



Report on Performance Measures for 2020 City of Bloomington

General:

1. Percent change in the taxable property market value:
2.5% for 2020 payable year 2021

2. Bond ratings:
Moody's Investor Services = Aaa
Standard & Poor's Rating Services = AAA
Fitch Ratings = AAA

The City of Bloomington was assigned top ratings for the 2020 bond sales by all three rating services, ranking with an elite few cities nationwide that hold three triple-A bond ratings. The City maintains its Aaa from Moody's, AAA from Standard & Poor's and AAA from Fitch Ratings, the highest bond ratings awarded by those agencies.

Police Services:

3. Police response time on top priority calls from dispatch to the first officer on scene: = 4 min. 7 sec.

Fire Services:

4. Insurance industry rating of fire services:
Insurance Services Office (ISO) Rating = 2
(Score from 1 to 10. 1 is the best possible rating)
The ISO issues ratings to fire departments throughout the country for the effectiveness of their fire protection services and equipment. ISO analyzes data and then assigns a classification.

5. Fire response time from dispatch to first unit on scene * = 3 min. 57 sec.
*Arrival of first unit on scene to the *time of the 911 call* is within 9 min. 39 sec. or less, 90% of the time.

6. Fire calls per 1,000 population = 38
(3,195 Fire calls/ population of 84,943) x 1,000

Streets:

7. Average City street pavement condition rating = 77.2 rating on the Pavement Condition Index (PCI)

8. Average hours to complete road system during snow event = 9 hours
The City snowplows more than than 300 miles of roads.

Water:

9. Operating cost per 1,000,000 gallons of water pumped/produced
Actual operating expense for water utility/total gallons pumped/1,000,000:
\$1528/1,000,000 gallons

Sanitary Sewer

10. Number of sewer blockages on City system per 100 connections
Number of sewer blockages on City system reported by sewer utility/# of connections * 100:
0.0357/100 connections