will slow play dow.	7/19/2021 3:19 PM
255	Cost to play vs other like courses	7/19/2021 3:19 PM
256	Updated clubhouse	7/19/2021 3:13 PM
257	Sit down breakfast and lunch menu	7/19/2021 3:12 PM
258	All in all, I have enjoyed the course just as it is!	7/19/2021 3:08 PM
259	No	7/19/2021 3:07 PM
260	Don't pair us up with other golfers.	7/19/2021 3:05 PM
261	Dwan does not provide a good value. I play it sometimes because my friend lives nearby. The course is somewhere between an executive and championship course. It lacks a driving range and the club house is pretty old, yet the cost is higher than courses like Inverwood which is much nicer. Also there is no twilight rate. Why is a golfer who tees off at 6:00pm on a slow Monday night paying the same rate as someone on sat morning.	7/19/2021 3:05 PM
262	Make the putting green slightly bigger and add a better chipping green	7/19/2021 3:04 PM
263	I would like to see an option to make the course a bit more challenging for better players.	7/19/2021 3:02 PM
264	There should be a better junior rate.	7/19/2021 3:01 PM
265	The bunkers should be filled with FINE sand. It would also be nice to have traveling refreshment vehicle on the course	7/19/2021 3:01 PM
266	It would be great to restore serving regular breakfasts at the clubhouse all year !!	7/19/2021 3:00 PM
267	I love Dwan. It is a very well maintained course and close to home. I am an avid golfer who walks every round. I support improvements that support game play but don't really care about cart paths or adding additional activities	7/19/2021 3:00 PM
268	Beverage (beer) cart going around the course.	7/19/2021 2:59 PM
269	Not enough sand in traps. Inconsistent depth of sand. Traps not maintained well enough. Small and in adequate practice areas. Not enough priority and courtesy given to men's league. Golf Pro not present!	7/19/2021 2:59 PM
270	Your customer service this year has been outstanding. You have a wonderful team of people working throughout the course and facility.	7/19/2021 2:57 PM
271	The club house should be torn down and rebuilt. It's old, dark, dreary and in need of much updating if you will not consider building a new club house. The building where the grounds crew keeps their equipment is much better than the clubhouse.	7/19/2021 2:55 PM
272	We love the course. It's well taken care of and very pretty with flowers at every tee box. So nice!	7/19/2021 2:54 PM
273	When riding on the cart paths, you should never run into hanging tree or bush branches. Have someone drive the course and trim any branches that need trimming.	7/19/2021 2:54 PM
274	Expanded practice facility	7/19/2021 2:53 PM
275	It's a very nice course with good people	7/19/2021 2:52 PM
276	Inconsistent sand and rocks in bunkers is worst on course problem.	7/19/2021 2:51 PM
277	Driving range	7/19/2021 2:50 PM
278	The course has been maintained very well. The clubhouse and bunkers have been neglected	7/19/2021 2:50 PM

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too long.

279	I love Dwan... please make no changes	7/19/2021 2:48 PM
280	I wish it had a driving range... but I don't think that is possible with the space we have.	7/19/2021 2:48 PM
281	The sand in the bunkers is gravel with large rocks, also a bell for the blind tee shots so you don't accidentally hit into the group in front of you, as well as divot fix on the carts would be nice.	7/19/2021 2:47 PM
282	The course is great, but it could use an extra minute or two between groups. More often than not, we are pressured to get started before our tee time so more groups can get squeezed in. It leads to a lot of waiting around on the course and a lousy playing experience. Also, the bunkers are nearly IMPOSSIBLE to hit out of cleanly. The sand is almost concrete, the pebbles are aplenty, and your more likely to ruin your clubs than have a clean out. A couple tonnes of fluffy sand would improve the experience 10-fold.	7/19/2021 2:46 PM
283	I would love a beverage cart on the course! I also think a larger clubhouse with potential for hosting groups/tournaments would be a good addition. I have no idea how hard it is to attain, but serving liquor may also bring in extra income. I do think the course is in great shape (grass, greens, flowers) and the people working there are super friendly and welcoming!	7/19/2021 2:44 PM
284	I think rather than resizing or removing bunkers, money could be better used increasing the quality of the sand. The current sand in the bunker is very poor.	7/19/2021 2:42 PM
285	I believe the key is that we maintain one of the nicest community golf courses around. Well maintained and something the community is proud to support	7/19/2021 2:41 PM
286	Poor concessions for food and bev. More expensive than private clubs	7/19/2021 2:41 PM
287	Are there plans for a new clubhouse? Current one is outdated.	7/19/2021 2:40 PM
288	Newer clubhouse.	7/19/2021 2:38 PM
289	Replace the sand, gravel, rocks in the bunkers with proper material	7/19/2021 2:37 PM
290	Along with bunker renovations, if the bunkers are going to remain as big as they are, I think another 3 dozen rakes for the course, would encourage other gophers to grab one and rake the bunker. Of course nice soft sand instead of gravel, or no sand is the first step. The bunker to the left of # 2 iw way to large, cut it in half and grass in the left half!	7/19/2021 2:37 PM
291	No issues	7/19/2021 2:33 PM
292	A little larger more complete clubhouse with golf balls, tees, gloves, Dean golf hats and shirts and umbrellas and handkerchiefs and all of that stuff. OK maybe not handkerchiefs. Also better developing the practice area left of hole number 18 would be nice. Being raised in San Diego and Torrey Pines country club, Dean is my all-time favorite course and always will be. And all of the staff are such good people. It always feels like a family.	7/19/2021 2:31 PM
293	You should buy the land for sale on the bluffs and expand the course to a real length. You'd get way more customers. Also a new clubhouse and serve alcohol	7/19/2021 2:31 PM
294	Just overall improvement in the course would be great. Thanks.	7/19/2021 2:30 PM
295	13 is probably the most tricky. Tee boxes can get a bit worn, and approach and visibility could be better. I'd say improving the 'corner' and sightlines on 13 would be more impactful than 2...	7/19/2021 2:29 PM
296	Change sand trap oh right-side of hole 6 to a grass bunker. It would speed up play	7/19/2021 2:29 PM
297	Bring back the breakfast it worked well and families would come on Sunday after church	7/19/2021 2:27 PM
298	Nicer staff. Better options for food and drink and updated clubhouse facilities. Looks old and worn.	7/19/2021 2:26 PM
299	The city's patron card program is not competitive. Both the Minneapolis courses (\$55 patron card, ~\$10 off per round, plus a free round) and Braemar in Edina (\$90 for residents, ~\$13 off per round, plus range discount) are more attractive than Bloomington's (\$66 for residents, \$7 off per round). \$10-\$15 off per round seems reasonable to me for a \$60 patron card at Dwan, given that it comes with very few other "perks". Also, the golf course is simply not long enough for a competitive golfer. We already have Hyland Greens as a learning center / shorter course	7/19/2021 2:24 PM

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in the city; for Dwan to get play from serious golfers in Bloomington, it needs to be longer to compete with the other Championship-caliber courses nearby (Braemar, Hiawatha, etc.)

300	The sand in the bunkers doesn't seem to play like sand in many other bunkers I have played. It is too fine and doesn't allow the club to move through it and cause the ball to fly like other bunkers. There are also too many rocks mixed in with the material. I would like to see new, cleaner sand used in the bunkers.	7/19/2021 2:23 PM
301	Most if not all of the bunkers have dirt, not sand in them. The course would be greatly improved by bringing in good, white sand. Especially after rain, or when wet, these bunkers are muddy and/or they dry hard. I have heard more complaints about this problem than any other at Dwan.	7/19/2021 2:22 PM
302	The club house needs to be replaced!!!! It would be nice to have a room that could hold 100-150 people. That would provide the city of Bloomington a venue that could be rented for luncheons/dinners other than just for golfers. Like the club house at Valleywood golf course in Apple Valley.	7/19/2021 2:21 PM
303	I think it's about perfect! I also appreciate the flowers. I like the golf carts	7/19/2021 2:16 PM
304	It is nice the way it is.	7/19/2021 2:16 PM
305	Replace the Rangers with more customer service oriented individuals. I like the course and would play there more often, but my last experience was one of the worst, if not the worst, I've ever had at a golf course. I won't be returning until I know there is staff changeover.	7/19/2021 2:16 PM
306	The bunkers should have sand in them not dirt !!	7/19/2021 2:13 PM
307	Mostly like it the way it is - would love to see more water coolers added back post-pandemic	7/19/2021 2:12 PM
308	Beverage cart would be nice	7/19/2021 2:12 PM
309	Beer cart on the course.	7/19/2021 2:11 PM
310	Sand in the bunkers. Cart rental is over priced as well as patron fees compare to Ridges of Sandcreek	7/19/2021 2:10 PM
311	If there are any ways to make the course longer, that would be great!	7/19/2021 2:09 PM
312	Played only one time and found the course to be fun, fair and well maintained.	7/19/2021 2:08 PM
313	This is a great course. It offers good challenge for a beginner golfers like I.	7/19/2021 2:08 PM
314	Driving range.	7/19/2021 2:07 PM
315	The sand traps don't really have sand in them- it seems more like dirt. Would love for there to be sand in the sand traps. I like the port-a-potty on hole 5. I have been asked why there is no beverage cart on the course. I don't know.	7/19/2021 2:07 PM
316	Number 1: The sand traps are not sand but simply dirt..... I recommend either go back to sand or remove the traps all together Number 2: I get teaming a single golfer or two with a two-some or three-some but demanding the the single player automatically 'shares' the golf car with one of the three-some is worrisome from the stand point of Covid 19 and the comfort of the players.	7/19/2021 2:06 PM
317	Patio/outdoor space for drinks after a round would be wonderful.	7/19/2021 2:04 PM
318	Shorten the 200 yard par three. Make number 16 straighter not left over the lake. Legs in the course to par 72. Upgrade the clubhouse with dining and meeting rooms	7/19/2021 2:03 PM
319	It's comfortably long enough. Greens are almost always in great shape. Fairways and rough cut often enough and right length.	7/19/2021 2:02 PM
320	Better selection of food, alcohol, etc. Higher quality sand in the bunkers.	7/19/2021 2:02 PM
321	N/a	7/19/2021 2:01 PM
322	nothing	7/19/2021 2:01 PM
323	Practice range	7/19/2021 2:01 PM
324	Bunkers should be sand not dirt	7/19/2021 2:01 PM

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325	Grounds not kept up well - things deteriorating and rotting without replacement or removal. Bunker sand is hard as rock.	7/19/2021 2:00 PM
326	I think there are options to expand hole 17 to make it a par 5. Majority of Dwan golfers have a very slim to no chance to par the hole as it is today.	7/19/2021 1:59 PM
327	I have seen a ranger on the course once or twice but have never actually seen them do anything about the slow pace	7/19/2021 1:58 PM
328	N/A	7/19/2021 1:58 PM
329	Need to have ball lifter levers to get ball out of hole	7/19/2021 1:58 PM
330	I don't like that you have to pay in advance, then if you need to cancel it seems like a big deal to get a refund - it comes a few days later for some reason and I have to remember to check for it.	7/19/2021 1:57 PM
331	Ball washers with cleat cleaning brushes. Also remodel interior of clubhouse - some how wall off food service area from general seating area.	7/19/2021 1:57 PM
332	Driving range	7/19/2021 1:56 PM
333	Outdoor patio to relax and enjoy a drink after the round.	7/19/2021 1:56 PM
334	I would like to see a cart person on the course selling beverages and snacks. Eliminate some of the bunkers on the front 9.	7/19/2021 1:56 PM
335	This is the ONLY course I play that charges me to cancel inside of 4 hours. Consequently, we do not play it as often as we used to.	7/19/2021 1:55 PM
336	Keep adding plants that attract pollinators and improve aesthetics of the course.	7/19/2021 1:55 PM
337	Increased scrutiny of pace of play would be nice. Almost every time I play at Dwan there is a holdup and rounds take 4+ hours. This is ridiculous for a short course like Dwan with par 68. I understand there are varying skill levels and much of the playing population is old, but there could be improvements such as recommending shorter tees for older players. For someone shooting bogey golf or worse, there is absolutely no reason to be playing the tips or even the whites. It slows down play and reduces their enjoyment. I would really like to see a ranger or someone checking on groups who are slowing down the round. I don't mind waiting once in a while, but waiting 2-3 minutes on every single tee box gets tiring. Also, it is a minor inconvenience but having a Beverage Cart would be nice so that you don't always have to wait until the turn to grab another water or beverage.	7/19/2021 1:55 PM
338	Bunker for practice	7/19/2021 1:54 PM
339	Explore getting the golf course to a par 70, as par 68 is a little awkward to most golf courses. This could possibly be done by lengthening hole 5 to a par 5 and shorten Hole 6. Also lengthen 17 to a par 5 and shorten/revise Hole 11(and 8). Chipping green protective netting needs nets at bottom, as mishit balls scoot under into parking lot. Better sand in the bunkers. Could always use a driving range on site, but have a hunch this would not happen due to lack of land. Maybe the chipping green could be enhanced/expanded to make this more of a desired practice/learning area.	7/19/2021 1:54 PM
340	the fairways are slanted!	7/19/2021 1:52 PM
341	Overall it would be nice to make the whole course longer it's a short par course. I personally know a lot of people who would golf here more if it was longer. Being able to add a few more to the course par would go a long way. Also better netting for the chipping green area.	7/19/2021 1:52 PM
342	Too expensive	7/19/2021 1:50 PM
343	Fix the traps	7/19/2021 1:48 PM
344	Each of the 50 plus bunkers has the original "sand" in them and it has now turned to Dirt more than sand. They need NEW sand for sure.	7/19/2021 1:48 PM
345	The clubhouse is badly needing renovations. The mens room is truly disgusting. It would be nice to have a "driving cage" or netting that could be used to help golfers warm up over by the chipping area behind the clubhouse. The bunkers need help too.	7/19/2021 1:47 PM
346	Sand traps with real sand not the dirt Dwan is using now. Yardage markers. Currently terrible	7/19/2021 1:46 PM

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situation out on the course.. Real Rangers to speed up the slow play Dwan is notorious for.

347	On Saturday, July 17, 2021 around 1 p.m., the lady working the check in desk yelled at me because I didn't know that my girlfriend couldn't ride in my golf cart with me. She doesn't golf but enjoys spending time on the course. The lady working told me, "You can't golf today because we're too busy and you're messing up our schedule." I'm from out of town and came to Dwan with another friend so we were unaware of the rules. That being said, it was frustrating learning that we weren't allowed to have a guest rider in the cart. The rules seem a bit outdated.	7/19/2021 1:45 PM
348	You really need to update the club house. It's 300 years old and the women's bathroom is beyond outdated. You should also offer wine and decent beer. People would stick around after their game.	7/19/2021 1:45 PM
349	Price is high for the level of the course	7/19/2021 1:44 PM
350	Hole five is really the only hole on this beautiful, impressively well maintained, and fun golf course. Almost all good drives end up in the right side rough.	7/19/2021 1:41 PM
351	I think the no smoking policy is ridiculous outdoors	7/19/2021 1:40 PM
352	I love Dwan and have enjoyed it for many years. I can't think of a way to improve the course.	7/19/2021 1:40 PM
353	Cutting the greens to be faster has improved the quality of play	7/19/2021 1:40 PM
354	The most important factor is how well the greens are kept.	7/19/2021 1:39 PM
355	The attention to the putting greens has been great. They are much better than years past. My biggest complaint about the course is the bunkers.	7/19/2021 1:39 PM
356	I LOVE this course. My only complaint is the bunkers. Not the number or size or placement, but the terrible condition of them. We joke they are not "sand trap" but they are "dirt traps". If they can't be softer sand that is continually maintained, then maybe there should be fewer of them to allow for more/better maintenance.	7/19/2021 1:39 PM
357	Need a bigger landing area on the 12th hole tee shot.	7/19/2021 1:38 PM
358	I can't think of anything. I always enjoy a round at Dwan.	7/19/2021 1:37 PM
359	I feel the bunkers is the most important need right now. Pricing on food and snacks is way to expensive.	7/19/2021 1:37 PM
360	Don't like your online tee-time reservation system. Paying up front on my credit card for four players is not my idea of a good deal. Then everyone has to pay me in cash when they get to the course. I don't carry around a credit card machine with me. I won't be using the online again. I'll use the old fashion way--calling the clubhouse for a tee-time.	7/19/2021 1:37 PM
361	Seems safety should be upgraded first. Some areas are just to close together. Upgraded clubhouse. Course is always in perfect shape.	7/19/2021 1:36 PM
362	Love playing at Dwan - Very fun course and well kept. Only complaint are the bunkers - Sand upgrade needed big time (like hitting out of cement/dirt). Thank you!	7/19/2021 1:36 PM
363	Course well taken care of	7/19/2021 1:33 PM
364	Nothing else. Renovation or replacing bunkers is the most important.	7/19/2021 1:33 PM
365	Get a liquor license for a bar on the upstairs level of the renovated club house.	7/19/2021 1:33 PM
366	Better practice facilities	7/19/2021 1:32 PM
367	I think the course is great. I think a little maintenance on the fairways and growing out the rough a little bit to differentiate between the two might help, but the bones of the course are great.	7/19/2021 1:32 PM
368	Greens have shrunk in size significantly & are consistently slower than back in the day!!	7/19/2021 1:32 PM
369	An updated clubhouse would be nice.	7/19/2021 1:32 PM
370	When I played on 7/16/2021 the flagsticks were placed very very close to the edges of the green. I think one of the flagsticks was within 10 feet of the edge of the green. I think it would	7/19/2021 1:32 PM

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be nice to make it a practice to leave around 5 yards between the flag and the edge of the green.

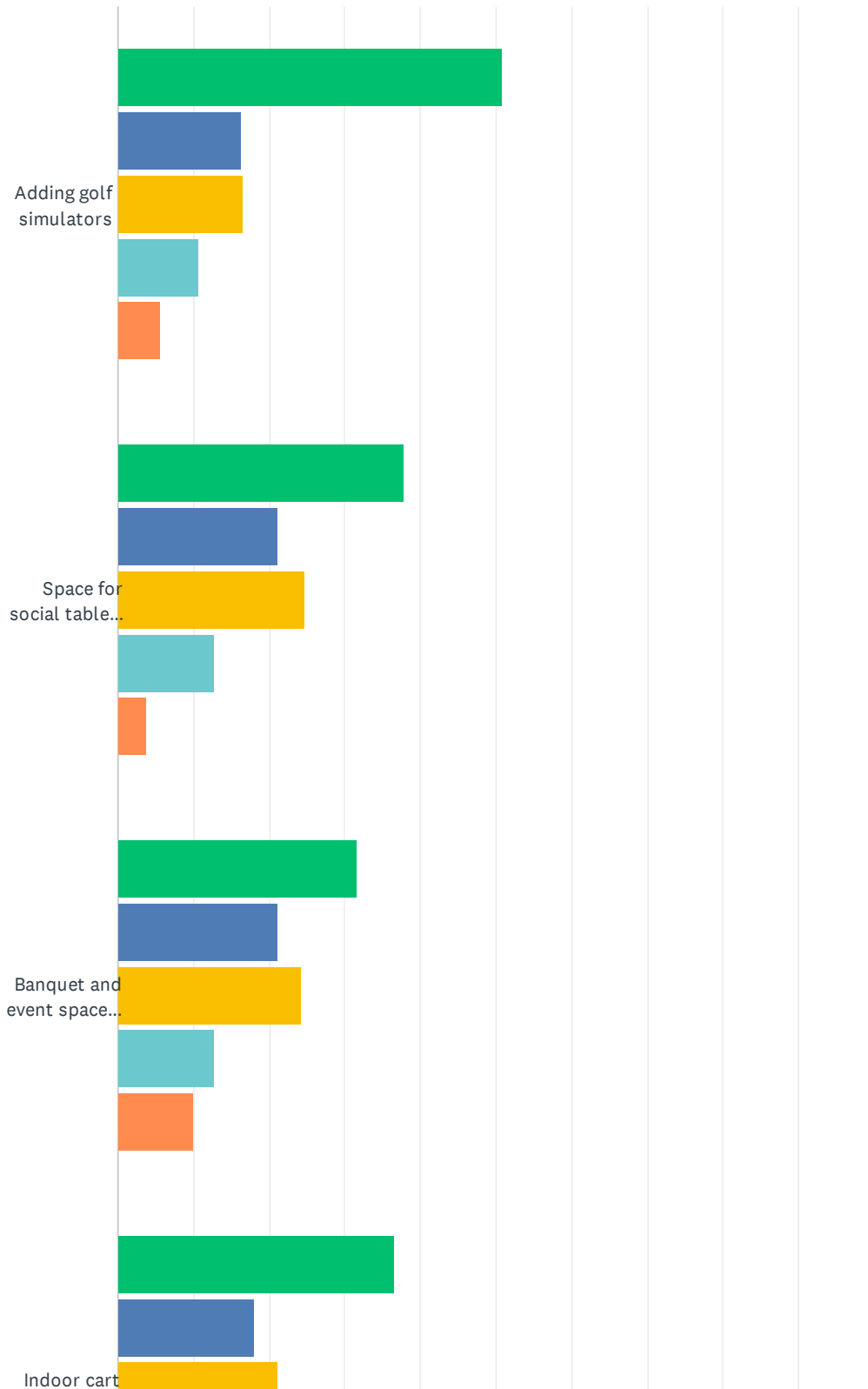
371	A nice clubhouse. Better sand in the traps - not what you currently use.	7/19/2021 1:29 PM
372	You've covered my concerns.	7/19/2021 1:28 PM
373	It would be nice to have additional practice facilities and a modern clubhouse/bar/restaurant.	7/19/2021 1:28 PM
374	Updated clubhouse, strong beer wine license, beverage cart. Investing for the future. Purchase Dwan property build clubhouse overlooking river bottoms which will attract weddings, reunions, events which generate revenue. This will then allow to lengthen course and have space for electric carts that are better for the environment and cost.	7/19/2021 1:28 PM
375	You need a new Clubhouse!!! The place is old and outdated You also need employed that care most that work there shouldn't be there Peter and Ole are don't give a rip	7/19/2021 1:27 PM
376	I love it the way it is	7/19/2021 1:26 PM
377	Improve visibility of distance markers. They're sometimes hard to locate and you can't tell the distance unless you pretty much stand on top of it.	7/19/2021 1:26 PM
378	Love the course. Every time we play there we comment how great a facility to have available. Not interested in changes that would raise the green fees significantly.	7/19/2021 1:25 PM
379	You don't necessarily need to rebuild the bunkers - what separates this course from some of the better ones in the area is the quality of sand and whether they're groomed daily. Almost every time I play at Dwan the sand is dense, compacted and terrible to shoot out of. For an example, hole 8 has some deep bunkers on both sides of the green. All players would have higher quality shots out of these bunkers if the sand wasn't hard packed. The right bunker in particular, if you're close to the green side edge, you really need some loft to get it up on the green. In the bunkers current condition, you might as well just pick up your ball cause there is no way you're getting up over the lip. Same conditions exist on the left bunker for the par 3 hole 11. Better sand, and better sand conditions would help with loft in these cases.	7/19/2021 1:25 PM
380	Clubhouse staff usually very surly. Except Gene Parrish.	7/19/2021 1:24 PM
381	Get real sand in bunkers, no rocks	7/19/2021 1:24 PM
382	Water fountains are a must-have. I played a round in the heat the other day, and had no choice but to purchase a \$2.75 beverage, because the fountains had been removed. I assume this is covid-related, but it's time to re-install them.	7/19/2021 1:24 PM
383	Is there anyway to have an area to give lessons to our youth since Hyland Greens cannot be used? Losing BAA for everyone who is not an experience player was a huge hit.	7/19/2021 1:24 PM
384	Na	7/19/2021 1:21 PM
385	If nothing else, replace the construction-grade sand in the bunkers with actual golf course-rated sand.	7/19/2021 1:21 PM
386	Like the low price over new features	7/19/2021 1:20 PM
387	We love the course, but your prices are becoming non-competitive when we use a golf cart. If making these improvements raises prices more, we don't want any of these improvements.	7/19/2021 1:20 PM
388	Na	7/19/2021 1:19 PM
389	Love the course as it is.	7/19/2021 1:18 PM
390	Not sure if theres room, but a bigger putting green and/or practice area.	7/19/2021 1:18 PM
391	I'd like to see shorter grass in the fairways, beverage cart service	7/19/2021 1:17 PM
392	I would love to see the course longer but I know that would be very difficult unless you could purchase more land. Also I would like Dwan to allow riders to come along, as my wife likes to ride the courses that I play but she does not play golf.	7/19/2021 1:17 PM
393	Add a driving range!	7/19/2021 1:16 PM
394	In regards to the bunkers, I don't think the biggest issue is not the placement or lack of placement but rather the overall condition. Right now most are extremely hard packed and	7/19/2021 1:16 PM

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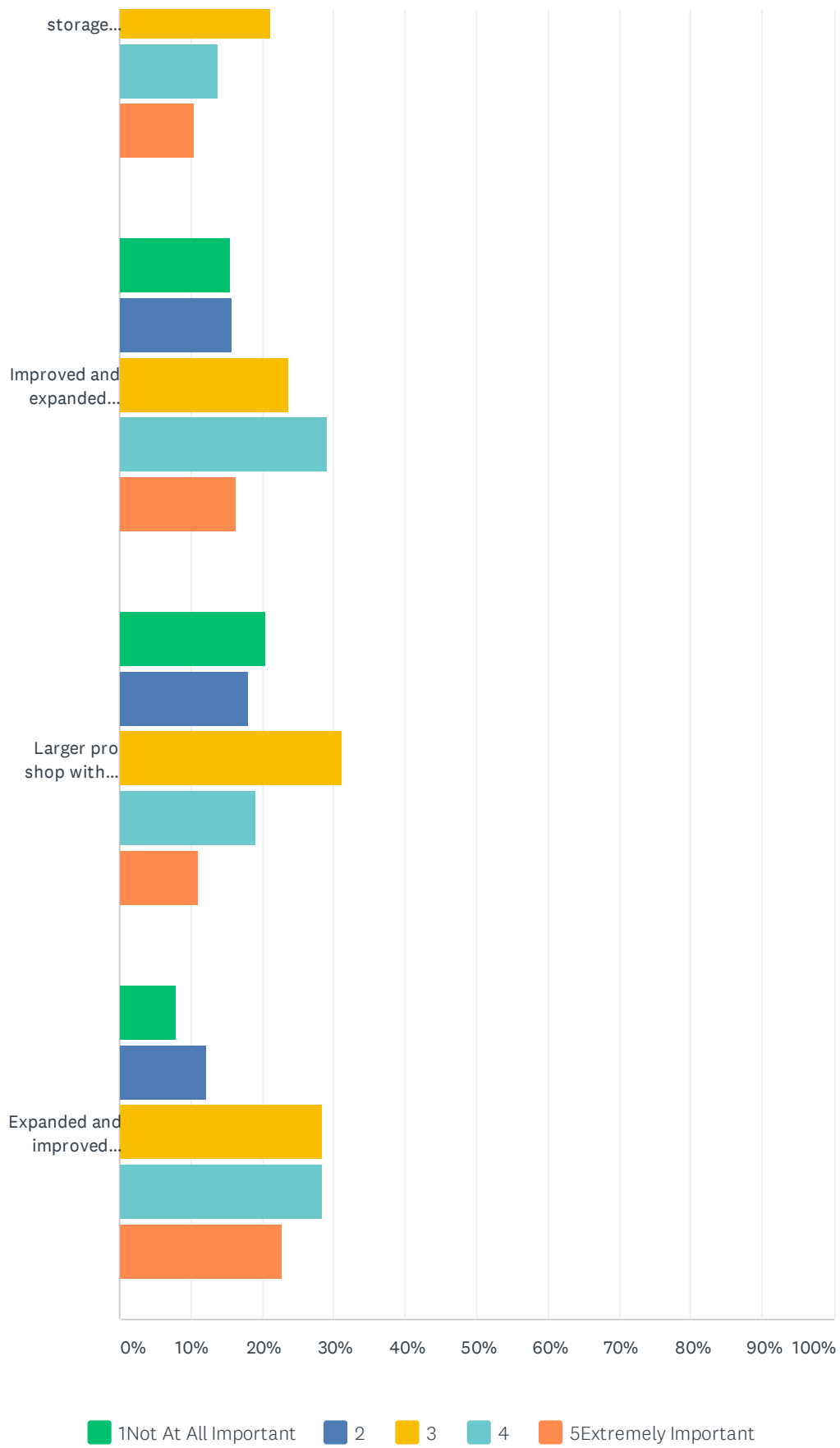
	awful on the hands and body.	
395	Some sort of area to warm-up, if even just some stalls with a net to get loose.	7/19/2021 1:15 PM
396	Great condition, really enjoy playing. Would love to have GPS on the carts as well as some longer holes if possible	7/19/2021 1:15 PM
397	We shouldn't have to pay \$34 to split a cart with two people. maybe \$17 per cart and give the people the option to drive by themselves on with someone else	7/19/2021 1:15 PM
398	Starters and rangers are too rigid. If they are "golfer assistants", then need to be flexible to improve the golf experience.	7/19/2021 1:15 PM
399	Nice course. I have been playing the course on and off for 40 years. Maybe upgrade a few holes like Braemar did to make traps little more in play and challenging.	7/19/2021 1:15 PM
400	Pricing deals for off hours of golf. Or a season pass for adult golfers I love playing Dwan but there are many nicer courses in the area for the same price. The current patron card does not provide enough value	7/19/2021 1:14 PM
401	Expand practice area if possible. Otherwise, the course is great as is. Don't spend for the sake of spending.	7/19/2021 1:14 PM
402	More ranger presence for slow play, refreshment cart on course	7/19/2021 1:13 PM
403	Great location and not too long.	7/19/2021 1:12 PM
404	Bunkers should have sand not dirt or gravel. Desperately need a new club house	7/19/2021 1:12 PM
405	How can you speed the pace of play?	7/19/2021 1:11 PM
406	Any way to add a driving range?	7/19/2021 1:11 PM
407	up grade club house	7/19/2021 1:11 PM
408	clubhouse is in GREAT need of renovation, even to point of a brand new clubhouse!!	7/19/2021 1:11 PM
409	Pace of play was atrocious. Skipped 1 hole and still was nearly a 5 hour round. Too many people out and not enough pace of play. Waited on every single hole	7/19/2021 1:10 PM

Q4 On a scale of 1-5, with 5 being extremely important and 1 being not at all important, please rate each of the following possible changes/improvements to Dwan's clubhouse.

Answered: 622 Skipped: 61



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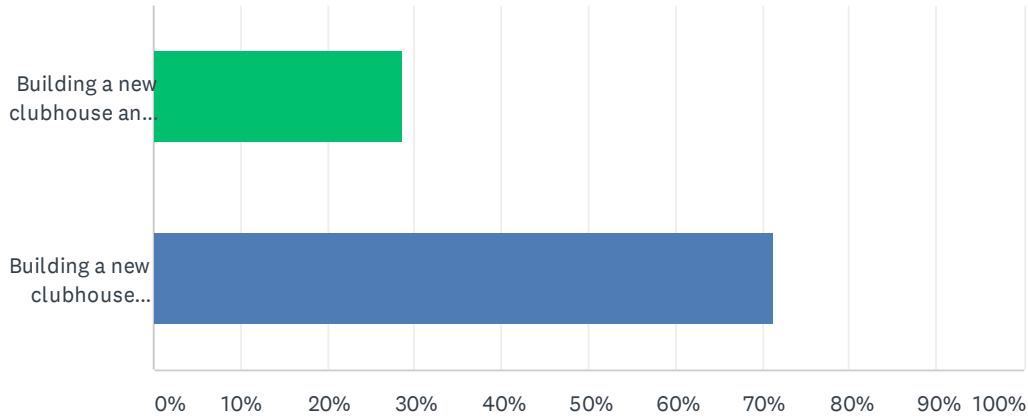


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	1NOT AT ALL IMPORTANT	2	3	4	5EXTREMELY IMPORTANT	TOTAL
Adding golf simulators	50.74% 309	16.42% 100	16.58% 101	10.67% 65	5.58% 34	609
Space for social table games (cards, billiards, checkers/chess, etc.)	37.86% 234	21.04% 130	24.60% 152	12.78% 79	3.72% 23	618
Banquet and event space with catering kitchen	31.60% 195	21.23% 131	24.31% 150	12.80% 79	10.05% 62	617
Indoor cart storage allowing for electric carts	36.59% 225	18.05% 111	21.14% 130	13.82% 85	10.41% 64	615
Improved and expanded outdoor seating and event space	15.48% 96	15.65% 97	23.55% 146	29.03% 180	16.29% 101	620
Larger pro shop with enhanced merchandise selection	20.52% 127	18.09% 112	31.18% 193	19.06% 118	11.15% 69	619
Expanded and improved restrooms	7.98% 49	12.21% 75	28.50% 175	28.50% 175	22.80% 140	614

Q5 Which of these options would you be more likely to support at Dwan?

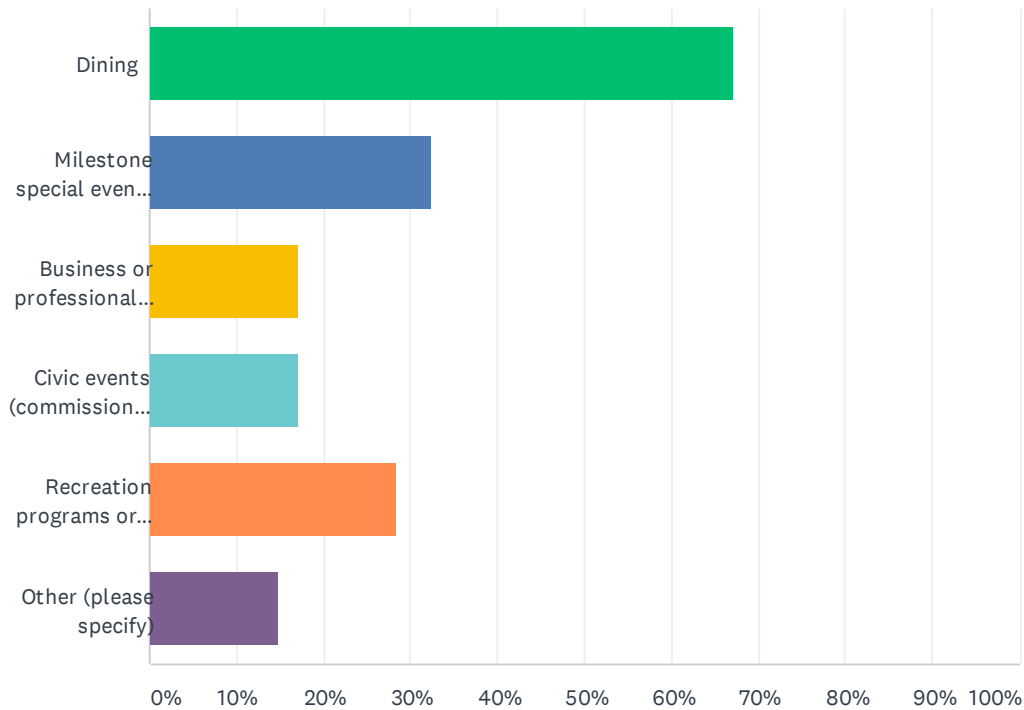
Answered: 610 Skipped: 73



ANSWER CHOICES	RESPONSES	
Building a new clubhouse and creating a "center of community", making the facility multi-functional beyond golf.	28.69%	175
Building a new clubhouse focused on core golf activities including a small food and beverage operation.	71.31%	435
TOTAL		610

Q6 What indoor activities would make you likely to visit Dwan Golf Course in the winter? (select all that apply)

Answered: 551 Skipped: 132



ANSWER CHOICES	RESPONSES
Dining	67.15% 370
Milestone special events (weddings, class reunions, birthday parties, etc.)	32.49% 179
Business or professional events (meetings, conferences, etc.)	17.24% 95
Civic events (commission meetings, volunteer activities, etc.)	17.06% 94
Recreation programs or classes (yoga, historical/cultural events, arts activities, kids programs, learning opportunities, etc.)	28.49% 157
Other (please specify)	14.88% 82
Total Respondents: 551	

#	OTHER (PLEASE SPECIFY)	DATE
1	Not interested	7/30/2021 4:20 PM
2	morning breakfast gathering place like they did for years	7/28/2021 9:42 AM
3	Small area for card games!	7/27/2021 12:37 PM
4	Post x country skiing or snow shoeing eat & drink....	7/26/2021 2:54 PM
5	Expand menue	7/26/2021 2:07 PM
6	Indoor golf activities	7/23/2021 9:42 AM
7	not important to me.	7/22/2021 11:45 AM

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8	Coaching that included simulator for youth/adult.	7/22/2021 11:39 AM
9	None	7/21/2021 9:12 PM
10	none of the above	7/21/2021 5:30 PM
11	none	7/21/2021 11:35 AM
12	Golf related classes.	7/21/2021 9:42 AM
13	None. Not in Minnesota	7/21/2021 8:29 AM
14	Golf simulators for use during the long winter months	7/20/2021 11:13 PM
15	golf simulator	7/20/2021 9:58 PM
16	Card playing	7/20/2021 7:24 PM
17	none	7/20/2021 4:17 PM
18	golf simulator	7/20/2021 1:41 PM
19	full swing golf simulator	7/20/2021 1:33 PM
20	The area available for expansion is so limited, not sure how this could be done - unless a second floor is added.	7/20/2021 1:28 PM
21	None	7/20/2021 11:46 AM
22	Have a place to play cards	7/20/2021 10:49 AM
23	Golf simulator	7/20/2021 10:47 AM
24	none	7/20/2021 9:53 AM
25	None are important to me.	7/20/2021 9:42 AM
26	indoor golf - more like the golf dome (for practice, rather than simulators for rounds of golf.	7/20/2021 9:35 AM
27	Golf Simulator that's open year round.	7/20/2021 9:19 AM
28	None	7/20/2021 9:14 AM
29	none	7/20/2021 9:07 AM
30	None	7/20/2021 8:57 AM
31	Better customer service	7/20/2021 7:53 AM
32	None I would like it to be golf specific. If you had an expanded kitchen and it was worthy as a restaurant I would go to that, or if there were golf simulators I would try that	7/20/2021 7:38 AM
33	Golf simulator	7/20/2021 6:29 AM
34	Place to come and meet friends for lunch, cards, etc	7/20/2021 5:57 AM
35	not here in the winter & don't live in the area	7/19/2021 10:17 PM
36	golf simulators	7/19/2021 10:04 PM
37	mybe breakfast or lunch meetings with others	7/19/2021 8:45 PM
38	Don't destroy what makes Dwan special and try to make it like a private country club. Any major expenditures should be improvements should be made on making the course more enjoyable to play and that does not mean harder.	7/19/2021 8:32 PM
39	Probably nothing	7/19/2021 7:55 PM
40	none of the above	7/19/2021 7:09 PM
41	None of the above	7/19/2021 5:33 PM
42	None of the above	7/19/2021 5:25 PM
43	Allow card groups to use the facility	7/19/2021 5:13 PM

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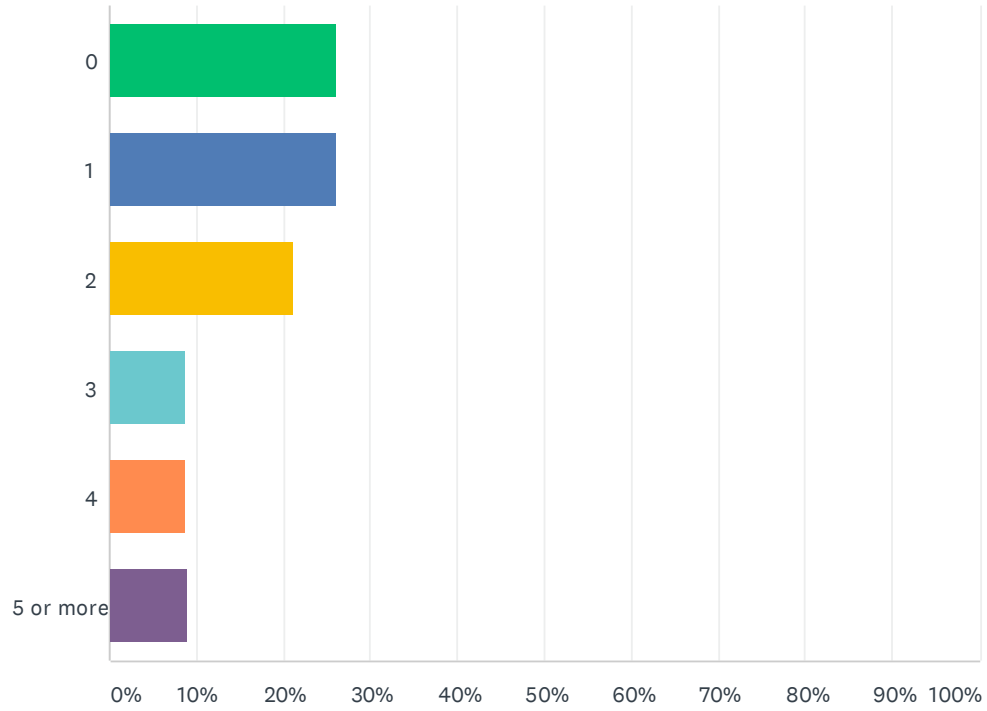
44	This is a golf course and should be focused on golf. Many other city facilities could meet those other needs.	7/19/2021 5:09 PM
45	golf simulator	7/19/2021 4:56 PM
46	Having wine available	7/19/2021 4:45 PM
47	Golf simulators	7/19/2021 4:42 PM
48	How about liquor selection besides just beer and wine	7/19/2021 4:40 PM
49	If there were a restaurant in the clubhouse that served nice meals...not counter stuff like brats & sammies..like going to Friday's or applebees I'd go there for the atmosphere of a sports bar	7/19/2021 4:32 PM
50	Simulators	7/19/2021 4:21 PM
51	Perhaps build a clubhouse facility at Hylands and open the par three c	7/19/2021 4:18 PM
52	cross country skiing, snowshoeing fondue, fire pit, smores, hot chocolate, food/dinner, etc.	7/19/2021 4:14 PM
53	In AZ in the winter	7/19/2021 4:13 PM
54	None. It's a golf course, not a multi purpose area. If you want to see a venue that tries to be everything to everyone summer and winter, see Theodore Wirth.They fail miserably on several golf holes as a result, and they have high rough, which makes for slow play. Keep doing what you are doing. Bloomington has many fine parks which are suitable for multi-use.	7/19/2021 4:11 PM
55	None	7/19/2021 3:59 PM
56	none, not around in the winter	7/19/2021 3:58 PM
57	None	7/19/2021 3:56 PM
58	No improvements needed	7/19/2021 3:46 PM
59	Golf focused items - simulators, vendors, product	7/19/2021 3:44 PM
60	I can't think of any reasons why I would visit in winter.	7/19/2021 3:22 PM
61	None	7/19/2021 3:11 PM
62	None	7/19/2021 3:04 PM
63	Esp[ecially restoring the cooked breakfast offerings	7/19/2021 3:02 PM
64	Winter operation not that necessary	7/19/2021 2:55 PM
65	None	7/19/2021 2:51 PM
66	none of the above, you don't need to build something to compete with our area businesses. Keep the prices down, certainly, the 2020 profits had to be extremely high and it looks like 2021 is a repeat for use of the course.	7/19/2021 2:41 PM
67	Nothing	7/19/2021 2:35 PM
68	Golf simulator/practice options	7/19/2021 2:15 PM
69	Outdoor activities: ice skating and curling	7/19/2021 2:15 PM
70	Golf simulators	7/19/2021 2:06 PM
71	Cross country skiing	7/19/2021 2:03 PM
72	golf simulators	7/19/2021 1:52 PM
73	Not likely to visit Dwan during the winter	7/19/2021 1:46 PM
74	None of the above. All you need are sandwiches and beer availability for after golfing.	7/19/2021 1:44 PM
75	None of the above.	7/19/2021 1:40 PM
76	Dwan needs banquet/seating for their golf events. All the other ideas depend on other decisions within the city (Creekside, Community Ctr). We do not need duplicate community facilities for cards, games, etc...	7/19/2021 1:39 PM

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77	NA	7/19/2021 1:31 PM
78	Indoor golf simulator	7/19/2021 1:19 PM
79	I'd be unlikely to come for programs, possibly outdoor rec but I live in MPLS so have plenty closer to my home	7/19/2021 1:18 PM
80	Indoor Golf simulator	7/19/2021 1:16 PM
81	Golf Simulator/Launch Monitor Bays	7/19/2021 1:16 PM
82	N/A	7/19/2021 1:12 PM

Q7 On average, how many times per month do you buy food and/or beverages at Dwan?

Answered: 618 Skipped: 65



ANSWER CHOICES	RESPONSES	
0	26.21%	162
1	26.05%	161
2	21.20%	131
3	8.74%	54
4	8.74%	54
5 or more	9.06%	56
TOTAL		618

Q8 Please list any food or beverage options that are not currently offered that you would like to see added.

Answered: 330 Skipped: 353

#	RESPONSES	DATE
1	Mixed drinks, and tap beer.	7/30/2021 8:39 PM
2	morning breakfast gathering place, was very popular until taken away	7/28/2021 9:42 AM
3	Some real food such as sandwiches and wraps to grab at the turn, ideally with vegetarian options.	7/27/2021 9:17 PM
4	Salads, bloody Mary's, screwdrivers, hot sandwiches, too many to mention,	7/27/2021 12:37 PM
5	wine	7/27/2021 11:36 AM
6	Breakfast	7/27/2021 9:34 AM
7	Dairy products	7/26/2021 2:54 PM
8	Food and drink cart on the golf course for members and golfers	7/26/2021 2:07 PM
9	Strong beer and liquor.	7/26/2021 11:13 AM
10	Tap beer.	7/26/2021 9:41 AM
11	wine	7/25/2021 9:29 PM
12	Chicken salad cup	7/25/2021 9:01 PM
13	liquor	7/25/2021 4:24 PM
14	Pizza	7/24/2021 6:35 PM
15	None	7/24/2021 12:21 PM
16	To be honest, I rarely actually go into the clubhouse, so I really don't know what is offered currently.	7/24/2021 11:23 AM
17	N/A	7/24/2021 11:12 AM
18	better beer and better food options	7/23/2021 8:49 PM
19	I only participate in League Golf. It doesn't make sense to try to make Dwan into something it is Not. That kind of major investment doesn't make sense to me. Keep it a Golf Course - more lessons & classes. Maybe some fun golf related activities - a fun Tournament for verified high handicappers, kids golf day, Disabled Golfers Day etc. - more inclusive vs. exclusive.	7/23/2021 8:42 PM
20	vegetarian and gluten free	7/23/2021 12:55 PM
21	none	7/23/2021 10:53 AM
22	plant rich menu items.	7/23/2021 8:50 AM
23	More options	7/22/2021 8:27 PM
24	Breakfast	7/22/2021 4:57 PM
25	Chow Mein.	7/22/2021 4:26 PM
26	Full liquor bar	7/22/2021 4:12 PM
27	Full bar offering....	7/22/2021 4:11 PM
28	Healthier options...like wraps, premade salads, etc... .	7/22/2021 2:42 PM
29	Nont	7/22/2021 1:30 PM

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30	NA	7/22/2021 11:45 AM
31	Happy with the selection for during or after a round.	7/22/2021 11:39 AM
32	hamburgers	7/22/2021 11:25 AM
33	Sandwiches -burgers, salads	7/22/2021 10:51 AM
34	Full menu food service. Breakfast and banquet service. Upgrade liquor license to full beverage service. Food and beverage cart.	7/22/2021 8:39 AM
35	Golf menu is fine.	7/22/2021 7:39 AM
36	Coors	7/21/2021 9:17 PM
37	Most of us would like to see perhaps a better food selection	7/21/2021 8:10 PM
38	None	7/21/2021 5:30 PM
39	Quick food at the turn and beverage	7/21/2021 5:07 PM
40	More variety of sandwiches and salads	7/21/2021 3:53 PM
41	Wine. Full bar choices. Salads.	7/21/2021 3:49 PM
42	None, I think dwan has a good food and drink selection	7/21/2021 3:10 PM
43	na	7/21/2021 2:44 PM
44	Expanded menu options.	7/21/2021 1:08 PM
45	Lettuce Salads	7/21/2021 1:01 PM
46	none	7/21/2021 11:35 AM
47	Popcorn, sandwiches.	7/21/2021 9:42 AM
48	Good beer. Beer other than the Budweiser brand. Wine.	7/21/2021 1:27 AM
49	Cheeseburgers French fries Salads Breakfast like it used to be	7/21/2021 12:57 AM
50	Breakfast options. More than just brats, burgers and hot dogs, like barbecue pork/chicken, more sandwich selections. Tap beer and liquor for cocktails (Bloody Mary, etc.)	7/20/2021 11:13 PM
51	None	7/20/2021 10:17 PM
52	pass	7/20/2021 9:58 PM
53	Fine as is.	7/20/2021 9:37 PM
54	na	7/20/2021 8:39 PM
55	Just better food. Notice that the soup option has disappeared and that was a favorite. Prices seem to have gone up with getting less for the cost.	7/20/2021 8:04 PM
56	Bring back Shock Top beer. Soup options. More salad offerings.	7/20/2021 7:54 PM
57	Improved beer offerings	7/20/2021 7:39 PM
58	I need to be gluten free so I don't buy food at the clubhouse	7/20/2021 7:36 PM
59	Tap beer	7/20/2021 7:24 PM
60	The homemade cookies are the best, keep them available.	7/20/2021 7:22 PM
61	N/a	7/20/2021 6:56 PM
62	More variety in bottled soda	7/20/2021 6:01 PM
63	Liquor	7/20/2021 5:57 PM
64	Salads with fresh and unique ingredients, vegetarian options, homemade and original items and everyone wants a drink cart. If the city wants to make money, why wouldn't they sell folks cheap beer and sodas at \$5 a piece if they want it?	7/20/2021 5:09 PM

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65	A liquor license so you could serve wine	7/20/2021 4:45 PM
66	none	7/20/2021 4:17 PM
67	Na	7/20/2021 3:35 PM
68	Vegetarian sandwich	7/20/2021 2:33 PM
69	Fruit, hashbrown potatoes	7/20/2021 2:24 PM
70	Gluten free bread for sandwiches or a soup option for lunch would be good. Also, fresh fruit would be good.	7/20/2021 2:23 PM
71	breakfast	7/20/2021 2:10 PM
72	expanded beer and spirits	7/20/2021 1:41 PM
73	For a course of this size, the options are sufficient	7/20/2021 1:28 PM
74	burgers, nicer sandwiches (turkey club) etc.	7/20/2021 1:11 PM
75	none	7/20/2021 12:53 PM
76	Full dinner menu with hot food selections.	7/20/2021 12:23 PM
77	Real beer	7/20/2021 12:07 PM
78	None	7/20/2021 11:46 AM
79	Better food quality	7/20/2021 11:14 AM
80	Burgers/Fries/Chicken tenders/sandwiches and wraps Wider beer/alcohol selection	7/20/2021 10:47 AM
81	Early breakfast, this was special for our group for years.	7/20/2021 10:45 AM
82	Sub sandwiches	7/20/2021 10:32 AM
83	Happy the way it is	7/20/2021 10:30 AM
84	craft beer on tap	7/20/2021 10:11 AM
85	Simple menu, good food.	7/20/2021 10:05 AM
86	fruit, salads	7/20/2021 10:03 AM
87	none	7/20/2021 9:53 AM
88	More beer selections. Tap beer.	7/20/2021 9:45 AM
89	Wine.	7/20/2021 9:42 AM
90	n/a	7/20/2021 9:35 AM
91	Healthy options	7/20/2021 9:16 AM
92	Better premium beer selection.	7/20/2021 9:14 AM
93	Better beer selection.	7/20/2021 9:14 AM
94	N/A	7/20/2021 9:07 AM
95	None	7/20/2021 8:57 AM
96	n/a	7/20/2021 8:55 AM
97	Offer high point beer. No 3.2 beer!	7/20/2021 8:51 AM
98	Full bar	7/20/2021 8:50 AM
99	n/a	7/20/2021 8:49 AM
100	Tap beer.	7/20/2021 8:46 AM
101	healthy options	7/20/2021 8:26 AM
102	None	7/20/2021 7:53 AM

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103	craft beers on tap	7/20/2021 7:38 AM
104	Food at the turn, hotdogs, sandwiches	7/20/2021 7:38 AM
105	Expanded food and wider selection of craft beer.	7/20/2021 7:36 AM
106	NA	7/20/2021 7:25 AM
107	Mixed drinks	7/20/2021 7:02 AM
108	SIZE 7	7/20/2021 6:29 AM
109	N/A	7/20/2021 6:28 AM
110	Higher quality sandwiches and soups.	7/20/2021 5:57 AM
111	Pasta	7/20/2021 2:14 AM
112	They should have a better choice of beers. I like sub sandwiches and wraps.	7/19/2021 11:11 PM
113	None	7/19/2021 10:58 PM
114	no additional requests	7/19/2021 10:17 PM
115	Cocktails	7/19/2021 10:17 PM
116	Assorted appetizers.	7/19/2021 10:11 PM
117	decent breakfast menu, and more reasonable pricing.	7/19/2021 9:58 PM
118	I don't know	7/19/2021 9:47 PM
119	Breakfast	7/19/2021 9:41 PM
120	Anything good	7/19/2021 9:26 PM
121	Sub sandwiches fries	7/19/2021 9:17 PM
122	Expand the beer selection. Add brats, subs, fries to menu.	7/19/2021 9:13 PM
123	Expanded grill with full bar. On course cart service	7/19/2021 8:50 PM
124	Not 3.2	7/19/2021 8:47 PM
125	A good breakfast menu and someone there who could make it at a reasonable price.	7/19/2021 8:45 PM
126	better beer selection	7/19/2021 8:41 PM
127	Fine as is. Your a golf course not a destination for dining.	7/19/2021 8:32 PM
128	Bacon Lettuce & Tomato sandwiches full breakfast with hashbrowns, bacon sausage. More sandwich options.	7/19/2021 8:31 PM
129	none	7/19/2021 8:03 PM
130	Can't think of anything	7/19/2021 7:55 PM
131	Beer / normal golf course beverages	7/19/2021 7:54 PM
132	Just a cheeseburger without fries	7/19/2021 7:43 PM
133	Better selection of beers and hard liquor	7/19/2021 7:35 PM
134	Breakfast like before. Appetizers like chicken wings or really anything. And real beer	7/19/2021 7:32 PM
135	More snacks and beverages	7/19/2021 7:31 PM
136	Better Wraps.	7/19/2021 7:22 PM
137	N/A since I have not bought anything yet	7/19/2021 7:22 PM
138	?	7/19/2021 7:18 PM
139	currently good, Return Soups to menu	7/19/2021 7:09 PM
140	i would put more local beers on the course.	7/19/2021 7:06 PM

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141	Breakfast of eggs, bacon, toas.	7/19/2021 6:57 PM
142	salads	7/19/2021 6:43 PM
143	Strong Beer/Pitchers	7/19/2021 6:38 PM
144	Pitchers of tapped beer	7/19/2021 6:30 PM
145	More sandwiches; other fast meal options	7/19/2021 6:26 PM
146	Salads	7/19/2021 6:20 PM
147	fruit	7/19/2021 6:16 PM
148	regular beer and not 3.2 beer and other beer options	7/19/2021 6:16 PM
149	Food prices have skyrocketed	7/19/2021 6:16 PM
150	N/A	7/19/2021 6:15 PM
151	Burgers or lettuce salad	7/19/2021 6:13 PM
152	Fine as is	7/19/2021 6:12 PM
153	None	7/19/2021 6:11 PM
154	I never eat at any course but my other golfing friends do. I'm not a good one to ask.	7/19/2021 6:11 PM
155	Steak	7/19/2021 6:05 PM
156	Salads, chicken sandwiches, fish and chips.	7/19/2021 6:01 PM
157	full service breakfast has always been a bonus at courses we play full size pitchers of beer always went well also	7/19/2021 5:58 PM
158	Pizza	7/19/2021 5:39 PM
159	Hot sandwiches, grilled brats/hot dogs etc	7/19/2021 5:38 PM
160	Na	7/19/2021 5:33 PM
161	French fries, more soda choices, grilled cheese sandwiches.	7/19/2021 5:30 PM
162	Maybe chicken sandwich	7/19/2021 5:27 PM
163	full meal with outdoor seating	7/19/2021 5:21 PM
164	I have only been there for golfing, from what I've seen of the menu it's serviceable for that.	7/19/2021 5:20 PM
165	none	7/19/2021 5:17 PM
166	Vegetarian options.	7/19/2021 5:09 PM
167	As mentioned earlier, better beer selection, including local IPA's.	7/19/2021 5:06 PM
168	Just a larger variety of snacks	7/19/2021 4:58 PM
169	bottles of Arnold Palmer drink, apple juice	7/19/2021 4:56 PM
170	na	7/19/2021 4:55 PM
171	Better quality food and beverages, including club soda and tap beer.	7/19/2021 4:49 PM
172	Dinners	7/19/2021 4:48 PM
173	Good hamburgers and french fries for after golf	7/19/2021 4:45 PM
174	Id like a full dining option for dwan with a dedicated restaurant with food options outside of the average golf club house food options. As well maybe a grab and go specials or after round meal options.	7/19/2021 4:41 PM
175	A full bar and grill	7/19/2021 4:40 PM
176	A more extensive breakfast menu.	7/19/2021 4:39 PM

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177	Nothing comes to mind. I'm a hotdog and chips kinda of a person.	7/19/2021 4:35 PM
178	none	7/19/2021 4:32 PM
179	Real 5.0 beer	7/19/2021 4:28 PM
180	Hard liquor	7/19/2021 4:27 PM
181	Burgers	7/19/2021 4:26 PM
182	Burgers	7/19/2021 4:24 PM
183	wine	7/19/2021 4:21 PM
184	beer, wine & cocktails	7/19/2021 4:16 PM
185	Gluten free beer choice	7/19/2021 4:14 PM
186	water on the course.	7/19/2021 4:14 PM
187	None	7/19/2021 4:13 PM
188	Breakfast sandwich. Hashbrowns	7/19/2021 4:11 PM
189	none	7/19/2021 4:11 PM
190	Hot dog	7/19/2021 4:09 PM
191	None	7/19/2021 3:59 PM
192	The menu just seems small... I can't think of anything right now, but it seems like the offerings could be upgraded.	7/19/2021 3:58 PM
193	Beverage Cart	7/19/2021 3:57 PM
194	None	7/19/2021 3:56 PM
195	Mixed adult drinks, "meals" on a menu including more breakfast items and lunch & supper menu options.	7/19/2021 3:54 PM
196	I have no idea.	7/19/2021 3:53 PM
197	None.	7/19/2021 3:53 PM
198	Dwan has a good selection.	7/19/2021 3:52 PM
199	Pizza, hamburgers	7/19/2021 3:50 PM
200	NA	7/19/2021 3:49 PM
201	Na	7/19/2021 3:49 PM
202	mixed drinks	7/19/2021 3:47 PM
203	Na	7/19/2021 3:46 PM
204	Just cart service would be improvement	7/19/2021 3:44 PM
205	Not sure	7/19/2021 3:40 PM
206	Nice selection of quick appetizers up to a decent menu of grilled summer food.	7/19/2021 3:38 PM
207	n/a	7/19/2021 3:36 PM
208	Tap beer.	7/19/2021 3:31 PM
209	Gluten free options. Expanded bar.	7/19/2021 3:31 PM
210	None	7/19/2021 3:28 PM
211	Full breakfast, lunch, and dinner menu. Full bar service	7/19/2021 3:25 PM
212	None	7/19/2021 3:22 PM
213	Not familiar with the current menu. I just come to golf.	7/19/2021 3:22 PM

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214	pancakes	7/19/2021 3:21 PM
215	Expanded sandwich and salad options	7/19/2021 3:15 PM
216	Grilled cheese sandwich, blt sandwich, small salad	7/19/2021 3:15 PM
217	Full breakfast	7/19/2021 3:15 PM
218	Perfectly adequate currently	7/19/2021 3:11 PM
219	More sandwich and salad options	7/19/2021 3:09 PM
220	None.	7/19/2021 3:08 PM
221	None	7/19/2021 3:04 PM
222	Pizza	7/19/2021 3:03 PM
223	Cooked Breakfast !!	7/19/2021 3:02 PM
224	Beverage cart.	7/19/2021 3:02 PM
225	Larger selection of sandwiches and drinks that you do have now.	7/19/2021 3:02 PM
226	expand the food options with a wider menu, i.e. fish tacos, chicken options and salads.	7/19/2021 2:57 PM
227	More sandwich options	7/19/2021 2:57 PM
228	Fruit	7/19/2021 2:55 PM
229	None	7/19/2021 2:55 PM
230	I like the options that are there...	7/19/2021 2:51 PM
231	something fresher, a wrap or sandwich option	7/19/2021 2:49 PM
232	Draft beer, cocktails (i.e. bloody Marys, margs, etc.), hot sandwiches.	7/19/2021 2:47 PM
233	liquor and a beverage cart	7/19/2021 2:47 PM
234	breakfast choices	7/19/2021 2:46 PM
235	Would be nice to have more than just a short order menu cooking	7/19/2021 2:43 PM
236	Pizza	7/19/2021 2:43 PM
237	none	7/19/2021 2:41 PM
238	Healthy alternatives	7/19/2021 2:38 PM
239	The "Dwanie" Steak and Cheddar Cheese Sandwich. I'd pay \$10-\$12 for a good steak sandwich.	7/19/2021 2:36 PM
240	Hard alcohol and real beer	7/19/2021 2:36 PM
241	N/A	7/19/2021 2:35 PM
242	Liquor, healthy grab and go (fruit, nuts, granola, protein bars)	7/19/2021 2:34 PM
243	Bring back breakfast	7/19/2021 2:32 PM
244	DON'T KNOW	7/19/2021 2:30 PM
245	More light beer options. Get rid of fancy craft beers. People don't drink 6% beer when they golf.	7/19/2021 2:28 PM
246	Strong beer, liquor,wine.	7/19/2021 2:27 PM
247	Hard liquor	7/19/2021 2:26 PM
248	Grab and go sandwiches to take with onto the course.	7/19/2021 2:26 PM
249	No opinion	7/19/2021 2:25 PM
250	Salads	7/19/2021 2:25 PM

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251	pizza	7/19/2021 2:20 PM
252	Dark beer	7/19/2021 2:19 PM
253	N/A	7/19/2021 2:18 PM
254	Add ciders and other non-beer options	7/19/2021 2:15 PM
255	0	7/19/2021 2:15 PM
256	n/a	7/19/2021 2:15 PM
257	Deli sandwich	7/19/2021 2:14 PM
258	0	7/19/2021 2:11 PM
259	Healthy options, including some vegetarian items.	7/19/2021 2:11 PM
260	Vegetarian food options	7/19/2021 2:10 PM
261	I started golfing at Dwan during Covid when we could not go into the clubhouse. As a result, I never go into the clubhouse unless I need to pay or go to the bathroom.	7/19/2021 2:10 PM
262	A bigger variety of breakfast/lunch items. A better selection of candy bars and snacks.	7/19/2021 2:10 PM
263	Salads, ice cream, for hamburgers with fries, liquor drinks, just an upgraded kitchen that serves a very casual menu	7/19/2021 2:09 PM
264	Fresh sandwiches - wraps - soups	7/19/2021 2:07 PM
265	Expanded beer offering	7/19/2021 2:06 PM
266	Cocktails, more craft beer, sandwiches	7/19/2021 2:06 PM
267	None	7/19/2021 2:05 PM
268	Nothing for now.	7/19/2021 2:04 PM
269	None	7/19/2021 2:03 PM
270	Burgers and Brats	7/19/2021 2:03 PM
271	Wine	7/19/2021 2:02 PM
272	More selection of non-soda, non-alcoholic, such as vitamin water, gatorade, ice tea, etc.	7/19/2021 2:02 PM
273	Full bar	7/19/2021 2:01 PM
274	I am not familiar with what is currently being offered but I like chicken wraps. A liquor selection might be a nice addition.	7/19/2021 2:00 PM
275	Nonr	7/19/2021 1:59 PM
276	n/a	7/19/2021 1:59 PM
277	It would be nice to be able to sit outside and watch golfers come in off the 18th tee with a nice dinner	7/19/2021 1:58 PM
278	N/A	7/19/2021 1:57 PM
279	N/A	7/19/2021 1:57 PM
280	None	7/19/2021 1:56 PM
281	Burgers	7/19/2021 1:56 PM
282	Wine Chef or Cobb salads Gin and tonics Nachos Chicken wings Good beer... not 3/2 A daily soup Truffle French fries Let's up our game a bit!!!	7/19/2021 1:52 PM
283	N/a	7/19/2021 1:51 PM
284	Burger and Fish sandwiches.	7/19/2021 1:50 PM
285	Pastries, like muffins, bagels.	7/19/2021 1:47 PM

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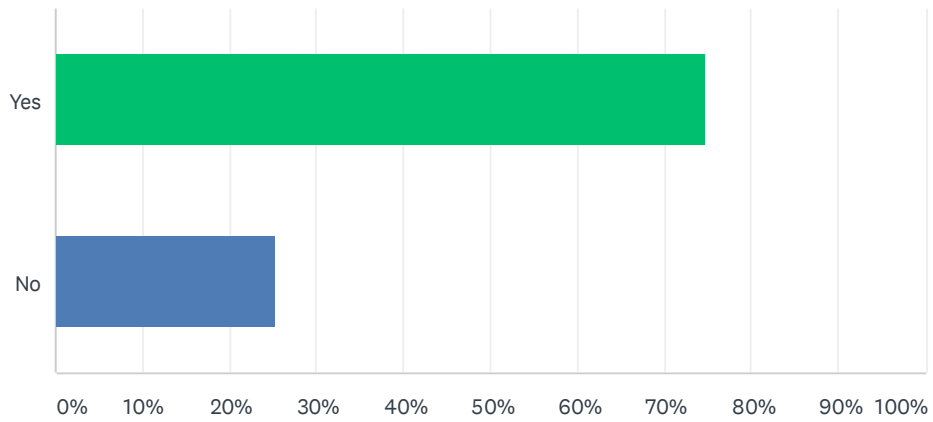
286	n/a	7/19/2021 1:46 PM
287	Preosecco	7/19/2021 1:44 PM
288	Strong liquor/ cart girl pizza	7/19/2021 1:44 PM
289	I rarely go into the clubhouse. I started golfing there the year of Covid and continue to avoid indoor public settings as much as possible. I do use the restrooms and they could use improvements.	7/19/2021 1:44 PM
290	Real beer and cocktails. We currently leave Dwan and head to Willy's for our 19th hole.	7/19/2021 1:43 PM
291	Beer from mostly local breweries	7/19/2021 1:42 PM
292	More options and later hours for breakfast and lunch.	7/19/2021 1:42 PM
293	Dwan used to have breakfasts that were great, miss those days.	7/19/2021 1:40 PM
294	Nothing fancy - Brats, Burgers	7/19/2021 1:40 PM
295	In need of a full restaurant operation with banquet facilities. That's the only way to compete.	7/19/2021 1:40 PM
296	Booze.	7/19/2021 1:40 PM
297	I used to have their Breakfast because it was reasonably priced. Everything at Dwan has gotten out of my price range. The new demand for golf has sure helped the courses and the game, but those of us on fixed incomes.	7/19/2021 1:39 PM
298	More variety	7/19/2021 1:35 PM
299	Hard Seltzer	7/19/2021 1:34 PM
300	Full menu	7/19/2021 1:34 PM
301	a beer and vending cart out on the course	7/19/2021 1:34 PM
302	Better tap beer selection. Your current prices are high.	7/19/2021 1:33 PM
303	Food options are none existent since three years agp	7/19/2021 1:33 PM
304	I used to purchase at least once a week, but it is not so good anymore.	7/19/2021 1:32 PM
305	NA	7/19/2021 1:31 PM
306	More beer options and better food (sandwiches)	7/19/2021 1:28 PM
307	None	7/19/2021 1:26 PM
308	NA	7/19/2021 1:24 PM
309	healthy sandwich options	7/19/2021 1:24 PM
310	Full grill	7/19/2021 1:23 PM
311	Burgers	7/19/2021 1:23 PM
312	Wine options	7/19/2021 1:22 PM
313	I'm okay with current offerings	7/19/2021 1:22 PM
314	Na	7/19/2021 1:21 PM
315	I find what I want.	7/19/2021 1:21 PM
316	All good	7/19/2021 1:19 PM
317	Chicken wings, liquor.	7/19/2021 1:19 PM
318	Nothing specific, maybe just add a few additional items.	7/19/2021 1:19 PM
319	nothing i can think of	7/19/2021 1:18 PM
320	Hamburgers and food items	7/19/2021 1:17 PM
321	Larger selection of draft beer. I would buy much more beer for my round if prices were cheaper	7/19/2021 1:17 PM

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322	I live on Overlook, many of us would meet for breakfast at Dwan. It was a great place for the community. EVERYONE was sad when the breakfast was removed and only breakfast sandwiches are now served. I golf at dawn about once a week, but also had breakfast there most weekends	7/19/2021 1:17 PM
323	I'd like to see an expanded beer list	7/19/2021 1:16 PM
324	n/a	7/19/2021 1:16 PM
325	wider sandwich/burger selection	7/19/2021 1:15 PM
326	Craft beer	7/19/2021 1:14 PM
327	draft beer	7/19/2021 1:14 PM
328	Good is incredibly limited. Basic bar food would be great.	7/19/2021 1:13 PM
329	wine more food choices	7/19/2021 1:13 PM
330	Chicken Tenders or artisan sandwiches	7/19/2021 1:12 PM

Q9 Would improved and expanded outdoor seating make you more likely to stay after a round of golf to dine at Dwan?

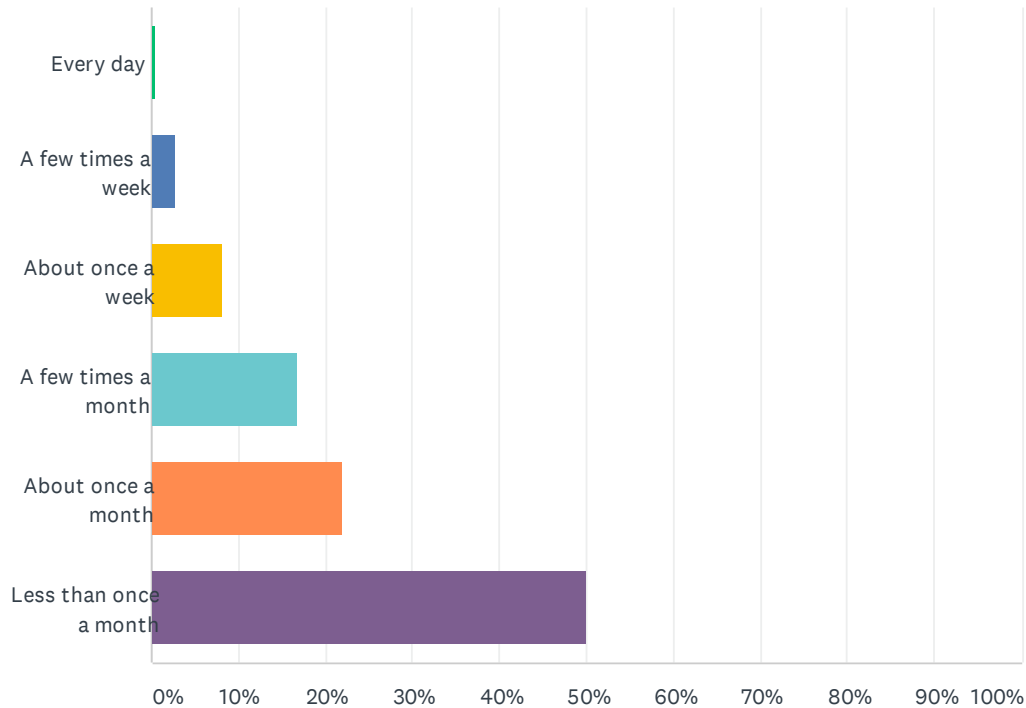
Answered: 619 Skipped: 64



ANSWER CHOICES		RESPONSES	
Yes		74.64%	462
No		25.36%	157
TOTAL			619

Q10 On average, how often would you visit Dwan if the clubhouse and food and beverage operation were open in the off-season (December – March)?

Answered: 612 Skipped: 71



ANSWER CHOICES	RESPONSES
Every day	0.33% 2
A few times a week	2.78% 17
About once a week	8.17% 50
A few times a month	16.67% 102
About once a month	22.06% 135
Less than once a month	50.00% 306
TOTAL	612

Q11 Other than what has already been mentioned, what is missing or most needed in the Dwan clubhouse? This may include recommendations regarding the food and beverage operation, building amenities, or anything else that you think we should hear.

Answered: 243 Skipped: 440

#	RESPONSES	DATE
1	I feel expanding and updating the outdoor patio will grow your food/beverage sales.	7/30/2021 8:39 PM
2	hospitality that is lacking even before Covid. Manager is not a pleasant nor customer service oriented individual. Only Ali Hassan has that gift	7/28/2021 9:42 AM
3	A nice grill with a menu of salads, sandwiches, wraps, burgers of different varieties. But maybe most of all larger restrooms with stalls you can actually turn around in.	7/27/2021 9:17 PM
4	A New clubhouse,,,,,,,,,!,,,,,,,,,,!!!!	7/27/2021 12:37 PM
5	upgrade food options	7/27/2021 11:36 AM
6	Breakfast was taken away.	7/27/2021 9:34 AM
7	Better check in area	7/26/2021 2:54 PM
8	We miss having it open for breakfast in the winter.	7/26/2021 3:50 AM
9	Better layout for check-in/payment and access to restrooms.	7/24/2021 10:19 PM
10	A new clubhouse. A 2 level clubhouse would be very cool. With the Restaurant and outdoor seating on the upper level overlooking the course.	7/24/2021 6:35 PM
11	Na	7/24/2021 12:21 PM
12	It has actually been a few years since I have been in the clubhouse (all the members in our golf league have pre-paid their green fees, so we typically just walk out to the first tee, rather than pay the green fee in the clubhouse) but from what I remember, it was OK. The golf course is the focal point for me, not the clubhouse.	7/24/2021 11:23 AM
13	Check in space. Some increase in golf purchase options would be nice.	7/24/2021 11:12 AM
14	separate the cashier area from the remainder of the clubhouse and move it away from the offices and bathrooms	7/23/2021 8:49 PM
15	Small music events? Not sure the course or parking would be able to accommodate that,	7/23/2021 8:42 PM
16	If adding activities you'll need to expand parking.	7/23/2021 12:54 PM
17	Can't think of anything	7/23/2021 8:50 AM
18	Atmosphere, environment improvement	7/22/2021 4:12 PM
19	Nothing	7/22/2021 2:03 PM
20	Improve the greeting/check in area plus commonly need items for rounds.	7/22/2021 1:30 PM
21	Might not have to do with club house, but go to Eagle Lake and see the youth options. Dwan feels like a retirement home, lots of old people no youth. I have a 9 year old, to grow the game, make it cool for kids to come there and hang before after. Fun practice areas	7/22/2021 11:39 AM
22	Nothing	7/22/2021 10:51 AM
23	Updating the building is a good idea	7/22/2021 7:39 AM
24	Beverage cart	7/21/2021 9:17 PM

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25	A better facility. Like the facility an app Apple Valley wood. Would play cards there in the winter if the lunch facilities were wonderful	7/21/2021 8:10 PM
26	Better practice areas	7/21/2021 5:07 PM
27	More space. It just seems so cramped sometimes.	7/21/2021 4:48 PM
28	Wine	7/21/2021 3:53 PM
29	Not in town	7/21/2021 2:29 PM
30	Maybe a broader menu of items.	7/21/2021 1:08 PM
31	Build a bigger and better clubhouse	7/21/2021 1:01 PM
32	driving range	7/21/2021 12:24 PM
33	Don't screw up Dwan. This is a great reasonably priced course for players wanting a relaxed not too tough experience, especially kids and not-so-good players. You are never going to attract the par 72 6-7,000 yard crowd to don't try. Anything not a money maker stay away from to avoid future fiscal issues and risk to the facility.	7/21/2021 11:35 AM
34	Bathroom upgrades, good food, outdoor dining	7/21/2021 6:58 AM
35	Shade!	7/21/2021 1:27 AM
36	A new clubhouse for starters, way too small and out of date Add a second floor to rent out for party's and events with glass windows to look out the view of the course Add tap beer and wine □ Bloomington can do so much better to make a course to be proud of	7/21/2021 12:57 AM
37	Better golf shop. Better restroom facilities. Better reservation system.	7/20/2021 11:13 PM
38	More golf product offered	7/20/2021 9:37 PM
39	na	7/20/2021 8:39 PM
40	Enough room to sit after a round of golf is completed. Nicer surroundings. Alcoholic drink options including a bar where one could order drinks and sit down to drink them.	7/20/2021 7:54 PM
41	Atmosphere	7/20/2021 7:24 PM
42	Unsure	7/20/2021 6:56 PM
43	Bar with stools and liquor and Variety of beers	7/20/2021 5:57 PM
44	Better (fresher and more unique) food, more seating, and nicer dining area. When we visit Hyland ski area, we have a hard time saying no to the beautiful space and unique specials and yummy food options. Seems a huge loss that Dwan isn't more like this. Offer food that looks, smells, and sounds so good, people don't want to go elsewhere!	7/20/2021 5:09 PM
45	Update the restrooms/lockrooms	7/20/2021 4:02 PM
46	Expanded golf practice facility	7/20/2021 1:41 PM
47	Good "19th hole" for post round beverage or lunch and commiserating	7/20/2021 1:37 PM
48	Hard to justify substantial improvements for a small course and small footprint for the clubhouse.	7/20/2021 1:28 PM
49	Improved seating area with a bar and multiple big screen TV, similar to a sports bar.	7/20/2021 12:23 PM
50	Better lighting. Feels cramped, damp, and musty when you walk in.	7/20/2021 11:26 AM
51	More friendly to patrons. Other golf courses try to make golfing a great experience.	7/20/2021 10:50 AM
52	Friendlier staff and welcoming to everyone, not just those "regulars" or "Good old boys club"	7/20/2021 10:40 AM
53	Again rates are at the higher end - any clubhouse renovations would have to be self funding.....	7/20/2021 10:34 AM
54	better coolers for the beverages	7/20/2021 10:32 AM
55	It's fine the way it is. Any larger building would take away green space, so I'd leave it the same size.	7/20/2021 10:30 AM

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56	I'm happy the way it is	7/20/2021 10:30 AM
57	The area next to restrooms where staff check people in at is a lousy setup. That could be moved into the seating area perhaps as a temporary station until clubhouse renovations get completed.	7/20/2021 10:11 AM
58	I like the simplicity of the existing club house. There is plenty of seating - I have never seen it crowded or had difficulty getting a spot. The outdoor seating area could be improved and leveraged. Creating an event center would pretty much destroy what I like about the course - i.e. its character and accessibility. Not sure of the mechanical issues but I'd think it'd much less expensive to upgrade and remodel only as needed. Focusing on a reasonably priced great burger, fries and beer delivered to a welcoming patio would go a long ways. You don't need anything too fancy.	7/20/2021 9:53 AM
59	I would not devote space for "locker room". Every other course you go to - this is wasted space because no one uses them any longer.	7/20/2021 9:45 AM
60	Always enjoyed the food. Sandwiches are fresh, fast and the service is friendly. Thank you.	7/20/2021 9:42 AM
61	n/a	7/20/2021 9:35 AM
62	Decor is a bit dated	7/20/2021 9:14 AM
63	None	7/20/2021 9:14 AM
64	Update furniture and redroom	7/20/2021 8:58 AM
65	None	7/20/2021 8:57 AM
66	n/a	7/20/2021 8:55 AM
67	Full Bar..	7/20/2021 8:51 AM
68	Go take a look at the Chaska Town Course Municipal clubhouse, the structure and amenities along with an extremely friendly staff make it a joy to golf and eat there	7/20/2021 8:50 AM
69	n/a	7/20/2021 8:49 AM
70	The most important thing is to not negatively impact the golf course. It is already short enough...do not create a bigger clubhouse while sacrificing the actual reason you are there.	7/20/2021 8:46 AM
71	Bigger selection of tees, balls, etc.	7/20/2021 7:36 AM
72	NA	7/20/2021 7:25 AM
73	The view from the current club house is fine, but limited. The view over the Minnesota River Valley is a more expensive option and is clearly better.	7/20/2021 7:02 AM
74	Generally more room inside.	7/20/2021 6:28 AM
75	I. golf in a league, I could see us having our year end banquet and other meetings in the club house if there was a space and catering options.	7/20/2021 6:16 AM
76	Whole place needs updating - compare to Brookview and Braemar.	7/20/2021 5:57 AM
77	Put in a nice bar	7/20/2021 2:14 AM
78	a locker room where you could store your clubs.	7/19/2021 11:11 PM
79	no needs	7/19/2021 10:17 PM
80	Bar	7/19/2021 10:17 PM
81	More than one big screen TVs by the tables to watch golf events.	7/19/2021 10:14 PM
82	Expanded food offerings, updated bathrooms and common areas.	7/19/2021 10:11 PM
83	Better power cart pricing. Charge for the cart, not the number of golfers in the cart. That's stupid.	7/19/2021 9:47 PM
84	Friendly personnel	7/19/2021 9:26 PM
85	Driving range, longer holes, es. Luv house	7/19/2021 9:17 PM

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86	Again, improve the beer selection. Add brats, chicken, subs, and fries to menu.	7/19/2021 9:13 PM
87	Full bar, larger kitchen to add more than hamburgers and hot dogs. Maybe adding on site food truck.	7/19/2021 8:50 PM
88	Rooftop patio overlooking the entire golf course	7/19/2021 8:47 PM
89	Answer to question number 9 is maybe but you don't ever have that answer on any of these type surveys for the city.	7/19/2021 8:45 PM
90	A caddy program.	7/19/2021 8:32 PM
91	New clubhouse with better restrooms and dining options and new sand traps are most important.	7/19/2021 8:31 PM
92	Can't think of anything	7/19/2021 7:55 PM
93	Beer	7/19/2021 7:54 PM
94	Golf beverage cart	7/19/2021 7:43 PM
95	Updated restroom and added pro shop	7/19/2021 7:35 PM
96	More tvs for the golf channel	7/19/2021 7:34 PM
97	Not for me to comment on since I have not done anything there other than golfing	7/19/2021 7:22 PM
98	/	7/19/2021 7:18 PM
99	nothing - not even the things that have been mentioned.	7/19/2021 6:48 PM
100	Just an updated food beverage service and pro shop in a new building	7/19/2021 6:36 PM
101	Beverage carts on the course	7/19/2021 6:30 PM
102	gluten free options	7/19/2021 6:16 PM
103	For a city the size of Bloomington to have non compliant restroomsembarrassing	7/19/2021 6:16 PM
104	The practice area to hit golf balls	7/19/2021 6:13 PM
105	I know I missed this in a previous question but outdoor dinner dining would bring me a few times a summer with friends especially if you had flowers around. Also the flowers on the tees are a big attraction☺	7/19/2021 6:12 PM
106	I'm happy with what you have now. I really don't stick around and socialize after a round of golf.	7/19/2021 6:11 PM
107	Driving range	7/19/2021 6:05 PM
108	Larger check in area and lockers.	7/19/2021 6:01 PM
109	I like the idea of expanded outdoor seating maybe move the cart storage and create a wrap around deck over looking the 18th green. wait service would also be good to have.	7/19/2021 5:58 PM
110	Regular bar/restaurant	7/19/2021 5:38 PM
111	Na	7/19/2021 5:33 PM
112	More food choices, a beverage cart on the course.	7/19/2021 5:30 PM
113	A pro shop	7/19/2021 5:27 PM
114	If you expand, visit Braemar and Brookview for ideas	7/19/2021 5:25 PM
115	Renovated patio table/chairs overlooking 18th green	7/19/2021 5:22 PM
116	full bar	7/19/2021 5:21 PM
117	Nothing comes to mind	7/19/2021 5:20 PM
118	Charging up front	7/19/2021 5:20 PM
119	none	7/19/2021 5:17 PM

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120	More space is needed at the check in desk. After two people step up it is hard to pass them to get to the restrooms or the snack bar.	7/19/2021 5:12 PM
121	Craft beer. Vegetarian options for the menu.	7/19/2021 5:09 PM
122	Again a good and beverage cart	7/19/2021 4:58 PM
123	close in winter. This is an expense that Bloomington doesnt need.	7/19/2021 4:55 PM
124	It needs to be razed and a modern facility built.	7/19/2021 4:49 PM
125	Just a refresh of the space would be nice. I love the environment but the building looks like the paint and carpet are still from the early 90's	7/19/2021 4:41 PM
126	That's about it	7/19/2021 4:40 PM
127	I would emphasize outdoor seating!	7/19/2021 4:39 PM
128	I think with what's there you are doing a great job of offering a good selection of food & bev's	7/19/2021 4:32 PM
129	Hand made sandwiches	7/19/2021 4:24 PM
130	Make sure that the restroom in the maintenance building by hole #15 is accessible for golfers. It would help to put up a sign.	7/19/2021 4:24 PM
131	don't know	7/19/2021 4:21 PM
132	Not that I can think of	7/19/2021 4:16 PM
133	bbq grill outside? i wouldn't go over the top with your plans, keep it simple, concentrate on golf and simple quick food options and players/members will be happy.	7/19/2021 4:14 PM
134	Add a second level with a large deck	7/19/2021 4:11 PM
135	You have a great venue. Don't mess it up. Seriously, don't mess it up!!!	7/19/2021 4:11 PM
136	Better flow for paying and allowing separate areas to make payments	7/19/2021 4:09 PM
137	General manager more visible and engaging	7/19/2021 4:06 PM
138	Sounds like you have already made up your mind. Seems like this is just a token survey pretending to care about what the public thinks.	7/19/2021 3:59 PM
139	Improved Restrooms	7/19/2021 3:57 PM
140	?	7/19/2021 3:56 PM
141	above items listed already. I like the no-pay at a cashier, if scheduled thru Chrono Golf app.	7/19/2021 3:54 PM
142	None.	7/19/2021 3:53 PM
143	Can't think of anything. I like the setup you have now.	7/19/2021 3:52 PM
144	Water hazards	7/19/2021 3:50 PM
145	Beer cart	7/19/2021 3:49 PM
146	Na	7/19/2021 3:49 PM
147	Breakfast menu like before	7/19/2021 3:47 PM
148	Nothing	7/19/2021 3:46 PM
149	Sports bar atmosphere, more TVs	7/19/2021 3:44 PM
150	Everything needs to be a little bigger	7/19/2021 3:44 PM
151	Needs major updating or replacement	7/19/2021 3:40 PM
152	A full menu/restaurant	7/19/2021 3:34 PM
153	Cart service on the course (beverages, hot dogs/burgers and snacks)	7/19/2021 3:25 PM
154	N/A	7/19/2021 3:15 PM

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155	Don't overbuild a clubhouse--save the money for upkeep of the course.	7/19/2021 3:11 PM
156	Our ladies league hosts an annual guest day and we cannot eat at the facility (not enough seating) so we have to go to Minnesota Valley, Olympic Hills or other place to have our luncheon. It would be nice to be able to have it at Dwan.	7/19/2021 3:09 PM
157	Expanded kitchen facility.	7/19/2021 3:08 PM
158	Can't think of anything.	7/19/2021 3:04 PM
159	Green and cart fees to high to patron members.	7/19/2021 3:03 PM
160	Beverage cart. More food options .	7/19/2021 3:02 PM
161	I have already said this, the clubhouse is old, dreary, dark and outdated. Make it a place that can be used for things other than golf like wedding and baby showers, parties, season ending lunches and dinners, have a new kitchen that could also cater different functions like meetings and seminars. The cost of building new is high but if it was used for more than just golf it could be a money maker.	7/19/2021 3:02 PM
162	Early breakfast before tee times.	7/19/2021 2:57 PM
163	Pro shop	7/19/2021 2:55 PM
164	It needs a total renovation.	7/19/2021 2:54 PM
165	I'm not sure anything is missing... but everything needs to be updated.	7/19/2021 2:51 PM
166	open food service when course opens in morning	7/19/2021 2:46 PM
167	Would love to have a clubhouse that is more updated than the maintenance facility	7/19/2021 2:43 PM
168	Keep it the way it is, quite trying to compete with other businesses, who are struggling to find help and survive!	7/19/2021 2:41 PM
169	Keep it simple, classic elegance. No need to go big time, we have enough of those things available elsewhere. Dwan is a hidden gem.	7/19/2021 2:38 PM
170	I think you covered it all! Thanks for letting me participate.	7/19/2021 2:36 PM
171	Hard alcohol and real beer	7/19/2021 2:36 PM
172	n/a	7/19/2021 2:35 PM
173	What ever you add it should not affect pricing of the round of golf. While the things you add are nice, raising prices to pay for it is a good way to drive people away. It's a nice course, but price is about right for length and difficulty of the course, you have a nice niche set up right now, don't try to be something your not. You don't have to be all things to everyone.	7/19/2021 2:35 PM
174	A bit more apparel would be nice. Large hat and shirt selection specifically.	7/19/2021 2:34 PM
175	A manager that was cordial and friendly and I'm not talking about alie	7/19/2021 2:32 PM
176	Nicer staff.	7/19/2021 2:28 PM
177	Bathrooms, Clubhouse are in terrible shape. As mentioned before build new clubhouse overlooking river bottoms to draw more revenue	7/19/2021 2:27 PM
178	No opinion	7/19/2021 2:25 PM
179	ok	7/19/2021 2:20 PM
180	Vegan options if you expand food offerings	7/19/2021 2:19 PM
181	0	7/19/2021 2:15 PM
182	I don't think spending a lot of money on the clubhouse to try and get golfers to stay is a great idea. There is no shortage of golf courses with very nice yet empty dining areas.	7/19/2021 2:14 PM
183	Golf attire especially socks	7/19/2021 2:13 PM
184	More food options	7/19/2021 2:11 PM
185	I would be just as happy playing there if everything stays the same.	7/19/2021 2:11 PM

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186	N/A	7/19/2021 2:10 PM
187	Beer and wine at minimum with canned alcoholic beverages. Offer expanded appetizer type menu so golfers stay and spend \$\$ there Instead of going to nearby restaurants. The building is very outdated and without some major renovations I don't see myself spending time there	7/19/2021 2:10 PM
188	Seems that the entire building should be removed and the new clubhouse built unless an architect can figure out how to expand the current building and make it look more modern. The new clubhouse should have complete food service with dining club rooms and outdoor seating	7/19/2021 2:09 PM
189	New PA system.	7/19/2021 2:07 PM
190	Outdoor and improved seating for post round activities is a great priority to focus	7/19/2021 2:06 PM
191	Number of times I'd visit would greatly depend on quality of the food and beverage options. If it was good quality food I could see visiting more regularly. Indoor gift simulators would be huge.	7/19/2021 2:06 PM
192	Beverage cart	7/19/2021 2:05 PM
193	Nothing.	7/19/2021 2:04 PM
194	My wife and I go to Chaska Town course a couple of times in the summer for lunch on their seating area overlooking 18 green. I think it's one of the best outdoor summer dining places in the area. It would be a good example for Dwan to keep in mind.	7/19/2021 2:03 PM
195	Wine	7/19/2021 2:02 PM
196	More year round activities, like dining and golf simulator, along with event room.	7/19/2021 2:02 PM
197	N/A	7/19/2021 2:01 PM
198	None	7/19/2021 1:59 PM
199	A larger pro shop (or just a designated pro shop to begin with) would be nice and it would relieve some of the congestion currently in the front door where you check in for tee times.	7/19/2021 1:59 PM
200	Golf simulator	7/19/2021 1:58 PM
201	No	7/19/2021 1:57 PM
202	Nothing	7/19/2021 1:56 PM
203	Better pro shop with some clothing options	7/19/2021 1:56 PM
204	In my own personal opinion, below will be my recommendations from highest to lowest priority: -Bathrooms -a real bar and grill (better / expanded menu too) -club house and pro shop -golf simulators (for winter) -banquet space	7/19/2021 1:52 PM
205	Wine good beer and mixed drinks The women's bathroom is a travesty to women everywhere!!! This should be updated immediately	7/19/2021 1:52 PM
206	Beverage service on the course.	7/19/2021 1:52 PM
207	You need to offer senior rates to be competitive with other courses. And the cost of carts is much too high!	7/19/2021 1:47 PM
208	New management.	7/19/2021 1:44 PM
209	None that I can think of.	7/19/2021 1:44 PM
210	nothing	7/19/2021 1:44 PM
211	Brighter lighting.	7/19/2021 1:43 PM
212	A nice patio would be a huge improvement.	7/19/2021 1:42 PM
213	Wider range of beer options, such as micro brews.	7/19/2021 1:42 PM
214	Again, need a full restaurant operation.	7/19/2021 1:40 PM
215	n/a	7/19/2021 1:40 PM
216	Whatever you do with the Clubhouse do not remove parking spots or hurt the golf course.	7/19/2021 1:39 PM

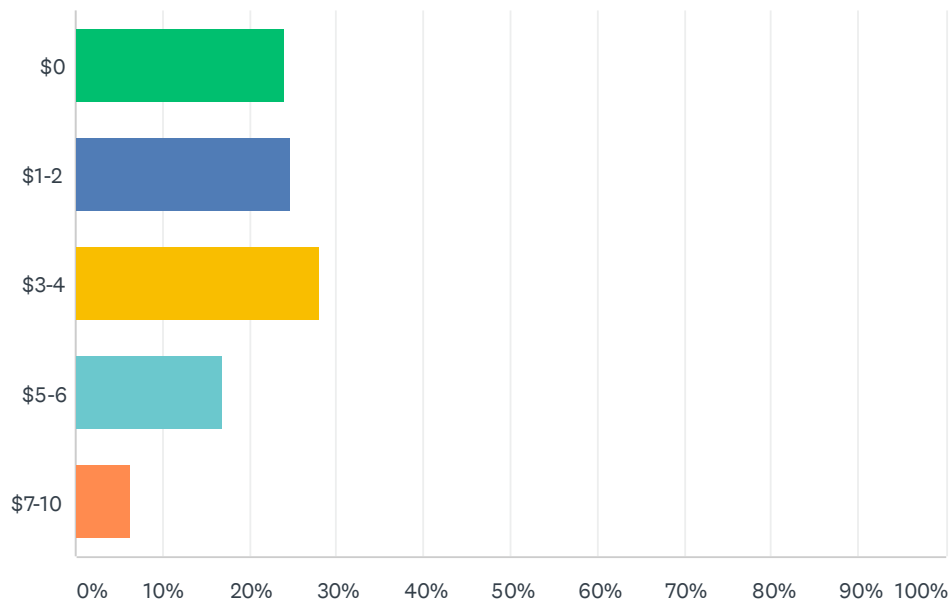
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Space is huge issue at Dwan. A place for golf lessons is severely needed now that Hyland Greens is not available to us.

217	Nice outdoor seating	7/19/2021 1:35 PM
218	New management Separate the bathrooms from the cashier as it is way to crowded in that are Get a real office for the people that work there Get some real food and beer that people like They might even stick around after golf	7/19/2021 1:33 PM
219	A decent restaurant	7/19/2021 1:32 PM
220	NA	7/19/2021 1:31 PM
221	After a round of golf, we usually go to Willys for drinks. Compete with them and offer some decent appetizers, and it might be worth staying around longer in the club house instead of traveling elsewhere	7/19/2021 1:31 PM
222	Improved checkout software/process for purchasing items and rounds of golf.	7/19/2021 1:29 PM
223	It would be nice if the course layout was larger but understand space is limited with what the city owns.	7/19/2021 1:28 PM
224	Food and drink closing at 6 pm is absurd. Any golfers left on course deserve to be able to eat and drink. Never seen anything like that before.	7/19/2021 1:26 PM
225	Friendlier staff	7/19/2021 1:26 PM
226	NA	7/19/2021 1:24 PM
227	Same comment as previous pages. Don't do anything that will raise the cost of golf at Dwan. It already is more expensive (with a cart) than any other course we go to in the southwest suburbs. Our weekly foursome is going there less this year as a result.	7/19/2021 1:24 PM
228	A little more space at the golf check-in area.	7/19/2021 1:24 PM
229	Na	7/19/2021 1:23 PM
230	Expanded pro shop and room/accommodations for special events with views of first/tenth tees and eighteenth green	7/19/2021 1:22 PM
231	Simulators would be cool. Help ease winter demand on golf zone, Braemar golf dome, etc	7/19/2021 1:21 PM
232	Clothing would be nice to have	7/19/2021 1:21 PM
233	Really need a place to warm up my swing and drive	7/19/2021 1:19 PM
234	Better and more than 1 TV, better food menu, liquor.	7/19/2021 1:19 PM
235	I would like to see GPS distance screens in the carts like they have at Deer Run.	7/19/2021 1:19 PM
236	Make bigger with food options	7/19/2021 1:17 PM
237	Local beers on tap would be a huge draw. Expanded menu would also make it much more appealing	7/19/2021 1:17 PM
238	more practice facilities (bunkers, short-game, etc.)	7/19/2021 1:16 PM
239	None	7/19/2021 1:16 PM
240	Wider food and beverage selection. Also having a food/drink cart make the rounds out on the course.	7/19/2021 1:16 PM
241	I am not in Mn in winter. Some questions did not apply	7/19/2021 1:15 PM
242	golf lessons for kids	7/19/2021 1:15 PM
243	needs complete renovation	7/19/2021 1:13 PM

Q12 Dwan currently charges public rates of \$36 for 18 holes and \$24 for 9 holes, with Patron Card Holders receiving a \$7 and \$4 discount respectively. How much more would you be willing to pay for a round of golf in order to help facilitate course and/or clubhouse improvements?

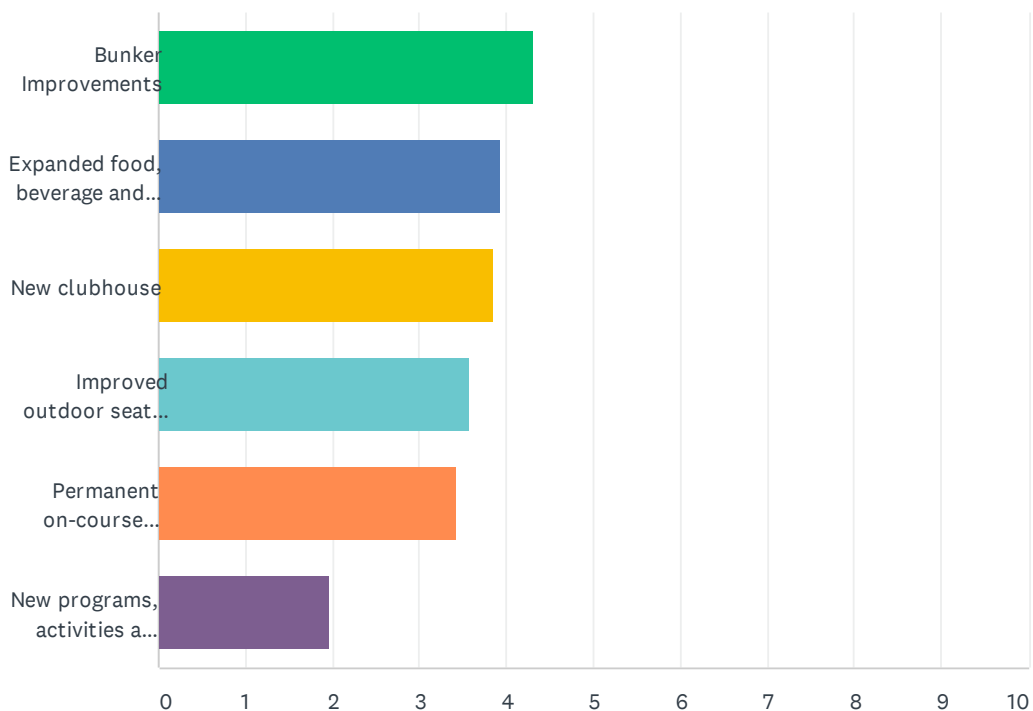
Answered: 591 Skipped: 92



ANSWER CHOICES	RESPONSES	
\$0	24.03%	142
\$1-2	24.70%	146
\$3-4	28.09%	166
\$5-6	16.92%	100
\$7-10	6.26%	37
TOTAL		591

Q13 Please rank the following items in order of importance from 1 to 6, with 1 being most important to you and 6 being least important to you. (use each number only once)

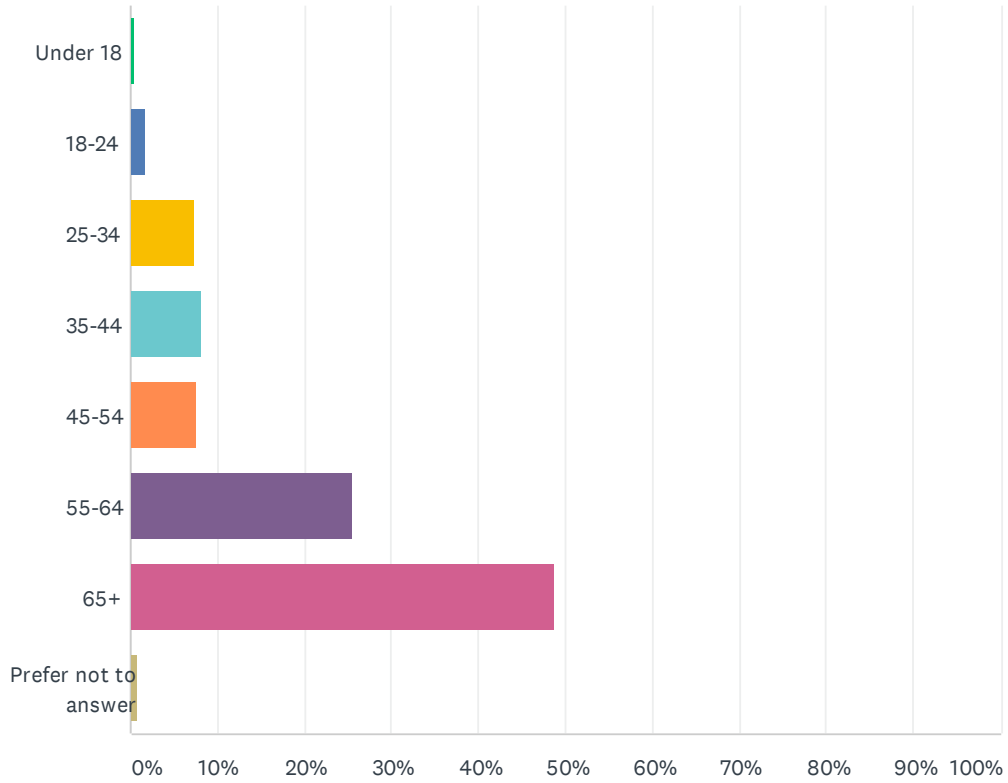
Answered: 585 Skipped: 98



	1	2	3	4	5	6	TOTAL	SCORE
Bunker Improvements	43.52% 245	11.37% 64	10.83% 61	11.90% 67	12.08% 68	10.30% 58	563	4.31
Expanded food, beverage and alcohol operation	11.92% 67	24.02% 135	25.62% 144	25.80% 145	9.25% 52	3.38% 19	562	3.93
New clubhouse	20.69% 114	21.23% 117	17.42% 96	14.34% 79	15.61% 86	10.71% 59	551	3.85
Improved outdoor seating and gathering space(s)	9.67% 55	19.86% 113	22.14% 126	20.74% 118	22.32% 127	5.27% 30	569	3.58
Permanent on-course restrooms	12.18% 67	17.82% 98	18.55% 102	17.27% 95	22.00% 121	12.18% 67	550	3.44
New programs, activities and events to keep Dwan open year round	4.36% 25	5.24% 30	5.58% 32	9.95% 57	17.63% 101	57.24% 328	573	1.97

Q14 For statistical purposes, what is your age range?

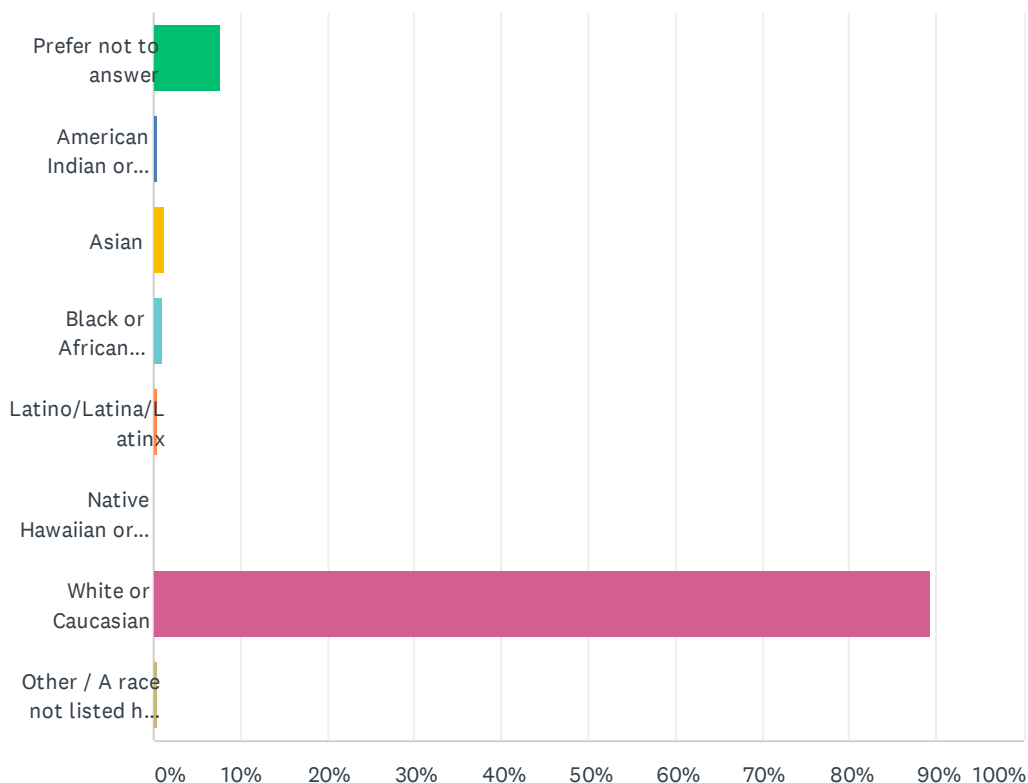
Answered: 594 Skipped: 89



ANSWER CHOICES	RESPONSES	
Under 18	0.34%	2
18-24	1.68%	10
25-34	7.24%	43
35-44	8.08%	48
45-54	7.58%	45
55-64	25.42%	151
65+	48.82%	290
Prefer not to answer	0.84%	5
TOTAL		594

Q15 For statistical purposes, which of these best describes your race? (select all that apply)

Answered: 592 Skipped: 91

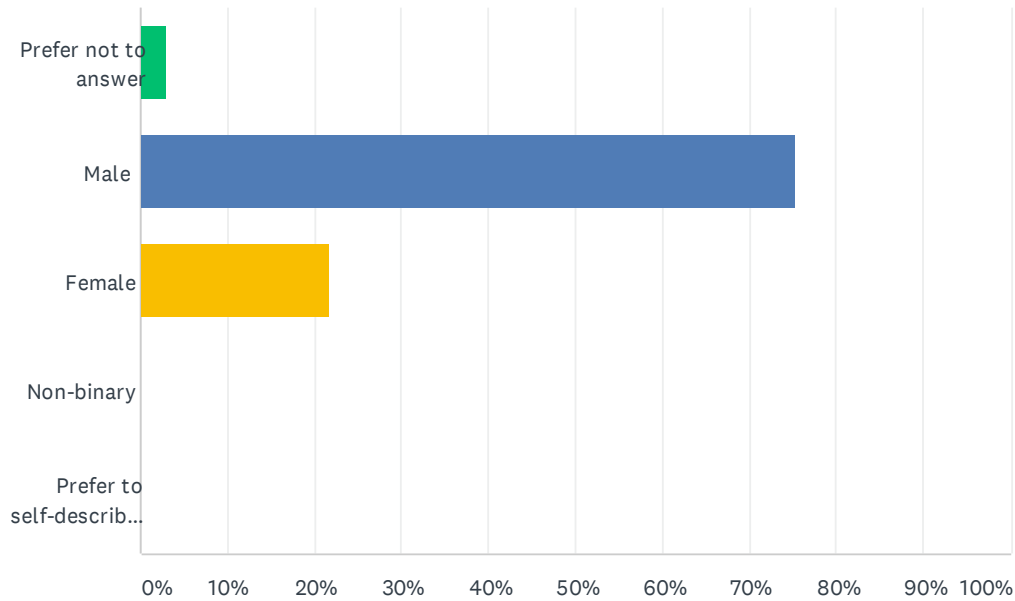


ANSWER CHOICES	RESPONSES
Prefer not to answer	7.77% 46
American Indian or Alaska Native	0.51% 3
Asian	1.18% 7
Black or African American	1.01% 6
Latino/Latina/Latinx	0.51% 3
Native Hawaiian or other Pacific Islander	0.00% 0
White or Caucasian	89.36% 529
Other / A race not listed here (please specify)	0.51% 3
Total Respondents: 592	

#	OTHER / A RACE NOT LISTED HERE (PLEASE SPECIFY)	DATE
1	Human	7/20/2021 8:52 AM
2	Sri Lankan	7/19/2021 5:33 PM
3	Human Race	7/19/2021 1:48 PM

Q16 For statistical purposes, which of these best describes your gender?

Answered: 588 Skipped: 95

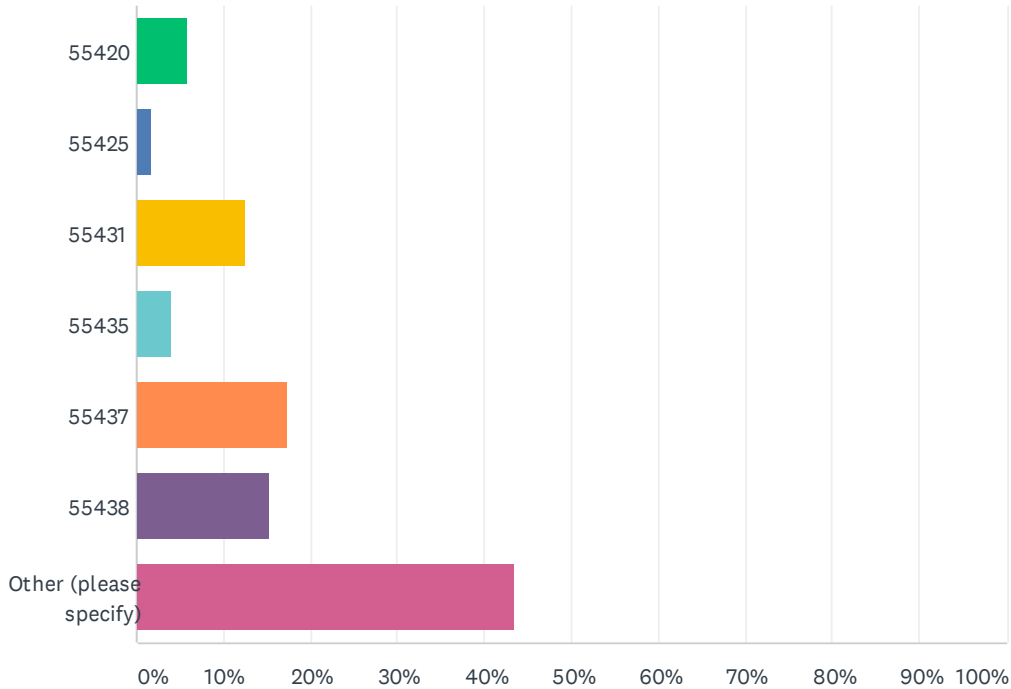


ANSWER CHOICES	RESPONSES	
Prefer not to answer	2.89%	17
Male	75.34%	443
Female	21.77%	128
Non-binary	0.00%	0
Prefer to self-describe (please specify)	0.00%	0
TOTAL		588

#	PREFER TO SELF-DESCRIBE (PLEASE SPECIFY)	DATE
	There are no responses.	

Q17 In what zip code is your primary residence?

Answered: 592 Skipped: 91



ANSWER CHOICES	RESPONSES	
55420	5.91%	35
55425	1.69%	10
55431	12.50%	74
55435	3.89%	23
55437	17.40%	103
55438	15.20%	90
Other (please specify)	43.41%	257
TOTAL		592

#	OTHER (PLEASE SPECIFY)	DATE
1	55345	7/30/2021 6:53 PM
2	55424	7/30/2021 4:26 PM
3	55378	7/28/2021 10:03 AM
4	55122	7/27/2021 9:21 PM
5	55454	7/27/2021 6:04 PM
6	55378	7/27/2021 12:40 PM
7	55419	7/27/2021 10:17 AM
8	55410	7/26/2021 8:29 PM

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9	55121	7/26/2021 2:12 PM
10	55044	7/26/2021 12:44 PM
11	55124	7/26/2021 9:43 AM
12	55416	7/25/2021 9:31 PM
13	55439	7/25/2021 9:04 PM
14	55416	7/25/2021 4:27 PM
15	55444	7/24/2021 11:27 AM
16	55422	7/23/2021 5:36 PM
17	55024	7/23/2021 4:29 PM
18	55331	7/23/2021 12:57 PM
19	55419	7/23/2021 11:14 AM
20	55346	7/23/2021 10:57 AM
21	55124	7/23/2021 8:53 AM
22	55423	7/22/2021 4:31 PM
23	55436	7/22/2021 1:42 PM
24	55347	7/22/2021 11:28 AM
25	55347	7/22/2021 10:53 AM
26	55044	7/22/2021 10:25 AM
27	55413	7/22/2021 8:20 AM
28	55331	7/22/2021 7:42 AM
29	55337	7/21/2021 9:15 PM
30	55407	7/21/2021 8:14 PM
31	55372	7/21/2021 8:13 PM
32	55423	7/21/2021 5:33 PM
33	55391	7/21/2021 5:31 PM
34	55423	7/21/2021 2:46 PM
35	55410	7/21/2021 12:38 PM
36	55347	7/21/2021 11:37 AM
37	55419	7/21/2021 11:23 AM
38	55343	7/21/2021 7:49 AM
39	55378	7/21/2021 6:30 AM
40	55343	7/20/2021 11:46 PM
41	55412	7/20/2021 10:00 PM
42	55347	7/20/2021 9:41 PM
43	55378	7/20/2021 8:42 PM
44	55347	7/20/2021 7:39 PM
45	55417	7/20/2021 6:15 PM
46	55347	7/20/2021 5:28 PM

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47	55436	7/20/2021 4:20 PM
48	55416	7/20/2021 4:06 PM
49	55419	7/20/2021 3:37 PM
50	55410	7/20/2021 2:55 PM
51	55410	7/20/2021 2:53 PM
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54	55318	7/20/2021 2:16 PM
55	55436	7/20/2021 2:01 PM
56	55447	7/20/2021 1:41 PM
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62	55344	7/20/2021 10:32 AM
63	55044	7/20/2021 10:13 AM
64	55436	7/20/2021 9:56 AM
65	55408	7/20/2021 9:44 AM
66	55378	7/20/2021 9:43 AM
67	55347	7/20/2021 9:22 AM
68	55112	7/20/2021 9:17 AM
69	55317	7/20/2021 9:16 AM
70	55318	7/20/2021 9:01 AM
71	55124	7/20/2021 9:00 AM
72	55423	7/20/2021 8:52 AM
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74	55347	7/20/2021 7:55 AM
75	55432	7/20/2021 7:40 AM
76	55347	7/20/2021 7:27 AM
77	55379	7/20/2021 7:18 AM
78	55407	7/20/2021 7:17 AM
79	55347	7/20/2021 7:11 AM
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81	55044	7/20/2021 6:19 AM
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85	55124	7/19/2021 10:21 PM
86	55416	7/19/2021 10:12 PM
87	55378	7/19/2021 10:07 PM
88	55304	7/19/2021 10:02 PM
89	55423	7/19/2021 9:36 PM
90	55347	7/19/2021 9:29 PM
91	55044	7/19/2021 9:11 PM
92	55123	7/19/2021 9:03 PM
93	55343	7/19/2021 8:43 PM
94	55345	7/19/2021 8:35 PM
95	55347	7/19/2021 8:10 PM
96	55044	7/19/2021 8:05 PM
97	55068	7/19/2021 7:58 PM
98	55423	7/19/2021 7:53 PM
99	55436	7/19/2021 7:45 PM
100	55337	7/19/2021 7:37 PM
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102	55372	7/19/2021 7:26 PM
103	55337	7/19/2021 7:07 PM
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106	55106	7/19/2021 6:38 PM
107	55422	7/19/2021 6:22 PM
108	55347	7/19/2021 6:17 PM
109	55414	7/19/2021 6:13 PM
110	63301	7/19/2021 6:10 PM
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112	55054	7/19/2021 6:06 PM
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136	55102	7/19/2021 4:31 PM
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138	55410	7/19/2021 4:23 PM
139	85375	7/19/2021 4:16 PM
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158	55416	7/19/2021 3:42 PM
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163	55417	7/19/2021 3:23 PM
164	55311	7/19/2021 3:23 PM
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176	55337	7/19/2021 2:58 PM
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186	55118	7/19/2021 2:22 PM
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190	55417	7/19/2021 2:19 PM
191	55101	7/19/2021 2:18 PM
192	55439	7/19/2021 2:18 PM
193	55427	7/19/2021 2:18 PM
194	55343	7/19/2021 2:16 PM
195	55112	7/19/2021 2:15 PM
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Dwan Customer Feedback Survey 2021

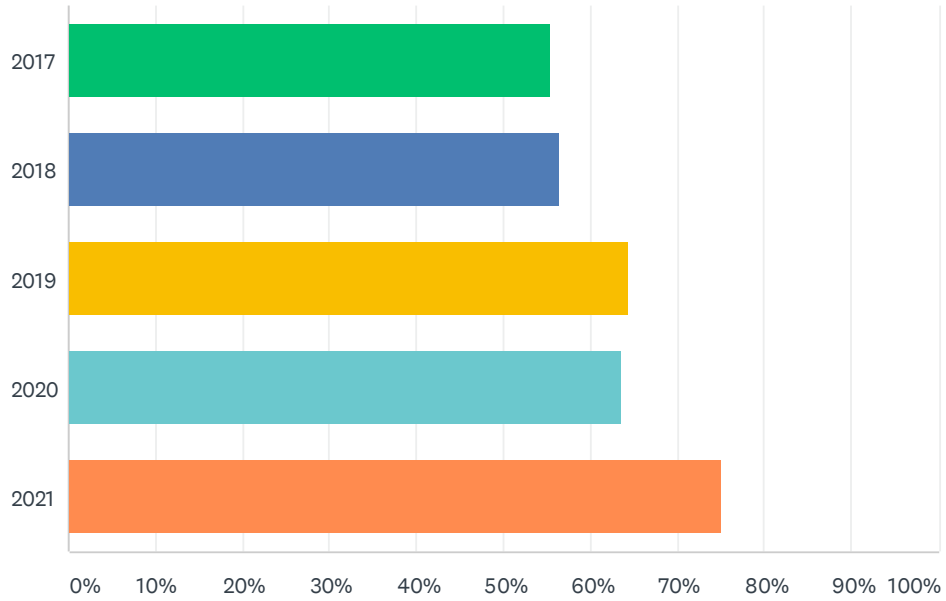
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210	55306	7/19/2021 1:58 PM
211	55347	7/19/2021 1:56 PM
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227	55401	7/19/2021 1:44 PM
228	55346	7/19/2021 1:37 PM
229	55423	7/19/2021 1:37 PM
230	55123	7/19/2021 1:37 PM
231	55436	7/19/2021 1:33 PM
232	55410	7/19/2021 1:32 PM
233	55305	7/19/2021 1:31 PM
234	55345	7/19/2021 1:31 PM
235	55423	7/19/2021 1:31 PM
236	55378	7/19/2021 1:29 PM

Dwan Customer Feedback Survey 2021

237	55343	7/19/2021 1:29 PM
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239	55112	7/19/2021 1:28 PM
240	55372	7/19/2021 1:27 PM
241	55318	7/19/2021 1:27 PM
242	55337	7/19/2021 1:27 PM
243	55318	7/19/2021 1:26 PM
244	55426	7/19/2021 1:26 PM
245	55439	7/19/2021 1:25 PM
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248	55124	7/19/2021 1:20 PM
249	55410	7/19/2021 1:20 PM
250	55044	7/19/2021 1:19 PM
251	55405	7/19/2021 1:19 PM
252	85658	7/19/2021 1:19 PM
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255	55446	7/19/2021 1:14 PM
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257	55375	7/19/2021 1:12 PM

Q18 In which of these golf seasons were you a Dwan Patron Card Holder? (select all that apply)

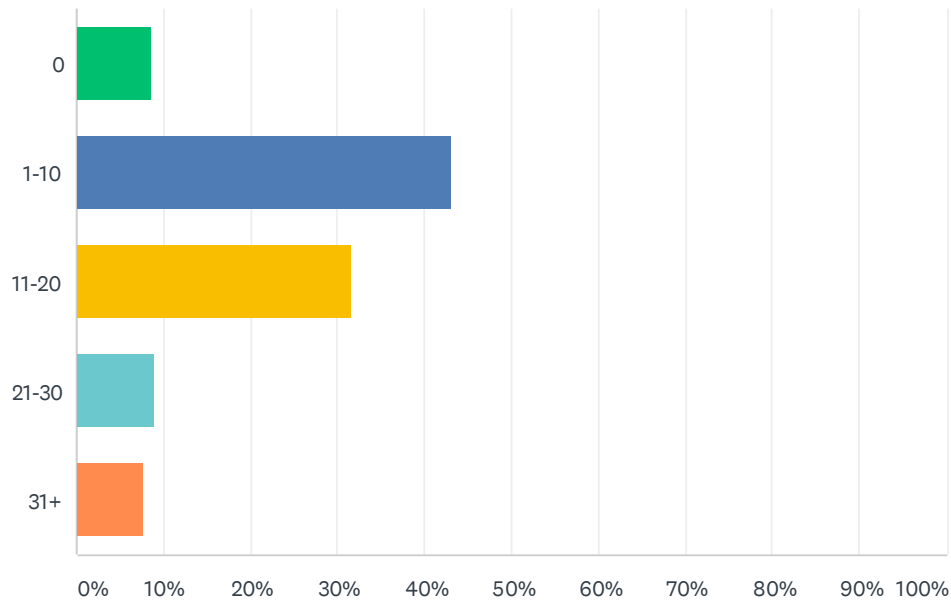
Answered: 365 Skipped: 318



ANSWER CHOICES	RESPONSES
2017	55.34% 202
2018	56.44% 206
2019	64.38% 235
2020	63.56% 232
2021	75.07% 274
Total Respondents: 365	

Q19 In 2020, approximately how many rounds of golf did you play at Dwan Golf Course?

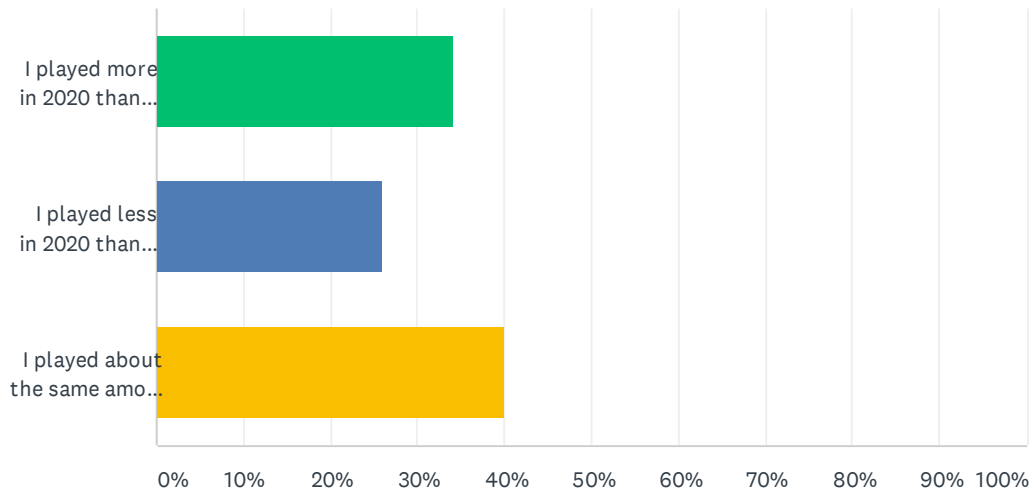
Answered: 588 Skipped: 95



ANSWER CHOICES	RESPONSES	
0	8.50%	50
1-10	43.20%	254
11-20	31.63%	186
21-30	9.01%	53
31+	7.65%	45
TOTAL		588

Q20 Compared to 2020, did you play more, less or about the same number of rounds at Dwan in 2019?

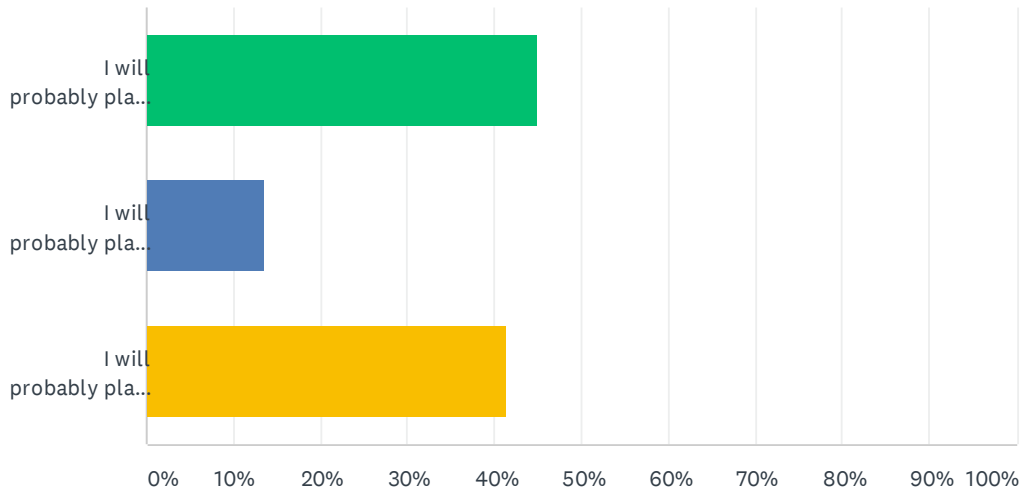
Answered: 589 Skipped: 94



ANSWER CHOICES	RESPONSES	
I played more in 2020 than I did in 2019	34.13%	201
I played less in 2020 than I did in 2019	25.98%	153
I played about the same amount in 2020 as I did in 2019	39.90%	235
TOTAL		589

Q21 With the 2021 golf season about half over, do you anticipate playing more, less or about the same number of rounds in 2021 as you did in 2020?

Answered: 592 Skipped: 91



ANSWER CHOICES	RESPONSES	
I will probably play more in 2021 than I did in 2020	44.93%	266
I will probably play less in 2021 than I did in 2020	13.68%	81
I will probably play about the same amount in 2021 as I did in 2020	41.39%	245
TOTAL		592