ADDENDUM NO. 2

DATED FRIDAY, OCTOBER 30, 2020
TO
REQUEST FOR PROPOSALS 20-51
FOR
OFFICE 365 IMPLEMENTION SERVICES
FOR THE CITY OF BLOOMINGTON, MN

The following clarifications, amendments, additions, revisions, changes and modifications change the original Request for Proposal only in the amount and to the extent hereinafter specified in this Addendum. Each Proposer shall acknowledge receipt of this Addendum in its proposal response.

The following questions were submitted to the City:

Licensing

1. **What O365 subscription licensing do you plan to utilize?**

   Answer: *E3*

2. **How do you plan to consume O365 subscription licensing?**

   Answer: *Through our current Enterprise Agreement with Microsoft*

3. **Are you using existing Office application licensing for this project?**

   Answer: *Yes*

4. **Will you consider procuring O365 subscription licensing through OneNeck?**

   Answer: *The City has one year remaining on its current maintenance agreement and then would consider purchasing with a different partner. However, government contract pricing is preferred.*

Tenant

5. **Are the current email domains registered in an existing tenant(s)?**

   Answer: *1 of the current 2 domains is registered as a place holder in the existing tenant.*

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Exchange Server

6. **What is the Exchange 2010 build number?**

   Answer: *123.4*

7. **Are there available on-premises resources to host the hybrid-Exchange virtual machine?**

   Answer: *Yes*

Active Directory

8. **Do you want to use single sign-on feature to access Exchange Online? If yes, what type of Azure connect is desired**

   Answer: *Yes, SSO should be included in this proposal. ADFS*

ZIX

9. **Is ZIX providing the go forward email anti-virus/malware (email threat protection)?**

   Answer: *Zix currently handles SPAM, Email Scanning (malware/AV) and encryption. The City intends to continue utilizing their services.*

Cisco Voice Integration

10. **What is the Cisco Unity version?**

    Answer: *Current version is 12.5.1*

Multi-Factor Authentication (MFA)

11. **We noticed that you called out deploying MFA and that you already have an investment in DUO. Are you planning to integrate DUO with Exchange Online (Azure Active Directory)?**

    Answer: *Using DUO MFA and integrating with Exchange Online should be included as part of the scope of this project.*

12. **How many users will require MFA for Exchange Online?**

    Answer: *MFA should be utilized for all off-premise access to Exchange Online. This number is currently about 350 users.*

13. **Are you expecting the vendor to migrate all 825 mailboxes?**

    Answer: *The City is looking to work with the selected vendor to develop a process, in which, the bulk of the mailboxes can be moved. Due to the time to move, we recognize this will most likely be creating batches of mailbox moves that can be completed during off-hours and evaluated after the migration. The selected vendor should anticipate building up to 4 batches with the City, so that the remaining migrations can be handled by City staff.*

14. **Can the mailboxes be migrated during normal business hours?**

    Answer: *Ideally most of the migrations should be scheduled to minimize the impacts to City business, so this likely means that the vast majority of migrations should be completed outside of normal business hours.*

15. **What is the desired project completion date**?

    Answer: *The City recognizes that this process will be dependent on the number of migration batches that need to happen and vendor availability. The City is looking to determine what a reasonable schedule to complete this work would be pending resource availability.*

16. **The scope calls out the use of BitTitan's Device Management Agent (DMA). Is the use of BitTitan required?**

    Answer: *Proposing vendor may choose to use a Device Management Agent, like BitTitan or similar, to help monitor resources on client devices. The City does not require the use of this software.*

Email Backup

17. **Is email backup out of scope?**

    Answer: *Email backup is not in-scope for this project, it is currently being handled by an on premise solution. The City would work with the selected vendor to validate fit/function of the O365 backup along with current processes to develop a recommended option if current protections are deemed inadequate.*

CITY OF BLOOMINGTON

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End of Addendum No. 2