



Report on Performance Measures for 2019 City of Bloomington

General:

1. Percent change in the taxable property market value:
7.0% for 2019 payable year 2020

2. Bond ratings:
Moody's Investor Services = Aaa
Standard & Poor's Rating Services = AAA
Fitch Ratings = AAA

The City of Bloomington was assigned top ratings for the October 2019 bond sales by all three rating services, ranking with an elite few cities nationwide that hold three triple-A bond ratings. The City maintains its Aaa from Moody's, AAA from Standard & Poor's and AAA from Fitch Ratings, the highest bond ratings awarded by those agencies.

Police Services:

3. Police response time on top priority calls from dispatch to the first officer on scene: = 4 min. 37 sec.

Fire Services:

4. Insurance industry rating of fire services:
Insurance Services Office (ISO) Rating = 2
(Score from 1 to 10. 1 is the best possible rating)
The ISO issues ratings to fire departments throughout the country for the effectiveness of their fire protection services and equipment. ISO analyzes data and then assigns a classification.

5. Fire response time from dispatch to first unit on scene * = 4 min. 57 sec.
*Arrival of first unit on scene to the *time of the 911 call* is within 9 min. 17 sec. or less 90% of the time.

6. Fire calls per 1,000 population = 28
(2,392 Fire calls/ population of 84,943) x 1,000

Streets:

7. Average City street pavement condition rating = 78.4 rating on the Pavement Condition Index (PCI)

8. Average hours to complete road system during snow event = 9 hours
The City snowplows more than than 300 miles of roads.

Water:

9. Operating cost per 1,000,000 gallons of water pumped/produced
Actual operating expense for water utility/total gallons pumped/1,000,000:
\$1207/1,000,000 gallons

Sanitary Sewer

10. Number of sewer blockages on City system per 100 connections
Number of sewer blockages on City system reported by sewer utility/# of connections * 100:
0.0198/100 connections